

CITY & COUNTY OF SAN FRANCISCO

TREASURE ISLAND DEVELOPMENT AUTHORITY

ONE AVENUE OF THE PALMS
SUITE 241, TREASURE ISLAND
SAN FRANCISCO, CA 94130
(415) 274-0660 FAX (415) 274-0299
WWW.SFTREASUREISLAND.ORG



To: Treasure Island Development Authority Board of Directors
From: Peter Summerville
Date: January 4, 2023
Re: Unplanned Power Outages – December, 2022
Cc: Robert Beck, Treasure Island Director

- On Saturday December 10, 2022 at approximately 9:55 PM Treasure Island experienced a power outage. SFPUC dispatched crews, issued an I-Info alert and notified SF DEM and TIDA. Service was restored at approximately 1:45 AM on Sunday December 11. Cause was identified as failure of a component of pole-mounted high voltage equipment.
- On Sunday December 11, 2022 at approximately 7:20 AM, a portion of Treasure Island housing (Reeves Court and Hutchins Court) experienced a power outage. SFPUC dispatched crews, issued an I-Info alert and notified SF DEM and TIDA. Service was restored at approximately 9:15 AM. Cause was identified as a fire in a transformer serving the area.
- On Tuesday December 27, 2022 at approximately 3:20 AM Treasure Island experienced a power outage. SFPUC dispatched crews, issued an I-Info alert and notified SF DEM and TIDA. SF DEM issued an AlertSF notification. Service was restored at approximately 9:15 AM. Cause was identified as water damage to insulators on pole mounted high-voltage equipment.
- On Wednesday December 28th, 2022 at approximately 2:50 PM, a portion of the Treasure Island commercial area experienced a power outage. SFPUC dispatched crews, issued an I-Info alert and notified SF DEM and TIDA. SF DEM issued an AlertSF notification. Service was restored at approximately 4:50 PM. Cause was identified as a failed transformer serving the area.

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BLDG. ONE, 2ND FLOOR, TREASURE ISLAND
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ROBERT P. BECK
TREASURE ISLAND DIRECTOR

To: Treasure Island Development Authority Board of Directors
From: Bob Beck, Treasure Island Director
Date: January 6, 2023
Re- : Use Permit and Film Permit Waivers

No Use Permit or Film Permit Waivers were issued this month.

**Treasure Island Development Authority
Subleases and Permits Executed
Pursuant To Leasing Policy
As of January 6, 2023**

E-403	Lot at M/N/3rd	New	Holy Toledo Films Inc	December 2, 2022	Parking	24,849 sf	\$1,500.00
E-404	Various	New	Holy Toledo Films Inc	December 8, 2022	Film	N/A	\$25,000.00
E-405	Lot at M/N/3rd	New	Holy Toledo Films Inc	December 15, 2022	Film	N/A	\$1,500.00
1468	Land at Avenue M and 3 rd Street	New	Ground Control Inc.	November 1, 2022	Storage	962 sf	\$33,000.00
1472	11 th St. & Ave. D	New	Affordable Self Storage, Inc.	December 1, 2022	Storage	52,000 sf	\$132,000.00
1473	B-448	New	Affordable Self Storage, Inc.	December 1, 2022	Storage	672 sf	\$4,200.00
1475	B-260	New	Beep, Inc.	December 1, 2022	Storage	800 sf	\$6,000.00
1479	Land at M and N	New	Casey Utility	December 1, 2022	Concrete / asphalt crushing	119,000 sf	\$303,000
1480	Avenue E at 11th	New	Affordable Self Storage, Inc.	April 1, 2023	Storage	185,000 sf	\$462,000.00
1481	Building 1 Suites 103, 107	New	Gold Bar	January 1, 2023	Storage	PA: 508 sf PB: 288 sf	\$24,000.--
1484	Building 1 Suite 134	New	Alta Group, Inc.	February 1, 2023	Office	1500 sf	\$49,200.00



**Record of Community Engagement
January 1 through December 31, 2022**



<i>Date</i>	<i>Outreach</i>
12/19/2022	Engaged a Legacy Resident who provided an update of the Minor of Minors residing in the Household. Provided assistance with contacting The Villages Office to add the Minors to their Lease.
12/19/2022	Engaged a Legacy Resident to confirm his status of the number of bedrooms he's entitled in the future.
12/13/2022	Engaged a Vested Resident and provided assistance with finding a mover to help with his moving needs.
12/12/2022	Engaged Legacy Resident regarding the Legacy Ranking letter and address who is his TI Advisor.
12/6/2022	Spoke with two Legacy Household about the number of Minors residing in the Household.
12/5/2022	Spoke with a Legacy/Mixed Household regarding their household and who's entitle to future housing.
12/1/2022	Engaged a Legacy Resident to confirm his status of the number of bedrooms he's entitled in the future.
11/30/2022	Engaged to 2 Legacy Household about their Legacy Ranking letter and provided assistance with access to their Portal.
11/29/2022	Engaged a Legacy Resident and processed the final In-Lieu Payment and send for e-signature.
11/22/2022	Engaged 2 Legacy Household and addressed question regarding the Legacy Ranking letter.
11/17/2022	Spoke with a Legacy Resident and received the document needed to process their In-Lieu Payment.
11/17/2022	Spoke with 3 Legacy Household and provide assistance with the Legacy Ranking letter.
11/16/2022	Engaged a Legacy Household regarding the number of bedrooms for their Transitional unit.
11/15/2022	Spoke with a Vested Household who is a Veteran and provide information about the Swords to PlowShare Apartments.
11/15/2022	Spoke with a Legacy Household to confirm their Close of Escrow for their BMR at 1 Bristol Court on Yerba Buena.
11/15/2022	Engaged to 10 Legacy Household about their Legacy Ranking letter and provided assistance with access to their Portal.
11/14/2022	Spoke to 10 Legacy Household regarding the Legacy Ranking letter and their future unit.
11/13/2022	Engaged a Legacy Household and addressed questions regarding future housing on Treasure Island.
11/11/2022	Spoke with 2 Legacy Household regarding future housing on Treasure Island.
11/10/2022	Spoke with a Legacy Resident and provide the details of applying for In-Lieu Payment.
11/09/2022	Spoke with Admiral Security Services and made arraignments for Legacy Ranking letter to be delivered to the Households.
11/09/2022	Engaged 3 BMR Buyers to request their statements regarding their experience in purchasing a the BMR Condo at Bristol.
11/07/2022	Engaged 3 BMR Buyers to request their statements regarding their experience in purchasing a the BMR Condo at Bristol.
11/04/2022	Spoke with 2 of the BMR Buyers and confirm they Closed Escrow for their BMR and are planning to move into their new home.
11/01/2022	Engaged 3 BMR Buyers to confirm the Close of Escrow for their BMR Condo at 1 Bristol Court on Yerba Buena Island.
11/01/2022	Engaged a Legacy Household to confirm the details of applying for In-Lieu Payment.



