





# **Bridget Hicks**Senior Planner

12.12.22 Small Business Commission

# **PLANNING TOOLS: GENERAL PLAN**



## THE PLANNING DEPARTMENT: DIVISIONS



#### **CURRENT PLANNING**

Development assessment, including architectural review, code compliance, interpretation, and enforcement, and aspects of historic preservation.



#### **COMMUNITY EQUITY**

Addressing racial and social inequities; engaging with vulnerable communities.



#### CITYWIDE PLANNING

Policy development for neighborhoods and the City at-large on topics including transportation, design, land use, and sustainability.



#### **ADMINISTRATION**

Finance, human resources, operations, and information technology.



#### **ENVIRONMENTAL PLANNING**

Analysis of plans and projects regarding potential environmental impacts on the City and its residents, as required under CEQA.



#### **OFFICE OF COMMISSION AFFAIRS**

Supports the core functions of the Planning Commission and the Historic Preservation Commission.

# **PLANNING TOOLS: PLANNING CODE**

- Specific, objective regulations derived from the General Plan
- 2,000 pages of controls, including:



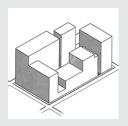
LAND USE



DENSITY



**HEIGHT & BULK** 



**BUILDING MASS & SCULPTING** 



SIGNAGE



FEES & PROCEDURES

conditions conditions if the violation is with tion of the Planning mstances have not been vive action of the Dire aistrator or other City auth ation shall be the subject fore the Planning Commission quired of the applicant or the

# **PLANNING TOOLS: ZONING MAPS**



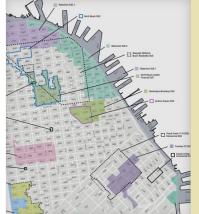
#### **ZONING DISTRICTS**

There are over 100 zoning districts in the City.



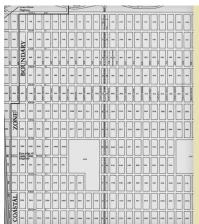
#### HEIGHT

Most of the City is zoned for 40 feet in height.



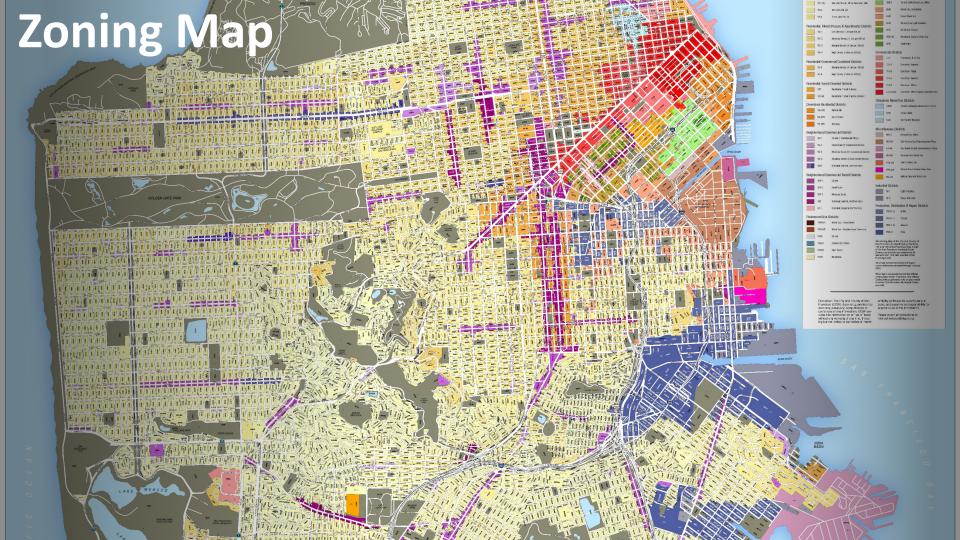
# SPECIAL USE DISTRICTS

Overlays that place special restrictions or allowances on specific parcels.



