# City and County of San Francisco Sourcing Event ID 0000005676 | Dept Contract ID: RM-CDP-7-2021

# Formal Request for Proposals for: Contractor Development Administration – Bonding and Financial Assistance

This Solicitation can be viewed under at City's Supplier Portal: <a href="https://sfcitypartner.sfgov.org/pages/index.aspx">https://sfcitypartner.sfgov.org/pages/index.aspx</a>



Request for Proposals Issuance	July 23, 2021			
Pre-Proposal Conference	July 30, 2021, 11:00 a.m.			
	Microsoft Teams Meeting Link			
	https://teams.microsoft.com/l/meetup-			
	join/19%3ameeting MzIzNzVjN2UtMWZmMy00ODc3L			
	WIZYWEtMWM0MDE3NTY0MmZi%40thread.v2/0?cont			
	ext=%7b%22Tid%22%3a%2222d5c2cf-ce3e-443d-9a7f-			
	dfcc0231f73f%22%2c%22Oid%22%3a%227cc47d79-aa86-			
	4b25-940b-e316f0191949%22%7d			
	D'-11 (415) 00C 4C50			
	Dial In: (415) 906-4659			
	Phone Conference ID: 852 551 113#			
Deadline for Questions	August 13, 2021, 5:00 p.m.			
Deadline to Submit Proposals	August 27, 2021, 5:00 p.m.			
Notice of Intent to Award	September 10, 2021			
Period for Protesting Notice of Intent to	Within (3) three business days of the City's issuance of a Notice			
Award	of Intent to Award.			
Contract Administrator:	Maria-Zenaida Camua Madayag			
	Principal Risk Analyst, Risk Management Division			
	25 Van Ness Avenue Suite 750; San Francisco, CA 94102			
	Phone: (415) 554-2305			
	Email: maria-zenaida.camua@sfgov.org			
Check Link for Updates:	https://sfgsa.org/risk-management			

#### **Solicitation Attachments:**

Attachment 1: City's Proposed Agreement Terms (P-600)

Attachment 2: Price Proposal Template

Attachment 3: Proposer Questionnaire

Attachment 4: Proposer Information and References

Attachment 5: First Source Hiring Form

Attachment 6: Health Care Accountability Ordinance & Minimum Compensation Ordinance Forms

Attachment 7: Reserved (Sweat-free Ordinance Form P-12U-C)

Attachment 8: Reserved (Sweat-free Ordinance Form P-12U-I)

Attachment 9: CMD Form 3

Attachment 10: LBE Participation Requirements and Good Faith Outreach Forms

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#### I. INTRODUCTION AND SOLICITATION SCHEDULE

#### A. Introduction

The Contractor Development Program ("CDP") - known under Chapter 14B.16, as the San Francisco Bonding and Financial Assistance Program, is designed to provide local, certified contractors and subcontractors ("LBEs") with capacity building support through financial assistance, bonding assistance, training, and technical assistance. The CDP aims to stimulate the maturity of small firms and foster their growth and independence as well as mitigate some of the disproportionate challenges they may face in competing for City contracts. This program is operated in coordination between the Risk Management Division ("RMD") and the Contract Monitoring Division ("CMD").

#### 1. General

This Request for Proposals (hereinafter "Solicitation") is being issued by the Risk Management Division ("RMD"). RMD is seeking qualified suppliers ("Proposers") to provide proposals for San Francisco's Bonding and Financial Assistance Program also known as the Contractor Development Program ("Proposal"). RMD shall order services covered by the awarded contract through the issuance of individual Purchase Orders and/or Task Orders which shall be released against the awarded contract during the contract term.

The City strongly encourages proposals from Proposers that optimize the use of Local Business Enterprise ("LBE"), Micro-LBE, and SF Small Business Administration ("SBA")-certified firms. The City also seeks to further optimize the use of consultant teams that reflect the diversity of the City and County of San Francisco.

#### 2. Selection Overview

The City shall award a contract to the Proposer that meets the Minimum Qualifications of this Solicitation whose Proposal receives the highest-ranking score.

### **B.** Anticipated Contract Term

A contract awarded pursuant to this Solicitation shall be non-exclusive with an original term of 3 years. The City at its sole, absolute discretion, shall have the option to extend the term for 3 additional years for a total of 6 years.

### C. Anticipated Contract Not to Exceed Amount

The not to exceed ("NTE") amount for a contract awarded pursuant to this Solicitation cannot be anticipated at the time of this Solicitation but shall be based on the selected Proposal. Should the contract be extended, the NTE may proportionally increase as well.

### D. RESERVED - Indefinite Quantity, As Needed Contract

### E. Cooperative Agreement

Any other City department, public entity or non-profit made up of multiple public entities, may use this solicitation to obtain some or all of the commodities or services to be provided by Proposer under the same terms and conditions of any contract awarded pursuant to this Solicitation.

### F. Limitation on Communications During Solicitation

From the date this Solicitation is issued until the date the competitive process of this Solicitation is completed (either by cancelation or final Award), Proposers, shall communicate solely with the Contract Administrator whose name appears in this Solicitation. Any attempt to communicate with any party other than the Contract Administrator whose name appears in this Solicitation – including any City official, representative or employee - is strictly prohibited. Failure to comply with this communications protocol may, at the sole discretion of City, result in

the disqualification of the Proposer or potential Proposer from the competitive process. This protocol does not apply to communications with the City regarding business not related to this Solicitation.

#### G. Solicitation Schedule

The anticipated schedule for this Solicitation is set forth below. These dates are tentative and subject to change. It is the responsibility of the Proposer to check for any Addenda to this Solicitation or other pertinent information posted in the City's Supplier Portal.

Proposal Phase	Tentative Date					
Request for Proposals Issued	July 23, 2021					
Pre-Proposal Conference	July 30, 2021, 11:00 a.m.					
	Microsoft Teams Meeting Link https://teams.microsoft.com/l/meetup- join/19%3ameeting_MzIzNzVjN2UtMWZmMy00ODc3LWIzY WEtMWM0MDE3NTY0MmZi%40thread.v2/0?context=%7b%2 2Tid%22%3a%2222d5c2cf-ce3e-443d-9a7f- dfcc0231f73f%22%2c%22Oid%22%3a%227cc47d79-aa86- 4b25-940b-e316f0191949%22%7d					
	Dial In: (415) 906-4659					
	Phone Conference ID: 852 551 113#					
Deadline for Written Questions	August 13, 2021, 5:00 p.m.					
Deadline to Submit Proposals	August 27, 2021, 5:00 p.m.					
Notice of Intent to Award	September 10, 2021					
Period for Protesting Notice of	Within (3) three business days of the City's issuance of a Notice					
Intent to Award	of Intent to Award.					
Final Award	September 17, 2021					
Link for Updates:	https://sfgsa.org/risk-management					

#### The Pre-Proposal Conference Details:

The Pre-Proposal Conference will begin at the time specified. Proposers' representatives are urged to arrive on time. Topics already covered will not be repeated for the benefit of late arrivals. Failure to attend the Pre-Proposal Conference shall not excuse the awarded Proposer from any obligations of a contract awarded pursuant to this Solicitation. Any change or addition to the requirements contained in this Solicitation as a result of the Pre-Proposal Conference will be executed by a written Addendum to this Solicitation. It is the responsibility of the Proposer to check for any Addendum to this Solicitation or other pertinent information posted on the City's Supplier Portal: <a href="https://sfcitypartner.sfgov.org/pages/index.aspx">https://sfcitypartner.sfgov.org/pages/index.aspx</a>.

#### H. How to Register as a City Supplier

The following requirements pertain only to Proposers <u>not</u> currently registered with the City as a Supplier.

**Step 1:** Register as a BIDDER at City's Supplier Portal:

https://sfcitypartner.sfgov.org/pages/index.aspx

**Step 2:** Follow instructions for converting your BIDDER ID to a SUPPLIER ID. This will require you to register with the City Tax Collector's Office and submit Chapter 12B and 12C forms through the Supplier portal. Once these forms have been completed, submitted, and processed, you will be notified via email with your organization's new Supplier ID. That email will also provide instructions for completing your Supplier registration.

- **City Business Tax Registration Inquiries:** For questions regarding business tax registration procedures and requirements, contact the Tax Collector's Office at (415) 554-4400 or, if calling from within the City and County of San Francisco, 311.
- Chapter 12(B) and 12(C) Inquiries: For questions concerning the City's Chapter 12(B) and 12(C) Equal Benefits and Non-Discrimination in Contracting requirements, go to: <a href="www.sfgov.org/cmd">www.sfgov.org/cmd</a>.

# I. Proposal Questions and Submissions

# 1. Proposer Questions and Requests for Clarification

Proposers shall address any questions regarding this Solicitation to the Contract Administrator whose name and contact information appears on the cover page of this Solicitation. Proposers who fail to submit questions concerning this Solicitation and its requirements will waive all further rights to protest based on the specifications and conditions herein. Questions must be submitted by email to the Contract Administrator whose name and contact information appears on the cover page of this Solicitation no later than the deadline for submission of written questions or requests for clarification. A written Addendum will be executed addressing each question and answer and posted publicly. It is the responsibility of the Proposer to check for any Addenda and other updates that will be posted on the City's Supplier Portal: <a href="https://sfcitypartner.sfgov.org/pages/Events-BS3/event-search.aspx">https://sfcitypartner.sfgov.org/pages/Events-BS3/event-search.aspx</a>.

### 2. **Proposal Format**

Proposals must be created using a word processing software (e.g. Microsoft Word or Excel) and typed in a serif font (e.g.-Times New Roman). The document must have page margins of at least .5" on all sides. Information must be provided at a level of detail that enables effective evaluation and comparison between Proposals. Failure to follow formatting, submission, or content requirements, as well as page limit restrictions (if any), may negatively impact the evaluation of your Proposal.

#### 3. Time and Place for Submission of Proposals

Prior to the Proposal submission deadline, Proposers must e-mail their complete Proposals to Maria-Zenaida.Camua@sfgov.org and Kelly.Hernandez@sfgov.org. Late submissions will not be considered. Each original Proposal received will be screened to ensure that all content required by this Solicitation is included. Partial or complete omission of any required content may disqualify Proposals from further consideration. Late Proposal submissions will not be considered and failure to adhere to the above requirements may result in the complete rejection of your Proposal.

#### J. Proposal Selection

The acceptance and/or selection of any Proposal(s) shall not imply acceptance by the City of all terms of the Proposal(s), which may be subject to further approvals before the City may be legally bound thereby.

### **K.** Contract Terms and Negotiations

The successful Proposer will be required to enter into the Agreement attached hereto as Attachment 1, City's Proposed Agreement Terms. The Proposed Agreement Terms are not subject to negotiation. Failure to timely execute the Proposed Agreement, or to furnish any and all insurance certificates and policy endorsement, surety bonds or other materials required in the Proposed Agreement, shall be deemed an abandonment of the Proposal and City, in its sole discretion, may select another Proposer and proceed against the original selectee for damages.

#### L. Protest Procedures

### 1. Protest of Non-Responsiveness Determination

Within (3) three business days of the City's issuance of a Notice of Non-Responsiveness, a Proposer may submit a written Notice of Protest of Non-Responsibility. The Notice of Protest must include a written statement specifying in detail each and every one of the grounds asserted for the protest. The Notice of Protest must be signed by an individual authorized to represent the Proposer, and must cite the law, rule, local ordinance, procedure or Solicitation provision on which the protest is based. In addition, the Notice of Protest must specify facts and evidence sufficient for the City to determine the validity of the protest.

## 2. Protest of Non-Responsible Determination

Within (3) three business days of the City's issuance of a Notice of Non-Responsibility, a Proposer may submit a written Notice of Protest of Non-Responsibility. The Notice of Protest must include a written statement specifying in detail each and every one of the grounds asserted for the protest. The Notice of Protest must be signed by an individual authorized to represent the Proposer, and must cite the law, rule, local ordinance, procedure or Solicitation provision on which the protest is based. In addition, the Notice of Protest must specify facts and evidence sufficient for the City to determine the validity of the protest.

#### 3. Protest of Contract Award

Within (3) three business days of the City's issuance of a Notice of Intent to Award, a Proposer may submit a written Notice of Protest of Contract Award. The Notice of Protest must include a written statement specifying in detail each and every one of the grounds asserted for the protest. The Notice of Protest must be signed by an individual authorized to represent the Proposer, and must cite the law, rule, local ordinance, procedure or Solicitation provision on which the protest is based. In addition, the Notice of Protest must specify facts and evidence sufficient for the City to determine the validity of the protest.

## 4. **Delivery of Protests**

A Notice of Protest must be written. Protests made orally (e.g., by telephone) will not be considered. A Notice of Protest must be delivered by mail or email to the Contract Administrator whose name and contact information appears on the cover page to this Solicitation and received by the due dates stated above. A Notice of Protest shall be transmitted by a means that will objectively establish the date the City received the Notice of Protest. If a Notice of Protest is mailed, the protestor bears the risk of non-delivery within the deadlines specified herein.

### II. CITY'S SOCIAL POLICY REQUIREMENTS

The San Francisco Municipal Code establishes a number of requirements for people seeking to do business with the City ("Social Policy Requirements"). These Social Policy Requirements can be found in Attachment 1, City's Proposed Agreement Terms. The Social Policy Requirements set forth below are NOT intended to be a complete list of all Social Policy Requirements applicable to this Solicitation and any contracts awarded from it. Proposers are encouraged to carefully review the Social Policy Requirements applicable to this Solicitation contained in Attachment 1, City's Proposed Agreement Terms.

### A. Proposers Unable to do Business with the City

## 1. **Generally**

Proposers that do not comply with laws set forth in San Francisco's Municipal Codes may be unable to enter into a contract with the City. Laws applicable to this Solicitation are set forth below and in Attachment 1, City's Proposed Agreement Terms.

## 2. Administrative Code Chapter 12X

Subject to certain exceptions, Proposers are advised that this Solicitation is subject to the requirements of Administrative Code Chapter 12X, which prohibits the City from entering into a contract with a Proposer that (a) has its headquarters in a state that has enacted a law that perpetuates discrimination against LGBT people and/or has enacted a law that prohibits abortion prior to the viability of the fetus, or (b) will perform any or all of the work on the contract in such a state. Chapter 12X requires the City Administrator to maintain a list of such states, defined as "Covered States" under Administrative Code Sections 12X.2 and 12X.12. The list of Covered States is available on the website of the City Administrator (<a href="https://sfgsa.org/chapter-12x-state-ban-list">https://sfgsa.org/chapter-12x-state-ban-list</a>). Proposers will be required to certify compliance with Chapter 12X as part of its Proposal, unless the City determines that a statutory exception applies. Refer to Attachment 1, City Proposed Agreement Terms for additional details related to the application of this Ordinance to a contract awarded pursuant to this Solicitation.

## 3. Administrative Code Chapter 12B

A Proposer selected pursuant to this Solicitation may not, during the term of the Agreement, in any of its operations in San Francisco, on real property owned by San Francisco, or where work is being performed for the City elsewhere in the United States, discriminate in the provision of bereavement leave, family medical leave, health benefits, membership or membership discounts, moving expenses, pension and retirement benefits or travel benefits, as well as any benefits other than the benefits specified above, between employees with domestic partners and employees with spouses, and/or between the domestic partners and spouses of such employees, where the domestic partnership has been registered with a governmental entity pursuant to state or local law authorizing such registration, subject to the conditions set forth in §12B.2(b) of the San Francisco Administrative Code. Refer to Attachment 1, City Proposed Agreement Terms for additional details related to the application of this Ordinance to a contract awarded pursuant to this Solicitation.

## **B.** RESERVED - Prevailing Wage Ordinance

### C. First Source Hiring Program

A Proposer selected pursuant to this Solicitation shall comply with all of the provisions of the First Source Hiring Program, Chapter 83 of the San Francisco Administrative Code that apply to this Agreement and an awarded Proposer is subject to the enforcement and penalty provisions in Chapter 83. Refer to Attachment 1, City Proposed Agreement Terms for additional details related to the application of this Ordinance to a contract awarded pursuant to this Solicitation.

### D. Health Care Accountability Ordinance

A Proposer selected pursuant to this Solicitation shall comply with the requirements of Chapter 12Q. For each Covered Employee, an awarded Proposer shall provide the appropriate health benefit set forth in Section 12Q.3 of the Health Care Accountability Ordinance (HCAO). If a Proposer selected pursuant to this Solicitation chooses to offer the health plan option, such health plan shall meet the minimum standards set forth by the San Francisco Health Commission. Information about and the text of the Chapter 12Q and the Health Commission's minimum standards available at <a href="http://sfgov.org/olse/hcao">http://sfgov.org/olse/hcao</a>. Any Subcontract entered into by Proposer shall also be required to comply with the requirements of the HCAO and shall contain contractual obligations substantially the same as those set forth in this section. *Refer to Attachment 1, City Proposed Agreement Terms for additional details related to the application of this Ordinance to a contract awarded pursuant to this Solicitation*.

## **E.** Minimum Compensation Ordinance

A Proposer selected pursuant to this Solicitation shall comply with Administrative Code Chapter 12P. A Proposer selected pursuant to this Solicitation shall pay covered employees no less than the minimum compensation required by San Francisco Administrative Code Chapter 12P, including a minimum hourly gross compensation, compensated time off, and uncompensated time off. A Proposer selected pursuant to this Solicitation is subject to the enforcement and penalty provisions in Chapter 12P. Information about and the text of the Chapter 12P is available on the web at <a href="http://sfgov.org/olse/mco">http://sfgov.org/olse/mco</a>. Refer to Attachment 1, City Proposed Agreement Terms for additional details related to the application of this Ordinance to a contract awarded pursuant to this Solicitation.

## F. LBE Rating Bonus Requirements

Pursuant to Chapter 14B Local Business Enterprise (LBE) Program, rating bonuses shall apply to the procurement of the services, as applicable, being procured through this Solicitation in the manner described below. **The rating bonus applies at <u>each</u> phase of the selection process.** 

## 1. Rating Bonus/Bid Discount for General and Professional Services

<b>Estimated Contract Value</b>	Small/Micro		SBA LBEs Rating Bonus
	LBEs	Rating	
	Bonus		
Greater than \$10,000 but less than	10%		0%
or equal to \$400,000			
Greater than \$400,000 but less than	10%		5%
or equal to \$10,000,000.			So long as it does not adversely
			affect a Small or Micro-LBE
			Proposer or a JV with LBE
			participation.
Greater than \$10,000,000 but less	2%	•	2%
than or equal to \$20,000,000.			

# 2. Rating Bonus/Bid Discount for General and Professional Services by Joint Ventures

<b>Estimated Contract Value</b>	Small/Micro	LBE	Participation	<b>Rating Bonus</b>
	Level			
Greater than \$10,000 but less than	Equals or exce	eeds 35%	, but less than	5%
or equal to \$10,000,000.	40%			
	Equals or exce	eeds 40%	, but less than	7.5%
	100%			
	100%			10%

If applying for an LBE rating discount as a Joint Venture (JV), the Micro and /or Small-LBE must be an active partner in the JV and perform work, manage the job and take financial risks in proportion to the required level of participation stated in the Proposal, and must be responsible for a clearly defined portion of the work to be performed and share in the ownership, control, management responsibilities, risks, and profits of the JV. The portion of the Micro and/or Small-LBE JV's work shall be set forth in detail separately from the work to be performed by the non-LBE JV. The Micro and/or Small-LBE JV's portion of the contract must be assigned a commercially useful function.

## G. LBE Subcontracting Requirements and Good Faith Outreach

The LBE Subcontracting Participation Requirement and Good Faith Outreach requirements of Chapter 14B of the San Francisco Administrative Code <a href="mailto:shall">shall</a> apply to this Solicitation.

## 1. LBE Subcontracting Participation Requirements

The LBE ting Participation Requirement for this Contract is 15.00% of the final contract value. LBE Subcontracting Participation Requirements can only be met with CMD-certified Small or Micro-LBEs located in San Francisco, a list of which can be found here: <a href="http://mission.sfgov.org/hrc\_certification/">http://mission.sfgov.org/hrc\_certification/</a>.

Pursuant to Section 14B.9 of the Administrative Code, proposers are hereby advised that the availability of Minority Business Enterprises ("MBE"), Women Business Enterprises ("WBE") and Other Business Enterprises ("OBE") to perform subcontract work on this project is as follows:

5.1% MBE; 5.0% WBE; 4.9% OBE

Proposers are further advised that they may not discriminate in the selection of subconsultants on the basis of race, gender, or any other basis prohibited by law, and that they shall undertake all required good faith outreach steps in such a manner as to ensure that neither MBEs nor WBEs nor OBEs are unfairly or arbitrarily excluded from the required outreach.

#### 2. LBE Good Faith Outreach

In accordance with 14B.8(B) of the Administrative Code, in order for the Bidder to be exempt from meeting the "Good Faith Outreach" requirements described in 1.02B in CMD Attachment 1, the total amount of the LBE participation must equal or exceed 20.25% (this percentage is the LBE sub requirement plus the 35% good faith exemption percentage).

Each Proposer shall undertake adequate good faith outreach to LBE subconsultants and demonstrate the efforts on CMD Form 2B (see below) and supporting documents. Proposer must obtain at least 80 points in order to achieve adequate good faith outreach. If the proposed LBE subcontracting participation exceeds the LBE Subconsultant Participation Requirement by at least 35%, the Proposer is excused from conducting items listed in Section B of Form 2B: "Good Faith Outreach Requirements". A Small or Micro LBE prime may use its own participation to count towards this extra 35% threshold for satisfying Good Faith Outreach, however it may not count its own participation towards the total LBE Participation Requirement. These are two separate requirements.

#### 3. LBE Participation Requirements and Good Faith Outreach Forms

All response packages submitted <u>must include</u> the following LBE Participation Requirements and Good Faith Outreach Forms which can be found in Attachment 10 to this Solicitation:

- (a) CMD Form 2A: LBE Participation Form
- (b) CMD Form 2B: Good Faith Outreach Form
- (c) CMD Form 4: Joint Venture Form (if applicable)
- (d) CMD Form 5: Employment Form

Failure to complete, sign and submit each of the required LBE Participation Requirements and Good Faith Outreach Forms may result in the response package being deemed non-responsive and rejected.

# 4. CMD Compliance Officer

The CMD Compliance Officer (CCO) for this project is:

Ivan Oldenkamp
Contract Monitoring Division
City and County of San Francisco

Tel: (415) 581-2324

Email: <u>Ivan.Oldenkamp@sfgov.org</u> Website: www.sfgov.org/cmd.

## 5. LBE Payment and Utilization Tracking

An awarded Proposer shall pay LBE subcontractors within three business days as provided under Chapter 14B.7(H)(9). Within ten business days of City's payment of an invoice, the awarded Proposer shall confirm that all subcontractors have been paid in the Payment Module of the City's Supplier Portal unless instructed otherwise by CMD. Failure to submit all required payment information to the City's Financial System with each payment request may result in the withholding of 20% of the payment due. Self-Service Training is located at this link: <a href="https://sfcitypartnersfgov.org/pages/training.aspx">https://sfcitypartnersfgov.org/pages/training.aspx</a>.

#### H. RESERVED - Sweatfree Procurement

### I. Other Social Policy Provisions

Attachment 1, City's Proposed Agreement Terms, identifies they City's applicable social policy provisions related to a contract awarded pursuant to this Solicitation. Proposers are encouraged to carefully review these terms and ensure they are able to comply with them.

### III. SERVICES REQUESTED

#### A. Services Requested

This Solicitation is being issued by RMD. RMD is seeking qualified suppliers ("Proposers") to provide Contractor Development Services including but not limited to Bonding and Financial Assistance. Services being procured through this Solicitation are set forth in Attachment A Scope of Work to Attachment 1, Proposed Agreement Terms.

# B. Regulatory and Compliance Requirements Specific to the Services Solicited

Prior to submitting a Proposal in response to this Solicitation, Proposers must ensure they have fully read and understood the "Regulatory and Compliance Requirements" set forth in Appendix C to Attachments 1, Proposed Agreement Terms.

