

STREET OVERDOSE RESPONSE TEAM (SORT)





MAY 2022 UPDATE

The goals of the San Francisco Street Overdose Response Team are to reduce the risk of opioid-related death of individuals who have recently experienced an overdose, contribute to an overall reduction in overdose deaths through referrals and care coordination with community-based organizations, and to provide support to people who have survived any overdose.

KEY PERFORMANCE INDICATORS

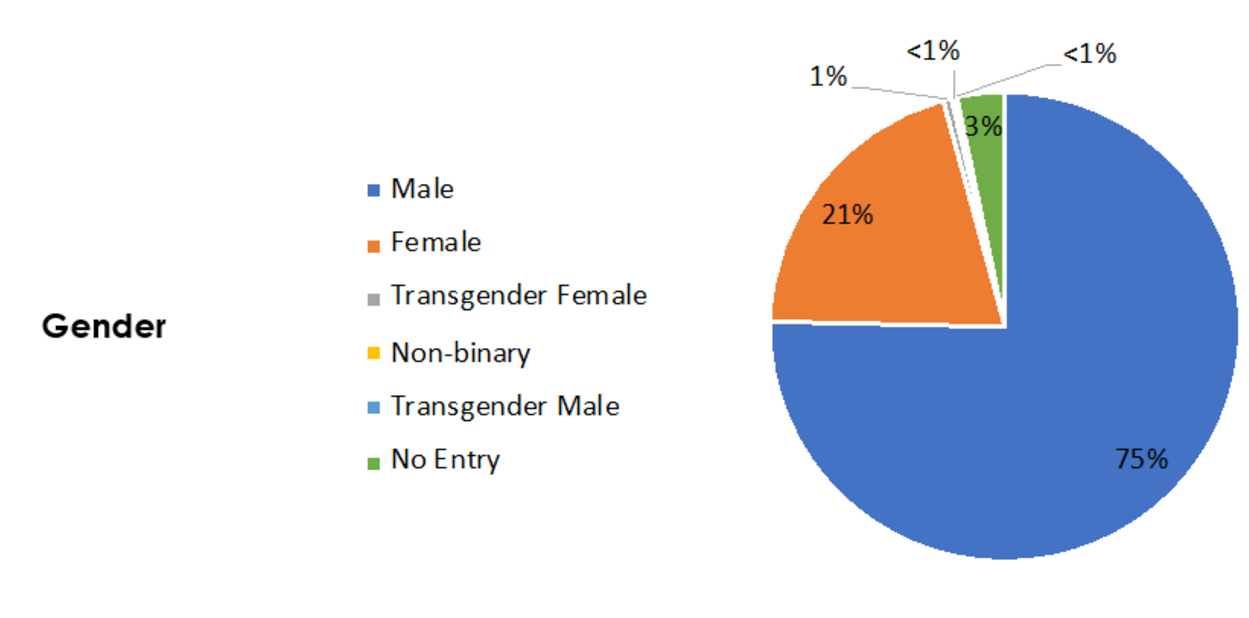
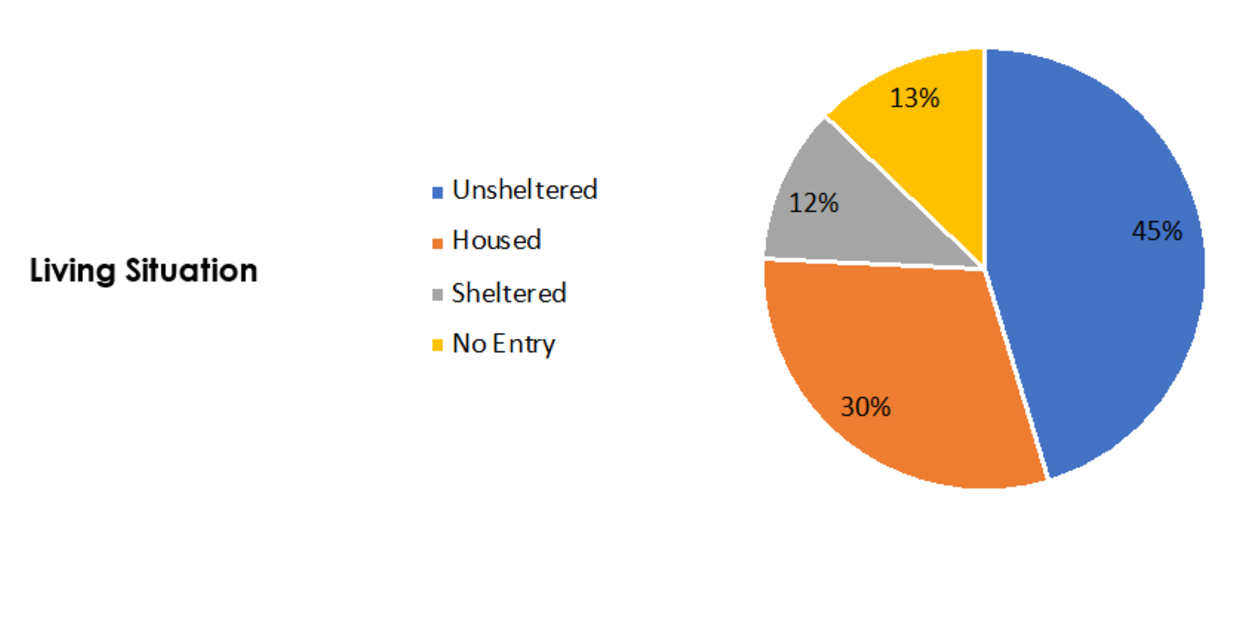
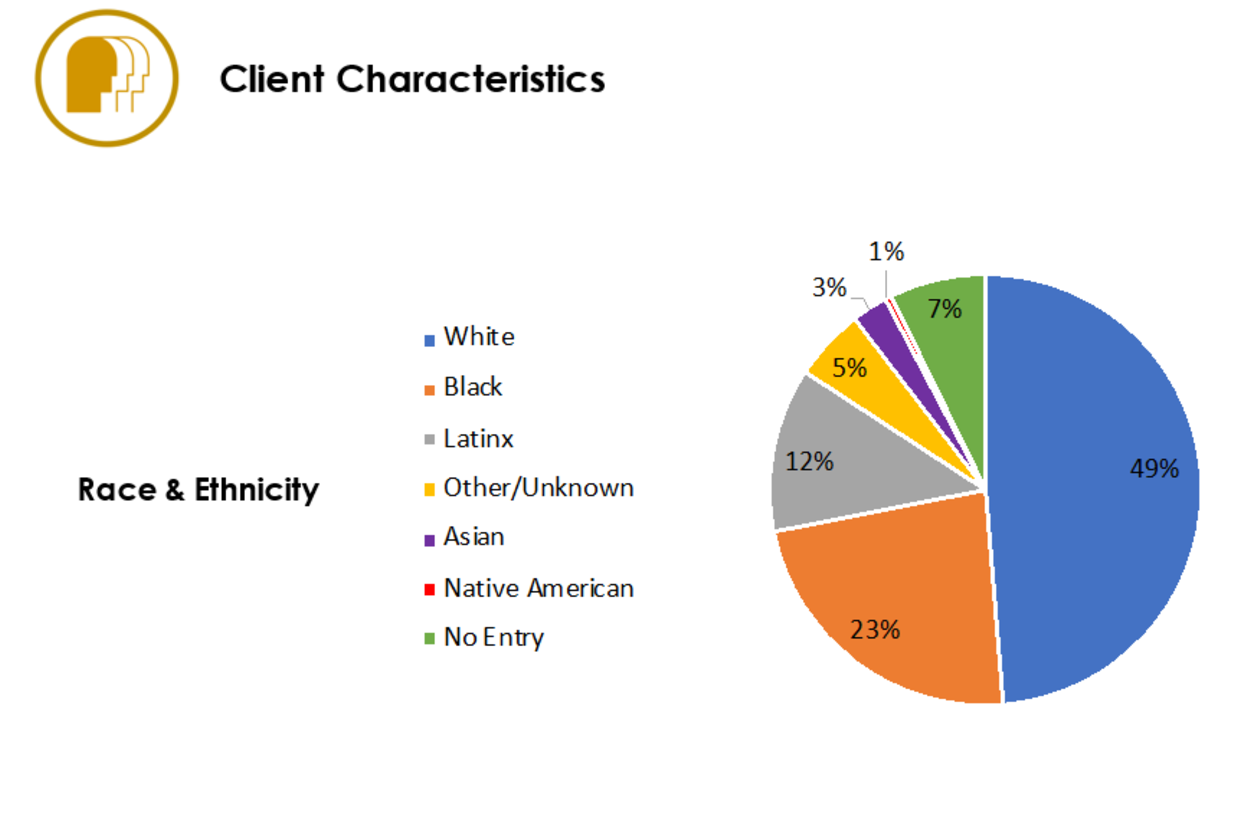