#### OTHER MAPS

- Preservation Districts
- Coastal Zones
- Special Sign Districts





# **ZONING CATEGORIES**

- Neighborhood Commercial (NC-1)
  - Commercial (C-2)
- Residential (RH-1)
- LCU / NCU
- Public (P)
- Mixed Use (WMUG)

# Special Use Districts (SUD)



**Taraval Street**Restaurant count limits



**Mission**Alcoholic Beverage Sale Limitations



**Hayes Valley** 

Formula Retail prohibitions



**North Beach** 

Size of storefronts



# What we regulate

- Size
- Formula Retail
- Hours of Operation
- Use type
- Location (floor)
- Accessory uses
- Storefront Transparency
- Signage

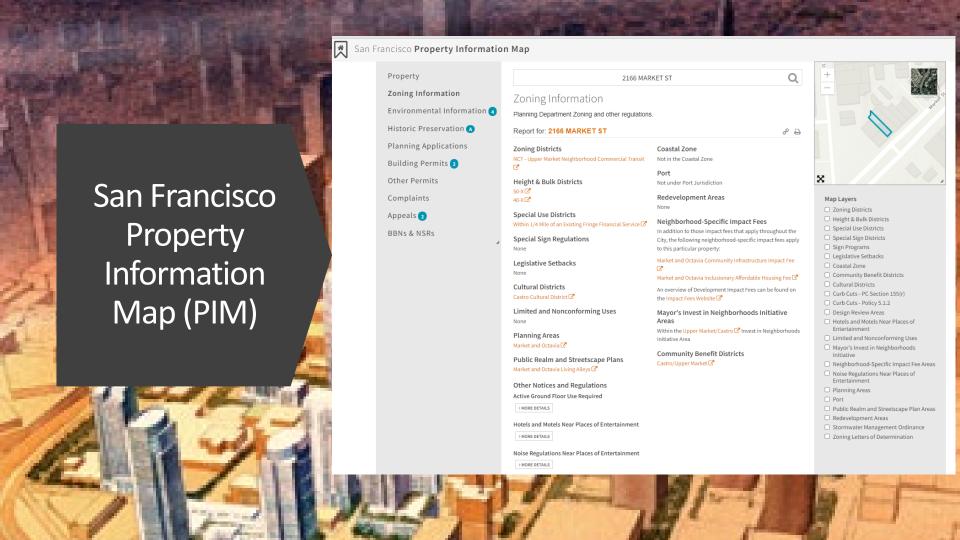
## **FORMULA RETAIL**

#### 11 or more locations worldwide



#### Standardized Features

- Array of Merchandise
- Trademark
- Servicemark
- Décor
- Color Scheme
- Façade
- Uniform Apparel
- Signage



# **Definitions**

Planning Code Section 102

G

Gas Station. A Retail Automotive Use that provides motor fuels, lubricating oils, air, and water directly into motor vehicles and without providin use is subject to the controls in Sections 202.2(b) and 187.1.

(Amended by Ord. 188-15; see Sec. 102 history note.)

General Entertainment. See Entertainment, General.

General Grocery. See Grocery. General.

Gift Store-Tourist Oriented. A Retail Sales and Service Use that involves the marketing of small art goods, gifts, souvenirs, curios, or novelties t

*Grain Elevator.* An Industrial Use defined as a storage facility for grain that contains a bucket elevator or a pneumatic conveyor that scoops up g elevator complex including, but not limited to, receiving and testing offices, weighbridges, and storage facilities.

Grocery, General. A Retail Sales and Services Use that:

- (a) Offers a diverse variety of unrelated, non-complementary food and non-food commodities, such as beverages, dairy, dry goods, fresh prod
- (b) May provide beer, wine, and/or liquor sales for consumption off the premises with a California Alcoholic Beverage Control Board License Floor Area of the establishment (including all areas devoted to the display and sale of alcoholic beverages);
- (c) May prepare minor amounts of food on site for immediate consumption;
- (d) Markets the majority of its merchandise at retail prices; and
- (e) Shall operate with the specified conditions in Section 202.2(a)(1).
- (f) Such businesses require Conditional Use authorization for conversion of a General Grocery use greater than 5,000 square feet, pursuant to (Amended by Ord. 188-15; Ord. 129-17; see Sec. 102 history note.)