- C. RESERVED Articles Furnished
- **D. RESERVED Alternates**
- E. RESERVED Samples
- F. RESERVED Freight on Board
- **G.** Green Purchasing Requirements

In preparation for any Proposal submitted in response to this Solicitation, Proposers are required to review the City <u>Mandatory Green Purchasing Requirements</u> to ensure all goods and services offered to City in response to this Solicitation comply with the City's Green Purchasing Requirements. In addition, Proposers are encouraged to refer to Attachment 1, City's Proposed

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Agreement Terms, for additional details related to the Green Purchasing Requirements applicable to any contract awarded pursuant to this Solicitation.

#### IV. PROPOSAL EVALUATION CRITERIA

<b>Evaluation Phase</b>	Maximum Points		
Minimum Qualifications Documentation	Pass/Fail		
Price Proposal	20 Points		
Written Proposal	80 Points		
TOTAL POINTS	100		

Responsive Proposals will be evaluated by a panel ("Evaluation Panel") consisting of one or more parties with expertise related to services being procured through this Solicitation. The Evaluation Panel may include staff from various City departments. Proposals will be evaluated based on the criteria outlined in the table above, each of which is addressed in more detail herein. If applicable, a CMD Contract Compliance Officer will assess Proposal compliance with LBE requirements and assign a rating bonus to Proposal scores. The CMD-adjusted scores (if applicable) will then be tabulated, and Proposers will be ranked starting with the Proposer receiving the highest score, then continuing with the Proposer receiving the second highest score, and so on. Award shall be made to the Proposer with the highest Total Points.

## V. REQUIRED SUPPORTING DOCUMENTATION

Proposers must provide each Required Supporting Documentation ("RSD") identified below with their Proposal. Failure to do so may result in the Proposal being deemed Non-Responsive.

RSD1	Evidence that Proposer is 12B compliant or likely to become compliant within 30 days.				
RSD2	Completed Proposal Attachments:  □ San Francisco Business Tax Certificate or evidence of exemption □ Signed copy of all Proposal Addenda (If applicable) □ Attachment 1: RESERVED □ Attachment 2: Price Proposal Template □ Attachment 3: Proposer Questionnaire □ Attachment 4: Proposer Information and References □ Attachment 5: First Source Hiring Form □ Attachment 6: Health Care Accountability Ordinance & Minimum Compensation Ordinance Forms □ Attachment 7: RESERVED □ Attachment 8: RESERVED □ Attachment 9: CMD Form 3 □ Attachment 10: LBE Participation Requirements and Good Faith Outreach Forms				
RSD3	Non-Profit Entities: If a Proposer is a non-profit entity that receives a cumulative total per year of at least \$250,000 in City funds or City-administered funds and is a non-profit organization as defined in Chapter 12L of the S.F. Administrative Code, the Proposer must comply with Chapter 12L and include in its Proposal:  (1) a statement describing its efforts to comply with the Chapter 12L provisions regarding public access to Proposer's meetings and records, and  (2) a summary and disposition of all complaints concerning the Proposer's compliance with Chapter 12L that were filed with the City in the last two years and deemed by the City to be substantiated. If no such complaints were filed, the Proposer shall include a statement to that effect.  Failure to comply with the reporting requirements of Chapter 12L or material misrepresentation in Proposer's Chapter 12L submissions shall be grounds for rejection of the Proposal and/or termination of any subsequent Agreement reached on the basis of the Proposal.				

## VI. MINIMUM QUALIFICATIONS DOCUMENTATION (PASS/FAIL)

Proposers must provide documentation that clearly demonstrates each Minimum Qualification (MQ) listed below has been met. Minimum Qualification documentation should be clearly marked as "MQ1", MQ2", etc.... to indicate which MQ it supports. Each Proposal will be reviewed for initial determination on whether Proposer meets the MQs referenced in this section. This screening is a pass or fail determination and a Proposal that fails to meet the Minimum Qualifications will not be eligible for further consideration in the evaluation process. The City reserves the right to request clarifications from Proposers prior to rejecting a Proposal for failure to meet the Minimum Qualifications.

MQ#	Description
MQ1	Evidence that Proposer has 5 years of experience within the last 10 years in the services requested by this Solicitation.
MQ2	A minimum of 3 projects/contracts of similar scope performed in the past 10 years.

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#### VII. PRICE PROPOSAL (20 Points)

Price Proposals will be evaluated based on each Proposer's calculated Effective Overhead and Profit Rate (EOPR). Using the Price Proposal Template attached hereto as Attachment 2. Compensation shall be based on Labor Costs for hours worked by Proposer's Employees and/or Individual Contractors <u>and</u> separately billed Other Direct Costs that qualify as reimbursable expenses. The Price Proposal Template shall be subject to the following guidelines:

- (a) The Price Proposal Template must include the <u>Base Hourly Rate</u> and <u>Overhead/Profit Rate</u> for each <u>Prime Contractor and Subcontractor Employee</u> and each <u>Individual Contractor</u> expected to work on the project, in accordance with the guidelines set forth below. The <u>Total Actual Labor Cost</u> shall equal the Hourly Base Rate times the Overhead/Profit Rate
- (b) <u>Prime Contractor or Subcontractor Employee Defined</u>: A Prime Contractor or Subcontractor Employee is compensated by Proposer under an hourly payroll labor rate.
- (c) <u>Individual Contractor Defined</u>: An Individual Contractor is a team member who is compensated by Proposer under an hourly contract pay rate instead of an hourly payroll labor rate.
- (d) Individuals listed in the Price Proposal Template, and for whom résumés and qualifications have been submitted as part of the Proposal, are expected to be provided to the project team. The City will approve project staff substitutions when that change in personnel is requested by the City and/or beyond the control of the Proposer. However, each Proposer's proposed Overhead/Profit Rate shall apply to all proposed staff and substituted, new, or added staff for the duration of the contract and shall include all miscellaneous and incidental costs of work other than those as specifically defined as
- (e) Any Proposer that does not completely fill out the Price Proposal Template provided in this Solicitation will not receive any points for the Price Proposal portion of the Proposal evaluation. It is within sole discretion of the City to reject any Proposal that does not comply with the Price Proposal Template requirements. Additionally, the data provided in the Price Proposal Template may be rejected and excluded from the score tabulation if it is found to be inconsistent with any of the information provided in the submitted Proposal. For example, classification of team members presented in the Written Proposal must be consistent with classification of team members listed in the Price Proposal Template.
- (f) Base Hourly Rate and Overhead/Profit Rate Guidelines for Prime Contractor Employees and Subcontractor Employees. Employees shall include employees of the Prime Contractor and employees of any Subcontractors to the Prime Contractor. The Base Hourly Rate and Overhead/Profit Rate for Employees shall adhere to the following guidelines:
  - i. **Maximum Actual Hourly Labor Cost:** The Base Hourly Rate for an Employee must include costs associated with health benefits, retirement

- benefits, profit sharing, sick leave, and vacation. In addition, only one Overhead/Profit Rate can be used per Prime or Subcontractor Firm.
- ii. **Hourly Rate Base Year:** All initial Hourly Billing Rates shall reflect 2021-2024 billing rates.
- iii. **Hourly Billing Rates Increases:** Hourly Billing Rates may be increased based on the annual percentage change of the Consumer Price Index (CPI) for the San Francisco Bay Area for Urban Wage Earners and Clerical Workers.
- iv. **Hourly Base Rate Verification:** The Proposer may be required to provide certified payroll records documenting the actual salaries of all individuals who will be added to the Project (i.e., individuals not listed in the Price Proposal Template).
- v. **Employee Substitution:** If Proposer's Employee is replaced or substituted after the Contract is executed, the Actual Labor Cost of the Prime Contractor Employee, Subcontractor Employee or Individual Contractor replacing the Employee shall not exceed the Total Actual Labor Cost proposed for that position in the Price Proposal Template.
- (g) Base Hourly Rate and Overhead/Profit Rate Guidelines for Individual Contractors: The Hourly Base Rate and Overhead/Profit Rate for Contractors shall adhere to the following guidelines:
  - i. **Hourly Rate Base Year:** All initial Hourly Billing Rates shall reflect 2021-2024 billing rates.
  - ii. **Hourly Billing Rates Increases:** Hourly Billing Rates may be increased based on the annual percentage change of the Consumer Price Index (CPI) for the San Francisco Bay Area for Urban Wage Earners and Clerical Workers.
  - iii. **Maximum Overhead/Profit Rate:** The maximum Overhead/Profit Rate on an Individual Contractor cannot exceed 1.05.
  - iv. **Hourly Base Rate Verification:** The Individual Contractor's Base Hourly Pay Rate must be verifiable by an executed written contract between the Individual Contractor and Proposer.
  - v. **Individual Contractor Substitution:** If Proposer's Individual Contractor is replaced or substituted after the Contract is executed, the Actual Labor Cost of the Prime Contractor employee, Subcontractor Employee or Individual Contractor replacing the Proposer's Individual Contractor shall not exceed the Total Actual Labor Cost proposed for that position in the Price Proposal Template
  - vi. **Individual Contractor/Employee Ratio**: Provision of Individual Contractors for proposed services under the Agreement shall not exceed 3% of the Total Actual and/or Weighted Average Labor Cost for the Proposal.

## A. Price Proposal Evaluation Period

The City will attempt to evaluate Proposals within thirty (30) days after receipt of Proposals. If City requires additional evaluation time, all Proposers will be notified in writing of the new expected award date.

- B. RESERVED Proposing on Separate Items or in Aggregate(s)
- C. Application of Discounts for Evaluating Lowest Responsive Proposer

## 1. LBE Bid Discount/Rating Bonus

San Francisco Certified LBEs may be eligible for a rating bonus. Please see Section II.

Proposer's price shall be reduced by an amount equal to the applicable LBE Bid Discounts/Rating Bonus. The discount shall be applied solely for the purpose of determining the lowest responsive Proposer and shall be in addition to any other discounts, preferences, or adjustments required by City law.

## 2. **RESERVED - Prompt Payment Discounts**

# 3. RESERVED - Anticipated Local Tax Revenue (Admin Code Section 21.32) Discount

## 4. Sample Discount Calculation

Evaluations are performed on a pre-tax basis except in rare instances, where tax may be a factor (i.e. One vendor bundles the commodities and services in such a way that the entire amount must be taxed, while another vendor clearly separates commodities and services). Below is an example of how bid discounts and/or rating bonuses are applied to a Price Proposal for commodities and services.

ABC Firm Price Proposal Attributes					
Certified Small or					<b>Evaluated Price</b>
Micro LBE			Prompt	21.32	when
SF Presence as		14B LBE	Payment	Local Tax	determining
defined by Admin Code 21.32	Offered Price	Bid	Terms	Revenue	Lowest
Offering 4%/30 Net31	Proposal	Discount	Discount	Discount	Responsive
Prompt Payment Discount	(Pre-Tax)	(10%)	(2% Max)	(1.25%)	<b>Proposed Price</b>
Commodities	\$2,000	(\$200)	(\$40)	(\$25)	\$1,735
Services	\$1,000	(\$100)	(\$20)	N/A to Services	\$880
Total	\$3,000	(\$300)	(\$60)	(\$25)	\$2,615

#### VIII. WRITTEN PROPOSAL (80 POINTS)

In addition to submitting documents supporting each Minimum Qualification as required by this Solicitation, Proposers shall also submit a complete Proposal consisting of each item set forth below. The content of all Proposals must consist of the information specified below, in the order outlined below, in order to be deemed responsive.

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### A. Business Profile (10 Points)

Provide a brief description of the Proposer's size and organization structure, including:

- 1. Proposer's financial stability, capacity and resources supported by two (2) most recent annual financial statements by which City can analyze Proposer's financial resources. If financial statements are unavailable due to confidentiality reasons, submit recent Dun & Bradstreet reports. Include all lines of credits the City should consider in its analysis.
- 2. A listing and description of any lawsuit resulting from (a) any public project undertaken by the Proposer or by its subcontractors where litigation is still pending or has occurred within the last five years or (b) any type of project where claims or settlements were paid by the Proposer or its insurers within the last five years.

## **B.** Project Team (15 Points)

Provide the following information for Proposer's Project Team.

#### 1. **Team Members** (5 Points)

Provide the role, responsibilities, qualifications, and company affiliation of every individual on the Proposer team who will perform the services outlined in this Solicitation. Discuss each team member's background and experience in order to demonstrate a strong ability to successfully perform the work.

## 2. Key/Lead Team Members (5 Points)

Identify and provide resumes for all staff who will serve as the Key/Lead Team Members so that the Evaluation Panel can evaluate the ability of each team member to successfully fulfill their project roles and complete the scope of services.

Upload a letter of commitment from each Key/Lead Team Member. Each letter of commitment shall be signed by the applicable individual, and dated within five (5) days of the date that Proposals are due. Each letter of commitment must include a statement by the applicable individuals that, if the City awards an agreement to the Proposer, they intend to work on the Agreement at the percentage of work time specified by Proposer in its Proposal for the duration of the Agreement. Proposals lacking commitment letters from each Key/Lead Team Member may be rejected as non-responsive. The information required in this section for Key/Lead Team Members applies to any additional key/lead individuals proposed by the Proposer.

# **3. Team Organization Chart** (5 Points)

Attach an Organizational Chart that illustrates the team structure (include the integration/interaction with City project team staff). Note the Proposer name and title/role for each team member.

# C. Qualifications Summary (10 Points)

Proposer must demonstrate corporate qualifications, commitment, strength, and technical capabilities to fulfill all services specified and required to successfully accomplish the work. If Proposer is a JV, include a description of the organization, relationships, and defined responsibilities of all Partners in the JV. Describe any previous project-specific associations of the JV Partners. The Lead JV Partner shall demonstrate proven experience in managing and leading.

## D. Past Projects (10 Points)

Proposer must describe 3 most recent projects previously managed by the Proposer or, if applicable, JV Partners within the last 10 years.

- 1. Similar Size and Scope: Each project must be of the type and scope of services specified in this Solicitation. (5 Points)
- **2. Project Details:** The descriptions shall include each item listed below. (5 Points)
  - a. Project name;
  - b. Project scope summary;
  - c. Dates when the project was performed;
  - d. Project costs;
  - e. Proposer's role and responsibilities in the project;
  - f. Proposer's performance on delivering the project on schedule and on budget;
  - g. Proposer staff members who worked on the project; and
  - h. Client name, reference, and contact info.

## E. Work Approach (20 Points)

Proposer must describe their overall work approach to successfully deliver the goods and/or services requested in this Solicitation by addressing each item listed below:

- 1. Approach for coordinating/managing all work activities, including coordination and communication with City staff, to meet project milestones and deliverable due dates. (5 Points)
- 2. Processes/measures for controlling cost and schedule, tracking delivery/performance, and maximizing quality (QA/QC). (5 Points)
- 3. Approach for monitoring expended labor hours and tracking various factors affecting task costs. Include description (frequency, days after timesheet submittal) of project manager's access to reports on staff labors hours and other cost items. (5 Points)
- 4. Understanding of potential project/task issues and constraints, and approach to managing project-specific challenges to complete tasks on schedule and within budget. (5 Points)

## F. Description of Services being Provided (15 Points)

Proposer shall provide a Proposal consisting of the full line of services being offered in response to this Solicitation. Proposer must also provide detailed descriptions of how the Proposer will execute the work associated with each task outlined in this Solicitation. The description provided for each task should include, as appropriate, the following information:

- Task-specific approach and associated work elements;
- Dependencies on/among other tasks (including activities of others and required key information);
- Responsible party within the Proposer; and
- Output/deliverables from the task.

The task scopes and descriptions shall be of such form and in such manner and detail as to divide the work up into manageable segments.

The detailed task descriptions provided by the selected Proposer may constitute the scope of services identified in. Proposers should therefore provide enough information to clearly identify the work to be performed under each task. However, note that modification of tasks or

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extensive task descriptions submitted by Proposers shall not in any way lessen or eliminate any of the work elements outlined in this Solicitation.

#### IX. RESERVED - ORAL INTERVIEWS

#### X. INSURANCE AND BONDS

#### A. Insurance

Prior to award, the successful Proposer(s) will be required to furnish evidence of insurance as outlined in Attachment 1, City's Proposed Agreement Terms.

## 1. Required Coverages.

Without in any way limiting Contractor's liability pursuant to the "Indemnification" section of this Agreement, Contractor must maintain in force, during the full term of the Agreement, insurance in the following amounts and coverages:

- (a) Workers' Compensation, in statutory amounts, with Employers' Liability Limits not less than \$1,000,000 each accident, injury, or illness; and
- (b) Commercial General Liability Insurance with limits not less than \$1,000,000 each occurrence for Bodily Injury and Property Damage, including Contractual Liability, Personal Injury, Products and Completed Operations; and
- (c) Commercial Automobile Liability Insurance with limits not less than \$1,000,000 each occurrence, "Combined Single Limit" for Bodily Injury and Property Damage, including Owned, Non-Owned and Hired auto coverage, as applicable.
- (d) Professional liability insurance, applicable to Contractor's profession, with limits not less than \$1,000,000 each claim with respect to negligent acts, errors or omissions in connection with the Services.
- (e) Fidelity Bond Contractor shall maintain throughout the term of this contract, at no expense to City, a blanket fidelity bond or a Crime Policy (Employee Dishonesty Coverage) that includes coverage for employee dishonesty, forgery & alteration, theft of money & securities, and theft via electronic means, endorsed to cover third party fidelity, covering all officers and employees in an amount not less than Three Hundred Thousand Dollars, \$300,000 with any deductible not to exceed \$10,000 and including City as additional obligee or loss payee as its interest may appear.

# 2. Commercial General Liability and Commercial Automobile Liability Insurance policies must be endorsed to provide:

- (a) Name as Additional Insured the City and County of San Francisco, its Officers, Agents, and Employees.
- (b) That such policies are primary insurance to any other insurance available to the Additional Insureds, with respect to any claims arising out of this Agreement, and that insurance applies separately to each insured against whom claim is made or suit is brought.
- 3. All policies shall be endorsed to provide thirty (30) days' advance written notice to the City of cancellation for any reason, intended non-renewal, or reduction in coverages. Notices shall be sent to the City address set forth in Section 11.1, entitled "Notices to the Parties."
- 4. Should any of the required insurance be provided under a claims-made form, Contractor shall maintain such coverage continuously throughout the term of this Agreement and, without lapse, for a period of three years beyond the expiration of this Agreement, to the effect that, should occurrences during the contract term give rise to claims made after expiration of the Agreement, such claims shall be covered by such claims-made policies.
- 5. Should any of the required insurance be provided under a form of coverage that includes a general annual aggregate limit or provides that claims investigation or legal defense costs be included in such general annual aggregate limit, such general annual aggregate limit shall be double the occurrence or claims limits specified above.
- 6. Should any required insurance lapse during the term of this Agreement, requests for payments originating after such lapse shall not be processed until the City receives satisfactory evidence of reinstated coverage as required by this Agreement, effective as of the lapse date. If insurance is not reinstated, the City may, at its sole option, terminate this Agreement effective on the date of such lapse of insurance.
- 7. Before commencing any Services, Contractor shall furnish to City certificates of insurance and additional insured policy endorsements with insurers with ratings comparable to A-, VIII or higher, that are authorized to do business in the State of California, and that are satisfactory to City, in form evidencing all coverages set forth above. Approval of the insurance by City shall not relieve or decrease Contractor's liability hereunder.
- 8. The Workers' Compensation policy(ies) shall be endorsed with a waiver of subrogation in favor of the City for all work performed by the Contractor, its employees, agents and subcontractors.
- 9. If Contractor will use any subcontractor(s) to provide Services, Contractor shall require the subcontractor(s) to provide all necessary insurance and to name the City and County of San Francisco, its officers, agents and employees and the Contractor as additional insureds.
- 10. **Indemnification.** Contractor shall indemnify and hold harmless City and its officers, agents and employees from, and, if requested, shall defend them from and against any and all claims, demands, losses, damages, costs, expenses, and liability (legal, contractual, or otherwise) arising from or in any way connected with any: (i) injury to or death of a person, including employees of City or Contractor; (ii) loss of or damage to property; (iii) violation of local, state, or federal common law, statute or regulation, including but not limited to privacy or personally identifiable information, health information, disability and labor laws or regulations; (iv) strict liability imposed by any law or regulation; or (v) losses arising from Contractor's execution of subcontracts not in accordance with the requirements of this Agreement applicable to subcontractors; so long as such

injury, violation, loss, or strict liability (as set forth in subsections (i) - (v) above) arises directly or indirectly from Contractor's performance of this Agreement, including, but not limited to, Contractor's use of facilities or equipment provided by City or others, regardless of the negligence of, and regardless of whether liability without fault is imposed or sought to be imposed on City, except to the extent that such indemnity is void or otherwise unenforceable under applicable law, and except where such loss, damage, injury, liability or claim is the result of the active negligence or willful misconduct of City and is not contributed to by any act of, or by any omission to perform some duty imposed by law or agreement on Contractor, its subcontractors, or either's agent or employee. The foregoing indemnity shall include, without limitation, reasonable fees of attorneys, consultants and experts and related costs and City's costs of investigating any claims against the City.

In addition to Contractor's obligation to indemnify City, Contractor specifically acknowledges and agrees that it has an immediate and independent obligation to defend City from any claim which actually or potentially falls within this indemnification provision, even if the allegations are or may be groundless, false or fraudulent, which obligation arises at the time such claim is tendered to Contractor by City and continues at all times thereafter.

Contractor shall indemnify and hold City harmless from all loss and liability, including attorneys' fees, court costs and all other litigation expenses for any infringement of the patent rights, copyright, trade secret or any other proprietary right or trademark, and all other intellectual property claims of any person or persons arising directly or indirectly from the receipt by City, or any of its officers or agents, of Contractor's Services.

11. **Limitations.** No insurance policy covering the Contractor's performance under this Agreement shall operate to limit the Contractor's Liabilities under this provision. Nor shall the amount of insurance coverage operate to limit the extent of such Liabilities. The Contractor assumes no liability whatsoever for the sole negligence, active negligence, or willful misconduct of any Indemnitee or the contractors of any Indemnitee.

#### B. Copyright Infringement.

Contractor shall also indemnify, defend and hold harmless all Indemnitees from all suits or claims for infringement of the patent rights, copyright, trade secret, trade name, trademark, service mark, or any other proprietary right of any person or persons in consequence of the use by the City, or any of its boards, commissions, officers, or employees of articles, work or deliverables supplied in the performance of Services. Infringement of patent rights, copyrights, or other proprietary rights in the performance of this Agreement, if not the basis for indemnification under the law, shall nevertheless be considered a material breach of contract.

### C. RESERVED - Performance Bond

#### D. Failure to Provide Insurance and/or Bonds

Unless otherwise stated, within ten business days of the receipt of a notice of award, the Proposer to whom the contract is awarded shall deliver the required bond documents and/or specified insurance certificates to City. If the Proposer fails or refuses to furnish the required bond and/or insurance within ten days after receiving notice from Purchasing, Purchasing may, at its option, determine that this Proposer has abandoned its Proposal. Thereupon the tentative award of said contract to this Proposer shall be canceled and City shall notify the Proposer's surety and collect on the Proposer's bond (or the check accompanying its Proposal shall be deposited with the Treasurer of the City and County of San Francisco for collection) and the proceeds thereof shall be retained by City as partial liquidated damages for failure of such Proposer to properly file the bonds and insurance herein required. The foregoing in no way

limits the damages which are recoverable by City whether or not defined elsewhere in the contract documents.

#### XI. TERMS AND CONDITIONS FOR RECEIPT OF PROPOSALS

#### A. Solicitation Errors and Omissions

Proposers are responsible for reviewing all portions of this Solicitation. Proposers are to promptly notify the City, in writing and to the Solicitation contact person if the Proposer discovers any ambiguity, discrepancy, omission, or other error in the Solicitation. Any such notification should be directed to the City promptly after discovery, but in no event later than the deadline for questions. Modifications and clarifications will be made by Addenda as provided below.