**Record of Community Engagement
January 1 through December 31, 2022**



<i>Date</i>	<i>Outreach</i>
10/31/2022	Engaged a Legacy Household and confirm the e-signature for Acknowledgement Receipt of Final In-Lieu Payment.
10/28/2022	Engaged 3 Legacy Buyers and provided confirmation of their estimated Close of Escrow date of November 4 th .
10/28/2022	Engaged First American Title and received confirmation that the 3 Legacy BMR Household are scheduled to Close Escrow on November 4 th .
10/27/2022	Engaged Legacy Buyer provide an update on the status of TIDA Down Payment Assistance wiring being sent to First American Title.
10/26/2022	Engaged MOHCD to confirm Pre-Closing Meetings completed for the BMR Buyers and the Closing docs were sent to Title/Escrow on 10/24/22.
10/26/2022	Engaged a Legacy Resident and provided details of how access their Portal documents.
10/26/2022	Engaged MOHCD to confirm the BMR Buyers for 1 Bristol were approved to purchase their Condo Unit 108 1 Bristol Court.
10/21/2022	Engaged a Legacy Household and offer “Congratulations on receiving a Commitment Letter from the Mayor’s Office of Housing and Community Development”
10/19/2022	Engaged The Villages regarding the status of Good Standing with Legacy BMR Buyers for 1 Bristol Unit 114 and the outstanding rent was paid in full.
10/19/2022	Engaged TIDA and provided the Preliminary Notice of Eligibility for the 1300 series Households.
10/18/2022	Engaged First American Title and received copies of the Preliminary Title Reports for the three Legacy Residents purchasing a BMR Condo at the Bristol.
10/18/2022	Engaged MOHCD and for the status of 3 Legacy Households purchasing a BMR at 1 Bristol Court.
10/17/2022	Spoke with The Villages Office to confirm that a Legacy Resident is in Good Standing with their rent.
10/17/2022	Engaged a Legacy Resident who inquire about the amount funds available for In-Lieu Payment.
10/17/2022	Engaged The Villages Office with news about a Legacy Resident passing.
10/14/2022	Engaged TIDA and provided the Legacy Ranking documentation and status of the Residents.
10/12/2022	Engaged Mayor Office of Housing and Community Development to confirm the BMR Buyers for Unit 114 has received final approval to purchase their BMR.
10/12/2022	Spoke with Legacy Resident to confirm that their Final In-Lieu Payment document were available to e-sign.
10/07/2022	Engaged a Legacy Household to inform the Residents the Mayor Office of Housing and Community Development approved their purchase of BMR Condo at 1 Bristol Court #328.
10/07/2022	Engaged Legacy BMR Buyers and sent the Residents their Down Payment Assistance Claim Form via e-signature.
10/01/2022	Engaged a Vested Resident regarding the status of their appeal to change from Vested to Legacy.
09/30/2022	Engaged a Legacy BMR Buyer and sent the Residents the Early Down Payment Assistance MOU to sign.
09/30/2022	Engaged a Legacy Resident who’s concern about the location of the future housing on Treasure Island and sent her a map of the Star View Court.



**Record of Community Engagement
January 1 through December 31, 2022**



<i>Date</i>	<i>Outreach</i>
09/29/2022	Engaged First American Title and request a copy of wiring instruction for the 3 Legacy Households purchasing a BMR at 1 Bristol Court.
09/29/2022	Spoke with a Legacy Resident that interested in starting a business and referred her to TIDA Office for information.
09/28/2022	Engaged a Legacy Resident to explain the process of applying for the Final In-Lieu Payment and sent the Legacy Resident an Acknowledgement of Receipt of Initial In-Lieu Payment to sign for checks.
09/27/2022	Engaged The Villages Office to confirm if 2 of the Legacy Household are in good standing with their rent.
09/27/2022	Spoke with a Vested Resident who submitted an appeal for his status as a Legacy Resident.
09/27/2022	Engaged the MOHCD and requested a copy of the 3 Legacy Household Purchase Contract for the BMR at 1 Bristol Court.
09/27/2022	Spoke with a Vested Resident who submitted an appeal for his status as a Legacy Resident.
09/27/2022	Spoke with a Vested Household regarding future housing on Treasure Island and he available to continue to rent.
09/22/2022	Engaged The Villages Office and requested an update status of the Household occupant on Treasure Island.
09/20/2022	Engaged The Village Office to confirm a Legacy Household had signed their Roommate Release Form and moved from Treasure Island.
09/20/2022	Engaged a Benefit Eligible Spouse and requested a copy of her driver license for Down Payment Assistance to purchase a BMR Condo.
09/16/2022	Engaged a Legacy Resident and requested a copy of his driver license and Marriage certificate Down Payment Assistance to purchase a BMR Condo.
09/15/2022	Engaged a Legacy Resident who received final approval from the MOHCD to purchase a BMR Condo at 1 Bristol Court.
09/13/2022	Spoke with the Mayor’s Office of Housing and Community Development (MOHCD) and they confirm one of three Legacy Residents had been approved to purchase their BMR Condo at 1 Bristol Court.
09/12/2022	Engaged a Legacy Household and address their concerns about size of Transition Unit they are entitled to receive once the Transition Units are available.
09/09/2022	Spoke with the Ayala-Delgado Household to inform them that their Initial In-Lieu Payment checks had arrived and would be delivered tomorrow.
09/07/2022	Engaged the City Controller that the Ayala-Delgado Household checks were processed and will be mailed today.
09/03/2022	Spoke with a Legacy Household regarding future Housing on Treasure Island and help with setting up access to their Portal.
09/01/2022	Engaged the City Controller about revising the Ayala-Delgado Family W-9’s and resent the Birth Certificates for the Minor in the Household.
08/31/2022	Engaged the City Controller and sent the initial In-Lieu Payment documents for two Legacy Residents to be processed.
08/30/2022	Engaged two Legacy Residents and sent the Household their initial In-Lieu Payment document for e-signature.



**Record of Community Engagement
January 1 through December 31, 2022**



<i>Date</i>	<i>Outreach</i>
08/26/2022	Engaged the Villages Office concerning the most recent Demographic of the Household on Treasure Island.
08/26/2022	Spoke with the Villages Office regarding the status of a Legacy Household to confirm if the Resident are in good standing with the rent.
08/26/2022	Engaged the TIDA Director and provided an update on the interaction with a Community Leader request for information about a Legacy Household moving from Treasure Island.
08/24/2022	Spoke with a Legacy Household and provided the details of applying for In-Lieu Payment.
08/24/2022	Spoke with two Legacy Household about the Close of Escrow for the purchase of their BMR Condo at the Bristol on Yerba Buena Island.
08/24/2022	Engaged two Legacy Resident regarding signing the initial In-Lieu Payment documents via e-signature.
08/23/2022	Engaged the Villages Office and request a breakdown, historical timeline and clarification of the lease agreement the Legacy Resident petition change his Vested Roommate from a Vested to a Legacy.
08/23/2022	Engaged a Legacy Resident regarding the status of his petition to change his Vested Roommate from a Vested to a Legacy.
08/23/2022	Engaged a Legacy Resident to sign the acknowledgement form to sign via e-signature to confirm the receipt of her check.
08/22/2022	Spoke with a Legacy Resident to confirm the status of her final In-Lieu Payment check.
08/22/2022	Engaged a Legacy Resident regarding the status of his petition to change his Vested Roommate from a Vested to a Legacy.
08/18/2022	Spoke with a Post-Vested Resident about her status and the availability of future housing on Treasure Island.
08/17/2022	Engaged the Villages Office and requested a copy of the Household lease agreement to assist the review of the a petition from a Legacy Resident to change his Roommate from a Vested to Legacy.
08/16/2022	Engaged a Vested Resident concerning the Legacy Residents who are no-longer living in the Household.
08/16/2022	Engaged a Legacy Resident regarding the status of his petition to change his Vested Roommate from a Vested to a Legacy.
08/16/2022	Engaged the TIDA Director concerning the who filed a petition his Vested Roommate to be changes from a Vested to Legacy.
08/12/2022	Spoke with the Villages Office regarding a Legacy Resident requesting a petition of his Vested Roommate to be changes from a Vested to Legacy.
08/12/2022	Engaged a Legacy Resident who asked for a list of the Transition Units to be built on Treasure Island.
08/12/2022	Spoke with a Legacy Household to confirm the Household email addresses for the e-signing of initial In Lieu Payment check request.
08/10/2022	Engaged a two Legacy Household and received the documents needed to process their initial In-Lieu Payment.
08/10/2022	Spoke with two Legacy Resident concerning the process of applying for In-Lieu Payment and if they're required to move immediately.
08/10/2022	Engaged the City Controller regarding the mailing of two Legacy Households final In-Lieu Payments.