Grocery, Specialty. A Retail Sales and Services Use that:

- (a) Offers specialty food products such as baked goods, pasta, cheese, confections, coffee, meat, seafood, produce, artisanal goods, and other complementary to the specialty food products;
- (b) May provide beer, wine, and/or liquor sales for consumption off the premises with a California Alcoholic Beverage Control Board License Floor Area of the establishment (including all areas devoted to the display and sale of alcoholic beverages);
- (c) May prepare minor amounts of food on site for immediate consumption off-site with no seating permitted; and
- (d) Markets the majority of its merchandise at retail prices.
- (e) Such businesses that provide food or drink per subsections (b) and (c) above shall operate with the specified conditions in Section  $\underline{202.2}(a)$

(Amended by Ord. <u>188-15</u>; Ord. <u>129-17</u>; see Sec. 102 history <u>note</u>.)

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# **ZONING TABLE**

| NON-RESIDENTIAL USES           |                                   | Controls by Story |               |      |
|--------------------------------|-----------------------------------|-------------------|---------------|------|
|                                |                                   | 1st               | 2nd           | 3rd+ |
| Sales and Service Use Category |                                   |                   |               |      |
| Retail Sales and Service Uses* | §§ <u>102</u> , <u>202.2</u> (a), | P(3)              | NP            | NP   |
|                                | 202.3                             |                   |               |      |
| Adult Business                 | § <u>102</u>                      | NP                | NP            | NP   |
| Adult Sex Venue                | § <u>102</u>                      | NP                | NP            | NP   |
| Animal Hospital                | § <u>102</u>                      | P                 | P             | P    |
| Bar                            | §§ <u>102</u> , <u>202.2</u> (a)  | P(6)              | NP            | NP   |
| Cannabis Retail                | §§ <u>102</u> , <u>202.2</u> (a)  | NP <u>(6)</u>     | NP( <u>6)</u> | NP   |
| Flexible Retail                | § <u>102</u>                      | NP <u>(7)</u>     | NP            | NP   |
| Gym                            | § <u>102</u>                      | P                 | NP            | NP   |



#### **PERMITS IN MY NEIGHBORHOOD**

Find out about projects happening in your neighborhood.

Use this map if you received a Neighborhood Notification, Notice of Public Hearing, or to follow other permit activity.

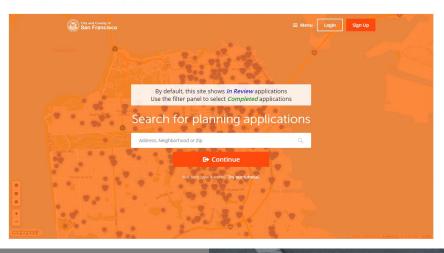
#### **Quick Lookup**

- 1. enter the project or notification address in the "Address, Neighborhood or
- 2. select the address as it appears in the dropdown
- 3. click the dot(s) to view more details \*

#### Login or Sign Up

- · Want to know when new permits are filed in your neighborhood, or receive automated alerts?
- Login or sign up for a free account here.

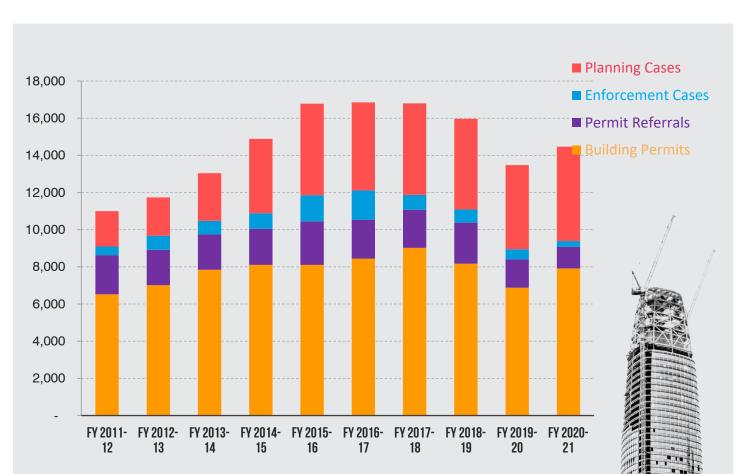
\* Dots are placed in the center of each parcel affected by the application. For larger or area parcels, e.g. Golden Gate Park or the Presidio, move the map to the center of the parcel to see the dot. View larger map here.