## **B.** Objections to Solicitation Terms

Should a Proposer object on any ground to any provision or legal requirement set forth in this Solicitation, the Proposer must, no later than the deadline for questions, provide written notice to the setting forth with specificity the grounds for the objection. The failure of a Proposer to object in the manner set forth in this paragraph shall constitute a complete and irrevocable waiver of any such objection.

## C. Proposal Term

Submission of a Proposal signifies that the proposed products, services and prices are valid for 180 calendar days from the Proposal due date and that the quoted prices are genuine and not the result of collusion or any other anti-competitive activity. At Proposer's election, the Proposal may remain valid beyond the 180-day period in the circumstance of extended negotiations.

#### D. Solicitation Addenda

The City may modify this Solicitation, prior to the Proposal due date, by issuing an Addendum to the Solicitation, which will be posted on the San Francisco Supplier Portal. Every Addendum will create a new version of the Sourcing Event and Proposers must monitor the event for new versions. The Proposer shall be responsible for ensuring that its Proposal reflects any and all Solicitation Addenda issued by the City prior to the Proposal due date regardless of when the Proposal is submitted. Therefore, the City recommends that the Proposer consult the website frequently, including shortly before the Proposal due date, to determine if the Proposer has downloaded all Solicitation Addenda. It is the responsibility of the Proposer to check for any Addenda, Questions and Answers documents, and updates, which may be posted to the subject Solicitation.

### E. Revision to Proposal

A Proposer may revise a Proposal on the Proposer's own initiative at any time before the deadline for submission of Proposals. The Proposer must submit the revised Proposal in the same manner as the original. A revised Proposal must be received on or before, but no later than the Proposal due date and time. In no case will a statement of intent to submit a revised Proposal, or commencement of a revision process, extend the Proposal deadline for any Proposer. At any time during the Proposal evaluation process, the City may require a Proposer to provide oral or written clarification of its Proposal. The City reserves the right to make an award without further clarifications of Proposals received.

## F. Proposal Errors and Omissions

Failure by the City to object to an error, omission, or deviation in the Proposal will in no way modify the Solicitation or excuse the Proposer from full compliance with the specifications of this Solicitation or any contract awarded pursuant to this Solicitation.

#### **G.** Financial Responsibility

The City accepts no financial responsibility for any costs incurred by a Proposer in responding to this Solicitation. Proposers acknowledge and agree that their submissions in response to this Solicitation will become the property of the City and may be used by the City in any way deemed appropriate.

# H. Proposer's Obligations under the Campaign Reform Ordinance

Proposers must comply with Section 1.126 of the S.F. Campaign and Governmental Conduct Code. Local law prohibits City elected officials from soliciting or accepting contributions from any person or entity seeking to enter into a contract or grant worth \$100,000 or more with the City, if the contract or grant requires their approval or the approval of their appointees to the board of a state agency. This restriction applies to the party seeking the contract or grant, the party's board of directors, chairperson, chief executive officer, chief financial officer, chief operating officer, any person with an ownership interest greater than ten percent, and any political committees controlled or sponsored by the party, as well as any subcontractors listed in the awarded contract or Proposal. The law both prohibits the donor from giving contributions and prohibits the elected official from soliciting or accepting them.

A person or entity that contracts with the City may not make a campaign contribution to an elected official if the contract would require approval by that official, a board on which the official serves, or a board of a state agency on which an appointee of the official sits. The people and entities listed in the preceding paragraph may not make a campaign contribution to the elected official at any time from the submission of a Proposal for a contract until either: (1) negotiations are terminated and no contract is awarded or no grant is approved; or (2) twelve months have elapsed since the award of the contract or approval of the grant.

A violation of Section 1.126 may result in the criminal, civil, or administrative penalties. For further information, Proposers should contact the San Francisco Ethics Commission at (415) 252-3100.

## I. Reservations of Rights by the City

The issuance of this Solicitation does not constitute a guarantee by the City that a contract will be awarded or executed by the City. The City expressly reserves the right at any time to:

- 1. Waive or correct any defect or informality in any response, Proposal, or Proposal procedure;
  - 2. Reject any or all Proposals;
  - 3. Reissue the Solicitation:
- 4. Prior to submission deadline for Proposals, modify all or any portion of the selection procedures, including deadlines for accepting responses, the specifications or requirements for any materials, equipment or services to be provided under this Solicitation, or the requirements for contents or format of the Proposals;

- 5. Procure any materials, equipment or services specified in this Solicitation by any other means; or
  - 6. Determine that the subject goods or services are no longer necessary.

7.

#### J. No Waiver

No waiver by the City of any provision of this Solicitation shall be implied from the City's failure to recognize or take action on account of a Proposer's failure to comply with this Solicitation.

#### K. Other

- 1. The City may make such investigation, as it deems necessary, prior to the award of this contract to determine the conditions under which the goods are to be delivered or the work is to be performed. Factors considered by the City shall include, but not be limited to:
  - a. Any condition set forth in this Solicitation;
- b. Adequacy of Proposer's plant facilities and/or equipment, location and personnel location to properly perform all services called for under the Purchase Order; and
  - c. Delivery time(s).
- 2. City reserves the right to inspect an awarded Proposer's place of business prior award of and/or at any time during the contract term (or any extension thereof) to aid City in determining an awarded Proposer's capabilities and qualifications.
- 3. Failure to timely execute a contract, or to furnish any and all insurance certificates and policy endorsements, surety bonds or other materials required in the contract, shall be deemed an abandonment of a contract offer. The City, in its sole discretion, may select another Proposer and may proceed against the original selectee for damages.
- 4. City reserves the right to reject any Proposal on which the information submitted by Proposer fails to satisfy City and/or if Proposer is unable to supply the information and documentation required by this Solicitation within the period of time requested.
- 5. Any false statements made by a Proposer or any related communication/clarification may result in the disqualification of its Proposal from receiving further evaluation and a contract award.

# Sourcing Event 0000005676 Attachment 1 Proposed Agreement Terms

City and County of San Francisco
Office of Contract Administration
Purchasing Division
City Hall, Room 430
1 Dr. Carlton B. Goodlett Place
San Francisco, California 94102-4685

#### Agreement between the City and County of San Francisco and

[Insert name of contractor]
Dept Contract ID: RM-CDP-7-2021

This Agreement is made this [insert day] day of [insert month], [insert year], in the City and County of San Francisco ("City"), State of California, by and between [name and address of Contractor] ("Contractor") and City.

#### **Recitals**

WHEREAS, the Risk Management Division ("Department") wishes to provide Administrative Services for the Program Administrator/Servicer for the Bonding and Financial Assistance Program also known as the Contractor Development Program and

WHEREAS, this Agreement was competitively procured as required by San Francisco Administrative Code Chapter 21.1 through a Request for Proposal ("RFP") issued on July 2021, in which City selected Contractor as the highest qualified scorer pursuant to the RFP; and

WHEREAS, the Local Business Enterprise ("LBE") subcontracting participation requirement for this Agreement is 15 %; and

WHEREAS, Contractor represents and warrants that it is qualified to perform the Services required by City as set forth under this Agreement; and

WHEREAS, the City's Civil Service Commission approved Contract number [insert PSC number] on [insert date of Civil Service Commission action]; and

WHEREAS, the City's [name of Commission or Board of Supervisors] approved this Agreement by [insert resolution number] on [insert date of Commission or Board action].

Now, THEREFORE, the parties agree as follows:

### **Article 1** Definitions

The following definitions apply to this Agreement:

1.1 "Agreement" means this contract document, including all attached appendices, and all applicable City Ordinances and Mandatory City Requirements specifically incorporated into this Agreement by reference as provided herein.

- 1.2 "City" or "the City" means the City and County of San Francisco, a municipal corporation, acting by and through both its Director of the Office of Contract Administration or the Director's designated agent, hereinafter referred to as "Purchasing" and Risk Management Division
- 1.3 "City Data" means that data as described in Article 13 of this Agreement which includes, without limitation, all data collected, used, maintained, processed, stored, or generated by or on behalf of the City in connection with this Agreement. City Data includes, without limitation, Confidential Information.
  - 1.4 "CMD" means the Contract Monitoring Division of the City.
- 1.5 "Confidential Information" means confidential City information including, but not limited to, personally-identifiable information ("PII"), protected health information ("PHI"), or individual financial information (collectively, "Proprietary or Confidential Information") that is subject to local, state or federal laws restricting the use and disclosure of such information, including, but not limited to, Article 1, Section 1 of the California Constitution; the California Information Practices Act (Civil Code § 1798 et seq.); the California Confidentiality of Medical Information Act (Civil Code § 56 et seq.); the federal Gramm-Leach-Bliley Act (15 U.S.C. §§ 6801(b) and 6805(b)(2)); the privacy and information security aspects of the Administrative Simplification provisions of the federal Health Insurance Portability and Accountability Act (45 CFR Part 160 and Subparts A, C, and E of part 164); and San Francisco Administrative Code Chapter 12M (Chapter 12M).
  - 1.6 "Contractor" or "Consultant" means [insert name and address of contractor].
- 1.7 "Deliverables" means Contractor's work product resulting from the Services provided by Contractor to City during the course of Contractor's performance of the Agreement, including without limitation, the work product described in the "Scope of Services" attached as Appendix A.
- 1.8 "Mandatory City Requirements" means those City laws set forth in the San Francisco Municipal Code, including the duly authorized rules, regulations, and guidelines implementing such laws that impose specific duties and obligations upon Contractor.
- 1.9 "Party" and "Parties" means the City and Contractor either collectively or individually.
- 1.10 "Services" means the work performed by Contractor under this Agreement as specifically described in the "Scope of Services" attached as Appendix A, including all services, labor, supervision, materials, equipment, actions and other requirements to be performed and furnished by Contractor under this Agreement.

#### **Article 2** Term of the Agreement

- 2.1 The term of this Agreement shall commence on October 1, 2021 and expire on September 30, 2024, unless earlier terminated as otherwise provided herein.
- 2.2 The City has 1 option to renew the Agreement for a period of 3 years. The City may extend this Agreement beyond the expiration date by exercising an option at the City's sole

[Contractor Name] 2 of \_\_\_ JULY 2021 P-600 (11-20) **Dept Contract ID: RM-CDP-7-2021**  and absolute discretion and by modifying this Agreement as provided in Section 11.5, "Modification of this Agreement."

#### **Article 3** Financial Matters

Event of Non-Appropriation. This Agreement is subject to the budget and fiscal provisions of the City's Charter. Charges will accrue only after prior written authorization certified by the Controller, and the amount of City's obligation hereunder shall not at any time exceed the amount certified for the purpose and period stated in such advance authorization. This Agreement will terminate without penalty, liability or expense of any kind to City at the end of any fiscal year if funds are not appropriated for the next succeeding fiscal year. If funds are appropriated for a portion of the fiscal year, this Agreement will terminate, without penalty, liability or expense of any kind at the end of the term for which funds are appropriated. City has no obligation to make appropriations for this Agreement in lieu of appropriations for new or other agreements. City budget decisions are subject to the discretion of the Mayor and the Board of Supervisors. Contractor's assumption of risk of possible non-appropriation is part of the consideration for this Agreement.

THIS SECTION CONTROLS AGAINST ANY AND ALL OTHER PROVISIONS OF THIS AGREEMENT.

3.2 **Guaranteed Maximum Costs**. The City's payment obligation to Contractor cannot at any time exceed the amount certified by City's Controller for the purpose and period stated in such certification. Absent an authorized Emergency per the City Charter or applicable Code, no City representative is authorized to offer or promise, nor is the City required to honor, any offered or promised payments to Contractor under this Agreement in excess of the certified maximum amount without the Controller having first certified the additional promised amount and the Parties having modified this Agreement as provided in Section 11.5, "Modification of this Agreement."

### 3.3 Compensation.

3.3.1 **Calculation of Charges.** Contractor shall provide an invoice to the City on a monthly basis for goods delivered and/or Services completed in the immediate preceding month, unless a different schedule is set out in Appendix B, "Calculation of Charges." Compensation shall be made for goods and/or Services identified in the invoice that the City, in his or her sole discretion, concludes has been satisfactorily performed. In no event shall the amount of this Agreement exceed \$6,000,000 (six million dollars) – with an annual not to exceed amount of \$135,000. The breakdown of charges associated with this Agreement appears in Appendix B, "Calculation of Charges." A portion of payment may be withheld until conclusion of the Agreement if agreed to by both Parties as retainage, described in Appendix B. In no event shall City be liable for interest or late charges for any late payments. City will not honor minimum service order charges for any services covered by this Agreement.

3.3.2 **Payment Limited to Satisfactory Services and Delivery of Goods.**Contractor is not entitled to any payments from City until City approves the goods and/or Services delivered pursuant to this Agreement. Payments to Contractor by City shall not excuse Contractor from its obligation to replace unsatisfactory delivery of goods and/or Services even if

the unsatisfactory character may not have been apparent or detected at the time such payment was made. Goods and/or Services delivered pursuant to this Agreement that do not conform to the requirements of this Agreement may be rejected by City and in such case must be replaced by Contractor without delay at no cost to the City.

- 3.3.3 **Withhold Payments.** If Contractor fails to provide goods and/or Services in accordance with Contractor's obligations under this Agreement, the City may withhold any and all payments due Contractor until such failure to perform is cured, and Contractor shall not stop work as a result of City's withholding of payments as provided herein.
- 3.3.4 **Invoice Format**. Invoices furnished by Contractor under this Agreement must be in a form acceptable to the Controller and City and include a unique invoice number and a specific invoice date. Payment shall be made by City as specified in Section 3.3.7, or in such alternate manner as the Parties have mutually agreed upon in writing. All invoices must show the PeopleSoft Purchase Order ID Number, PeopleSoft Supplier Name and ID, Item numbers (if applicable), complete description of goods delivered or Services performed, sales/use tax (if applicable), contract payment terms and contract price. Invoices that do not include all required information or contain inaccurate information will not be processed for payment.

### 3.3.5 **Payment Terms.**

(a) **Payment Due Date**: Unless City notifies the Contractor that a dispute exists, Payment shall be made within 30 calendar days, measured from (1) the delivery of goods and/or the rendering of services or (2) the date of receipt of the invoice, whichever is later. Payment is deemed to be made on the date on which City has issued a check to Contractor or, if Contractor has agreed to electronic payment, the date on which City has posted electronic payment to Contractor.

#### (b) **RESERVED - Payment Discount Terms:**

- (c) No additional charge shall accrue against City in the event City does not make payment within any time specified by Contractor.
- 3.3.6 **LBE Payment and Utilization Tracking System.** Contractor shall pay LBE subcontractors within three business days as provided under Chapter 14B.7(H)(9). Within ten business days of City's payment of an invoice, Contractor shall confirm that all subcontractors have been paid in the Payment Module of the City's Supplier Portal unless instructed otherwise by CMD. Failure to submit all required payment information to the City's Financial System with each payment request may result in the withholding of 20% of the payment due. Self-Service Training is located at this link: <a href="https://sfcitypartnersfgov.org/pages/training.aspx">https://sfcitypartnersfgov.org/pages/training.aspx</a>.

# 3.3.7 Getting paid by the City for Goods and/or Services.

- (a) The City and County of San Francisco utilizes the Paymode-X<sup>®</sup> service offered by Bank of America Merrill Lynch to pay City contractors. Contractor must sign up to receive electronic payments to be paid under this Agreement. To sign up for electronic payments, visit <a href="http://portal.paymode.com/city\_countyofsanfrancisco">http://portal.paymode.com/city\_countyofsanfrancisco</a>.
- (b) At the option of the City, Contractor may be required to submit invoices directly in the City's financial and procurement system (PeopleSoft) via eSettlement. Refer to <a href="https://sfcitypartner.sfgov.org/pages/training.aspx">https://sfcitypartner.sfgov.org/pages/training.aspx</a> for more information on

eSettlement. For access to PeopleSoft eSettlement, submit a request through <a href="mailto:sfemployeeportalsupport@sfgov.org">sfgov.org</a>.

## 3.3.8 **RESERVED - Grant Funded Contracts.**

- 3.4 Audit and Inspection of Records. Contractor agrees to maintain and make available to the City, during regular business hours, accurate books and accounting records relating to its Services. Contractor will permit City to audit, examine and make excerpts and transcripts from such books and records, and to make audits of all invoices, materials, payrolls, records or personnel and other data related to all other matters covered by this Agreement, whether funded in whole or in part under this Agreement. Contractor shall maintain such data and records in an accessible location and condition for a period of not less than five years after final payment under this Agreement or until after final audit has been resolved, whichever is later. The State of California or any Federal agency having an interest in the subject matter of this Agreement shall have the same rights as conferred upon City by this Section. Contractor shall include the same audit and inspection rights and record retention requirements in all subcontracts.
- 3.5 **Submitting False Claims**. The full text of San Francisco Administrative Code Chapter 21, Section 21.35, including the enforcement and penalty provisions, is incorporated into this Agreement. Pursuant to San Francisco Administrative Code §21.35, any contractor or subcontractor who submits a false claim shall be liable to the City for the statutory penalties set forth in that section. A contractor or subcontractor will be deemed to have submitted a false claim to the City if the contractor or subcontractor: (a) knowingly presents or causes to be presented to an officer or employee of the City a false claim or request for payment or approval; (b) knowingly makes, uses, or causes to be made or used a false record or statement to get a false claim paid or approved by the City; (c) conspires to defraud the City by getting a false claim allowed or paid by the City; (d) knowingly makes, uses, or causes to be made or used a false record or statement to conceal, avoid, or decrease an obligation to pay or transmit money or property to the City; or (e) is a beneficiary of an inadvertent submission of a false claim to the City within a reasonable time after discovery of the false claim.

### 3.6 **RESERVED - Payment of Prevailing Wages**

#### **Article 4** Services and Resources

- 4.1 **Services Contractor Agrees to Perform**. Contractor agrees to perform the Services stated in Appendix A, "Scope of Services." Officers and employees of the City are not authorized to request, and the City is not required to reimburse the Contractor for, Services beyond the Scope of Services listed in Appendix A, unless Appendix A is modified as provided in Section 11.5, "Modification of this Agreement."
- 4.2 **Qualified Personnel**. Contractor shall utilize only competent personnel under the supervision of, and in the employment of, Contractor (or Contractor's authorized subcontractors) to perform the Services. Contractor will comply with City's reasonable requests regarding assignment and/or removal of personnel, but all personnel, including those assigned at City's

request, must be supervised by Contractor. Contractor shall commit adequate resources to allow timely completion within the project schedule specified in this Agreement.

# 4.3 **Subcontracting**.

- 4.3.1 Contractor may subcontract portions of the Services only upon prior written approval of City. Contractor is responsible for its subcontractors throughout the course of the work required to perform the Services. All Subcontracts must incorporate the terms of Article 10 "Additional Requirements Incorporated by Reference" of this Agreement, unless inapplicable. Neither Party shall, on the basis of this Agreement, contract on behalf of, or in the name of, the other Party. Any agreement made in violation of this provision shall be null and void.
- 4.3.2 City's execution of this Agreement constitutes its approval of the subcontractors listed below.

[Insert names of desired approved subcontractors here]

# 4.4 Independent Contractor; Payment of Employment Taxes and Other Expenses.

4.4.1 **Independent Contractor**. For the purposes of this Section 4.4, "Contractor" shall be deemed to include not only Contractor, but also any agent or employee of Contractor. Contractor acknowledges and agrees that at all times, Contractor or any agent or employee of Contractor shall be deemed at all times to be an independent contractor and is wholly responsible for the manner in which it performs the services and work requested by City under this Agreement. Contractor, its agents, and employees will not represent or hold themselves out to be employees of the City at any time. Contractor or any agent or employee of Contractor shall not have employee status with City, nor be entitled to participate in any plans, arrangements, or distributions by City pertaining to or in connection with any retirement, health or other benefits that City may offer its employees. Contractor or any agent or employee of Contractor is liable for the acts and omissions of itself, its employees and its agents. Contractor shall be responsible for all obligations and payments, whether imposed by federal, state or local law, including, but not limited to, FICA, income tax withholdings, unemployment compensation, insurance, and other similar responsibilities related to Contractor's performing services and work, or any agent or employee of Contractor providing same. Nothing in this Agreement shall be construed as creating an employment or agency relationship between City and Contractor or any agent or employee of Contractor. Any terms in this Agreement referring to direction from City shall be construed as providing for direction as to policy and the result of Contractor's work only, and not as to the means by which such a result is obtained. City does not retain the right to control the means or the method by which Contractor performs work under this Agreement. Contractor agrees to maintain and make available to City, upon request and during regular business hours, accurate books and accounting records demonstrating Contractor's compliance with this Section. Should City determine that Contractor, or any agent or employee of Contractor, is not performing in accordance with the requirements of this Agreement, City shall provide Contractor with written notice of such failure. Within five (5) business days of Contractor's receipt of such notice, and in accordance with Contractor policy and procedure, Contractor shall remedy the deficiency. Notwithstanding, if City believes that an action of Contractor, or any agent or employee of Contractor, warrants immediate remedial action by Contractor, City shall contact Contractor and provide Contractor in writing with the reason for requesting such immediate action.

- 4.4.2 **Payment of Employment Taxes and Other Expenses.** Should City, in its discretion, or a relevant taxing authority such as the Internal Revenue Service or the State Employment Development Division, or both, determine that Contractor is an employee for purposes of collection of any employment taxes, the amounts payable under this Agreement shall be reduced by amounts equal to both the employee and employer portions of the tax due (and offsetting any credits for amounts already paid by Contractor which can be applied against this liability). City shall then forward those amounts to the relevant taxing authority. Should a relevant taxing authority determine a liability for past services performed by Contractor for City, upon notification of such fact by City, Contractor shall promptly remit such amount due or arrange with City to have the amount due withheld from future payments to Contractor under this Agreement (again, offsetting any amounts already paid by Contractor which can be applied as a credit against such liability). A determination of employment status pursuant to this Section 4.4 shall be solely limited to the purposes of the particular tax in question, and for all other purposes of this Agreement, Contractor shall not be considered an employee of City. Notwithstanding the foregoing, Contractor agrees to indemnify and save harmless City and its officers, agents and employees from, and, if requested, shall defend them against any and all claims, losses, costs, damages, and expenses, including attorneys' fees, arising from this Section.
- **Assignment**. The Services to be performed by Contractor are personal in 4.5 character. Neither this Agreement, nor any duties or obligations hereunder, may be directly or indirectly assigned, novated, hypothecated, transferred, or delegated by Contractor, or, where the Contractor is a joint venture, a joint venture partner, (collectively referred to as an "Assignment") unless first approved by City by written instrument executed and approved in the same manner as this Agreement in accordance with the Administrative Code. The City's approval of any such Assignment is subject to the Contractor demonstrating to City's reasonable satisfaction that the proposed transferee is: (i) reputable and capable, financially and otherwise, of performing each of Contractor's obligations under this Agreement and any other documents to be assigned, (ii) not forbidden by applicable law from transacting business or entering into contracts with City; and (iii) subject to the jurisdiction of the courts of the State of California. A change of ownership or control of Contractor or a sale or transfer of substantially all of the assets of Contractor shall be deemed an Assignment for purposes of this Agreement. Contractor shall immediately notify City about any Assignment. Any purported Assignment made in violation of this provision shall be null and void.
- 4.6 **Warranty**. Contractor warrants to City that the Services will be performed with the degree of skill and care that is required by current, good and sound professional procedures and practices, and in conformance with generally accepted professional standards prevailing at the time the Services are performed so as to ensure that all Services performed are correct and appropriate for the purposes contemplated in this Agreement.
- 4.7 **Liquidated Damages.** By entering into this Agreement, Contractor agrees that in the event the Services are delayed beyond the scheduled milestones and timelines as provided in Appendix A, City will suffer actual damages that will be impractical or extremely difficult to determine. Contractor agrees that the sum of **[insert whole dollar amount in words and numbers -- no pennies and no ".00"]** per calendar day for each day of delay beyond scheduled milestones and timelines is not a penalty, but is a reasonable estimate of the loss that City will incur based on the delay, established in light of the circumstances existing at the time this Agreement was awarded. City may deduct a sum representing the liquidated damages from any

money due to Contractor under this Agreement or any other contract between City and Contractor. Such deductions shall not be considered a penalty, but rather agreed upon monetary damages sustained by City because of Contractor's failure to furnish deliverables to City within the time fixed or such extensions of time permitted in writing by City.