**Record of Community Engagement
January 1 through December 31, 2022**



<i>Date</i>	<i>Outreach</i>
08/09/2022	Engaged a Legacy Resident regarding the status of the Resident’s Legacy Ranking and future housing for the Household on Treasure Island.
08/09/2022	Engaged the Villages Office regarding confirmation that a Legacy Resident has signed the Roommate Release Form and they approve of processing the final In-Lieu Payment.
08/08/2022	Spoke with a Vested Resident about future housing on Treasure Island for a Vested Resident.
08/08/2022	Engaged the City Controller and sent the initial In-Lieu Payment request for two Legacy Households.
08/08/2022	Engaged Legacy Resident concerning the Resident’s new address and sent a new W-9 for her to complete.
08/04/2022	Engaged a Legacy Resident regarding In-Lieu Payment status for the Household and the amount the Household would receive.
08/03/2022	Engaged the Villages Office regarding confirmation that a Legacy Resident has signed the Roommate Release Form and they approve of processing the final In-Lieu Payment.
08/03/2022	Spoke with a Legacy Resident who is interest in relocating to a different unit and the effect of relocating would have on the Resident’s TI Preference number. The Resident also inquired if they could add the Resident’s Parents who are not Treasure Residents to her Household.
08/01/2022	Spoke with a Legacy Resident and resent her the W-9 to provide her new address and sent to the City Controller.
08/01/2022	Spoke with a Legacy Resident and provided the tracking number for his final In-Lieu Payment check.
07/29/2022	Spoke with a Legacy Resident and confirmed his address to send his final In-Lieu Payment check and provided FedEx tracking number for the package.
07/29/2022	Engaged a Community Leader on behalf of a Resident future housing on Treasure Island. The Community Leader was informed the Resident is entitle to future transition housing on Treasure Island.
07/27/2022	Engaged the Villages Office regarding the most recent Demographic of the Household on Treasure Island.
07/26/2022	Engaged the City Controller and sent the final In-Lieu Payment documents for two Legacy Resident.
07/26/2022	Engaged the Villages Office and the Social Vocational Services Lessee regarding future housing on Treasure Island for their special needs Residents.
07/25/2022	Engaged a Legacy Resident to complete a revised W-9 with his new address instead of a P.O. Box.
07/22/2022	Engaged the Villages Office regarding confirmation that a Legacy Resident has signed the Roommate Release Form and they approve of processing the final In-Lieu Payment.
07/20/2022	Engaged a Legacy Resident regarding the status of the Resident’s In-Lieu Payment check.
07/20/2022	Spoke a Legacy Resident and informed the Resident of the need to sign the Roommate Release form before the final In-Lieu Payment could be processed.
07/20/2022	Engaged Legacy Resident and sent the Resident the final In-Lieu Payment documents for e-signature.



**Record of Community Engagement
January 1 through December 31, 2022**



<i>Date</i>	<i>Outreach</i>
07/18/2022	Engaged Legacy Residents and provided an updated of the status of the Resident’s Legacy Ranking and provided assistance with setting up access to the Portal.
07/13/2022	Engaged a Legacy Household regarding information for the BMR on Treasure Island and the AMI requirements for the BMR’s.
07/13/2022	Spoke with a Legacy Resident regarding the receipt of the Resident final check In-Lieu Payment check.
07/11/2022	Spoke with three Legacy Residents to confirm Resident’s purchase of a BMR Condo at the Bristol.
07/11/2022	Spoke with three Legacy Residents who has continue the with the purchasing of a BMR Condo at the Bristol.
07/07/2022	Engaged a Legacy Resident to discuss the detail of applying In-Lieu Payment for the Household.
07/01/2022	Spoke with a Legacy Resident regarding the availability of future housing on Treasure Island.
07/01/2022	Engaged a Legacy Resident of the status of the In-Lieu Payment check and provide the tracking number for the check.
06/30/2022	Engaged The Village office regarding a Legacy Resident signed copy of the Roommate Lease Form.
06/30/2022	Spoke with a Legacy Resident and sent her the detail for In-Lieu Payment.
06/28/2022	Engaged The Villages office and the Social Vocational Services regarding future housing for their Resident.
06/27/2022	Engaged a Legacy Resident regarding the In-Lieu Payment and received their Identification document to start processing their initial In-Lieu Payment documents.
06/21/2022	Engaged a Legacy Resident regarding their Household status for the Legacy Ranking and provided a link to their Portal to setup the account.
06/21/2022	Spoke with a Legacy Resident and sent the Resident Acknowledgement of Receipt of Initial In-Lieu Payment.
06/17/2022	Engaged the City Controller and sent the Legacy Resident the final In-Lieu Payment to process.
06/17/2022	Engaged a Legacy Resident and processed her final In-Lieu Payment and sent the document for e-signature.
06/14/2022	Engaged a Legacy Household and sent the Residents the status of their In-Lieu Payment for the Household and a copy of the Treasure Island Rules and Regulations document.
06/13/2022	Met with a Legacy Household on Treasure Island to discuss and review the options available for future housing.
06/13/2022	Engaged a Legacy Resident and confirmed the City Controller would process his request to send him the 2021-1099 Miscellaneous Form.
06/10/2022	Engaged a Legacy Resident to confirm when they are moving from Treasure Island and the Resident confirmed they’re moving this weekend.
06/10/2022	Spoke to the Arabic Translator and the Legacy Household the Arabic Household to discuss the opportunities and their options as Legacy Residents.
06/09/2022	Spoke with the Translator for an Arabic speaking Household and scheduled a meeting to discuss future housing.
06/09/2022	Engaged the City Controller and sent the Legacy Resident’s fully executed initial In-Lieu Payment to process.



