



London N. Breed
Mayor
Nicole Bohn
Director

CCSF Authorized Vendors

SIGN LANGUAGE PROVIDERS

Bay Area Communication Access (BACA) (V#24638)

443 Tehama St.
San Francisco CA 94103
Voice: 415. 356.0405
VP: 415. 685.4411
Fax: 415. 356.0495
E-mail: bacareq@bacainterp.com
URL: <http://www.bacainterp.com>

Signing Systems *

ASL, SEE, PSE, Oral, and Spanish Sign Language, CDI provided; performance-related interpreting provided

Rates: M-F 8 A.M. to 5 P.M. - \$90/hour, 2 hour minimum; or \$135/hour for 1 hour
Weeknights, Weekends and Holiday Day Rates - \$100/hour, 2 hour minimum;
Weekend and Holiday Night Rates - 5 P.M. to 8 A.M - \$110/hour, 2 hour minimum
Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS (\$.57/mile) and parking. Tolls and/or any public transportation fees may occur.

Procedures

Amount of Notice: Advance notice of at least 5 working days gives for the best chance to secure an interpreter. All requests made for the same day or for the next working day will be assessed an additional \$90 late fee.

24/7 Service: Yes, including weekends

Emergency Service: Yes

Cancellation Policy: 48 hour notice

Interpreting & Consulting Services, Inc.

836 B Southamton Rd. #353
Benicia, CA 94510
Voice: 707. 747.8200
TTY: 707. 747.9677
Fax: 707. 747.8205
E-mail: sign4life@aol.com
URL: <http://benicia.patch.com/listings/interpreting-and-consulting-services-inc>

Signing Systems *

ASL, SEE, PSE & Mexican Sign Language; CDI provided; performance-related interpreting provided

Rates: \$95/hour, 2 hour minimum

Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS (\$0.54/mile) and parking. Tolls and/or any public transportation fees may occur.

Procedures

Amount of Notice: Same day

24/7 Service: Yes, including weekends

Emergency Service: Yes

Cancellation Policy: 36 hour notice

Partners In Communication LLC (V#13486)

2370 Market St. #277

San Francisco, CA 94114

Voice: 800. 975.8150

After business hours

extension is 805 for any

emergency or after hours

correspondence

VP: 415. 252.0409

Text: 415.300.2159

Fax: 800. 975.8150

E-mail: partners@partnersincommunicationllc.com

URL: www.partnersincommunicationllc.com

Signing Systems*

ASL

Rates: 7 A.M. to 5 P.M. - \$97.50/hour, 2 hour minimum;

5 P.M. to 12 A.M. - \$102.50/hour, 2 hour minimum;

12 A.M. to 7 A.M. - \$120/hour, 2 hour minimum

Weekend and Holiday Rates – Additional \$10/hour per interpreter.

Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS (\$0.560/mile) and parking. Tolls and/or any public transportation fees may occur.

Procedures

Amount of Notice: Same day

24/7 Service: Yes, including weekends

Emergency Service: Yes

Cancellation Policy: 48 hour notice

Accent on Languages

2418 5th Street Suite B

Berkeley, CA 94710

Voice: 510.644.9470

Fax: 844.308.9396

E-mail: info@accentonlanguages.com

URL: http://www.accentonlanguages.com/

Contact: Eduardo P. Martinez, Director of Operations

Voice: (510) 644-9470

E-Mail: eduardo@accentonlanguages.com

Signing Systems*

ASL, CDI

Rates:

ASL: \$120 per hour and per interpreter, 2 hour minimum; after hours, weekends and holidays rate per hour and per interpreter will be time and a half.

CDI: \$140 per hour, you will need an ASL interpreter at the same time at \$120.

Remote Video ASL also available

Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS and parking. Tolls and/or any public transportation fees may occur.

Procedures

Amount of Notice: At least 3 business days' notice

24/7 Service: Yes

Emergency Service: AOL will make every effort to accommodate

Cancellation Policy: At least 2 business days before the scheduled date and time of service

LanguageLine Solutions

1 Lower Ragsdale Drive,

Building 2

Monterey CA, 93940

Voice: 800.752.6096

E-mail: CustomerCare@languageline.com

URL: <http://www.languageline.com/>

Contact: Saul Schulman, Strategic Account Executive;

Voice: 800-616-7455;

Cell: 831-915-4951;

E-mail: sschulman@languageline.com

Signing Systems*

ASL onsite and Video Remote Interpreting

Rates:

ASL onsite:\$78/hour, 2hr minimum, plus travel and mileage

ASL Video Remote Interpreting: \$2.00 per minute

Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS (\$.58/mile) and parking. Tolls and/or any public transportation fees may occur.

Procedures

Amount of Notice: ASL onsite: 48 hours, typically; ASL Video Remote Interpreting: Anytime

24/7 Service: Yes but onsite ASL is charged at a premium

Emergency Service: Yes but onsite ASL is charged at a premium

Cancellation Policy: ASL onsite: 24 hour notice; ASL Video Remote Interpreting: Charged by usage.

Deaf Counseling Advocacy and Referral Agency dba Communique Interpreting

14895 E 14th St, Ste. 200

San Leandro, CA 94578

Phone: (510) 722-7004

E-mail: request@dcara.org

URL: <https://dcara.org/>

Signing Systems* ASL

Rates: All rates are 2 hour minimum.

Weekday Rate Monday thru Friday 8:00 am to 5:00 pm: \$100/hr

Evening Weekday Rate Evenings, Monday thru Thursday 5:00 pm to 10:00 pm: \$110/hr

Other Rates Weekends, Friday 5:00 pm to Monday 8:00 am; Federal Holidays; Late Evening / Early Morning, 10:00 pm to 8:00 am; Short Notice, requests less than 2 business days notice: \$120

Emergency Request with less than 2 business hours notice or made outside of regular business hours requiring immediate action. Time charged is portal to portal: \$135

Mileage: We follow the current IRS rate

Other fees may apply: Interpreters may charge other travel fees such as public transportation fees, parking, and tolls.

Procedures

Amount of Notice: Same day. Preferred that we get at least 2 days advance notice.

24/7 Service: We can accommodate a weekend request with advanced notice. At this time, we cannot accommodate overnight emergency requests.

Emergency Service: Yes, for requests less than 2 hours notice.

Cancellation Policy: Requests are subject to a 2-business day cancellation policy. A business day is Monday through Friday, 8:00 am to 4:00 pm. A cancellation made between Friday after 4:00 pm and the next Monday at 7:59 am, will post on the next business day at 8:00 am. Holidays are not business days.

* Abbreviations

ASL = American Sign Language

PSE = Pidgin (mixture of ASL and SEE)

SEE = Signed Exact English

CDI = Certified Deaf Interpreter
(works with hearing interpreters)