4.8 **Bonding Requirements.** The Contractor is required to furnish a performance bond on the form in a form acceptable to the City, in a sum of not less than [insert bonding level] of the annual amount of the contract to guarantee the faithful performance of this contract. The bond must be approved as to sufficiency and qualifications of the surety by the Controller.

## **Article 5 Insurance and Indemnity**

#### 5.1 **Insurance.**

- 5.1.1 **Required Coverages.** Without in any way limiting Contractor's liability pursuant to the "Indemnification" section of this Agreement, Contractor must maintain in force, during the full term of the Agreement, insurance in the following amounts and coverages:
- (a) Commercial General Liability Insurance with limits not less than \$1,000,000 each occurrence for Bodily Injury and Property Damage, including Contractual Liability, Personal Injury, Products and Completed Operations.
- (b) Commercial Automobile Liability Insurance with limits not less than \$1,000,000 each occurrence, "Combined Single Limit" for Bodily Injury and Property Damage, including Owned, Non-Owned and Hired auto coverage, as applicable.
- (c) Workers' Compensation, in statutory amounts, with Employers' Liability Limits not less than **\$1,000,000** each accident, injury, or illness.
- (d) Professional Liability Insurance, applicable to Contractor's profession, with limits not less than \$1,000,000 for each claim with respect to negligent acts, errors or omissions in connection with the Services.
- (e) Fidelity Bond Contractor shall maintain throughout the term of this contract, at no expense to City, a blanket fidelity bond or a Crime Policy (Employee Dishonesty Coverage) that includes coverage for employee dishonesty, forgery & alteration, theft of money & securities, and theft via electronic means, endorsed to cover third party fidelity, covering all officers and employees in an amount not less than Three Hundred Thousand Dollars, than \$300,000 with any deductible not to exceed \$10,000 and including City as additional obligee or loss payee as its interest may appear.
- (f) Technology Errors and Omissions Liability coverage, with limits of \$1,000,000 for each claim and each loss. The policy shall at a minimum cover professional misconduct or lack of the requisite skill required for the performance of services defined in the Agreement and shall also provide coverage for the following risks:
- (i) Network security liability arising from the unauthorized access to, use of, or tampering with computers or computer systems, including hacker attacks; and

- (ii) Liability arising from the introduction of any form of malicious software including computer viruses into, or otherwise causing damage to the City's or third person's computer, computer system, network, or similar computer related property and the data, software, and programs thereon.
- (g) Cyber and Privacy Insurance with limits of not less than \$1,000,000 per claim. Such insurance shall include coverage for liability arising from theft, dissemination, and/or use of confidential information, including but not limited to, bank and credit card account information or personal information, such as name, address, social security numbers, protected health information or other personally identifying information, stored or transmitted in electronic form.

#### 5.1.2 Additional Insured Endorsements

- (a) The Commercial General Liability policy must be endorsed to name as Additional Insured the City and County of San Francisco, its Officers, Agents, and Employees.
- (b) The Commercial Automobile Liability Insurance policy must be endorsed to name as Additional Insured the City and County of San Francisco, its Officers, Agents, and Employees.
  - (c) RESERVED.

#### 5.1.3 Waiver of Subrogation Endorsements

(a) The Workers' Compensation policy(ies) shall be endorsed with a waiver of subrogation in favor of the City for all work performed by the Contractor, its employees, agents and subcontractors.

#### 5.1.4 Primary Insurance Endorsements

- (a) The Commercial General Liability policy shall provide that such policies are primary insurance to any other insurance available to the Additional Insureds, with respect to any claims arising out of this Agreement, and that the insurance applies separately to each insured against whom claim is made or suit is brought.
- (b) The Commercial Automobile Liability Insurance policy shall provide that such policies are primary insurance to any other insurance available to the Additional Insureds, with respect to any claims arising out of this Agreement, and that the insurance applies separately to each insured against whom claim is made or suit is brought.
  - (c) RESERVED.

# 5.1.5 Other Insurance Requirements

- (a) Thirty (30) days' advance written notice shall be provided to the City of cancellation, intended non-renewal, or reduction in coverages, except for non-payment for which no less than ten (10) days' notice shall be provided to City. Notices shall be sent to the City address set forth in Section 11.1 entitled "Notices to the Parties."
- (b) Should any of the required insurance be provided under a claimsmade form, Contractor shall maintain such coverage continuously throughout the term of this Agreement and, without lapse, for a period of three years beyond the expiration of this

[Contractor Name] 9 of \_\_\_\_ JULY 2021 P-600 (11-20) Dept Contract ID: RM-CDP-7-2021 Agreement, to the effect that, should occurrences during the Agreement term give rise to claims made after expiration of the Agreement, such claims shall be covered by such claims-made policies.

- (c) Should any of the required insurance be provided under a form of coverage that includes a general annual aggregate limit or provides that claims investigation or legal defense costs be included in such general annual aggregate limit, such general annual aggregate limit shall be double the occurrence or claims limits specified above.
- (d) Should any required insurance lapse during the term of this Agreement, requests for payments originating after such lapse shall not be processed until the City receives satisfactory evidence of reinstated coverage as required by this Agreement, effective as of the lapse date. If insurance is not reinstated, the City may, at its sole option, terminate this Agreement effective on the date of such lapse of insurance.
- (e) Before commencing any Services, Contractor shall furnish to City certificates of insurance and additional insured policy endorsements with insurers with ratings comparable to A-, VIII or higher, that are authorized to do business in the State of California, and that are satisfactory to City, in form evidencing all coverages set forth above. Approval of the insurance by City shall not relieve or decrease Contractor's liability hereunder.
- (f) If Contractor will use any subcontractor(s) to provide Services, Contractor shall require the subcontractor(s) to provide all necessary insurance and to name the City and County of San Francisco, its officers, agents and employees and the Contractor as additional insureds.
- **Indemnification**. Contractor shall indemnify and hold harmless City and its officers, agents and employees from, and, if requested, shall defend them from and against any and all claims, demands, losses, damages, costs, expenses, and liability (legal, contractual, or otherwise) arising from or in any way connected with any: (i) injury to or death of a person, including employees of City or Contractor; (ii) loss of or damage to property; (iii) violation of local, state, or federal common law, statute or regulation, including but not limited to privacy or personally identifiable information, health information, disability and labor laws or regulations; (iv) strict liability imposed by any law or regulation; or (v) losses arising from Contractor's execution of subcontracts not in accordance with the requirements of this Agreement applicable to subcontractors; so long as such injury, violation, loss, or strict liability (as set forth in subsections (i) – (v) above) arises directly or indirectly from Contractor's performance of this Agreement, including, but not limited to, Contractor's use of facilities or equipment provided by City or others, regardless of the negligence of, and regardless of whether liability without fault is imposed or sought to be imposed on City, except to the extent that such indemnity is void or otherwise unenforceable under applicable law, and except where such loss, damage, injury, liability or claim is the result of the active negligence or willful misconduct of City and is not contributed to by any act of, or by any omission to perform some duty imposed by law or agreement on Contractor, its subcontractors, or either's agent or employee. The foregoing indemnity shall include, without limitation, reasonable fees of attorneys, consultants and experts and related costs and City's costs of investigating any claims against the City.

In addition to Contractor's obligation to indemnify City, Contractor specifically acknowledges and agrees that it has an immediate and independent obligation to defend City from any claim which actually or potentially falls within this indemnification provision, even if

the allegations are or may be groundless, false or fraudulent, which obligation arises at the time such claim is tendered to Contractor by City and continues at all times thereafter.

Contractor shall indemnify and hold City harmless from all loss and liability, including attorneys' fees, court costs and all other litigation expenses for any infringement of the patent rights, copyright, trade secret or any other proprietary right or trademark, and all other intellectual property claims of any person or persons arising directly or indirectly from the receipt by City, or any of its officers or agents, of Contractor's Services.

### **Article 6** Liability of the Parties

- 6.1 **Liability of City**. CITY'S PAYMENT OBLIGATIONS UNDER THIS AGREEMENT SHALL BE LIMITED TO THE PAYMENT OF THE COMPENSATION PROVIDED FOR IN SECTION 3.3.1, "PAYMENT," OF THIS AGREEMENT. NOTWITHSTANDING ANY OTHER PROVISION OF THIS AGREEMENT, IN NO EVENT SHALL CITY BE LIABLE, REGARDLESS OF WHETHER ANY CLAIM IS BASED ON CONTRACT OR TORT, FOR ANY SPECIAL, CONSEQUENTIAL, INDIRECT OR INCIDENTAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT OR THE SERVICES PERFORMED IN CONNECTION WITH THIS AGREEMENT.
- 6.2 **Liability for Use of Equipment**. City shall not be liable for any damage to persons or property as a result of the use, misuse or failure of any equipment used by Contractor, or any of its subcontractors, or by any of their employees, even though such equipment is furnished, rented or loaned by City.
- 6.3 **Liability for Incidental and Consequential Damages**. Contractor shall be responsible for incidental and consequential damages resulting in whole or in part from Contractor's acts or omissions.

#### **Article 7 Payment of Taxes**

- 7.1 **Contractor to Pay All Taxes.** Except for any applicable California sales and use taxes charged by Contractor to City, Contractor shall pay all taxes, including possessory interest taxes levied upon or as a result of this Agreement, or the Services delivered pursuant hereto. Contractor shall remit to the State of California any sales or use taxes paid by City to Contractor under this Agreement. Contractor agrees to promptly provide information requested by the City to verify Contractor's compliance with any State requirements for reporting sales and use tax paid by City under this Agreement.
- 7.2 **Possessory Interest Taxes.** Contractor acknowledges that this Agreement may create a "possessory interest" for property tax purposes. Generally, such a possessory interest is not created unless the Agreement entitles the Contractor to possession, occupancy, or use of City property for private gain. If such a possessory interest is created, then the following shall apply:
- 7.2.1 Contractor, on behalf of itself and any permitted successors and assigns, recognizes and understands that Contractor, and any permitted successors and assigns, may be subject to real property tax assessments on the possessory interest.

- 7.2.2 Contractor, on behalf of itself and any permitted successors and assigns, recognizes and understands that the creation, extension, renewal, or assignment of this Agreement may result in a "change in ownership" for purposes of real property taxes, and therefore may result in a revaluation of any possessory interest created by this Agreement. Contractor accordingly agrees on behalf of itself and its permitted successors and assigns to report on behalf of the City to the County Assessor the information required by Revenue and Taxation Code Section 480.5, as amended from time to time, and any successor provision.
- 7.2.3 Contractor, on behalf of itself and any permitted successors and assigns, recognizes and understands that other events also may cause a change of ownership of the possessory interest and result in the revaluation of the possessory interest. (see, e.g., Rev. & Tax. Code Section 64, as amended from time to time). Contractor accordingly agrees on behalf of itself and its permitted successors and assigns to report any change in ownership to the County Assessor, the State Board of Equalization or other public agency as required by law.
- 7.2.4 Contractor further agrees to provide such other information as may be requested by the City to enable the City to comply with any reporting requirements for possessory interests that are imposed by applicable law.
- 7.3 **Withholding.** Contractor agrees that it is obligated to pay all amounts due to the City under the San Francisco Business and Tax Regulations Code during the term of this Agreement. Pursuant to Section 6.10-2 of the San Francisco Business and Tax Regulations Code, Contractor further acknowledges and agrees that City may withhold any payments due to Contractor under this Agreement if Contractor is delinquent in the payment of any amount required to be paid to the City under the San Francisco Business and Tax Regulations Code. Any payments withheld under this paragraph shall be made to Contractor, without interest, upon Contractor coming back into compliance with its obligations.

## **Article 8** Termination and Default

## 8.1 **Termination for Convenience**

- 8.1.1 City shall have the option, in its sole discretion, to terminate this Agreement, at any time during the term hereof, for convenience and without cause. City shall exercise this option by giving Contractor written notice of termination. The notice shall specify the date on which termination shall become effective.
- 8.1.2 Upon receipt of the notice of termination, Contractor shall commence and perform, with diligence, all actions necessary on the part of Contractor to effect the termination of this Agreement on the date specified by City and to minimize the liability of Contractor and City to third parties as a result of termination. All such actions shall be subject to the prior approval of City. Such actions may include any or all of the following, without limitation:
- (a) Halting the performance of all Services under this Agreement on the date(s) and in the manner specified by City.
- (b) Terminating all existing orders and subcontracts, and not placing any further orders or subcontracts for materials, Services, equipment or other items.
- (c) At City's direction, assigning to City any or all of Contractor's right, title, and interest under the orders and subcontracts terminated. Upon such assignment,

City shall have the right, in its sole discretion, to settle or pay any or all claims arising out of the termination of such orders and subcontracts.

- (d) Subject to City's approval, settling all outstanding liabilities and all claims arising out of the termination of orders and subcontracts.
- (e) Completing performance of any Services that City designates to be completed prior to the date of termination specified by City.
- (f) Taking such action as may be necessary, or as the City may direct, for the protection and preservation of any property related to this Agreement which is in the possession of Contractor and in which City has or may acquire an interest.
- 8.1.3 Within 30 days after the specified termination date, Contractor shall submit to City an invoice, which shall set forth each of the following as a separate line item:
- (a) The reasonable cost to Contractor, without profit, for all Services prior to the specified termination date, for which Services City has not already tendered payment. Reasonable costs may include a reasonable allowance for actual overhead, not to exceed a total of 10% of Contractor's direct costs for Services. Any overhead allowance shall be separately itemized. Contractor may also recover the reasonable cost of preparing the invoice.
- (b) A reasonable allowance for profit on the cost of the Services described in the immediately preceding subsection (a), provided that Contractor can establish, to the satisfaction of City, that Contractor would have made a profit had all Services under this Agreement been completed, and provided further, that the profit allowed shall in no event exceed 5% of such cost.
- (c) The reasonable cost to Contractor of handling material or equipment returned to the vendor, delivered to the City or otherwise disposed of as directed by the City.
- (d) A deduction for the cost of materials to be retained by Contractor, amounts realized from the sale of materials and not otherwise recovered by or credited to City, and any other appropriate credits to City against the cost of the Services or other work.
- 8.1.4 In no event shall City be liable for costs incurred by Contractor or any of its subcontractors after the termination date specified by City, except for those costs specifically listed in Section 8.1.3. Such non-recoverable costs include, but are not limited to, anticipated profits on the Services under this Agreement, post-termination employee salaries, post-termination administrative expenses, post-termination overhead or unabsorbed overhead, attorneys' fees or other costs relating to the prosecution of a claim or lawsuit, prejudgment interest, or any other expense which is not reasonable or authorized under Section 8.1.3.
- 8.1.5 In arriving at the amount due to Contractor under this Section, City may deduct: (i) all payments previously made by City for Services covered by Contractor's final invoice; (ii) any claim which City may have against Contractor in connection with this Agreement; (iii) any invoiced costs or expenses excluded pursuant to the immediately preceding subsection 8.1.4; and (iv) in instances in which, in the opinion of the City, the cost of any Service performed under this Agreement is excessively high due to costs incurred to remedy or replace defective or rejected Services, the difference between the invoiced amount and City's estimate of

the reasonable cost of performing the invoiced Services in compliance with the requirements of this Agreement.

8.1.6 City's payment obligation under this Section shall survive termination of this Agreement.

## 8.2 Termination for Default; Remedies.

- 8.2.1 Each of the following shall constitute an immediate event of default ("Event of Default") under this Agreement:
- (a) Contractor fails or refuses to perform or observe any term, covenant or condition contained in any of the following Sections of this Agreement:

3.5	Submitting False Claims.	10.10	Alcohol and Drug-Free Workplace
4.5	Assignment	10.13	Working with Minors
Article 5	Insurance and Indemnity	11.10	Compliance with Laws
Article 7	Payment of Taxes	Article 13	Data and Security

- (b) Contractor fails or refuses to perform or observe any other term, covenant or condition contained in this Agreement, including any obligation imposed by ordinance or statute and incorporated by reference herein, and such default is not cured within ten days after written notice thereof from City to Contractor. If Contractor defaults a second time in the same manner as a prior default cured by Contractor, City may in its sole discretion immediately terminate the Agreement for default or grant an additional period not to exceed five days for Contractor to cure the default.
- (c) Contractor (i) is generally not paying its debts as they become due; (ii) files, or consents by answer or otherwise to the filing against it of a petition for relief or reorganization or arrangement or any other petition in bankruptcy or for liquidation or to take advantage of any bankruptcy, insolvency or other debtors' relief law of any jurisdiction; (iii) makes an assignment for the benefit of its creditors; (iv) consents to the appointment of a custodian, receiver, trustee or other officer with similar powers of Contractor or of any substantial part of Contractor's property; or (v) takes action for the purpose of any of the foregoing.
- (d) A court or government authority enters an order (i) appointing a custodian, receiver, trustee or other officer with similar powers with respect to Contractor or with respect to any substantial part of Contractor's property, (ii) constituting an order for relief or approving a petition for relief or reorganization or arrangement or any other petition in bankruptcy or for liquidation or to take advantage of any bankruptcy, insolvency or other debtors' relief law of any jurisdiction or (iii) ordering the dissolution, winding-up or liquidation of Contractor.
- 8.2.2 On and after any Event of Default, City shall have the right to exercise its legal and equitable remedies, including, without limitation, the right to terminate this Agreement or to seek specific performance of all or any part of this Agreement. In addition, where applicable, City shall have the right (but no obligation) to cure (or cause to be cured) on behalf of

Contractor any Event of Default; Contractor shall pay to City on demand all costs and expenses incurred by City in effecting such cure, with interest thereon from the date of incurrence at the maximum rate then permitted by law. City shall have the right to offset from any amounts due to Contractor under this Agreement or any other agreement between City and Contractor: (i) all damages, losses, costs or expenses incurred by City as a result of an Event of Default; and (ii) any liquidated damages levied upon Contractor pursuant to the terms of this Agreement; and (iii), any damages imposed by any ordinance or statute that is incorporated into this Agreement by reference, or into any other agreement with the City. This Section 8.2.2 shall survive termination of this Agreement.

- 8.2.3 All remedies provided for in this Agreement may be exercised individually or in combination with any other remedy available hereunder or under applicable laws, rules and regulations. The exercise of any remedy shall not preclude or in any way be deemed to waive any other remedy. Nothing in this Agreement shall constitute a waiver or limitation of any rights that City may have under applicable law.
- 8.2.4 Any notice of default must be sent by registered mail to the address set forth in Article 11.
- 8.3 **Non-Waiver of Rights**. The omission by either Party at any time to enforce any default or right reserved to it, or to require performance of any of the terms, covenants, or provisions hereof by the other Party at the time designated, shall not be a waiver of any such default or right to which the Party is entitled, nor shall it in any way affect the right of the Party to enforce such provisions thereafter.

# 8.4 Rights and Duties upon Termination or Expiration.

8.4.1 This Section and the following Sections of this Agreement listed below, shall survive termination or expiration of this Agreement:

3.3.2	Payment Limited to Satisfactory Services	9.1	Ownership of Results
3.3.7(a)	Grant Funded Contracts – Disallowance	9.2	Works for Hire
3.4	Audit and Inspection of Records	11.6	Dispute Resolution Procedure
3.5	Submitting False Claims	11.7	Agreement Made in California; Venue
Article 5	Insurance and Indemnity	11.8	Construction
6.1	Liability of City	11.9	Entire Agreement
6.3	Liability for Incidental and Consequential Damages	11.10	Compliance with Laws
Article 7	Payment of Taxes	11.11	Severability
8.1.6	Payment Obligation	Article 13	Data and Security

8.4.2 Subject to the survival of the Sections identified in Section 8.4.1, above, if this Agreement is terminated prior to expiration of the term specified in Article 2, this Agreement shall be of no further force or effect. Contractor shall transfer title to City, and deliver

in the manner, at the times, and to the extent, if any, directed by City, any work in progress, completed work, supplies, equipment, and other materials produced as a part of, or acquired in connection with the performance of this Agreement, and any completed or partially completed work which, if this Agreement had been completed, would have been required to be furnished to City.

## **Article 9 Rights In Deliverables**

- 9.1 **Ownership of Results**. Any interest of Contractor or its subcontractors, in the Deliverables, including any drawings, plans, specifications, blueprints, studies, reports, memoranda, computation sheets, computer files and media or other documents prepared by Contractor or its subcontractors for the purposes of this Agreement, shall become the property of and will be transmitted to City. However, unless expressly prohibited elsewhere in this Agreement, Contractor may retain and use copies for reference and as documentation of its experience and capabilities.
- 9.2 **Works for Hire.** If, in connection with Services, Contractor or its subcontractors creates Deliverables including, without limitation, artwork, copy, posters, billboards, photographs, videotapes, audiotapes, systems designs, software, reports, diagrams, surveys, blueprints, source codes, or any other original works of authorship, whether in digital or any other format, such works of authorship shall be works for hire as defined under Title 17 of the United States Code, and all copyrights in such works shall be the property of the City. If any Deliverables created by Contractor or its subcontractor(s) under this Agreement are ever determined not to be works for hire under U.S. law, Contractor hereby assigns all Contractor's copyrights to such Deliverables to the City, agrees to provide any material and execute any documents necessary to effectuate such assignment, and agrees to include a clause in every subcontract imposing the same duties upon subcontractor(s). With City's prior written approval, Contractor and its subcontractor(s) may retain and use copies of such works for reference and as documentation of their respective experience and capabilities.

## **Article 10** Additional Requirements Incorporated by Reference

- 10.1 **Laws Incorporated by Reference**. The full text of the laws listed in this Article 10, including enforcement and penalty provisions, are incorporated by reference into this Agreement. The full text of the San Francisco Municipal Code provisions incorporated by reference in this Article and elsewhere in the Agreement ("Mandatory City Requirements") are available at http://www.amlegal.com/codes/client/san-francisco\_ca/.
- 10.2 **Conflict of Interest**. By executing this Agreement, Contractor certifies that it does not know of any fact which constitutes a violation of Section 15.103 of the City's Charter; Article III, Chapter 2 of City's Campaign and Governmental Conduct Code; Title 9, Chapter 7 of the California Government Code (Section 87100 *et seq.*), or Title 1, Division 4, Chapter 1, Article 4 of the California Government Code (Section 1090 *et seq.*), and further agrees promptly to notify the City if it becomes aware of any such fact during the term of this Agreement.
- 10.3 **Prohibition on Use of Public Funds for Political Activity.** In performing the Services, Contractor shall comply with San Francisco Administrative Code Chapter 12G, which prohibits funds appropriated by the City for this Agreement from being expended to participate

in, support, or attempt to influence any political campaign for a candidate or for a ballot measure. Contractor is subject to the enforcement and penalty provisions in Chapter 12G.

Administrative Code Chapter 12K, the Consideration of Salary History Ordinance or "Pay Parity Act." Contractor is prohibited from considering current or past salary of an applicant in determining whether to hire the applicant or what salary to offer the applicant to the extent that such applicant is applying for employment to be performed on this Agreement or in furtherance of this Agreement, and whose application, in whole or part, will be solicited, received, processed or considered, whether or not through an interview, in the City or on City property. The ordinance also prohibits employers from (1) asking such applicants about their current or past salary or (2) disclosing a current or former employee's salary history without that employee's authorization unless the salary history is publicly available. Contractor is subject to the enforcement and penalty provisions in Chapter 12K. Information about and the text of Chapter 12K is available on the web at https://sfgov.org/olse/consideration-salary-history. Contractor is required to comply with all of the applicable provisions of 12K, irrespective of the listing of obligations in this Section.