**Record of Community Engagement
January 1 through December 31, 2022**



<i>Date</i>	<i>Outreach</i>
06/08/2022	Engaged a Legacy Resident and sent the initial In-Lieu Payment to sign via e-signature.
06/08/2022	Spoke with The Villages office to get clarification of the relocation of a Vested Resident to a Legacy Household.
06/07/2022	Engaged The Villages staff to confirm if the Legacy Household was in good standing with their rent.
06/07/2022	Spoke with Legacy Resident to start process of applying for their initial In-Lieu Payment.
06/07/2022	Engaged the City Controller and requested a copy a previous Legacy Resident 2021-1099 Miscellaneous Form.
06/06/2022	Spoke with a Legacy Resident who had moved from Treasure Island and requested a copy of his 2021 1099 Miscellaneous Form. Sent the Legacy Resident a W-9 to fill-in and sign via e-signature.
06/06/2022	Engaged Legacy Resident to confirm if his Vested Wife's is eligible for benefits by providing a copy of their marriage certificate.
06/06/2022	Engaged Legacy Resident and received a copy of their Memorandum of Understanding of Legacy Household Change.
06/03/2022	Engaged a Legacy regard the status of his Wife relocating from their existing unit to a new Household with the Resident.
06/02/2022	Engaged a Legacy Resident and met with the Resident via Zoom meeting to review the details of relocating to a new unit the effects this will have on the new Household.
06/01/2022	Engaged a Legacy Resident and scheduled a Zoom meeting to review the details of relocating to a new unit and how this could effects the new Household benefits.
05/31/2022	Spoke with Legacy Resident who requested to move to another unit and maintain their status as a Legacy Resident.
05/25/2022	Engaged a previous Legacy Resident who request a copy of his 1099 Miscellaneous 2020 tax documents that he misplaced. Contacted the City Controller and requested a copy of the Legacy Resident 1099 Miscellaneous 2020 tax document.
05/23/2022	Spoke with Legacy Household to confirm receipt of their In-Lieu Payment documents to sign.
05/19/2022	Spoke with a Vested Household who asked if the Area Median Income will be set higher than 130.
05/18/2022	Spoke with 2 Legacy Household regarding future Transition Housing and provided Legacy Treasure Island Preference numbers to check their Legacy Ranking numbers.
05/18/2022	Engaged the Villages Office to determine if two Legacy Household is in good standing and eligible for In-Lieu Payment.
05/18/2022	Spoke with a Legacy Resident regarding the details of applying for In-Lieu Payment and submitting documents need.
05/17/2022	Spoke to a Legacy Resident regarding the status of the Initial In-Lieu Payment documents which were sent today.
05/17/2022	Spoke with a Legacy Household regarding future housing and identifying the number of Transition unit each building and which building will be built next.
05/16/2022	Spoke with Legacy Household and sent his name and address to the Team to provide translation in Spanish.
05/13/2022	Spoke with a Legacy Household to address concerns and added their son's name to the Treasure Island Resident Certificate letter.
05/13/2022	Spoke to a Legacy Household and help with setting up their Portal to gain access to their Portal and Legacy Ranking Household number.



**Record of Community Engagement
January 1 through December 31, 2022**



<i>Date</i>	<i>Outreach</i>
05/12/2022	Spoke 3 Legacy Households and provided the TIR Certificate numbers and sent each Household the link to log into their Portal.
05/11/2022	Engaged 2 Legacy Households and provided the TIR Certificate numbers and sent each Household the link to log into their Portal.
05/10/2022	Legacy Resident Household and helped with accessing their Portal to find Treasure Island Resident (TIR) Certificate letter and number which matches the Legacy Ranking number.
05/09/2022	Spoke with 4 Legacy Resident Household and assisted with finding of their Treasure Island Resident (TIR) Certificate letter which is linked their Legacy Ranking number.
05/06/2022	Spoke with 11 Legacy Households Residents regarding their Legacy Ranking number and assisted with accessing their Portal to link their Treasure Island Resident Household number to their Legacy Ranking number.
05/06/2022	Engaged 3 Legacy Residents who disagreed with the Legacy Ranking that scheduled on May 5 th by TIDA through MOHCD.
05/05/2022	Conducted Virtual Legacy Household Ranking for Legacy Residents.
05/05/2022	Engaged 2 Legacy Resident Households and provided help with access their Portal for the Treasure Island Resident (TIR) Certificate letter and number which is linked to their Legacy Ranking number.
05/05/2022	Engaged 2 Legacy Residents who disagreed with the Legacy Ranking that scheduled on May 5 th by TIDA through MOHCD.
05/04/2022	Engaged 10 Legacy Residents who disagreed with the Legacy Ranking that scheduled on May 5 th by TIDA through MOHCD.
05/04/2022	Spoke with a Legacy Household who didn't receive a copy of the Eblast email and resent the Flyer to the Resident.
05/02/2022	Engaged a Legacy Household who requested their Treasure Island Resident (TIR) Certificate and provide access with to their Portal.
05/02/2022	Spoke with a Legacy Resident with details for applying for In-Lieu Payment and received a copy of their identification.
04/29/2022	Sent 280 emails to Legacy Residents to provide direct links to Legacy Household for Legacy Ranking meeting to be held on Thursday, May 5th.
04/29/2022	Engaged a Legacy Household and inform the Residents that their initial In-Lieu Payment check was mailed today, provided the tracking number for the package, and requested signature for the Acknowledgement documents that were sent via electron signature.
04/29/2022	Spoke with a Legacy Household and provided clarification regarding the Legacy Ranking meeting scheduled for Thursday, May 5 th .
04/29/2022	Engaged 8 Legacy Households to confirm their email address in presentation for the Eblast to notify the Residents of the Legacy Ranking on Thursday, May 5 th .
04/28/2022	Engaged the City Controller to confirm the release Legacy Resident Household Final In-Lieu Payment check.
04/28/2022	Spoke with a Legacy Household regard her family members living in another unit for detail of applying for In-Lieu Payment.
04/28/2022	Spoke with a Legacy Households regarding future housing on Treasure Island and In-Lieu Payment.
04/28/2022	Spoke with The Villages Office for confirmation to change the status of a Vested Tenant from to Legacy and requested a copy of the Resident lease agreement.



**Record of Community Engagement
January 1 through December 31, 2022**



<i>Date</i>	<i>Outreach</i>
04/27/2022	Engaged a Legacy Household to inform her that the City Controller released their initial In-Lieu Payment check and should arrive the first of next week.
04/27/2022	Spoke with a Legacy Household to change the status of his roommate for a Vested Resident to a Legacy Resident.
04/27/2022	Spoke with Legacy Household who's interested in applying for In-Lieu Payment and provided the available funds for each member of the Household.
04/27/2022	Spoke with the Legacy Household as a follow-up meeting to discuss future option and attending the Legacy Ranking meeting.
04/26/2022	Engaged a Legacy Household regarding the option he has as the only Legacy Resident in the Household and scheduled a one-on-one meeting.
04/26/2022	Spoke with a Legacy Household via Zoom to provided assistance with accessing her Portal and review the Legacy Ranking FQA(s).
04/26/2022	Engaged a Legacy Household and sent a Congratulatory email with his Down Payment Assistance letter.
04/26/2022	Engaged two Legacy Household for an update on the status of their In-Lieu Payment checks.
04/25/2022	Spoke with a Vested Household and addressed questions about the Vested Resident and future housing on Treasure Island.
04/25/2022	Spoke with a Legacy Household regarding the Legacy Ranking and review the step(s) to access her Portal.
04/25/2022	Spoke with a Legacy Household and scheduled a meeting to review the Legacy Ranking.
04/25/2022	Engaged a Legacy Household regarding the details of receiving In-Lieu Payment and addressed the confusion of who the check be payable too.
04/22/2022	Engaged a Legacy Household confirmed the date of the Legacy Ranking and informed the Legacy Household that the TI Advisor will provide a link to attend the Legacy Ranking.
04/21/2022	Spoke with a 3 Legacy Household and notified each Household that their Down Payment Approval letter was sent to their email.
04/21/2022	Engaged a Legacy Household about the status of his Final In-Lieu Payment check per the update for the City Controller.
04/21/2022	Engaged a Legacy Household to confirm the status one of the Resident for their approval to sign the Down Payment Assistance MOU.
04/20/2022	Spoke with two Legacy Household and explained in options for a Legacy Household and future house available for members of the Household.
04/20/2022	Engaged Mixed Legacy Household and work with The Villages Office to review their Lease Agreement to determine if one Resident could change his status from Vested to Legacy.
04/19/2022	Spoke a Legacy Household Resident to change his unit due to unsettling situations within the unit.
04/19/2022	Engaged a Legacy Household Resident for the link to the Legacy Ranking meeting on Thursday, May 5 th , and provided an update that the link will be provided before the meeting.
04/19/2022	Engaged a Legacy Household and scheduled a Zoom meeting to review the Legacy Ranking meeting.