## THE PLANNING DEPARTMENT VOLUME OF WORK

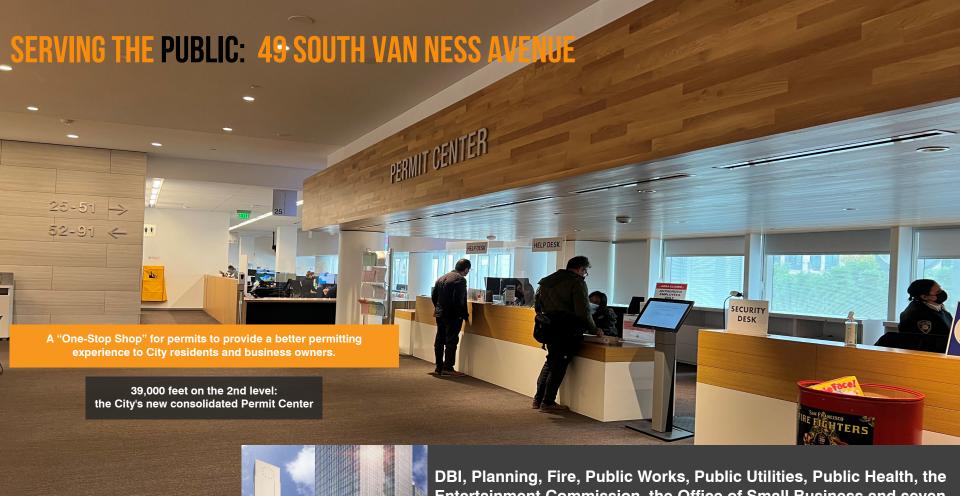


# SERVING THE PUBLIC: THE PLANNING COUNTER @ THE PERMIT CENTER

The Planning Counter is the Department's public face, where staff answer zoning questions, intake applications, and approve over-the-counter permits.







DBI, Planning, Fire, Public Works, Public Utilities, Public Health, the Entertainment Commission, the Office of Small Business and seven other City agencies working together under one roof.

# THE IMPORTANCE OF SMALL BUSINESS



Small business is the backbone of our economy



They make up 90% of San Francisco businesses



They employ more than half our workforce

# SMALL PROCESS INTERVENTIONS

#### We've made lots of small efforts:

- Expanded the Community Business Priority Processing Program (CB3P)
- Flex retail
- Pop up retail
- Removed 311 for principally permitted uses
- Reduced buffers
- Allowed restaurants to have outdoor dining areas
- Removed restroom requirements for to go only
- Eliminated duplicative inspections



# PROPOSITION H/SBRA GOALS



Streamline permitting process



Fill vacant storefronts



Support arts and non-profit uses

311 NEIGHBORHOOD NOTIFICATION

- Where principally permitted uses never required 311 notice
- Where principally permitted uses no longer require 311 notice (Prop H)



# FIRST YEAR FREE AND SBRA

# **SBRA**

commercial permits

**Ground floor** 

**New businesses** 

Existing businesses going into new locations with less than \$5M in gross receipts FYF

Permits that need additional approvals (i.e. Conditional Use Authorization from Planning)