## 10.5 Nondiscrimination Requirements.

- 10.5.1 **Nondiscrimination in Contracts**. Contractor shall comply with the provisions of Chapters 12B and 12C of the San Francisco Administrative Code. Contractor shall incorporate by reference in all subcontracts the provisions of Sections 12B.2(a), 12B.2(c)-(k), and 12C.3 of the San Francisco Administrative Code and shall require all subcontractors to comply with such provisions. Contractor is subject to the enforcement and penalty provisions in Chapters 12B and 12C.
- 10.5.2 **Nondiscrimination in the Provision of Employee Benefits**. San Francisco Administrative Code 12B.2. Contractor does not as of the date of this Agreement, and will not during the term of this Agreement, in any of its operations in San Francisco, on real property owned by San Francisco, or where work is being performed for the City elsewhere in the United States, discriminate in the provision of employee benefits between employees with domestic partners and employees with spouses and/or between the domestic partners and spouses of such employees, subject to the conditions set forth in San Francisco Administrative Code Section 12B.2.
- 10.6 Local Business Enterprise and Non-Discrimination in Contracting Ordinance. Contractor shall comply with all applicable provisions of Chapter 14B ("LBE Ordinance"). Contractor is subject to the enforcement and penalty provisions in Chapter 14B. Contractor shall utilize LBE Subcontractors for at least 15% of the Services except as otherwise authorized in writing by the Director of CMD. Contractor shall incorporate the requirements of the LBE Ordinance in each subcontract made in the fulfillment of Contractor's LBE subcontracting commitments.
- applies to this contract, Contractor shall pay covered employees no less than the minimum compensation required by San Francisco Administrative Code Chapter 12P, including a minimum hourly gross compensation, compensated time off, and uncompensated time off. Contractor is subject to the enforcement and penalty provisions in Chapter 12P. Information about and the text of the Chapter 12P is available on the web at http://sfgov.org/olse/mco.

Contractor is required to comply with all of the applicable provisions of 12P, irrespective of the listing of obligations in this Section. By signing and executing this Agreement, Contractor certifies that it complies with Chapter 12P.

- applies to this contract, Contractor shall comply with the requirements of Chapter 12Q. For each Covered Employee, Contractor shall provide the appropriate health benefit set forth in Section 12Q.3 of the HCAO. If Contractor chooses to offer the health plan option, such health plan shall meet the minimum standards set forth by the San Francisco Health Commission. Information about and the text of the Chapter 12Q, as well as the Health Commission's minimum standards, is available on the web at http://sfgov.org/olse/hcao. Contractor is subject to the enforcement and penalty provisions in Chapter 12Q. Any Subcontract entered into by Contractor shall require any Subcontractor with 20 or more employees to comply with the requirements of the HCAO and shall contain contractual obligations substantially the same as those set forth in this Section.
- 10.9 **First Source Hiring Program.** Contractor must comply with all of the provisions of the First Source Hiring Program, Chapter 83 of the San Francisco Administrative Code, that apply to this Agreement, and Contractor is subject to the enforcement and penalty provisions in Chapter 83.
- 10.10 Alcohol and Drug-Free Workplace. City reserves the right to deny access to, or require Contractor to remove from, City facilities personnel of any Contractor or subcontractor who City has reasonable grounds to believe has engaged in alcohol abuse or illegal drug activity which in any way impairs City's ability to maintain safe work facilities or to protect the health and well-being of City employees and the general public. City shall have the right of final approval for the entry or re-entry of any such person previously denied access to, or removed from, City facilities. Illegal drug activity means possessing, furnishing, selling, offering, purchasing, using or being under the influence of illegal drugs or other controlled substances for which the individual lacks a valid prescription. Alcohol abuse means possessing, furnishing, selling, offering, or using alcoholic beverages, or being under the influence of alcohol.
- 10.11 **Limitations on Contributions.** By executing this Agreement, Contractor acknowledges its obligations under Section 1.126 of the City's Campaign and Governmental Conduct Code, which prohibits any person who contracts with, or is seeking a contract with, any department of the City for the rendition of personal services, for the furnishing of any material, supplies or equipment, for the sale or lease of any land or building, for a grant, loan or loan guarantee, or for a development agreement, from making any campaign contribution to (i) a City elected official if the contract must be approved by that official, a board on which that official serves, or the board of a state agency on which an appointee of that official serves, (ii) a candidate for that City elective office, or (iii) a committee controlled by such elected official or a candidate for that office, at any time from the submission of a proposal for the contract until the later of either the termination of negotiations for such contract or twelve months after the date the City approves the contract. The prohibition on contributions applies to each prospective party to the contract; each member of Contractor's board of directors; Contractor's chairperson, chief executive officer, chief financial officer and chief operating officer; any person with an ownership interest of more than 10% in Contractor; any subcontractor listed in the bid or contract; and any committee that is sponsored or controlled by Contractor. Contractor certifies that it has informed each such person of the limitation on contributions imposed by Section 1.126

by the time it submitted a proposal for the contract, and has provided the names of the persons required to be informed to the City department with whom it is contracting.

- 10.12 **Slavery Era Disclosure**. Contractor shall comply with San Francisco Administrative Code Chapter 12Y, San Francisco Slavery Era Disclosure Ordinance, including but not limited to Contractor's affirmative duty to research and disclose evidence of Contractor, its parent or subsidiary entity, or its Predecessor Company's Participation in the Slave Trade or receipt of Profits from the Slave Trade. Contractor is subject to the enforcement and penalty provisions in Chapter 12Y.
  - 10.13 **RESERVED Working with Minors.**
  - 10.14 Consideration of Criminal History in Hiring and Employment Decisions.
- 10.14.1 Contractor agrees to comply fully with and be bound by all of the provisions of Chapter 12T, "City Contractor/Subcontractor Consideration of Criminal History in Hiring and Employment Decisions," of the San Francisco Administrative Code ("Chapter 12T"), including the remedies provided, and implementing regulations, as may be amended from time to time. The provisions of Chapter 12T are incorporated by reference and made a part of this Agreement as though fully set forth herein. The text of the Chapter 12T is available on the web at http://sfgov.org/olse/fco. Contractor is required to comply with all of the applicable provisions of 12T, irrespective of the listing of obligations in this Section. Capitalized terms used in this Section and not defined in this Agreement shall have the meanings assigned to such terms in Chapter 12T.
- 10.14.2 The requirements of Chapter 12T shall only apply to a Contractor's or Subcontractor's operations to the extent those operations are in furtherance of the performance of this Agreement, shall apply only to applicants and employees who would be or are performing work in furtherance of this Agreement, and shall apply when the physical location of the employment or prospective employment of an individual is wholly or substantially within the City of San Francisco. Chapter 12T shall not apply when the application in a particular context would conflict with federal or state law or with a requirement of a government agency implementing federal or state law.
- 10.15 **Public Access to Nonprofit Records and Meetings.** If Contractor receives a cumulative total per year of at least \$250,000 in City funds or City-administered funds and is a non-profit organization as defined in Chapter 12L of the San Francisco Administrative Code, Contractor must comply with the City's Public Access to Nonprofit Records and Meetings requirements, as set forth in Chapter 12L of the San Francisco Administrative Code, including the remedies provided therein.
- 10.16 **Food Service Waste Reduction Requirements.** Contractor shall comply with the Food Service Waste Reduction Ordinance, as set forth in San Francisco Environment Code Chapter 16, including but not limited to the remedies for noncompliance provided therein.

#### **Article 11 General Provisions**

11.1 **Notices to the Parties.** Unless otherwise indicated in this Agreement, all written communications sent by the Parties may be by U.S. mail or e-mail, and shall be addressed as follows:

To City: Maria-Zenaida Camua Madayag

Risk Management Division 25 Van Ness Avenue, Suite 750 San Francisco, CA 94102

maria-zenaida.camua@sfgov.org

To Contractor: [insert name of contractor, mailing address, and e-mail address]

Any notice of default must be sent by registered mail or other trackable overnight mail. Either Party may change the address to which notice is to be sent by giving written notice thereof to the other Party. If email notification is used, the sender must specify a receipt notice.

- 11.2 **Compliance with Americans with Disabilities Act**. Contractor shall provide the Services in a manner that complies with the Americans with Disabilities Act (ADA), including but not limited to Title II's program access requirements, and all other applicable federal, state and local disability rights legislation.
- 11.3 **Incorporation of Recitals.** The matters recited above are hereby incorporated into and made part of this Agreement.
- 11.4 **Sunshine Ordinance.** Contractor acknowledges that this Agreement and all records related to its formation, Contractor's performance of Services, and City's payment are subject to the California Public Records Act, (California Government Code §6250 et. seq.), and the San Francisco Sunshine Ordinance, (San Francisco Administrative Code Chapter 67). Such records are subject to public inspection and copying unless exempt from disclosure under federal, state or local law.
- 11.5 **Modification of this Agreement**. This Agreement may not be modified, nor may compliance with any of its terms be waived, except as noted in Section 11.1, "Notices to Parties," regarding change in personnel or place, and except by written instrument executed and approved in the same manner as this Agreement. Contractor shall cooperate with Department to submit to the Director of CMD any amendment, modification, supplement or change order that would result in a cumulative increase of the original amount of this Agreement by more than 20% (CMD Contract Modification Form).

## 11.6 **Dispute Resolution Procedure**.

11.6.1 **Negotiation; Alternative Dispute Resolution.** The Parties will attempt in good faith to resolve any dispute or controversy arising out of or relating to the performance of services under this Agreement. If the Parties are unable to resolve the dispute, then, pursuant to San Francisco Administrative Code Section 21.36, Contractor may submit to the Contracting Officer a written request for administrative review and documentation of the Contractor's claim(s). Upon such request, the Contracting Officer shall promptly issue an administrative decision in writing, stating the reasons for the action taken and informing the Contractor of its right to judicial review. If agreed by both Parties in writing, disputes may be resolved by a mutually agreed-upon alternative dispute resolution process. If the Parties do not mutually agree to an alternative dispute resolution process or such efforts do not resolve the dispute, then either Party may pursue any remedy available under California law. The status of any dispute or controversy notwithstanding, Contractor shall proceed diligently with the performance of its obligations under this Agreement in accordance with the Agreement and the written directions of

the City. Neither Party will be entitled to legal fees or costs for matters resolved under this Section.

- 11.6.2 **Government Code Claim Requirement.** No suit for money or damages may be brought against the City until a written claim therefor has been presented to and rejected by the City in conformity with the provisions of San Francisco Administrative Code Chapter 10 and California Government Code Section 900, et seq. Nothing set forth in this Agreement shall operate to toll, waive or excuse Contractor's compliance with the California Government Code Claim requirements set forth in San Francisco Administrative Code Chapter 10 and California Government Code Section 900, et seq.
- 11.7 **Agreement Made in California; Venue**. The formation, interpretation and performance of this Agreement shall be governed by the laws of the State of California. Venue for all litigation relative to the formation, interpretation and performance of this Agreement shall be in San Francisco.
- 11.8 **Construction.** All paragraph captions are for reference only and shall not be considered in construing this Agreement.
- 11.9 **Entire Agreement**. This contract sets forth the entire Agreement between the Parties, and supersedes all other oral or written provisions. This Agreement may be modified only as provided in Section 11.5, "Modification of this Agreement."
- 11.10 **Compliance with Laws**. Contractor shall keep itself fully informed of the City's Charter, codes, ordinances and duly adopted rules and regulations of the City and of all state, and federal laws in any manner affecting the performance of this Agreement, and must at all times comply with such local codes, ordinances, and regulations and all applicable laws as they may be amended from time to time.
- 11.11 **Severability**. Should the application of any provision of this Agreement to any particular facts or circumstances be found by a court of competent jurisdiction to be invalid or unenforceable, then (i) the validity of other provisions of this Agreement shall not be affected or impaired thereby, and (ii) such provision shall be enforced to the maximum extent possible so as to effect the intent of the Parties and shall be reformed without further action by the Parties to the extent necessary to make such provision valid and enforceable.
- 11.12 **Cooperative Drafting**. This Agreement has been drafted through a cooperative effort of City and Contractor, and both Parties have had an opportunity to have the Agreement reviewed and revised by legal counsel. No Party shall be considered the drafter of this Agreement, and no presumption or rule that an ambiguity shall be construed against the Party drafting the clause shall apply to the interpretation or enforcement of this Agreement.
- 11.13 **Order of Precedence.** Contractor agrees to perform the services described below in accordance with the terms and conditions of this Agreement, implementing task orders, the RFP, and Contractor's proposal dated [Insert Date of Proposal]. The RFP and Contractor's proposal are incorporated by reference as though fully set forth herein. Should there be a conflict of terms or conditions, this Agreement and any implementing task orders shall control over the RFP and the Contractor's proposal. If the Appendices to this Agreement include any standard printed terms from the Contractor, Contractor agrees that in the event of discrepancy, inconsistency, gap, ambiguity, or conflicting language between the City's terms and Contractor's

printed terms attached, the City's terms shall take precedence, followed by the procurement issued by the department, Contractor's proposal, and Contractor's printed terms, respectively.

11.14 **Notification of Legal Requests.** Contractor shall immediately notify City upon receipt of any subpoenas, service of process, litigation holds, discovery requests and other legal requests ("Legal Requests") related to all data given to Contractor by City in the performance of this Agreement ("City Data" or "Data"), or which in any way might reasonably require access to City's Data, and in no event later than 24 hours after it receives the request. Contractor shall not respond to Legal Requests related to City without first notifying City other than to notify the requestor that the information sought is potentially covered under a non-disclosure agreement. Contractor shall retain and preserve City Data in accordance with the City's instruction and requests, including, without limitation, any retention schedules and/or litigation hold orders provided by the City to Contractor, independent of where the City Data is stored.

# **Article 12** Department Specific Terms

12.1 Reserved.

# Article 13 Data and Security

- 13.1 Nondisclosure of Private, Proprietary or Confidential Information.
- 13.1.1 **Protection of Private Information.** If this Agreement requires City to disclose "Private Information" to Contractor within the meaning of San Francisco Administrative Code Chapter 12M, Contractor and subcontractor shall use such information only in accordance with the restrictions stated in Chapter 12M and in this Agreement and only as necessary in performing the Services. Contractor is subject to the enforcement and penalty provisions in Chapter 12M.
- 13.1.2 **Confidential Information.** In the performance of Services, Contractor may have access to, or collect on City's behalf, City's proprietary or Confidential Information, the disclosure of which to third parties may damage City. If City discloses proprietary or Confidential Information to Contractor, or Contractor collects such information on City's behalf, such information must be held by Contractor in confidence and used only in performing the Agreement. Contractor shall exercise the same standard of care to protect such information as a reasonably prudent contractor would use to protect its own proprietary or Confidential Information.
- 13.2 **Payment Card Industry ("PCI") Requirements.** Contractors providing services and products that handle, transmit or store cardholder data, are subject to the following requirements:
- 13.2.1 Applications shall be compliant with the Payment Application Data Security Standard (PA-DSS) and validated by a Payment Application Qualified Security Assessor (PA-QSA). A Contractor whose application has achieved PA-DSS certification must then be listed on the PCI Councils list of PA-DSS approved and validated payment applications.
- 13.2.2 Gateway providers shall have appropriate Payment Card Industry Data Security Standards (PCI DSS) certification as service providers

(https://www.pcisecuritystandards.org/index.shtml). Compliance with the PCI DSS shall be achieved through a third party audit process. The Contractor shall comply with Visa Cardholder Information Security Program (CISP) and MasterCard Site Data Protection (SDP) programs.

- 13.2.3 For any Contractor that processes PIN Debit Cards, payment card devices supplied by Contractor shall be validated against the PCI Council PIN Transaction Security (PTS) program.
- 13.2.4 For items 13.2.1 to 13.2.3 above, Contractor shall provide a letter from their qualified security assessor (QSA) affirming their compliance and current PCI or PTS compliance certificate.
- 13.2.5 Contractor shall be responsible for furnishing City with an updated PCI compliance certificate 30 calendar days prior to its expiration.
- 13.2.6 Bank Accounts. Collections that represent funds belonging to the City and County of San Francisco shall be deposited, without detour to a third party's bank account, into a City and County of San Francisco bank account designated by the Office of the Treasurer and Tax Collector.
  - 13.3 **RESERVED Business Associate Agreement.**
- 13.4 **Ownership of City Data.** The Parties agree that as between them, all rights, including all intellectual property rights, in and to the City Data and any derivative works of the City Data is the exclusive property of the City.
  - 13.5 Management of City Data and Confidential Information.
- 13.5.1 Use of City Data and Confidential Information. Contractor agrees to hold City's Data received from, or collected on behalf of, the City, in strictest confidence. Contractor shall not use or disclose City's Data except as permitted or required by the Agreement or as otherwise authorized in writing by the City. Any work using, or sharing or storage of, City's Data outside the United States is subject to prior written authorization by the City. Access to City's Data must be strictly controlled and limited to Contractor's staff assigned to this project on a need-to-know basis only. Contractor is provided a limited non-exclusive license to use the City Data solely for performing its obligations under the Agreement and not for Contractor's own purposes or later use. Nothing herein shall be construed to confer any license or right to the City Data or Confidential Information, by implication, estoppel or otherwise, under copyright or other intellectual property rights, to any third-party. Unauthorized use of City Data by Contractor, subcontractors or other third-parties is prohibited. For purpose of this requirement, the phrase "unauthorized use" means the data mining or processing of data, stored or transmitted by the service, for commercial purposes, advertising or advertising-related purposes, or for any purpose other than security or service delivery analysis that is not explicitly authorized.
- 13.5.2 **Disposition of Confidential Information**. Upon request of City or termination or expiration of this Agreement, and pursuant to any document retention period required by this Agreement, Contractor shall promptly, but in no event later than thirty (30) calendar days, return all data given to or collected by Contractor on City's behalf, which includes all original media. Once Contractor has received written confirmation from City that City's Data has been successfully transferred to City, Contractor shall within ten (10) business days clear or purge all City Data from its servers, any hosted environment Contractor has used in performance

of this Agreement, including its subcontractors environment(s), work stations that were used to process the data or for production of the data, and any other work files stored by Contractor in whatever medium. Contractor shall provide City with written certification that such purge occurred within five (5) business days of the purge. Secure disposal shall be accomplished by "clearing," "purging" or "physical destruction," in accordance with National Institute of Standards and Technology (NIST) Special Publication 800-88 or most current industry standard.

# **Article 14** MacBride And Signature

14.1 **MacBride Principles - Northern Ireland**. The provisions of San Francisco Administrative Code §12F are incorporated herein by this reference and made part of this Agreement. By signing this Agreement, Contractor confirms that Contractor has read and understood that the City urges companies doing business in Northern Ireland to resolve employment inequities and to abide by the MacBride Principles, and urges San Francisco companies to do business with corporations that abide by the MacBride Principles.

IN WITNESS WHEREOF, the Parties hereto have executed this Agreement on the day first mentioned above.

CITY	CONTRACTOR
Recommended by:	[company name]
[name] [title] [department]	[name of authorized representative] [title] [optional: address] [optional: city, state, ZIP]
Approved as to Form:	City Supplier Number: [Supplier Number]
Dennis J. Herrera City Attorney	
By: [name of Deputy City Attorney] Deputy City Attorney	

# **Appendices**

A: Scope of ServicesB: Calculation of Charges

# Appendix A Scope of Services (SEE ATTACHED)

Contractor Development Program

Appendix A

Scope of Services

### 1. Description of Services

Contractor agrees to perform the following Services: (See Attached)

- Services Provided by Attorneys. Any services to be provided by a law firm or attorney must be
  reviewed and approved in writing in advance by the City Attorney. No invoices for services
  provided by law firms or attorneys, including, without limitation, as subcontractors of
  Contractor, will be paid unless the provider received advance written approval from the City
  Attorney.
- 3. **Reports.** Contractor shall ensure that all data related to the Contractor Development Program ("CDP") is entered and up to date in the City and County of San Francisco ("CCSF")'s assigned technology platform, so that the Risk Management Division ("RMD") can provide accurate and timely reports to the Board of Supervisors. The data entry and use of the CCSF's assigned technology platform is required, necessary and shall be a material condition of this Agreement. Accurate and day to day data entry may be a condition of timely progress payments from the CCSF to Contractor for services rendered.

Contractor also responsible for entering payment data (including sub-consultant payment data into the CCSF's Procurement and Financial Systems ("F\$P") E-Settlements module.

## 4. Department Liaison

In performing the services provided for this Agreement, Contractor's liaison with the **Risk Management Division** will be **Director or designee.** 

- 5. **Technology** Contractor agrees to track, manage and produce reports on the CDP Program using the CDP Program Management Technology Solution developed by CCSF Department of Technology leveraging the power and flexibility of the Salesforce App Cloud based platform.
  - The platform aims to assist RMD with the creation of a solution that will support the CCSF's CDP.
  - The platform will enable RMD, Contract Monitoring Division ("CMD") and Contractor to easily monitor and analyze the CDP's overall performance.
  - The platform will enable the RMD and CMD to provide accurate and timely reports on the progress of the program to all stakeholders including the Board of Supervisors and the San Francisco Community Investment Fund ("SFCIF") Board.

Contractor also agrees to upload all current contractor data into the database and continue the use of the platform going forward.

Contractor also agrees to utilize the CCSF's Procurement and Financial system ("F\$P") in terms of documenting its compliance with Chapter 14B LBE participation Reporting requirements.

- 6. For payment by the City consulting services shall include training and development services as provided by contractor and/or subconsultants. All services performed by contractor and/or subconsultants shall be entered by the provider of services into the CDP Program Management Technology Solution (currently Salesforce) detailing and attesting to services that were provided. Contractor shall maintain and provide, upon request, backup documentation of services provided by contractor and/or subconsultants as entered into the CDP Program Management Technology Solution (currently Salesforce) and the PeopleSoft supplier portal for a period of ten years from the date of service.
- 7. **LBE Sub-consultant Participation Requirement** Contractor agrees to meet/exceed a LBE sub-consultant requirement of at least 15%. Only firms certified as LBEs by the CMD may be counted toward this overall 15% LBE requirement.

All written deliverables, including any copies, shall be submitted on recycled paper and printed on double-sided pages to the maximum extent possible.

#### **DISCLOSURE:**

The CDP/CAPP Program Administrator/Servicer is not responsible for misrepresentations or failure by the CDP/CAPP participant to disclose material information that could impact CAPP Loan Underwriting, CAPP Loan Funding Request, CAPP Loan Repayment, and Surety Bond Guarantee Exposure, if such misrepresentation or failure to disclose material information could not have been detected during contractor's performance of due diligence in its professional activities under this agreement and within reasonable parameters of this agreement.

### **Appendix A- Services Provided by Contractor**

This scope of work is a general guide to the work the CCSF expects to be performed, and is not a complete listing of all services that may be required or desired.

#### I. GENERAL PROGRAM DESCRIPTION

The following document sets forth the Scope of Services including administrative, third party administrative and consultative components of the Contractor Development Program (CDP) formerly known as the Surety Bond Program (as outlined in Chapter 14B.16 of the San Francisco Administrative Code). There are four key components to the CDP, Technical Services, Surety Bond and Contractor Accelerated Payment Program ("CAPP"). CCSF Program Team oversight and the activities described for the Contractor Team are based upon the rationale that access to business development assistance, along with financial support where possible, will mitigate the barriers to entry in the public works contracting industry for LBES ("LBES"). The CCSF has three primary goals for these Programs:

- Increase technical and financial capacity that will enable LBEs to successfully bid on, win and complete CCSF projects.
- That contractors who participate will go on to graduate, establishing standalone lines of surety credit and financing in private industry, supported by a track record of profitability and an improving trend; and
- That the CCSF will benefit, throughout the process, by expanded competition for public works
  projects and fulfilling its policy of outreach and assistance to emerging firms through Section
  14B.16 of the CCSF's Administrative Code, which intends to provide guarantees to Surety
  Companies and Financial Institutions as an incentive for them to provide surety capacity and
  working capital lines of credit to LBEs.