**Record of Community Engagement
January 1 through December 31, 2022**



<i>Date</i>	<i>Outreach</i>
04/19/2022	Engaged a Legacy Household regarding their new Roommate and the living conditions since the new roommate (Vested-Post Resident) moved into the unit.
04/19/2022	Engaged a Legacy Household who request information regarding the Legacy Ranking meetings, which was provided.
04/19/2022	Engaged a Legacy Household Resident with questions about BMR housing as well as our options for transitioning housing and scheduled a Zoom meeting.
04/19/2022	Spoke with a Vested Household Resident and provided assistance with contacting MOHCD to inform the HBMR Program Specialist that the one of the Vested Resident (Husband) had passed and the Wife would like to move forward with purchasing the BMR as the sole Buyer of the BMR Condo on Yerba Buena Island.
4/19/2022	Engaged a Legacy Household and provided the requirements to apply for In-Lieu Payment.
4/18/2022	Sent 313 emails to Legacy Residents to provide direct links to FAQ and Legacy Household Ranking slide deck.
4/18/2022	Engaged Legacy Household and rescheduled a meeting with the Resident to further discuss the Legacy Household Ranking process.
4/18/2022	Engaged a Vested Resident regarding questions about the status of purchase the BMR on Yerba Buena Island and MOHCD approval.
4/16/2022	Spoke with Legacy Household and requested documents to the approval of their Down Payment Assistance to purchase a BMR.
4/13/2022	Engaged Legacy Household that needed assistance with resetting his password with access to Portal.
4/13/2022	Engaged Vested Resident about the Legacy Household Ranking and their status as a Vested Resident.
4/12/2022	Engaged Vested Resident who has concern what future housing will be available for him as a Vested Resident in 2024.
4/12/2022	Spoke with a Legacy Household and sent the Resident a copy of the Slide Deck from the Legacy Household Ranking meeting.
4/11/2022	Engaged Legacy Household who was concern about the available bedrooms for Transition Units.
4/11/2022	Engaged Legacy Household who called to discuss the Legacy Household Ranking date of May 5 th and is this a drop-dead date for the Legacy Household Ranking. I helped the Resident to understand that May 5 th is for the Legacy Household Ranking only. No one will be asked to move at that time. The first voluntarily moves to C3.1 will be in 2023 and if the units aren't filled by volunteers, TIDA will offer Transition Units according to the Legacy Household Ranking Order.
4/11/2022	Engaged Legacy Household requesting a map of the location of each building where the 164 plus legacy households will be placed once all 683 units are built by end of 2024. Explained that we don't have details about all 683 units at this time. I will follow up with Resident with the information we do have on the first development.
4/11/2022	Engaged Legacy Household to set up an appointment via Zoom to discuss a Legacy Household Ranking.
4/9/2022	Spoke with a Legacy Household to schedule a meeting to discuss Legacy Household Ranking and transitional.
4/9/2022	Spoke a Legacy Household to review the Transitional Housing options and the In-Lieu Payment option.
4/9/2022	Spoke with a Legacy Household and a Post-Vested Resident and addressed their concerns about moving together once the Transitional Housing is offered to their Household.



**Record of Community Engagement
January 1 through December 31, 2022**



<i>Date</i>	<i>Outreach</i>
4/9/2022	Engaged a Legacy Household with questions regarding the Legacy Household Ranking presentation.
4/9/2022	Spoke with three Legacy Residents regarding his status as a Legacy Household and what's the next move for the Legacy Household Ranking.
4/9/2022	Held Virtual Legacy Household Ranking Meeting for Legacy Residents.
4/7/2022	Engaged a Legacy Household that would like to apply for In-Lieu Payment for her household.
4/6/2022	Spoke with a Legacy Household who requested a Zoom meeting to discuss the Legacy Household Ranking.
4/6/2022	Engaged a Vested Resident regarding questions about future housing on Treasure Island for Vested Residents.
4/6/2022	Engaged a Legacy Household regarding what's needed to confirm their son is on the lease.
4/6/2022	Engaged a Legacy Household and provide help with accessing the Portal.
4/6/2022	Held Virtual Legacy Household Ranking Meeting for Legacy Residents.
4/5/2022	Engaged a Legacy Household regarding Down Payment Assistance approval and request a copy their identification (Driver License).
4/5/2022	Spoke with the wife of Vasil Azarov. Mr. Azarov passed away. She believes she will continue with her effort to purchase a BMR Condo at The Bristol on Yerba Island.
4/5/2022	Spoke with John Stewart Company Assistance Manager and I was informed of the passing of Vasil Azarov.
4/5/2022	Engaged a Vested Resident regarding the status of purchasing a BMR Condo at the Bristol on Yerba Island.
4/4/2022	Engaged Legacy BMR Purchaser and reviewed their Identification for the approval of their Down Payment Assistance.
4/1/2022	Engaged two Legacy and one Vested Household regarding their status of the purchasing a BMR Condo at the Bristol on Yerba Island.
3/30/2022	Spoke with two Legacy Residents who requested a record copy of Legacy Household Ranking meeting.
3/30/2022	Spoke with Legacy Household about the Door Hangers and Legacy Household Ranking meeting scheduled for April 6 th and April 9 th and stated TI Advisors are doing a great job.
3/28/2022	Delivered 164 Door Hanger invitations to the Legacy Household Ranking Community Meeting.
3/25/2022	Spoke with Legacy Household and updated them on the status of his In-Lieu Payment check and confirmed his address.
3/24/2022	Sent 313 Legacy Household Ranking invitations to Legacy Residents via email and the TI Advisor Portal.
3/22/2022	Engaged Legacy Household about the minors who reside in the household and their name were provided.
3/21/2022	Spoke with a Legacy Household regarding a request from MOHCD for details on the TIDA down payment assistance.
3/16/2022	Engaged Legacy Household regarding moving to a new unit and concern when the units will be available.
3/16/2022	Engaged Legacy Household regarding moving to a new unit and concern when the units will be available.
3/9/2022	Spoke with two Legacy Household and discuss the future housing on Treasure Island and when would the new units be available.



**Record of Community Engagement
January 1 through December 31, 2022**



<i>Date</i>	<i>Outreach</i>
3/7/2022	Engaged a passed Legacy Household to confirm his address and share this information with the City of San Francisco Controller.
3/2/2022	Engaged Legacy Household regarding to the status of signing the In-Lieu Payment documents.
3/2/2022	Engaged a Legacy Household about the availability of renting future house when the new buildings are built.
3/1/2022	Spoke with 3 Legacy Household and 3 Vested Residents about the status of submitting their application.
3/1/2022	Engaged a Legacy Household regarding access to the TI Advisor Portal and sent link to the Resident.
2/28/2022	Engaged a Legacy Household about his plans to move and applying for In-Lieu Payment.
2/25/2022	Spoke with Legacy Household regarding moving to a new unit once the new units are built on Treasure Island.
2/23/2022	Spoke with Legacy Household who's interested in applying for In-Lieu Payment and provided an answer when the amounts for In-Lieu Payment will change.
2/17/2022	Engaged a Legacy Household who needed help with purchasing the BMR at the Bristol to determine who was her First Home Homebuyer Counselor.
2/14/2022	Spoke with a Vested Resident to follow up with previous questions regarding the DAHLIA Lottery and asked if the Residents could provide an answer for the questions below? How many people will be moving into the unit (names)? What Condo do you wanting? What is their Bedroom size and Price point? Who is be left in your Household once you move?
2/14/2022	Engaged Legacy Household and addressed questions about future new unit on TI Island.
2/11/2022	Spoke with two Legacy Residents and provided the status of their In-Lieu Payment check and the tracking number for the priority mail.
2/11/2022	Engaged 5 Legacy and 3 Vested Residents and inquired if the Residents could provide an answer for the questions below? How many people will be moving into the unit (names)? What Condo do you wanting? What is their Bedroom size and Price point? Who is be left in your Household once you move?
2/9/2022	Engaged 5 Legacy and 3 Vested Residents to confirm the number they received from the DAHLIA Lottery for the Bristol BMR Condos.
2/8/2022	Participated in the MOHCD DAHLIA Lottery for BMR Condominiums at The Bristol on YBI! Supported 5 Legacy and 3 Vested Residents prior to and during the Lottery to clarify the Treasure Island Preference number for Legacy and Vested Residents.
2/2/2022	Spoke with Legacy Household regarding the status final In-Lieu Payment check.
1/28/2022	Engaged a Legacy Household for an update on the status of her In-Lieu Payment check.
1/26/2022	Spoke with 7 Legacy Households and 2 Vested Households who qualified to purchase a BMR on Yerba Buena Island. Offered congratulations and offered to provide assistance as needed. Inquired on their plans moving forward to the DAHLIA Lottery.
1/24/2022	Engaged a Legacy Household regarding the BMR on Yerba Island and the need to complete her First Time Homebuyer classes to purchase a BMR.