Business registration fees

License fees

All principally permitted storefront commercial permits

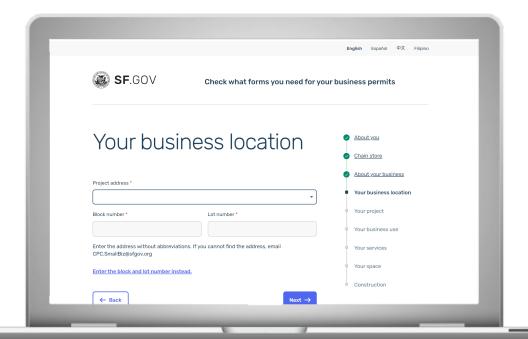
# TRADITIONAL PERMITTING PROCESS



# **SOLUTION: ONE SYSTEM**



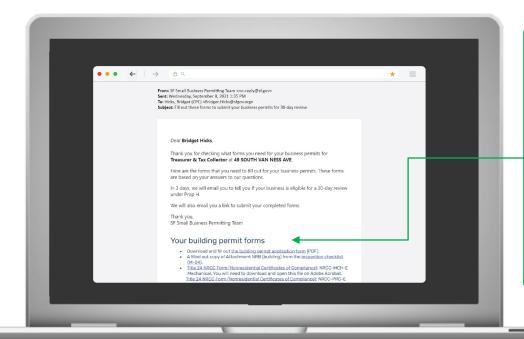
# **NEW SERVICE**



https://sf.gov/step-by-step/ get-your-small-businesspermits-30-day-review

### **NEW SERVICE**

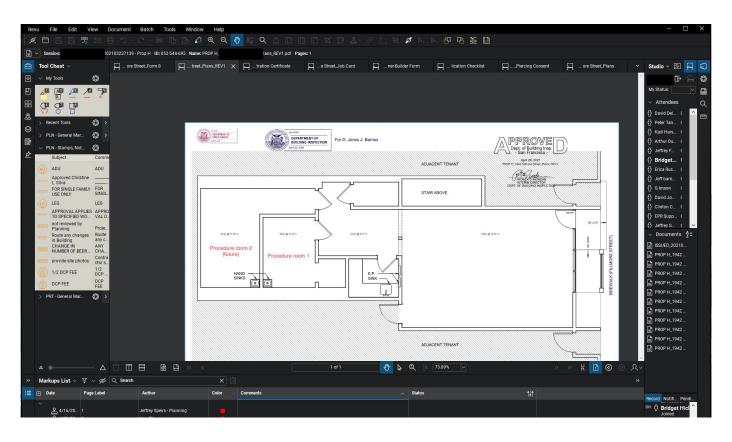




#### Your building permit forms

- Download and fill out the building permit application form (PDF).
- A filled out copy of Attachment NRB (building) from the <u>inspection checklist</u> (M-04).
- <u>Title 24 NRCC Form (Nonresidential Certificates of Compliance)</u>: NRCC-MCH-E Mechanical. You will need to download and open this file on Adobe Acrobat. <u>Title 24 NRCC Form (Nonresidential Certificates of Compliance)</u>: NRCC-PRC-E Process systems. You will need to download and open this file on Adobe Acrobat.
- · Your project requires architectural plans.
  - o Follow these instructions to create your building project plans.
- · With architectural plans include:
  - o Disability Checklist for ADA compliance (PDF)
  - o Title 24 Green Energy form
  - o Plan check application for the Department of Public Health (PDF)
- If you own the property, fill out and sign the <u>property owner's package</u>. Upload it with your forms.
- If you are working with a contractor, they must fill out and sign <u>the licensed</u> <u>contractor's statement</u>. Upload it with your forms.
- Download and fill out <u>the sign permit form</u> (PDF). You will need to upload plans that include dimensions and location of sign and signage text.

### **ELECTRONIC PLAN REVIEW**



## A LOOK AT THE NUMBERS



300 +

applicants have used the portal



39%

identify as women or LGBTQ+ business owners



100%

of permits in the program are approved within 30 days



1200+

Businesses have obtained building permits this year



# 14 days vs. months

Approvals take 14 days on average vs. previously 6-9 months at Planning then another 2 months with other departments





Bridget Hicks
Senior Planner
San Francisco Planning

Bridget.Hicks@sfgov.org www.sfplanning.org