#### II. SERVICES TO BE PERFORMED

The Contractor shall implement the following components of the CCSF's Contractor Development Program ("CDP"):

#### 1. TECHNICAL SERVICES

A crucial component to the Contractor Development Program ("CDP") and what really prepares and qualifies the contractors for further services within the program are the technical services. The Contractor shall assist LBE participants in obtaining the skills and knowledge needed to further develop their business acumen through the development of a strategic plan. Contractor will facilitate training and assistance in the areas of, including but not limited to Start-Up Services, Marketing, Estimating, Accounting/Financial Reporting, Labor, Project Management, and Safety.

#### A. TASKS

- i. Enrollment & Assessment -The Contractor shall assist LBEs with CDP enrollment and assessment of the LBE's current business capacity. CDP will interview LBEs and obtain necessary documentation for evaluation to determine the services required by LBE, resulting in the creation of a CDP Participant Development Plan and Profile. CDP will facilitate access to services available from Contractor's Consultants and Third-Party providers.
  - Contact and/or schedule initial intake interviews within 2 days of the LBE being referred to the Contractor; create initial technical assistance plan no later than 30 days from initial contact.
  - Determining and referring LBE participants to the appropriate service including but not limited to specific technical assistance, Surety Bonding, Contractor Accelerated Payment Program ("CAPP")
  - Coordinating the necessary Technical Assistance Services identified as fundamental in the alleviation of deficiencies
  - Assistance with LBE Certification
  - Explanation of Bonding, CAPP and other program services and assisting LBEs with the completion of enrollment for Surety Bond and CAPP if eligible, Enrollment into the CDP
  - Paperwork Assistance, Follow-up and Review
  - Contractor shall ensure all LBE-client point of contact information, notes and documents are entered/uploaded into the CCSF's CDP Program Management Solution platform.
- **ii. Strategic Development** Assist LBEs with strategic development and a path forward.
  - Business Development Plans identification of issues that need attention, creation of short-term/long-term goals and milestones to assist LBE in improving business acumen.
  - Consultant Referrals
  - Contractor/Consultant check-ins
  - File Review & Updates

- iii. CPA Subsidy Administrator will facilitate a cost subsidy for financial statements up to \$3200 subject to approval and the contractor pays the first \$500. In addition, other subsidized financial services may be provided to contractor subject to advanced approval by RMD/CMD.
- iv. **Marketing** Assist LBEs with various elements of marketing their business including but not limited to type of work, public/private work, choosing customers, company resume, marketing materials, networking, certification, website assistance, other
- v. Estimating Assist LBEs with all elements of estimating including prevailing wages, hourly rate, labor package, labor burden, standardized estimate form, bid analysis, production rate, pre-bid RFI, scope letter, subcontractor and vendor quotes, back-log, sales / marketing, job costing and other
- vi. Accounting/Financial Reporting Provide LBEs assistance with accounting and financial reporting including but not limited to: consulting, accounting software implementation, chart of accounts, monthly cash balance spreadsheet, job cost report, monthly financial report review, annual financial report review, financial ratio review, other (Note: access to sub-consultant services book-keeping development may be paid through the CPA subsidy)
- vii. Labor Provide training and education and referrals on the following labor related issues: Mandatory Local Hire and First Source Hiring Ordinances, Apprentice to Journeyperson Ratio, OSHA Safety Training, Hours Worked for Hours Pay, Prior Approval for Overtime, Responsibility for Company Property, Time Sheet, Daily Log for Supervisor, Breaks, Organizational Chart, Company Policy, and Other
- viii. Project Management/Construction Management Assist/Coach or refer LBEs or with/on all aspects of project/construction management including but not limited to Review of Contract, Certificates of Insurance, Certified Payroll, Mechanic Lien / Stop Notice, Conditional / Unconditional Release, Project Estimating Schedule of Values, Coordinate Project Schedule, Project Cash Flow, Subcontract Agreement, Purchase Orders, Submittal / Shop Drawings, Follow Up Sheet, RFI Cost Impact and Delay, Change Orders, Progress Reports, Inspections, Punch List, Close Out Documentation, As-Built Drawings / Record Drawings, O & M Manuals, Owners Training, Warranty, Letters of Acceptance, and Other
- ix. **Safety** Provide LBEs with safety training including but not limited to: 10 Hour OSHA Training, 30 Hour OSHA Training, Safety Forms, Safety Equipment, Weekly Tool Box Safety Talk, Job Hazard Analysis other project safety issues as needed.
- x. **Start-up Services** Assist LBEs with start-up services including but not limited to obtaining: Seed Money, Licenses, Insurance, Bank / Checking Account, Union Agreement, Profit Model, Budget, Cash Flow Projection, Working Capital, Revenue / Sales, Size of Project, Financial Statement Set Up, Financial Ratios, Business Plan, and Other
- xi. Program & Project Support Provide overall program and project support to the LBE participants. Including Third-Party Funds Administration

xii. Counseling – Counsel LBEs who are not yet eligible for Bonding/CAPP and provide a path forward to becoming eligible via technical assistance. Counsel LBEs that are CAPP and Bond ready to ensure business knowledge is reenforced.

### B. DELIVERABLES - Due as performed

- i. Create/update an LBE profile in the CCSF's assigned technology platform to track and manage all the technical services provided to CDP participants including service(s) received, hours spent providing service(s) and which CDP team member provided those services including consultants and third party service providers. The profile will be populated and updated as services are performed.
- Develop written LBE enrollment qualifications and necessary documentation for individual CDP participants and document all enrollment processes and progression in the CCSF's CDP Program Management Technology Solution (currently Salesforce).
- iii. Prepare, maintain and distribute CDP application information to CDP Participants and input into CDP Program Management Technology Solution (currently Salesforce).
- iv. Provide assistance in the critical evaluation of an LBE participant's business enterprise to identify deficiencies.
- Develop individual LBE strategic development plan, document and input into the CCSF's CDP Program Management Technology Solution (currently Salesforce). Track and manage LBE development steps necessary to CDP participants.
- vi. Facilitate and monitor relationships between LBE and Consultants / Third Party Service providers toward development plan milestones. Require all consultants and third party service providers to track and manage their work in the CDP Program Management Technology Solution (currently Salesforce).
- vii. Provide continual assistance to LBE participants in achievement of development plan goals and re-evaluate strategic plan annually or more frequently, in the alleviation of identified deficiencies.
- viii. Support LBEs through completion of projects, including addressing payment and performance issues, project safety, assistance in obtaining closeout documentation and release of guarantee commitment including the return of CCSF backed collateral to the collateral pool.
- ix. Ensure that all data related to the participants, the technical services provided and any and all assistance provided to the LBEs relating to the program is entered and up to date in the CCSF's assigned technology platform, so that the RMD and CMD can provide accurate and timely reports to the Board of Supervisors.

#### 2. SURETY BOND

The Surety Bond Program, was developed to encourage and increase participation of Local Business Enterprises (LBEs) in city construction and public works projects. The program has been designed to assist contractors and subcontractors in bonding for CCSF construction projects.

- A. **TASKS** The Contractor shall assist CDP Participants in obtaining required bid, performance and payment bonds by facilitating the interactions and documentation among the enrolled CDP Participants, participating surety broker(s), Surety, and RMD during the bid and award process. Required activities shall include, but are not limited to:
  - Bidding Assistance Demonstrate and maintain a thorough understanding of current surety market requirements to evaluate the need for guarantee support for the CCSF for bid bonds.
  - ii. Contract Issues Assistance Provide assistance in the negotiation of the terms and conditions of the contract, including detrimental terms that may harm the LBE and heighten the exposure of a bond guarantee. Further assist with issues related to project name/number, contracting department, contractual relationships, notice to proceed dates, bond language, contract language, liquidated damages, warranty language, insurance requirements
  - iii. **Collateral Terms Assistance** Provide assistance in the negotiation of the terms and conditions of the bid guarantee request, including the amount of the guarantee.
  - **iv. Guarantee Assistance** Coordinate the preparation and filing of the required documentation for issuance of the bid bond with the CDP Participant, Surety, and RMD, if a CCSF guarantee is necessary (ILOC preparation, funds administration, funds control).
  - v. **Documentation** Coordinate the required documentation to provide other CDP assistance (such as financial support for Third Party Funds administration), with the CCSF CDP Team review and approval prior to filing, as requested, in the event that a guarantee is not required by the surety but other assistance is required for the issuance of the bid bonds.
  - vi. **Provide Final Bond Assistance & Risk Mitigation** Coordinate the preparation and filing with the Surety, the Surety Broker, the CDP participant, and RMD to execute the documentation necessary for the performance and payment bonds and concurrent guarantee, with the CCSF CDP Team review and approval prior to filing, as requested.
  - vii. Coordinate Communication Among All Relevant Parties Facilitate the interactions among the CDP participant, Prime Contractor, if necessary, Third Party Funds Control agent, Surety, Surety Broker, Contracting Department, and RMD to execute the documentation necessary for the implementation of Third-Party Funds Control if required by the Surety issuer or CCSF guarantor.
  - viii. Program & Project Monitoring The Contractor shall identify concerns or issues that could result in triggering the bonds and/or the CCSF guarantee and provide

assistance to avoid or reduce the financial impact to the CCSF. Required activities shall include, but are not limited to:

- Provide periodic assessments of construction project progress for each project subject to a guaranteed bond including maintaining regular communication with the relevant CCSF department(s) and/or prime contractors on each project.
- 2. Monitor the project and payment progress with Contract Status Reports and coordinating with the Third-Party Funds Control Agent and the LBE participant as to the payment status of each project.
- 3. Anticipate and identify situations (e.g. non-performance) that may cause triggering of the bond. Coordinate with LBE participant, CCSF Department(s), Prime Contractors, CCSF CDP Team to minimize the likelihood the LBE participant may default triggering a demand on the guarantee. The Contractor shall provide expertise in crafting solutions and facilitating work-out meetings, including, but not limited to inclusion of additional experts to mitigate the risk of a default.
- ix. Coordinate Close-out for Non-Default Project Completion The Contractor shall ensure that all documentation is prepared and filed upon completion of any CDP participant projects completed with or without a CCSF guarantee. The Contractor shall coordinate project closeout activities associated with bond guarantees such as closing of the performance and payment bond and obtaining the release of the associated guarantee.
- x. Facilitate Default Scenarios The Contractor shall collaborate with the CCSF CDP Team to ensure prompt and accurate payment of parties in the event of default and a trigger on the guarantee. The Contractor shall identify projects that may be at risk of loss and initiate work out meetings to remediate the issues underlying the default of a bond. In the event of default and a trigger on the guarantee Contractor shall:
  - Coordinate the preparation and filing of documentation between the CCSF department in charge of managing the contract, the defaulting CDP participant, the Prime Contractor, if applicable, the Surety, Third Party Funds Control, RMD, and the CCSF Controller to ensure prompt payment and accurate payment of parties.
  - 2. Initiate the processes required to enforce the CCSF's right to indemnification from the defaulting LBE participant in collaboration with the CCSF CDP Team.

### B. DELIVERABLES - Due as performed

- i. Update the LBE profile to include all Surety Bond activity in the CCSF's assigned technology platform. Manage and track all the bonding assistance provided to LBE CDP participants including assistance provided by consultants and third party service providers. The profile will be populated and updated as services are performed.
- ii. Ensure that all data related to the Surety Bond participants including: number and amount of final bonds, amount of guarantees issued, final bond information (contract name, awarding department, LBE participant name, amount of contract) is entered and up to date in the CCSF's assigned technology platform, so that the RMD can provide accurate and timely reports to the Board of Supervisors.
- Prepare written assessments of construction project progress on bond guaranteed transactions on a quarterly basis to RMD due the first weeks of October, January, April and July
- iv. Coordinate and prepare the required documentation for closing of the bonds and releasing of the CCSF guarantees with CCSF CDP Team. Upon finalization notify CCSF CDP Team of release of guarantee.
- v. In the event of a default, contractor will:
  - Coordinate the preparation and filing of documentation to ensure prompt and accurate payment to parties with CCSF CDP Team review and approval prior to filing. Upon finalization, provide a copy of required documentation to the CCSF CDP Team.
  - 2. Initiate process required for indemnification, providing updates to the CCSF CDP Team upon completion.
  - 3. Maintain a historical summary of CDP defaults for the term of this Agreement plus five years, to include the following data; LBE participant, contract amount, CCSF department, issues underlying the default, and disposition or resolution notes. This information shall be provided to the CCSF upon the CCSF's request and shall be turned over to the CCSF in the event of termination of the Agreement.
- vi. Receive ongoing training and education from US Bank's online Global Trade to ensure continued successful processing of ILOCs, renewals, extensions, etc. or any substitute LOC provider.
- vii. Assist the RMD in the renewal process of the Line of Credit for the Surety Bond Program and provide pertinent and required information as requested.
- viii. Contractor will keep up to date on situations that impact the surety market and will provide updates and notices to the RMD on a regular basis.

## 3. CONTRACTOR ACCELERATED PAYMENT PROGRAM ("CAPP") - \*PILOT PHASE

The CAPP is an essential element to achieving The CCSF's "goals and meeting the requirements of Section 14B.16 of the CCSF's Administrative Code. The San Francisco Community Investment Fund (SFCIF) has approved funding of accelerated payments, to qualified LBE firms, on City and County of San Francisco projects where surety assistance and loan guarantees may or may not be available. Accelerated payment funding through SFCIF will provide LBE's with the support they need to enter the competitive bid arena, successfully win projects, cash flow the work, and grow their firms to a point where standalone surety capacity and lines of credit will be available.

#### A. TASKS

- i. Contractor Assessments (per description in definition and CDP/CAPP Checklist
- ii. Discern Eligibility prior to Contractor Bidding on projects
- iii. Review CAPP requests from contractors/subcontractors
- iv. Meet with successful bidder to review & solidify CAPP funding request
- v. Verify NTP and confirm contractor compliance
- vi. Affirm appropriate funding amount
- vii. Set up contractor Escrow Accounts
- viii. Complete and submit a CAPP loan package to the loan committee for review
- ix. Review & Approve Contractor CAPP funding requests and submit CAPP funding requests to loan committee and SFCIF
- x. Prepare and underwrite loan closing documents for all appropriate parties (LBE, CAPP Administrator, Service Provider, Funds Administrator)
- xi. Distribute CAPP funds to vendors/project payroll
- xii. Secures lien releases from vendors and confirms payroll distribution
- xiii. Monitor Project and address any issues or concerns for the duration of the project
- xiv. Secure Irrevocable Directive of Draw (IDD) with all appropriate parties (Project Owner or Prime, Subcontractor, CMD, SFCIF, LBE)
- xv. Receive progress payments
- xvi. Deducts from progress payment interest/finance charge for progress payment
- xvii. Directs progress payments to repay CAPP advance
- xviii. Distributes remaining funds from progress payment to Contractor
- xix. Performs continuous project financial analysis to discern contractor eligibility for future funding
- xx. Third-Party Funds Administration
- xxi. Prepare and underwrite loan closeout documentation
- xxii. Consults and collaborates with CAPP Team (including CMD, RM) regarding updates to the Standard Operating Procedures ("SOP")

#### **B. DELIVERABLES**

- i. Ensure that Contractor gets at least 10 LBEs "CAPP ready" per fiscal year.
- ii. Make recommendations for adding/dropping CAPP pilot participants as practicable.
- iii. CAPP Loan Underwriting
- iv. Loan Funding Request

- v. CAPP Loan Document Origination
- vi. Irrevocable Directive of Draw
- vii. Servicing of the Loan in Coordination with Third Party Funds Administrator and CMD Administrator
- viii. Manage all consultants and third-party service providers utilized throughout the duration of the loan.
- ix. Update the LBE profile to include all CAPP activity in the CCSF's CDP Program Management Technology Solution (currently Salesforce). Manage and track all the CAPP assistance provided to LBE CDP participants including assistance provided by consultants and third party service providers.
- x. Contractor will communicate with LBE CAPP participant on a regular basis in order keep up to date on situations that may impact project progress and cash flow, and will provide updates and notices to the RMD and CMD on a regular basis.
- xi. Ensure that all data related to the CAPP participants and activities including: number and amount of final loans, cash-flow analysis, final loan information (contract name, awarding department, LBE participant name, amount of contract, NMTC info) is entered and up to date in the CCSF's assigned technology platform, so that the RMD and CMD can provide accurate and timely reports to the Board of Supervisors
- xii. Prepare written assessments of construction project progress on at least a quarterly basis to the RMD and CMD due the first weeks of October, January, April and July
- xiii. Participate in weekly status meetings with CDP Team

#### 4. CDP SERVICES

#### A. TASKS

- i. CDP MANAGEMENT & COMMUNICATION CDP requires effective CDP management and communications, including, but not limited to, the Contractor shall schedule and coordinate conference calls/meetings at a minimum on a quarterly basis with the CCSF CDP Team or more frequently as deemed necessary by the CCSF. The Contractor's CDP Manager and/or CAPP Manager shall participate in each conference call/meeting. As part of these meetings, the Contractor's Team shall report on its progress on CDP/CAPP activities, Tasks and Deliverables for review, input, and approval by the CCSF CDP Team (including labor hours, expenses, and deadlines).
- ii. MARKETING & OUTREACH The Contractor shall outreach to LBE ("LBE") firms. The Contractor shall inform potential CDP participants of CDP eligibility criteria and benefits, encourage CDP participation and outline the processes to obtain assistance. Required activities shall include, but are not limited to, the following:
  - Producing and distributing educational materials such as hard copy brochures and information sheets about CDP. This information shall be made available on-line and through available print, social and other media to widely publicize the Program.
  - Identifying and participating in workshops, pre-bid conferences, and other
    networking events, providing an explanation of CDP benefits and distributing
    Program information, flyers of upcoming events and other information designed to
    attract participants to the Program.
  - Responding to inquiries for potential CDP participants and other stakeholders, including members of the CDP Team.
- iii. **EDUCATION & TRAINING** CDP will conduct contractor-related educational seminars/workshops and other training to LBEs and/or potential LBEs. The purpose of educational seminars/workshops is to support and enhance technical assistance training and provide LBEs with industry specific information to enhance their business acumen. Contractor shall conduct a minimum of 1 major training/educational event with the subject-matter approved by RMD/CMD.
- iv. MANAGING THIRD PARTY SERVICE PROVIDERS Providing and maintaining information on possible CDP Third Party service providers who are ready, willing and able to perform services, including but not limited to assisting LBE clients negotiate with their higher tier primes, cash flow analysis and projection, financial statement education and subsidies for financial statement preparation, surety brokers and sureties for surety placements, and Third Party Funds Control.
- v. MANAGE TIME AND INVOICE FOR SERVICES OF THIRD PARTY SERVICE PROVIDERS-Managing and documenting the use of CDP services for financial statement education and preparation assistance, including reviewing and submitting monthly invoices to the CCSF CDP Program Team for payment on behalf of Third Party Service Providers for Third Party Service fees.
- vi. **REPORTING** Contractor shall ensure that all data related to the CDP is entered and up to date in the CCSF's assigned technology platform, so that the RMD and CMD can provide accurate and timely reports to the Board of Supervisors.

#### **B. DELIVERABLES**

- i. Prepare and coordinate the design, translation and printing of hard copy CDP brochures and information sheets for each seminar/workshop/event to LBEs and/or potential LBEs with the right of final review and approval reserved to the CCSF CDP Team.
- ii. Conduct a minimum of ten per year educational events with the right of final review and approval of schedules, materials, and participant evaluation results reserved to the CCSF CDP Team.
- iii. Provide timesheets and invoices for third-party service providers the first week of every month
- iv. Ensure that all data related to services provided by CDP is entered and up to date in the CCSF's assigned technology platform, so that the RMD can provide accurate and timely reports to the Board of Supervisors
- **5. AS-NEEDED SERVICES -** The Contractor shall provide services on an as-needed basis, as determined and requested by the CCSF CDP Team, including but not limited to:

#### A. TASKS

- Conducting an analysis of potential projects that may be considered for CDP support.
- ii. Informing CCSF Departments on the role and purpose of surety industry, including but not limited to rates for surety companies, the bid, performance, and payment bond process, surety brokers in the surety process, and surety underwriting requirements.
- iii. Responding to CCSF Departments requests for assistance with maximizing LBE participation on projects.
- iv. Responding to LBE participants requesting assistance on non-guarantee facilitated projects with the CCSF.

Any as-needed services are subject to the CCSF's review and approval of scope and budget, including staffing, timeline, deliverables, costs, and compliance with CCSF contracting laws. In accordance with the terms and conditions of the solicitation under which the Contractor was selected for these services, costs shall be negotiated for a fixed, not to exceed price based on the hourly rates submitted by Contractor in its proposal or response. Such hourly rates shall apply to all services provided throughout this Agreement.

#### 6. GOALS

#### A. OUTREACH

 Using the CMD Certified LBE database, contact a minimum of 5 LBEs a month, who are not currently participating in the CDP in an effort to increase program exposure and participation

#### **B. PARTICIPATION**

- i. CDP Aim to enroll at a minimum 20 new certified LBEs into the CDP on an annual basis.
- ii. Surety Bond Aim to progress a minimum of 10 LBEs through the program and services in order for them to be prepared and eligible for bonding and ideally resulting in a minimum of 10 bonding assistance requests submitted within each fiscal year. This includes promotion of the CDP at least once monthly to the LBE contractor community including newly certified LBEs. It should be noted that the issuance of bonds through the CDP is primarily a factor of LBE participants bidding on CCSF projects who require bonding assistance.
- iii. CAPP Aim to progress a minimum of 10 LBEs through the program and services in order for them to be prepared and eligible for CAPP participation and ideally resulting in a minimum of 10 funding requests submitted within each fiscal year. (It should be noted that this is predicated on CAPP eligible LBEs securing CCSF eligible contracts)
- C. **DELIVERABLES** Record all efforts and ensure that all information is entered and up to date in the CCSF's assigned technology platform so that the RMD and CMD can provide accurate and timely reports to the Board of Supervisors.



# III. ROLES & RESPONSIBILTIES

# 1. CITY

A team comprised of staff from the City and County of San Francisco's Risk Management and Contract Monitoring Divisions.

Role	Responsibility	Title/Designee	Back-up to Role
Contract Manager	Oversees the contractor/program administrator's	Director of Risk Management	CDP Program Manager
	contract with the CCSF to ensure all services are		
	performed under the terms of the contract. Is		
	also a back-up signatory with respect to the Surety		
	Bond and CAPP programs.		
CDP Program Manager	Manages the overall CDP program for the CCSF	Principal Risk Analyst	
	and is responsible for oversight of the CCSF's		
	program including the Letter of Credit with US		
	Bank and the communications and work order		
	billings to the participating departments. Is also a		
	primary signatory with respect to the Surety Bond		
	and CAPP programs.		
CAPP Manager	Oversees the CAPP Program and reports to the	Director of CMD	
	SFCIF Board on a quarterly basis.		
	Is also a back-up signatory with respect to the		
	Surety Bond and CAPP programs.		
CAPP Senior	Manages the CAPP Program including the	Senior Administrative Analyst	
Administrator	activities of the contractor/administrator.		
	Approves funding and draw requests, leads		
	weekly meetings and calls with service providers.		
	Is also a primary signatory with respect to the		
	Surety Bond and CAPP programs.		
CAPP SFCIF Liaison	Communicates and provides updates to the SFCIF	Senior Administrative Analyst	
	Program Manager. Works with the City Attorney		
	on CAPP documents and agreements.		

Role	Responsibility	Title/Designee	Back-up to Role
SFCIF Program Manager	Oversees the SFCIF loan to the CAPP and is the CAPP's liaison to the SFCIF Board.	Development Finance Specialist, OPF	
Loan Advisory Committee	Conducts preliminary reviews of the CAPP loan packages in order to report findings and make recommendations to the loan committee.	RM Principal Risk Analyst, CMD Senior Administrative Analyst	
Loan Committee	Reviews and makes final loan approval/denial decisions	Director of RM, Director of CMD	Deputy City Administrator

#### 2. PROGRAM ADMINISTRATOR

The services to be performed by the Contractor are personal in nature. Consistent with Section 12, 29, and 30 of the Agreement, the Contractor may not subcontract, assign, or delegate any duties or obligations required under the Agreement or make changes in the composition of the Contractor's Team listed in Appendix A without advance written approval of the CCSF CDP Team. The CCSF CDP Team will not without its approval of changes to, or substitution of, equally qualified personnel where the proposed change is requested to perform services added to the Agreement that are within the scope of the Agreement and/or to replace a terminated or promoted named Contractor's Team member.