**Record of Community Engagement
January 1 through December 31, 2022**



<i>Date</i>	<i>Outreach</i>
1/20/2022	Engaged a Legacy Household and provided an update on when the In-Lieu Payment new numbers will be released.
1/9/2022	Spoke with a Legacy Household who called about the changes taken place on Treasure Island with all of the construction and complement on the great job the TI Advisors are doing.
1/19/2022	Engaged a Legacy Household who were inquiring about BMR's to purchase on Treasure Island.
1/18/2022	MOHCD held lottery for Below Market Rate (BMR) Condominiums at The Bristol on YBI.
1/18/2022	Spoke with a Legacy Household who was concerned about future housing on Treasure Island and informed the Resident he would receive an update once the new unit are available. Spoke with former YBI resident regarding Bristol BMR purchase opportunity and future opportunities to purchase BMR condominiums.
1/17/2022	Sent 88 email notifications to remind occupants of The Bristol BMR application period on 1/18/2022.
1/5/2022	Engaged a Vested Resident regarding the completion of the First Time Homebuyer classes and assisted with contacting the organization he is working to complete the classes.
1/5/2022	Spoke with Legacy Household and BE Spouse and provided the requirements needed to apply for In-Lieu Payment.
1/3/2022	Engaged a Vested Resident about the status of her back rent and who she should contact to resolve the matter.
1/3/2022	Spoke with a Legacy Household regarding purchasing a BMR on Yerba Buena Island.
1/3/2022	Engaged Legacy Household and addressed questions about future housing on Treasure Island.

Community Engagement Goals

TI Advisors continue to work with TIDA staff, the John Stewart Company, and the Legacy and Vested Treasure Island Residents to provide information, education, and payments provided for under TIDA's Transition Housing Rules and Regulations (THRR). The team is working with TIDA to enhance the portion of TIDA's website that focuses on future housing options for Legacy Households and Vested Residents at The Villages.

TI Advisors continue to work with Legacy and Vested Residents who are seeking information about their future housing options. The team sent Individual household letters to all Legacy Residents in November and December to help the 164 Legacy Households to help Legacy Households understand their Transition Unit options. TI Advisors engaged many in calls as a result to talk about individual housing needs and options.

TI Advisors and TIDA staff are preparing for a multifaceted outreach effort in 2023 to support the first Transition Units at Star View Court. This outreach will include community meetings, electronic and paper notifications and FAQs, tours, and individual meetings. Star View Court outreach efforts will include information to Vested Residents who may choose to rent an Affordable Unit at Star View Court using their Treasure Island Resident Preference Number.

Below Market Rate Condominiums at The Bristol!

We are celebrating with our residents, TIDA, MOHCD and Homeownership SF over our first-time homebuyers at The Bristol! Three of our Treasure Island Resident households purchased **Below Market Rate condominiums at The Bristol on YBI!** These households took advantage of TIDA's Down Payment Assistance under the THRR Program. We celebrate with them as some of the first new residents on Yerba Buena Island! All have moved in to their new homes!

TI Advisors have assisted these households through First Time Homebuyer Programs. The residents are purchasing the following BMR condominiums.

- Two-Bedroom Condominium at 134% AMI
- Three-Bedroom Condominium at 112% AMI
- Two-Bedroom Condominium at 89% AMI



TI Advisors continue to work with additional Treasure Island Residents to help prepare them for the next homebuying opportunities on Treasure Island.



In Lieu Cash Payments. TI Advisors continue to work with Legacy Residents who choose to move from Treasure Island. These Legacy Residents are eligible to receive In-Lieu Cash Payments rather than wait for future housing opportunities on Treasure Island.

64 Legacy Residents Signed MOUs

\$680,864 Total In-Lieu Cash Payments to Date

**Summary Record of Community Engagement
 November and December 2022**

Date	Engagement
12/19/2022	Engaged a Legacy Resident who provided an update of the Minor of Minors residing in the Household. Provided assistance with contacting The Villages Office to add the Minors to their Lease.
12/19/2022	Engaged a Legacy Resident to confirm his status of the number of bedrooms he's entitled in the future.
12/13/2022	Engaged a Vested Resident and provided assistance with finding a mover to help with his moving needs.
12/12/2022	Engaged Legacy Resident regarding the Legacy Ranking letter and address who is his TI Advisor.
12/06/2022	Spoke with two Legacy Household about the number of Minors residing in the Household.
12/05/2022	Spoke with a Legacy/Mixed Household regarding their household and who's entitle to future housing.
12/01/2022	Engaged a Legacy Resident to confirm his status of the number of bedrooms he's entitled in the future.
11/30/2022	Engaged 2 Legacy Household about their Legacy Ranking letter and provided assistance with access to their Portal.
11/29/2022	Engaged a Legacy Resident and processed the final In-Lieu Payment and send for e-signature.
11/22/2022	Engaged 2 Legacy Household and addressed question regarding the Legacy Ranking letter.
11/17/2022	Spoke with 3 Legacy Household and provided assistance with the Legacy Ranking letter.
11/17/2022	Engaged a Legacy Household regarding the number of bedrooms for their Transitional unit.
11/16/2022	Engaged a Legacy Household regarding the number of bedrooms for their Transitional unit.
11/15/2022	Spoke with a Vested Household who is a Veteran and provide information about the Swords to Plowshare Apartments.
11/15/2022	Spoke with a Legacy Household to confirm their Close of Escrow for their BMR at 1 Bristol Court on Yerba Buena.
11/15/2022	Engaged to 10 Legacy Household about their Legacy Ranking letter and provided assistance with access to their Portal.
11/14/2022	Spoke to 10 Legacy Household regarding the Legacy Ranking letter and their future unit.
11/13/2022	Engaged a Legacy Household and addressed questions regarding future housing on Treasure Island.



11/11/2022	Spoke with 2 Legacy Household regarding future housing on Treasure Island.
11/10/2022	Spoke with a Legacy Resident and provide the details of applying for In-Lieu Payment.
11/09/2022	Spoke with Admiral Security Services and made arraignments for Legacy Ranking letter to be delivered to the Households.
11/09/2022	Engaged 3 BMR Buyers to request their statements regarding their experience in purchasing a the BMR Condo at Bristol.
11/07/2022	Engaged 3 BMR Buyers to request their statements regarding their experience in purchasing a the BMR Condo at Bristol.
11/04/2022	Spoke with 2 of the BMR Buyers and confirm they Closed Escrow for their BMR and are planning to move into their new home.
11/01/2022	Engaged a Legacy Household to confirm the details of applying for In-Lieu Payment.
11/01/2022	Engaged a Legacy Household to confirm the details of applying for In-Lieu Payment.



TIDA BOD Meeting

One Treasure Island Program Report

Nella Goncalves, Deputy Director

December 2022 - January 2023

- **COVID 19 Island-wide Services Coordination**

Residents can access at home COVID tests from the Nurses Clinic and One Treasure Island.

- **Food Pantry**

We continue to operate the weekly Food Pantry on Tuesdays with an average of 125 households accessing the pantry. We experienced an increase in pantry usage in December during the 12/20 pantry date. 140 households utilized the pantry that day. Hams and turkeys were also given away.

- **One Treasure Island Programming:**

CTP 14 will begin on January 9th with a total of 16 candidates.

- **Outreach & Social Media**

Community engagement continues through social media posts, posts on Next Door Treasure Island, fliers on the community boards, in weekly pantry bags and through partnership with the TI housing providers.

One TI has officially launched the mass texting program with the keyword being ISLANDNEWS out a mass texting service to further expand our outreach. It will officially go live in January 23.

- **Community Events**

The Treasure Island Resource Line was utilized by residents over the holiday season. One TI handed out over \$5000 in gift cards to support island residents during the holidays.

One TI will be celebrating Martin Luther King holiday via social media in Jan 2023.

Closed

CASE ID	OPEN DT	CLOSED DT	TYPE	CATEGORY	TYPE	LOCATION	OTHER DESCRIPTION	AGENCY
16031396	11/2/2022 2:53:00 PM	11/4/2022 3:44:00 PM	Sign Repair or Replace High Priority	Sign Repair	Sign Repair - On_Ground	850 AVENUE D, SAN FRANCISCO, CA, 94130	Avenue D at 10th Street --- DO NOT ENTER ONE WAY sign is on the ground pole is okay	TIDA
16040101	11/4/2022 4:31:00 PM	11/29/2022 11:07:00 AM	Request for City Services	General Request - MTA	request_for_service	Intersection of AVENUE OF THE PALMS and CALIFORNIA AVE	Along Avenue of Palms in Treasure Island --- Customer is complaining about the speed bumps (about 8 of them) along the Avenue of Palms. The speed bumps do not have markings (like paint or signs). Customer is requesting to have it painted to avoid damaging vehicles who are not aware	SSD - Livable Streets
16040130	11/4/2022 4:36:00 PM	11/29/2022 11:07:00 AM	Request for City Services	General Request - MTA	request_for_service	Intersection of AVENUE OF THE PALMS and CALIFORNIA AVE	Along the Avenue of Palms In Treasure isalnd --- Please put a sign along the Avenue of Palms to warn drivers that there are speed bumps along the avenue. Just 1 sign at the beginning of the bumps would do.	SSD - Livable Streets
16052185	11/8/2022 8:14:38 AM	11/8/2022 12:08:00 PM	Sewer Storm Flood	Sewer Issues	Flooding	631 AVENUE D, SAN FRANCISCO, CA, 94130		DPW BSES BUF Graffiti
16052194	11/8/2022 8:16:45 AM	11/8/2022 12:04:00 PM	Sewer Storm Flood	Sewer Issues	Flooding	410 AVENUE D, SAN FRANCISCO, CA, 94130	Flooding	DPW BSES BUF Graffiti
16052200	11/8/2022 8:18:41 AM	11/8/2022 12:05:00 PM	Sewer Storm Flood	Sewer Issues	Flooding	Intersection of 5TH TI ST and AVENUE D	Flooded storm drain	DPW BSES BUF Graffiti
16052203	11/8/2022 8:20:11 AM	11/9/2022 2:27:29 PM	Sewer Storm Flood	Sewer Issues	Flooding	Intersection of 5TH TI ST and AVENUE D	Flooded storm drain	PUC Sewer
16052217	11/8/2022 8:22:22 AM	11/8/2022 12:03:00 PM	Sewer Storm Flood	Sewer Issues	Flooding	251 4TH TI ST, SAN FRANCISCO, CA, 94130	Flooded storm drain	DPW BSES BUF Graffiti
16052310	11/8/2022 8:43:46 AM	11/10/2022 2:14:57 PM	Sewer Storm Flood	Sewer Issues	Flooding	Intersection of 5TH TI ST and AVENUE D	Massive Flooding	PUC Sewer
16052316	11/8/2022 8:45:22 AM	11/8/2022 12:02:00 PM	Sewer Storm Flood	Sewer Issues	Flooding	Intersection of 5TH TI ST and AVENUE D	Flooding	DPW BSES BUF Graffiti
16052322	11/8/2022 8:46:22 AM	11/8/2022 9:03:13 AM	Sewer Storm Flood	Sewer Issues	Flooding	Intersection of 5TH TI ST and AVENUE D	Flooding	PUC Sewer
16052327	11/8/2022 8:47:05 AM	11/8/2022 9:06:49 AM	Sewer Storm Flood	Sewer Issues	Flooding	Intersection of 5TH TI ST and AVENUE D	Flooding	PUC Sewer
16052332	11/8/2022 8:47:47 AM	11/8/2022 9:04:50 AM	Sewer Storm Flood	Sewer Issues	Flooding	Intersection of 5TH TI ST and AVENUE D	Flooding	PUC Sewer
16052340	11/8/2022 8:49:14 AM	11/8/2022 9:05:35 AM	Sewer Storm Flood	Sewer Issues	Flooding	Intersection of 5TH TI ST and AVENUE D	Flood	PUC Sewer
16065383	11/11/2022 12:13:00 PM	11/19/2022 2:54:00 PM	Street Defects	Street Defects	Construction_Plate_Shifted	Intersection of 4TH TI ST and AVENUE M	Construction_Plate_Shifted	External Agency
16066008	11/11/2022 2:22:00 PM	12/1/2022 4:24:00 PM	Street Defects	Street Defects	Manhole_Cover_Off	Intersection of 9TH TI ST and AVENUE H	Manhole_Cover_Off	TIDA

16081249	11/15/2022 4:46:34 PM	11/17/2022 4:01:00 PM	Request for City Services	General Request - DPH	complaint	1145 OZBOURN CT, SAN FRANCISCO, CA, 94130	1145 Ozbourn Ct unit C --- Caller states she lives in a multi unit building. Her neighbor lives in unit C. Her neighbors smokes inside their unit and the smoke travels into her window. She is concerned about second hand smoke. She would like someone to visit her home to show how the second hand smoke is coming into her unit	DPH EH
16082131	11/16/2022 12:58:51 AM	11/16/2022 3:20:29 AM	Street Defects	Street Defects	Pavement_Defect	Intersection of 6TH TI ST and AVENUE M	6TH TI ST / AVENUE M Roadway -- 06/16/2021 - Flooding On street: 06/16/2021 - Location Information: 6TH TI ST: AVENUE M - LOCATION TYPE: TYPE DETAILS: CORNER / SIDE OF STREET: LOCATION DESC: Reported as: Intersection of 6th Ti St & Avenue M 06/16/2021 - 311 Processing notes: Processing info from 311: Reassigned - Jun 3 2021 7:32PM: 311 Call Center to DPW-BSSR Info from 311 Call Center - Jun 3 2021 7:19PM: The following information was provided: Reallocated to queue: PUC - Water - G Reason for reallocation: Reallocated to PUC Water Info from 311 Call Center - Jun 3 2021 7:32PM: The following information was provided: Reallocated to queue: DPW - Other - G Reason for reallocation: NOT SFWD ISSUE.. Info from 311 Call Center - Jun 16 2021 10:31AM: The following information was provided: Reallocated to queue: DPW BSSR Queue Info from 311 Call Center - Jun 3 2021 7:32PM: The following information was provided: Submitted photo: http://06/16/2021	PUC Sewer
16141287	12/2/2022 2:00:32 PM	12/5/2022 8:18:00 AM	Street Defects	Street Defects	Pavement_Defect	251 4TH TI ST, SAN FRANCISCO, CA, 94130	Sink hole	DPW BSSR
16141300	12/2/2022 2:02:17 PM	12/5/2022 8:19:00 AM	Street Defects	Street Defects	Pavement_Defect	Intersection of 3RD TI ST and AVENUE D	Sink hole very deep Dorms 369 road Job corps treasure island	DPW BSSR
16141340	12/2/2022 2:11:35 PM	12/5/2022 8:18:00 AM	Street Defects	Street Defects	Pavement_Defect	351 AVENUE H, SAN FRANCISCO, CA, 94130	Pavement_Defect	DPW BSSR