Role	Responsibility
CDP Program & Project Executive	Overall responsibility for the coordination and delivery of all program services.
Oversees the CDP Program	Shall serve as the primary point of contact with the CCSF Program Team for the CDP – Manages CDP program including the activities of the Surety Account Managers
Oversees the CAPP	Shall serve as the primary point of contact with the CCSF Program Team for the CAPP - Provides technical assistance, and loan underwriting origination and servicing. Manages the subconsultants and tracks their time and expenses, gets approval from CCSF Program Team for such expenses. Follows the protocols set forth in the CAPP Standard Operating Procedures (see attached Addendum A.

LBE Support & CDP Administration	Manage LBE relationships service delivery and service coordination
CDP Advisor	Provide policy and program development support including LBE policy / Best Practice
	initiatives

3. **SUBCONTRACTORS/CONSULTANTS/THIRD PARTY SERVICE PROVIDERS** – See attached Consultant Agreements for more detailed information including rates and fees (NOTE: I request you keep the list names of the subs as we have put the LBE sub-consultant requirement on this Sole Source Project and that we can better track their LBE sub-consultants' payments.

Role	Responsibility
Construction Estimating and Financial Consulting	Work directly with the LBEs on Estimating Assistance, Contract Review/Schedule of Values, Project Cash Flow Projection/ Manpower Planning, Job Cost Reports and report back to CAPP Manager
Funds Administration	Provide funds administration services, review of all project information, establish account per CAPP and statutory guidelines, disbursement of CAPP Funds, receipt of contract progress payments, close out of trustee account at project completion, provide project closing statement, and participate in CDP Workshops to support the underpinnings of CAPP
Financial Consultant and Reporting	CDP/CAPP Preliminary LBE Financial Reporting Assessment. Assist CAPP Management in assessing LBE's current financial reporting process and make recommendations for development. Work with LBEs to address internal financial reporting functions that need implementation or improvement. Assist with set up of accounting systems (i.e. Quickbooks). Train LBE in preparation for balance sheet, profit and loss, work in progress, job cost reporting, and how to develop projected cash flow statements
Strategic Business Development	Assist LBEs with strategic relationship building with prime contractors
Marketing and Strategic Business Development	Provide LBE program participant with business marketing support including website, marketing collateral

# 7. PROGRAM DEFINITIONS

TERM	DEFINITION
CDP Participant	CDP Eligibility -A LBE that desires to or enters into an Agreement with the CCSF for the performance of a CCSF-sponsored, public works, construction or construction related or general services project, where the contract is funded by the CCSF.
Third Party Funds Control	Bonding or CAPP assistance which requires the monitoring of progress payments and provides payment of funds control fees (required by the Surety) up to 1% of the contract value to ensure proper payment of contract proceeds on a CCSF-sponsored Project.
Program Participant	A LBE certified by CMD that seeks to, or has entered into an Agreement with the CCSF for the performance of public works, construction or construction related or general services projects, where the contract is funded or Sponsored by the CCSF, seeking to access the LBE Surety Bonding, Loan Guarantee, and/or CAPP.
Contractor Assessment	The assessment is based upon interviews and information provided by the LBE certified by CMD. The goal is to obtain background and organizational information, financial information, and project specific information, if applicable. The information / documents requested are located on the CAPP / CDP Checklists.
Deliverable	Services delivered per the Scope of Services and reflected in the CDP Program Management Technology Solution (currently Salesforce).

# Legend of Acronyms

Acronym	Definition
RMD	Risk Management Division
CMD	Contract Monitoring Division
CCSF	City & County of San Francisco
CDP	Contractor Development Program
CAPP	Contractor Accelerated Payment Program
SBP	Surety Bond Program
SFCIF	San Francisco Community Investment Fund
LBE	Local Business Enterprise
MPP	Mentor Protégé Program



# Appendix B Calculation of Charges (SEE ATTACHED)

DESCRIPTION OF DELIVERALES – Tangible pass through or services reflected in the CDP Program Management Technology Solution (currently Salesforce) and attributable to performing contractor/subconsultant.

(NOTE: The following is only a sample. For a comprehensive Scope of Services listing under the contract, refer to Appendix A.)

**Contractor Development Program** - There are three elements to the Contractor Development Program listed below: Technical Services, Surety Bond, and the Contractor Accelerated Payment Program ("CAPP"). The services and fees below can be provided by contractor or consultant subcontractors. All elements require monthly reporting and billing.

#### Technical Services

- Enrollment and Assessment
- Strategic Development
- o CPA Subsidy review, determination, recommendation and submission for approval
- Marketing
- Estimating
- Accounting/Financial Reporting consulting, review, determination, recommendation and submission for approval
- o Labor
- o Project Management/Construction Management
- Safety
- Start-up Services
- o Program & Project Support
- Counseling
- Paperwork Review
- Education & Outreach
- Data Entry and Reporting into City's web-based system of record

#### Surety Bond

- Bidding Assistance
- Communication with Sureties
- Resolution of Bond/Contract Language issues
- Collateral Terms Assistance
- Guarantee Assistance
- Documentation
- Provide Final Bond Assistance & Risk Mitigation
- Coordinate Communication Among All Relevant Parties
- Meetings
- Program & Project Monitoring
- o Coordinate Close-out for Non-Default Project Completion
- o Facilitate Default Scenarios
- Third-Party Funds Administration
- Data Entry and Reporting into City's web-based system of record

#### Contractor Accelerated Payment Program (CAPP)

- Contractor Assessments/Loan Underwriting
  - Discern Eligibility prior to Contractor Bidding on projects
  - Review CAPP requests from contractors/subcontractors
  - Meet with successful bidder to review & solidify CAPP funding request
  - Verify NTP and confirm contractor compliance
  - Affirm appropriate funding amount
  - Set up contractor Escrow Accounts
  - o Complete and submit a CAPP loan package to the loan committee for review
  - Review & Approve Contractor CAPP funding requests and submit CAPP funding requests to loan committee and SFCIF
  - Prepare and underwrite loan closing documents for all appropriate parties (LBE, CAPP Administrator, Service Provider, Funds Administrator)
  - Distribute CAPP funds to vendors/project payroll
  - Secures lien releases from vendors and confirms payroll distribution
  - Monitor Project and address any issues or concerns for the duration of the project
  - Secure Irrevocable Directive of Draw (IDD) with all appropriate parties (Project Owner or Prime, Subcontractor, CMD, SFCIF, LBE)
  - Receive progress payments
  - o Deducts from progress payment interest/finance charge for progress payment
  - Directs progress payments to repay CAPP advance
  - Distributes remaining funds from progress payment to Contractor
  - Performs continuous project financial analysis to discern contractor eligibility for future funding
  - Third-Party Funds Administration
  - Data Entry and Reporting into City's web-based system of record
  - Prepare and underwrite loan closeout documentation
  - Consults and collaborates with CAPP Team (including CMD, RM) regarding updates to the Standard Operating Procedures (SOP)

#### **SAMPLE BREAKDOWN OF CHARGES**

Administrative Fees - The Contractor shall prepare and submit monthly invoices to the City Program Team for payment on behalf of their administrative service fees for services outlined above as performed by the contractor and not any of their subconsultants and not to exceed the maximum described in the table below. Billable Administrative Service Fees must be tracked and reflected in the CDP Program Management Technology Solution (currently Salesforce). Administrative Fees will be paid based on Contractor activity and available budget, as determined and approved by the City Program Team.

#### **Total Annual Fees (NOT TO EXCEED)**

\$xxx

Third Party Service Fees - The Contractor shall prepare and submit monthly invoices to the City Program Team for payment on behalf of Third-Party Service Providers for Third Party Service fees not to exceed the maximum described in the table below. Billable Third-Party Service Fees must be tracked and reflected in the CDP Program Management Technology Solution (currently Salesforce). Fees will be paid based on Third Party Service Provider activity and available budget, as determined and approved by the City Program Team.

- ILOC Fees US Bank charge for ILOC based on \$8 Million in issued guarantees at 1.5% (as needed)
- Funds Control Surety Bond Program Program third party funds administration at 1.0% rate (as needed)
- Funds Control CAPP Program third party funds administration at 1.0% rate (as needed)

# Total Annual Fees (NOT TO EXCEED) \$xxx\* Third Party Accounting Services/Consultant Fees Accounting Services for the CDP including those related to Surety Bond CPA Subsidies – financial statement subsidies (as needed) Funds Control Consulting Services (as needed) Total Annual Fees (NOT TO EXCEED) \$xxx\* Total (NOT TO EXCEED):

<sup>\*</sup>Any overhead fees must be disclosed and are not to exceed 15%.

#### Sourcing Event 0000005676 Attachment 2 Price Proposal Template

(<u>Note:</u> One or more of the following spreadsheet templates may apply based on the proposed price proposal and work approach.)

Department:	Risk Management Division
Sourcing Event ID:	000005676
Proposer's Name:	
Instructions:	Proposers shall complete all YELLOW cells in their entirety and bid on all items in this worksheet. Failure to do so will result in a rejected Proposal. <b>The lowest "Total Project Cost" will be deemed the Lowest Proposed Price.</b> The proposed price shall be deemed a FIXED PRICE and MAY NOT BE EXCEEDED during the contract term. Other Direct Costs shall not be evaluated nor reimbursed as part of the proposed Total Project Cost.

Defined Scope - Deliverables Based Price Proposal				
Activity Description	Cost Estimate	Submission Date (Days after Notice to Proceed)		
Task 1: [enter task title]				
Specific Activities:				
[enter activity] [enter activity]				
[enter activity]				
Deliverable: [enter deliverable name]				
Invoiceable Amount:				
Task 2: [autombook tible]				
Task 2: [enter task title] Specific Activities:				
[enter activity]				
[enter activity]				
[enter activity]				
Deliverable: [enter deliverable name] Invoiceable Amount:				
modecasie Amount.				
Task 3: [enter task title]				
Specific Activities:				
[enter activity] [enter activity]				
[enter activity]				
Deliverable: [enter deliverable name]				
Invoiceable Amount:				
Tools dis Contambated Affect				
Task 4: [enter task title] Specific Activities:				
[enter activity]				
[enter activity]				
[enter activity]  Deliverable: [enter deliverable name]				
Invoiceable Amount:				
involcease Antonie				
Task 5: [enter task title]				
Specific Activities:				
[enter activity] [enter activity]				
[enter activity]				
Deliverable: [enter deliverable name]				
Invoiceable Amount:				
Task 6: [enter task title]				
Specific Activities:				
[enter activity]				
[enter activity]				
[enter activity]				
Deliverable: [enter deliverable name] Invoiceable Amount:				
Task 7: [enter task title]				
Specific Activities:				
[enter activity] [enter activity]				
[enter activity]				
Deliverable: [enter deliverable name]				
Invoiceable Amount:				

TOTAL PROJECT COST \$ -

Department:	Risk Management Division
Sourcing Event ID:	000005676
Proposer's Name:	
Instructions:	Proposers shall complete all YELLOW cells in their entirety and bid on all items in this worksheet. Failure to do so will result in a rejected Proposal. The lowest "Average Hourly Rate" will be deemed the Lowest Proposed Price.

#### AVERAGE HOURLY RATE - TIME & MATERIAL - DEFINED SET OF HOURS

Resource Firm Name	Resource Classification	Resource First and Last Name	Hourly Rate (\$/hour)	Estimated Hours	Estimated Participation as % of Total Contract (Must match CMD Form 2A where LBE Participation is Required)	Weighted Average Houly Rate
[A]	[B]	[C]	[D]	[E]	[F] = [E] / Total Est Hrs	[G] = [D] * [F]
Jonny's Engineering Firm	Sr. Engineer	Johnny John	\$ 200.00	100.00	29%	\$57.14
Jenny's Engineering Firm	Pr. Engineer	Jenny Jen	\$ 300.00	250.00	71%	\$214.29
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
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						\$0.00
					0% 0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00 \$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
			TOTAL	350.00	100%	

Department:	Risk Management Division
Sourcing Event ID:	000005676
Proposer's Name:	
Instructions:	Proposers shall complete all YELLOW cells in their entirety and bid on all items in this worksheet. Failure to do so will result in a rejected Proposal. The lowest "Average Hourly Rate" will be deemed the Lowest Proposed Price.

#### AVERAGE HOURLY RATE - TIME & MATERIAL - NO PRE-DEFINED SET OF HOURS

Resource Firm Name	Resource Classification	Resource First and Last Name	Но	ourly Rate (\$/hour)	Participation as % of Total Contract (Must match CMD Form 2A where LBE	Weighted Average Houly Rate
[A]	[B]	[C]		[D]	[E]	[F] = [D] * [E]
Jonny's Engineering Firm	Sr. Engineer	Johnny John	\$	200.00	80%	\$160.00
Jenny's Engineering Firm	Pr. Engineer	Jenny Jen	\$	300.00	10%	\$30.00
					10%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
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					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
					0%	\$0.00
				TOTAL	100%	\$190.00

Department:	Risk Management Division
Sourcing Event ID:	0000005676
Proposer's Name:	
Instructions:	Proposers shall complete all YELLOW cells in their entirety and bid on all items in this worksheet. Failure to do so will result in a rejected Proposal. The lowest "Calculated Effective Overhead & Profit Rate for the Project" will be deemed the Lowest Proposed Price. Permissible Other Direct Costs should be included in this worksheet but will not be evaluated as part of evaluating the Lowest Proposed Price

Calculated Effective Overhead & Profit Rate for the Project:	2.65
Calculated Individual Contractor (IC) Actual Labor Cost as % of Total Actual Labor Cost:	40%

OVERHEAD AND PROFIT (OPR) SCHEDULE - TIME & MATERIAL - DEFINED SCOPE AND HOURS													
Task Number	Task Summary	Resource Type (Choose from Drop Down)	Resource Firm Name	Resource Classification	Resource First and Last Name	Base Hourly Rate (\$/hour)	Overhead and Profit Rate (Enter a factor of 1 or higher - Cannot exceed 1.05 for Individual Contractors)	Actual Labor Cost (\$/hour) Cannot Exceed \$[enter amt]/hour	Estimated Hours	Estimated Hours as % of Total Hours	Effective Overhead and Profit Rate (EOPR)	Total Labor Cost	Individual Contractor ("IC)Total Labor Cost
[A]	[B]	[C]	[D]	[E]	[F]	[G]	[H]	[I] = [G] * [H]	[1]	[K] = J / Total Est Hrs.	[L] = [I] * [K] /100	[M] = [I] * [J]	[N] = [M] if "IC"
		Prime Contractor Employee	Jonny's Engineering Firm	Sr. Engineer	Johnny John	\$200.00	1.20	\$240.00		67%		\$12,000.00	
1	Project Management and Coordination (Example)	Individual Contractor	Jenny's Engineering Firm	Pr. Engineer	Jenny Jen	\$300.00	1.05	\$315.00		33%		\$7,875.00	
								\$0.00		0%	-	\$0.00	\$0.00
								\$0.00		0%	-	\$0.00	\$0.00
2	Quality Assurance and Quality Control (QA/QC) (Example)							\$0.00		0%	-	\$0.00	
								\$0.00		0%	-	\$0.00	\$0.00
								\$0.00		0%	-	\$0.00	\$0.00
3	Alternatives Analysis (Example)							\$0.00		0%		\$0.00	
	The many of (Example)							\$0.00		0%		\$0.00	
4	Conceptual Engineering/CEQA Checklist (Example)							\$0.00		0%		\$0.00	
4	Conceptual Engineering/CEQA Checklist (Example)							\$0.00 \$0.00		0% 0%		\$0.00 \$0.00	
								\$0.00		0%	-	\$0.00	\$0.00
								\$0.00		0%	-	\$0.00	
5	Design Criteria (Example)							\$0.00		0%		\$0.00	
								\$0.00		0%	-	\$0.00	\$0.00
								\$0.00		0%	-	\$0.00	\$0.00
6	Detailed Design (Example)							\$0.00		0%		\$0.00	
								\$0.00		0%	-	\$0.00	\$0.00
								<b>#</b> 0.00		20/		<b>#0.00</b>	<b>#0.00</b>
7	Engineering Support for Bid and Award (Example)							\$0.00 \$0.00		0% 0%		\$0.00 \$0.00	
,	Engineering Support for Bid and Award (Example)							\$0.00		0%		\$0.00	
								ψ0.00		070			
								\$0.00		0%		\$0.00	
8	Engineering Support (Example)							\$0.00 \$0.00		0%		\$0.00	
								\$0.00		0%	-	\$0.00	\$0.00
								\$0.00		0%	-	\$0.00	
9	Engineering Support for Environmental Review (Example)							\$0.00		0%		\$0.00	
								\$0.00		0%	-	\$0.00	\$0.00
								\$0.00		0%	-	\$0.00	\$0.00
10	Closeout (Example)							\$0.00		0%		\$0.00	
								\$0.00		0%		\$0.00	
												,	
11	Optional Engineering Services (Example)							\$0.00 \$0.00		0%		\$0.00 \$0.00	
11	Optional Engineering Services (Example)							\$0.00 \$0.00		0% 0%		\$0.00 \$0.00	
							Р	ROJECT TOTAL		100%		\$ 19,875.00	

#### Sourcing Event 0000005676 Attachment 3 Proposer Questionnaire

Qu	estion	Yes	No
1.	Do you certify that have complied with Section F "Limitation on Communications" of the Solicitation?		
2.	Have you registered as a Bidder or Supplier, through the Supplier Portal ( <a href="https://sfcitypartner.sfgov.org/">https://sfcitypartner.sfgov.org/</a> )? If yes, what is your Bidder ID or Supplier ID?		
3.	Has your company enrolled with Paymode-X to receive electronic payments from the City? <a href="https://www.paymode.com/city_countyofsanfrancisco">https://www.paymode.com/city_countyofsanfrancisco</a>		
4.	Have you registered your business with the San Francisco Treasurer & Tax Collector as required prior to submission of any Proposal?		
5.	Are you claiming LBE preference on this solicitation per Chapter 14B?  If yes, check appropriate line below:  \[ \text{\titt{\tex{\tex		
6.	Can you comply with the terms set forth in Attachment 1, City's Proposed Agreement Terms?		
7.	Have you entered a price on all line items in PeopleSoft listing in accordance with the instructions in the Solicitation?		
8.	Have you submitted with your Proposal all the Required Supporting Documentation outlined in the accompanying solicitation document?  If you reply no to any document, please explain.		
9.	Have you submitted with your Proposal all the Minimum Qualification Documentation outlined in the accompanying solicitation document?  If you reply no to any document, please explain.		
10.	Have you submitted with your Proposal a <u>Price Proposal</u> that complies with the requirements of the accompanying solicitation document?  If you reply no to any document, please explain.		
11.	Have you submitted with your Proposal a Written Proposal that complies with the requirements of the accompanying solicitation document?  If you reply no to any document, please explain.		

# Sourcing Event 0000005676 Attachment 4 Proposer Information, References and Release of Liability

#### Part I Proposer Information

Name of Firm:	
Headquarter Address:	
Phone No.:	
Toll Free Phone No.:	
Contact Name & Title:	
E-mail:	
SF Supplier Number:	
Federal Tax ID	
Payment Terms:	
Person Preparing Bid:	
Local Representative Name and Number:	
Warehouse Address:	
Contact Information for	L Placing Orders:
Telephone	
Fax	
Email	
Website	
24-hour Emergency Number	

#### Part II References

All proposers, including current Contractor, must provide references of a least three organizations of the approximate size and volume comparable to commodities and/or references described in this solicitation. Upon request, successful proposer(s) may also be required to submit a letter of reference from each reference listed within five (5) days of notification. Failure to do so may result in rejection of proposal.

1.	Name of Company	
	Address (street, city, state, zip)	
	Contact	
	Phone No.	
	Email	
	Number of Years Providing Service	
2.	Name of Company	
	Address (street, city, state, zip)	
	Contact	
	Phone No.	
	Email	
	Number of Years Providing Service	
3.	Name of Company	
	Address (street, city, state, zip)	
	Contact	
	Phone No.	
	Email	
	Number of Years Providing Service	

#### Part III Release of Liability – For References

The undersigned hereby fully and forever release, exonerate, discharge and covenant not to sue the City, its commissions and boards, officers and employees, and all individuals, entities and firms providing information, comments, or conclusions ("Reference Information") in response to inquiries that the City may make regarding the qualifications or experience of a Prime proposer, proposed joint venture partner, proposed subconsultant or proposed key/lead team member in connection with the selection process for **Sourcing Event 0000005676 Contractor Development Administration – Bonding and Financial Assistance** from and for any and all claims, causes of action, demands, damages, and any and all liabilities of any kind or description, in law, equity, or otherwise arising out of the provision of said Reference Information. This Release and Waiver is freely given and will be applicable whether or not the responses by said individuals, entities or firms are accurate or not, or made willfully or negligently.

and will be applicable whether or not the responses by said indivi- made willfully or negligently.	iduals, entities or firms are accurate or not,
Company Name	
Signature of Authorized Representative of Company	Date
Print Name and Title	
Part IV. Certification of Truth, Accuracy, and Completeness	
I certify that based on information and belief formed after reasona contained in this submittal are true, accurate, and complete.	able inquiry, the statements and information
Company Name	
Signature of Authorized Representative of Company	Date

Print Name and Title

#### Sourcing Event 0000005676 Attachment 5 First Source Hiring Form



**Business Name:** 



#### **WORKFORCE PROJECTION FORM**

ъ.	ract ID (If applicable):		Supplier ID (If applicable)	:		
Phone: Date:			Email:			
Date			Signature: Name of Authorized Repr	recentative		
City		and comply with the pro	in the San Francisco Workforce visions of the First Source Hirin	Developm	ent System	-
Instr	<ul><li>business.services@sfgo</li><li>If an entry level position</li></ul>	v.org with the subject line becomes available at an	ce of Economic and Workforce First Source Hiring Workforce y time during the term of the I nistrator at <u>business.services@</u>	Projection ease and/o	Form or contract,	the company
Secti	on 1: Select your Industry:					
	Admin/Support/Waste Services	Food Services	☐ Mgmt/Enterprises		Transport/\	Warehouse
	Agri/Forestry/Fish/Hunt	Government	☐ Manufacturing		Utilities	
	Construction [	Health Care	Real Estate/Rental		Wholesale	Гrade
	Educational Services	Info/Tech/Prof	Retail Trade		Other	
	Finance/Insurance	Leisure/Hospitality	Social Services			
Secti	on 2: Indicate Industry NAI	CS code if known:				
	on 3: Provide information o	n all Entry Level Position	s:	Num	nber of	Projected
			s:		nber of Hires	Projected Hiring Date
	on 3: Provide information o	n all Entry Level Position	5:			_
	on 3: Provide information o	n all Entry Level Position	s:			_
	on 3: Provide information o	n all Entry Level Position	s:			_
	on 3: Provide information o	n all Entry Level Position	5:			_
Ent	on 3: Provide information o	n all Entry Level Position  Job Description	s:			_
Ent	on 3: Provide information o	n all Entry Level Position  Job Description  t Source Project:	s: Francisco Rebate Applicant			_
Ent	on 3: Provide information of the ry level Position Title  on 4: Select the type of Firs	n all Entry Level Position  Job Description  t Source Project:  Scene in San I		New	Hires	_
Ent	on 3: Provide information of the ry level Position Title  on 4: Select the type of First Contractor	n all Entry Level Position  Job Description  t Source Project:  Scene in San I  City Contract	Francisco Rebate Applicant	New	Hires	_
Ent	on 3: Provide information of the ry level Position Title  on 4: Select the type of First Contractor Subcontractor	n all Entry Level Position  Job Description  t Source Project:  Scene in San I  City Contract  Cannabis	Francisco Rebate Applicant	New	Hires	_

Main Contact:







#### **First Source Hiring Program Fact Sheet**

#### What is the First Source Hiring Program?

The First Source Hiring Program (First Source) was enacted in 1998 under Chapter 83 of the City's Administrative Code and is administered by the Office of Economic and Workforce Development (OEWD). The First Source Hiring Program requires that developers, contractors, and employers use good-faith efforts to hire economically disadvantaged San Franciscan residents for new entry level positions.