16151102	12/5/2022 2:38:47 PM	12/7/2022 2:06:00 PM	Street Defects	Street Defects	Pavement_Defect	Intersection of 9TH TI ST and AVENUE H	Pothole on Treasure Island Road heading eastbound to Bay Bridge.	DPW BSSR
16151422	12/5/2022 3:22:00 PM	12/6/2022 8:15:07 PM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial	Intersection of GATEVIEW AVE and AVENUE B	Caller was waiting for the bus and it passed her by	FIT - Muni Customer Service
16165628	12/9/2022 8:27:45 AM	12/9/2022 2:42:25 PM	Sewer Storm Flood	Sewer Issues	Flooding	Intersection of 5TH TI ST and AVENUE D	Clogged drain.	PUC Sewer
16177843	12/12/2022 4:09:15 PM	12/17/2022 12:30:22 AM	Noise Report	Noise Report	other_excessive_noise	1419 STRIPED BASS ST, SAN FRANCISCO, CA, 94130	On the balcony of the building --- There can be 2-5 dogs left outside on the balcony. They bark excessively when left outside. Today there is only 2 large dogs outside barking. There are dogs outside everyday barking	Noise Reporting
16193195	12/16/2022 5:10:00 PM	12/16/2022 5:50:00 PM	Sewer Storm Flood	Sewer Issues	Water_leak	1431 HALIBUT CT, SAN FRANCISCO, CA, 94130	lots of water coming out	PUC Water
16193452	12/16/2022 6:55:08 PM	12/16/2022 6:57:00 PM	Sewer Storm Flood	Sewer Issues	Water_leak	1431 HALIBUT CT, SAN FRANCISCO, CA, 94130	water shooting out of the line on sidewalk	PUC Water
16240135	12/31/2022 4:48:16 PM	1/1/2023 6:15:00 AM	Sewer Storm Flood	Sewer Issues	Flooding	Intersection of AVENUE I and 11TH TI ST	Flooding in the street reaching the height of the sidewalk, potential hazard to traffic	DPW BSES BUF Graffiti
16240241	12/31/2022 5:22:40 PM	1/1/2023 6:15:00 AM	Sewer Storm Flood	Sewer Issues	Flooding	Intersection of 9TH TI ST and AVENUE H	Flooding in the entire right lane on the East Bound traffic side. Water height is above the sidewalk	DPW BSES BUF Graffiti

TI01 - TI Case Summary

Open

CASE ID	OPEN DT	CLOSED DT	TYPE	CATEGORY	TYPE	LOCATION	OTHER DESCRIPTION	AGENCY
14958071	2/8/2022 4:12:00 PM		Damaged Property	Damaged Property	Damaged Fire_Police_Callbox	Intersection of 13TH TI ST and AVENUE H	city public emergency pull box hit by car and dislodged from pedestal at Gateview Ave and 13th St on Treasure Island	Emergency Mgmt
15017322	2/23/2022 9:10:00 AM		Sidewalk Curb Defects	Sidewalk or Curb	Sidewalk_Defect	Intersection of 11TH TI ST and AVENUE D	Tripping hazard	DPW BSM
15264594	4/27/2022 8:00:20 AM		Tree Maintenance Damage	Tree Maintenance	Trees - Damaging_Property	1412 FLOUNDER CT, SAN FRANCISCO, CA, 94130	The tree is damaging personal and public property. As the tree hangs over the house and driveway, sap damaged her car and she got a lower value when she went to sell it. She believes no one has inspected it. Its rotting and its brown. Its lifting the sidewalk. She has tripped and her grandbaby has tripped. The City is building and building up TI, but they are not taking care of this tree. Per caller...Should I go to the news? Show how this city is being ran down and nobody cares about nothing for residents of Treasure Island.	DPW BSES BUF Graffiti
15837354	9/18/2022 10:50:00 AM		Tree Maintenance Damage	Tree Maintenance	Trees - Damaged_Tree	1236 NORTHPOINT DR, SAN FRANCISCO, CA, 94130	2 dead trees, caller is afraid they are really dry and could be fire hazard	DPW BSES BUF Graffiti
15945787	10/14/2022 1:03:00 PM		Request for City Services	General Request - TIDA	request_for_service	351 AVENUE H, SAN FRANCISCO, CA, 94130	351 Avenue H --- The utility cover for a water pipe is damaged; it doesn't close flush to ground and is a tripping hazard. Reported by Job Corps; would like call to provide ETA.	TIDA
16171503	12/10/2022 9:39:24 PM		Request for City Services	General Request - PUC	request_for_service	1301 GATEVIEW AVE, SAN FRANCISCO, CA, 94130	--- patron stated that the outage is in the entire island.	PUC Power

16224423	12/27/2022 8:43:35 AM		Request for City Services	General Request - PUC	complaint	1410 FLOUNDER CT, SAN FRANCISCO, CA, 94130	1410 Flounder Ct, Apt B --- Caller stated: Everytime it rains the power goes out and this has been going on for 10 years. I am upset that they do not have a resolution. The last time this happened it was out for 8 hours and my food went bad and they do not do anything to compensate. This time the power went out at 3 am and when I called the 2nd time at 530 am they have been working for 3 hours. I think they need to have a better resolution. It will be raining all week. Why do they not compensate people when this happens.	PUC Power
16239520	12/31/2022 2:32:00 PM		Sewer Storm Flood	Sewer Issues	Flooding	1113 KEPPLER CT, SAN FRANCISCO, CA, 94130	Road flooding (waist deep) on 13th Street by Keppler and Hutchinson Court on Treasure Island. Attempted to unclog drains but too much water / debris to last.	PUC Sewer
16239974	12/31/2022 4:19:00 PM		Sewer Storm Flood	Sewer Issues	Flooding	Intersection of 13TH TI ST and AVENUE E	Flooding on street reaching the height of the sidewalk, traffic potentially effected	PUC Sewer

16240432	12/31/2022 6:41:00 PM		Employee Feedback	Muni Employee Feedback	Muni - Complaint_Unsafe_Operation	Intersection of 9TH TILST and AVENUE H	<p>There is a lot of flooding on 9th Street and Avenue H, as a result traffic is needing to move into the other lane in order to avoid flooding.</p> <p>This driver started honking at the STOP sign and just kept blowing through the traffic, it was very dangerous.</p>	FIT - Muni Customer Service
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