The First Source Hiring Program provides a ready supply of qualified workers to employers with employment needs, and it gives economically disadvantaged individuals the first opportunity to apply for entry level positions in San Francisco. Entry level positions are defined as those requiring less than two years of training or specific preparation and includes temporary and permanent jobs.

#### How can the First Source Hiring Program help your business at no cost?

- Promote job announcements to over 2,000 recipients in the San Francisco community
- Connect you with a pool of qualified, pre-screened candidates
- Refer graduates of OEWD-funded industry sector training programs
- Coordinate customized recruitment and hiring events
- Provide access to City-wide recruitment facilities and events

#### Which Businesses are required to comply with the First Source Hiring Program?

- Businesses who have leases with the City on City Property
- Businesses with City contracts for goods, services, grants or loans in excess of \$50,000
- Businesses with City-issued construction contracts in excess of \$350,000
- Developers with building permits for residential projects over 10 units and all employers engaged in commercial activity to be conducted in said development project, including residential services
- Any building permit application for a commercial activity over 25,000 square feet and involving new construction, an
  addition, or alteration which results in the expansion of entry and apprentice level positions for a commercial activity
- Cannabis-related businesses
- Special projects required by the Board of Supervisors and administered by OEWD

#### I need to comply with the First Source Hiring Program, where do I start?

**Step #1:** Contact the Business Services Team at the Office of Economic and Workforce Development (OEWD) by emailing to <a href="mailto:business.services@sfgov.org">business.services@sfgov.org</a>. You can also call 415-701-4848 and ask to speak with a First Source Hiring Program Specialist.

Step #2: The Business Services Team will assist you with registering your business in the OEWD's data system.

**Step #3:** Once you have registered with the OEWD's data system, the Business Services Team will assist you with recruitment for your open positions.

#### What are the penalties for non-compliance with the First Source Hiring Program?

• Liquidated damages up to \$5,000 can be assessed for each entry level job improperly withheld from the First Source Hiring Program process

Thank you for your interest in San Francisco's First Source Hiring Program. For more information, please visit us online at <a href="https://www.oewd.org/firstsource">www.oewd.org/firstsource</a>, email us at <a href="mailto:business.services@sfgov.org">business.services@sfgov.org</a>, or call us at 415-701-4848 and ask to speak with a First Source Hiring Program Specialist.



# Sourcing Event 0000005676 Attachment 6 Health Care Accountability Ordinance (HCAO) &

Minimum Compensation Ordinance (MCO) Declaration Forms

1

## GENERAL SERVICES AGENCY OFFICE OF LABOR STANDARDS ENFORCEMENT

PATRICK MULLIGAN, DIRECTOR



#### Minimum Compensation Ordinance (MCO) Declaration

What the Ordinance does. The Minimum Compensation Ordinance (MCO) became effective October 8, 2000, and was later amended by the Board of Supervisors, with an effective date for the amendments of October 14, 2007. The MCO requires City contractors and subcontractors to pay Covered Employees a minimum hourly wage and to provide 12 compensated and 10 uncompensated days off per year. The minimum wage rate may change from year to year and Contractor is obligated to keep informed of the then-current requirements.

The MCO applies only if you have at least \$25,000 in cumulative annual business with a City department or departments and have more than 5 employees, including employees of any parent, subsidiaries and subcontractors.

The City may require contractors to submit reports on the number of employees affected by the MCO.

**Effect on City contracting.** For contracts and amendments signed on or after October 8, 2000 the MCO will have the following effect:

- In each contract, the contractor will agree to abide by the MCO and to provide its employees the minimum benefits the MCO requires, and to require its subcontractors subject to MCO to do the same.
- If a contractor does not agree to provide the MCO's minimum benefits, the City will award a contract to that contractor **only if** the contractor has received an approved exemption or waiver under MCO from the Office of Labor Standards Enforcement (OLSE) through the contracting Department. The contract will not contain the agreement to abide by the MCO if there is an exemption or waiver on file.

What this form does. If you can assure the City now that, beginning with the first City contract or amendment you receive after October 8, 2000 and until further notice, you will provide the minimum benefit levels specified in the MCO to your covered employees, and will ensure that your subcontractors also subject to the MCO do the same, this will help the City's contracting process.

If you cannot make this assurance now, please do not return this form.

For more information, (1) see our Website, including the complete text of the ordinance: www.sfgov.org/olse, (2) e-mail us at: <a href="MCO@sfgov.org">MCO@sfgov.org</a>, (3) Phone us at (415) 554-7903.

#### **Declaration**

In order to be a certified vendor with the City and County of San Francisco, the company named below will either provide, if applicable, health benefits specified in the HCAO to our covered employees or make the payments required by the HCAO, and will ensure that our subcontractors that are subject to the HCAO also comply with these requirements, until further notice. The company named below will provide such notice as soon as possible.

I declare under penalty of perjury under the laws of the State of California that the above is true and correct.

, , , , ,		
Signature	Date	
Print Name	Bidder/Sup	oplier # - if known
	( )	
Company Name	Phone	Federal Employer ID #

## GENERAL SERVICES AGENCY OFFICE OF LABOR STANDARDS ENFORCEMENT

PATRICK MULLIGAN, DIRECTOR



#### Health Care Accountability Ordinance (HCAO) Declaration

What the Ordinance Requires. The Health Care Accountability Ordinance (HCAO), which became effective July 1, 2001, requires Contractors that provide services to the City or enter into certain leases with the City, and certain Subcontractors, Subtenants and parties providing services to Tenants and Subtenants on City property, to provide health plan benefits to Covered Employees, or make payments to the City for use by the Department of Public Health (DPH), or, under limited circumstances, make payments directly to Employees.

The HCAO applies only to Contractors with at least \$25,000 (\$50,000 for non-profit organizations) in cumulative annual business with a City department(s) and have more than 20 Employees (50 Employees for non-profit organizations) including Employees of any parent or subsidiaries.

The City may require Contractors to submit reports on the number of Employees affected by the HCAO.

**Effect on City Contracting.** For contracts and amendments signed on or after July 1, 2001, the HCAO requires the following:

- Each contract must include terms ensuring that the Contractor will agree to abide by the HCAO and either
  to provide its employees with health plan benefits meeting the Minimum Standards set forth by the
  Director of Health or to make the payments required by the HCAO;
- All City Contractors must agree to comply with the requirements of the HCAO unless the Contracting Department has obtained an approved exemption or waiver under the HCAO from the Office of Labor Standards (OLSE).
- Contractors must require any Subcontractors subject to the HCAO to comply with the HCAO:

The Purpose of This Declaration. By submitting this declaration, you are providing assurances to the City that, beginning with the first City contract or amendment you receive after July 1, 2001 and until further notice, you will either provide the health plan benefits meeting the Minimum Standards to your covered employees or make the payments required by the HCAO, and will ensure that your Subcontractors also abide by these requirements. If you cannot provide this assurance, do *not* return this form.

**To obtain more information regarding the HCAO**, Visit our website, which includes links to the complete text of the HCAO, at <a href="https://www.sfgov.org/olse/hcao">www.sfgov.org/olse/hcao</a>; send an e-mail to <a href="https://www.sfgov.org">HCAO@sfgov.org</a>; or call (415) 554-7903.

#### **Declaration**

In order to be a certified vendor with the City and County of San Francisco, the company named below will either provide, if applicable, health benefits specified in the HCAO to our covered employees or make the payments required by the HCAO, and will ensure that our subcontractors that are subject to the HCAO also comply with these requirements, until further notice. The company named below will provide such notice as soon as possible.

I declare under penalty of perjury under the laws of the State of California that the above is true and correct.

Signature	Date	
Print Name	Bidder/Sup	oplier # - if known
Company Name	( <u>)</u> Phone	 Federal Employer ID #

# Sourcing Event 0000005676 Attachment 7 RESERVED - Sweatfree Contracting Compliance Form P-12U-C

#### Sourcing Event 0000005676 Attachment 8

**RESERVED - Sweatfree Ordinance Information Form P-12U-I (Updated April 26, 2019)** 

#### Sourcing Event 0000005676 Attachment 9

CMD Form 3



#### **CMD FORM 3: NON-DISCRIMINATION AFFIDAVIT**

- 1. I will ensure that my firm complies fully with the provisions of Chapter 14B of the San Francisco Administrative Code and its implementing Rules and Regulations and attest to the truth and accuracy of all information provided regarding such compliance.
- 2. Upon request, I will provide the CMD with copies of contracts, subcontract agreements, certified payroll records and other documents requested so the CMD may investigate claims of discrimination or non-compliance with either Chapter 12B or Chapter 14B.
- 3. I acknowledge and agree that any monetary penalty assessed against my firm by the Director of the Contract Monitoring Division shall be payable to the City and County of San Francisco upon demand. I further acknowledge and agree that any monetary penalty assessed may be withheld from any monies due to my firm on any contract with the City and County of San Francisco.
- 4. I declare and swear under penalty of perjury under the laws of the State of California that the foregoing statements are true and correct and accurately reflect my intentions.

Signature of Owner/Authorized Representative:	
Owner/Authorized Representative (Print)	
Name of Firm (Print)	
Title and Position	
Address, City, ZIP	
Federal Employer Identification Number (FEIN):	
Date:	

#### Sourcing Event 0000005676

## Attachment 10 LBE Participation and Good Faith Outreach Forms



#### Architecture, Engineering, and Professional Services

**CHAPTER 14B** 

#### FORM 2A: CMD CONTRACT PARTICIPATION FORM

Section 1: This form must be submitted with the proposal or the proposal may be deemed non-responsive and rejected. Prime Proposer, each Joint Venture Partner, Subconsultants, Vendors, and lower sub tiers must be listed on this form. Only CMD certified Small and/or Micro-LBEs can be used to meet the LBE subconsultant participation requirement unless the RFP allows for SBA-LBE subconsultants to count towards the LBE participation requirement. A Small and/or Micro- LBE Prime proposer/JV with LBE participation must meet the LBE subconsultant requirement. A Small and/or Micro-LBE Prime proposer/JV with LBE participation may not count its participation towards meeting the LBE subconsultant participation requirement. Be sure to check box for Rating Bonus. If more space is needed, attach additional copies of this form. This form is also completed and submitted for all contract modifications which exceed the original contract amount by more than 20%.

				RATING	BONUS				
Contract:				☐ LBE 10% ☐ Joint Venture 7.5%			7.5%		
Firm:				Joint Venture	e 5%	☐ Jo	☐ Joint Venture 10% (LBEs ONLY)		
Contact Person:						□ No	☐ No Rating Bonus Requested		
Address:									
City/ZIP						LBE	Requirement	%	
Phone									
*Type: Id	entify if prir	ne (P), JV partner	(J), Subcor	nsultant (S), or V	/endo	r (V)			
Fir	m	PORTION OF (describe sco	ope(s)	% OF WORK		DICATE LBE ES/NO	If an LBE, Identify MBE, WBE, or OBE **	% OF LBE SUBWORK (CARRY-OVER FROM % OF WORK COLUMN)	
				%				%	
				%				%	
				%				%	
				%				%	
		1							
			Total %	of Work: 100%		Total Subcons		%	
		y of perjury under t and amounts as re					am utilizing th	ne above Consultar	
Owner/Authoriz	ed Represen	tative (Signature):					Date:		
** MRE – Minority		nt Name and Title: erprise, WBE = Wom		Enternrise ORF –	Other	Rusiness	Enterprise Se	e CMD	

website: http://sfgov.org/cmd for each firm's status.



#### CHAPTER 14B CMD ATTACHMENT 2 Architecture, Engineering, and Professional Services

#### Section 2. Prime Proposer, Joint Venture Partners, Subconsultant, and Vendor Information

Provide information for each firm listed in Section 1 of this form. Firms which have previously worked on City contracts may already have a vendor number. Vendor numbers of LBE firms are located in the CMD LBE website at http://sfgov.org/cmd. Use additional sheets if necessary.

FIRM NAME:	VENDOR #:	
ADDRESS:	FEDERAL ID #:	
CITY, ST, ZIP:	PHONE: FAX:	
SERVICE:		
FIRM NAME:	VENDOR #:	
ADDRESS:	FEDERAL ID #:	
CITY, ST, ZIP:	PHONE: FAX:	
SERVICE:		
FIRM NAME:	VENDOR #:	
ADDRESS:	FEDERAL ID #:	
CITY, ST, ZIP:	PHONE: FAX:	
SERVICE:		
FIRM NAME:	VENDOR #:	
ADDRESS:	FEDERAL ID #:	
CITY, ST, ZIP:	PHONE: FAX:	
SERVICE:		
=:5.4=	VENDOD #	
FIRM NAME:	VENDOR #:	
ADDRESS:	FEDERAL ID #:	
CITY, ST, ZIP:	PHONE: FAX:	
SERVICE:		
FIRM NAME:	VENDOD #.	
ADDRESS:	VENDOR #: FEDERAL ID #:	
CITY, ST, ZIP:	PHONE: FAX:	
SERVICE:		



## CHAPTER 14B CMD ATTACHMENT 2 Architecture, Engineering, and Professional Services

#### FORM 2B: "GOOD FAITH OUTREACH" REQUIREMENTS FORM

This "Good Faith Outreach" form, along with the required supporting documentation must be completed and submitted per the instructions in this form <u>EVEN IF</u> the LBE subconsulting participation requirement has been met (Section 14B.8 of the San Francisco Administrative Code). Proposers may obtain a list of certified LBEs from the CMD website: <a href="http://www.sfgov.org/cmd">http://www.sfgov.org/cmd</a>.

#### SECTION A

Under Section 14B.8(B) of the Administrative Code, the good faith outreach exception states that if a proposer
demonstrates total LBE participation that exceeds by 35% the established LBE subconsultant participation requirement for
the project, the proposer is not required to conduct good faith outreach efforts or to submit evidence of good faith
outreach efforts. Note that a Small or Micro-LBE prime proposer may count its own Contract Work toward the 35% good
faith outreach exception. Please see example in CMD Attachment 2, Section 1.02A.2.

faith outreach exception. Please see example in CMD Attachment 2, Section 1.02A.2.	good
Does your proposal demonstrate that you have exceeded the established LBE subconsultant participation requirements by 35% or more in accordance with Section 14B.8(B)?   YES* NO	ent
If the answer is yes, please check "YES", above, and complete Section C (if applicable) and Section D of this Form. answer is no, please check "NO", above, and complete Sections B and D of this Form, and submit all required supp documentation in accordance with the instructions in Section B.	

\* Note: An answer of "YES", above, is subject to verification by CMD. If the CMD determines that proposer did not exceed the LBE subconsultant participation requirement by at least 35% and proposer either failed to undertake adequate good faith outreach efforts or failed to submit supporting documentation with its proposal as required by Section B, items 2 and 4, below, then proposer's proposal shall be declared non-responsive AND INELIGIBLE FOR CONTRACT AWARD.

## NOTE: "LBE" REFERS TO SMALL AND MICRO-LBES ONLY, UNLESS THE RFP ALLOWS FOR SBA-LBE SUBCONSULTANTS TO COUNT TOWARDS THE LBE PARTICIPATION REQUIREMENT.

#### SECTION B

All proposers that do not qualify for the good faith outreach exception set forth in Section 14B.8(B) of the Administrative Code must complete this Section B and submit supporting documentation as required.

A proposer must achieve at least 80 points, as determined by CMD, to be deemed compliant with the "good faith outreach" requirements. A proposer who fails to achieve at least 80 points will be declared non-responsive, and the proposal will be rejected. Please check yes or no for each item listed below.

1.	proposers of the LBE program requirements for this project?  If the City does not hold a pre-proposal meeting, all proposers will receive 15 points.	☐ Yes (15 Points)	☐ No (O Points)
2.	Did your firm advertise, not less than 10 calendar days before the due date of the proposal, in one or more daily or weekly newspapers, trade association publications, LBE trade oriented publications, trade journals, or other media, such as: Small Business Exchange, or the Bid and Contracts Section of the Office of Contract Administration's website ( <a href="http://mission.sfgov.org/OCABidPublication/">http://mission.sfgov.org/OCABidPublication/</a> )? If so, <a href="please enclose a copy of the advertisement">please enclose a copy of the advertisement</a> .  The advertisement must provide LBEs with adequate information about the project. If the City gave public notice of the project less than 15 calendar days prior to the proposal due date, no advertisement is required, and all proposers will receive 10 points.	☐ Yes (10 points)	☐ No (O Points)

## CITY AND COUNTY OF SAN FRANCISCO CONTRACT MONITORING DIVISION



#### CHAPTER 14B CMD ATTACHMENT 2 Architecture, Engineering, and Professional Services

3.	Did your firm identify and select work types (as categorized in CMD's LBE Directory) to meet the LBE subconsultant participation requirement? If so, please identify the work types below:	Yes (10 points)	☐ No (O Points)
4.	Did your firm contact LBE firms (LBE firms include MBEs, WBEs and OBEs) for the identified work types (see #3 above), not less than 10 calendar days prior to the due date of the proposal? If so, please include documentation (i.e. phone logs, emails, faxes, etc.) to verify that contacts were made. The purpose of contacting LBE firms is to provide notice of interest in proposing for this project.  A proposer who contacts those LBE firms certified in the identified work types, not less than 10 calendar days prior to due date of the proposal, will receive up to 45 points. If a proposer does not comply with paragraphs a. & b. below, one point will be deducted for each LBE firm within each identified work type that is not contacted.  a. If there are less than 25 firms within an identified work type, a proposer should contact all of them.  b. If there are 25 or more firms within an identified work type, a proposer should notify at least 25 firms within such identified work type.	Yes (Up to 45 points)	□ No (O Points)
	If a proposer does not contact any LBE firms, the proposer will receive no points.  When contacting LBEs, you should provide adequate information about the project. If the City gave public notice of the project less than 15 calendar days prior to the proposal due date, the allocation of points above still applies, except that the proposer may contact those LBE firms certified in the identified work types less than 10 calendar days prior to the due date of the proposal.		
5.	Did your firm follow-up and negotiate in good faith with interested LBEs? If so, please include documentation (i.e. phone logs, emails, faxes, etc.) to verify that follow-up contacts were made. If applicable, your follow-up contact with interested LBEs should provide information on the City's bonding and financial assistance programs.  For each interested LBE firm that the proposer does not follow-up with, a point will be deducted.  A proposer who does not perform any follow-up contact with interested LBEs will receive no points.  *"Interested LBE" shall mean an LBE firm that expresses interest in being a subconsultant to the proposer.	Yes (Up to 20 points)	□ No (O Points)
6.	<ul> <li>A proposer shall submit the following documentation with this form:</li> <li>(1) Copies of all written proposals submitted, including those from non-LBEs;</li> <li>(2) If oral proposals were received, a list of all such proposals, including those from non-dollar amounts for each such proposal must be specified; and</li> <li>(3) A full and complete statement of the reasons for selection of the subconsultants for each such proposals, including those from non-dollar amounts for each such proposal must be specified; and</li> <li>(3) A full and complete statement of the reasons for selection of the subconsultants for each such proposals, including those from non-dollar amounts for each such proposal must be specified; and</li> </ul>	each work type.	

## CITY AND COUNTY OF SAN FRANCISCO CONTRACT MONITORING DIVISION



#### CHAPTER 14B CMD ATTACHMENT 2 Architecture, Engineering, and Professional Services

#### **SECTION C**

If a Small or Micro-LBE prime proposer checks "YES" in Section A, above, and is relying on self-performed Contract Work to meet the 35% good faith efforts outreach exception, such Small or Micro-LBE prime proposer should indicate the total value of Contract Work that proposer will perform with its own forces in the space below:

% of work	
SECTION D	
Contract Name:	
Owner/Authorized Representative (Print):	
Name of Firm (Print):	
E-mail:	
Date:	

SECTION 1: GENERAL INFORMATION



## CHAPTER 14B CMD ATTACHMENT 2 Architecture, Engineering, and Professional Services

#### **FORM 4: CMD JOINT VENTURE FORM**

This form must be submitted ONLY if the proposer is requesting a Joint Venture partnership with a Small and/or Micro-LBE firm for the rating bonus. The Joint Venture partners must submit a joint venture agreement and management plan with the proposal. All work must be accounted for including subconsulting work.

## 

- 3. Attach a copy of Joint Venture Agreement and Management plans.
- 4. The management plan must include the following information:
  - a. Describe in detail how decisions will be made for work distribution and compliance of Small and/or Micro-LBE Joint Venture participation.
  - b. Provide each Joint Venture partner's specific duties and responsibilities (include organizational chart)
  - c. Identify the Location of Joint Venture Office.
  - d. Provide in detail how decision will be made for work distribution to Small and /or Micro-LBE subconsultants and/or vendors.
  - e. Submit copies of bank signature cards with authorized names, titles, and address/city of the bank (required after award of contract.)
- 5. Calculation of the Rating Bonus. See §2.02D of CMD Attachment 2 for an example.

If the joint venture partners are dividing the work according to a different formula than that described below, please contact CMD staff and describe the arrangement in detail prior to submittal of proposal.

Joint venture partners are encouraged to meet with CMD regarding their joint venture prior to submitting their proposal.

The rating bonus is awarded based on the Small and/or Micro-LBE JV partner tasks calculated as a percentage of the total JV partner tasks.

Joint Venture partners may be in different industries provided that each joint venture partner meets the minimum qualifications in the bid or proposal, and each is acting as a prime. The LBE joint venture partner must perform Prime Level Work and be CMD certified for the scope of work they are proposing to perform in order to be eligible for the rating bonus. "Prime Level Work" means any portion of work that is listed in the prime's minimum qualification section in the RFQ/RFP. Joint ventures receive rating bonuses depending upon the LBE percentage of prime level participation as set forth in Section 14B.7(F). Note that any supportive/subconsulting level work will not be counted towards the eligibility for the joint venture rating bonus.



#### Step 1. Calculate total JV partner tasks.

Total Contract Tasks	=	100%
Percentage of Total Work to be Performed by Subconsultants	-	%
Percentage of JV partner tasks	=	%

Step 2. Calculate Small and/or Micro-LBE JV partner tasks:

•	Α	В	С
Description of JV partner Scopes of Work (Specific details of work)	JV Partners' Work as a % of the total project	% of Task by Non-LBE JV Partner	% of Task by Small and/or Micro-LBE JV Partner
	%	%	%
	%	%	%
	%	%	%
	%	%	%
	%	%	%
TOTAL JV %	%	%	%

## Step 3. Calculate Small and/or Micro-LBE JV partner work as a percentage of the total JV partner work for the rating bonus.

Total Small and/or Micro-LBE JV Partner %	÷	Total JV %		Ш	%	
--	---	------------	--	---	---	--

	JOINT VENTURE PARTNE	ERS MUST SIGN THIS FORM		
Owner/Authorized Representative (Signature)		Owner/Authorized Representative (Signature)		
Name and Title (Print)		Name and Title (Print)		
Firm Name		Firm Name		
Telephone	 Date	Telephone	 Date	



**RACE** 

SEX

PROJECT ROLE

#### **FORM 5: CMD EMPLOYMENT FORM**

This form is to be submitted with the proposal.

NAME OF FIRM

1. Indicate key personnel designated to work on this project for the entire project team (prime proposer, joint venture partners, subconsultants, and vendors).

The employees listed should include all those listed in other sections of the proposal.

NAME OF EMPLOYEE

Sign below including	each joint venture partner.		
Owner/Authorized Repr	esentative (Signature)	Owner/Authorized Representative (Signature  Name and Title (Print)	
Name and T	itle (Print)		
Firm N	lame	Firm Name	
Telephone	Date	Telephone	Date