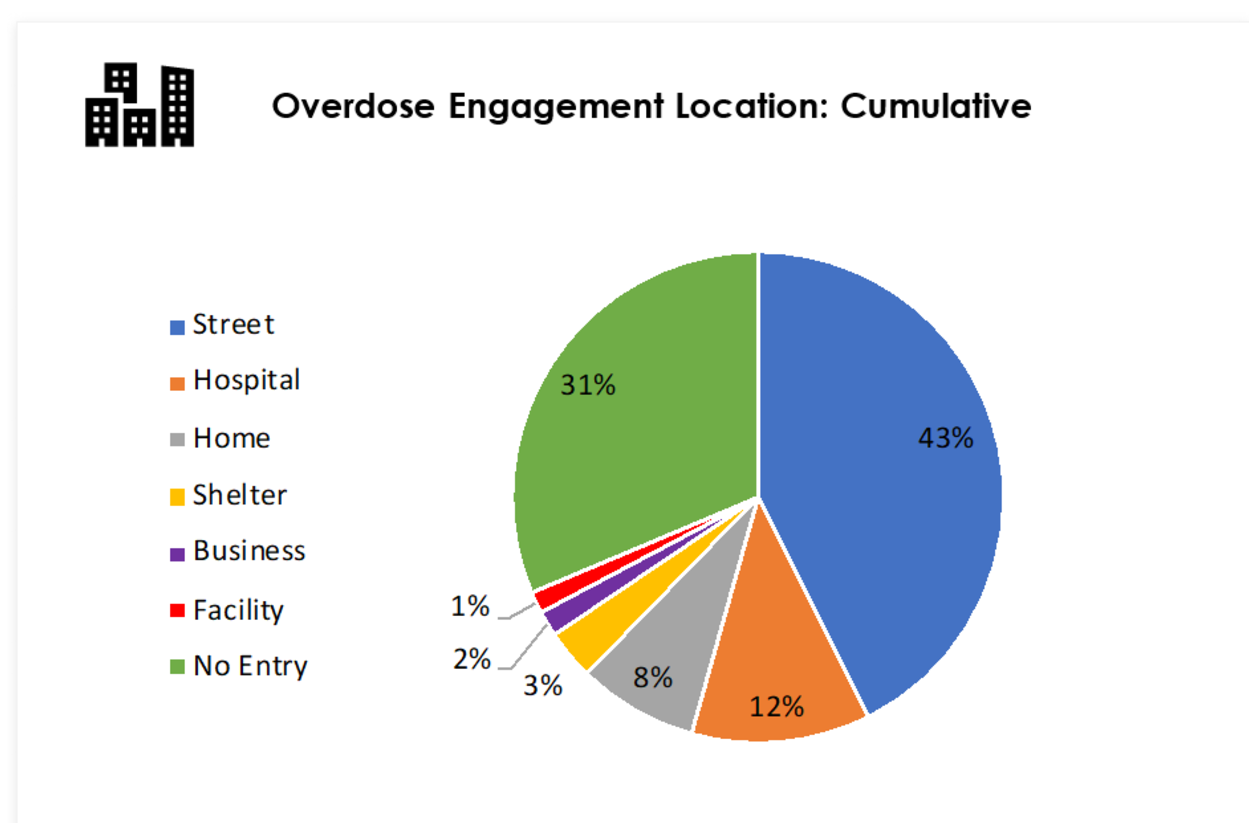
The SORT Response Team has been active since the program launch and continues to monitor and responds to calls that appear to be for an overdose. The team engages clients, provides harm reduction supplies and resources, connects clients to Street Medicine providers, and coordinates care with the Post Overdose Engagement Team.

RESPONSE TEAM OPERATIONS UPDATE

	Calls Handled by SORT*	May 105	Cumulative* 1,510
	Calls Including an Overdose	May 50	Cumulative 818
	Calls That Include Buprenorphine** Starts	May 4	Cumulative 51
	Clients who accepted harm reductions supplies	May 44	Cumulative 638

*Cumulative counts are on data since the pilot launch (August 2, 2021 – May 31, 2022). The SORT Response Team monitors and responds to calls that clearly state or appear to be for an overdose as there is not an overdose-specific dispatch call code. As a result, some calls the team responds to might not include an overdose.

**Buprenorphine is a medication that is used for treatment of opioid use disorder. It is prescribed by SORT's Street Medicine providers. Buprenorphine prevents withdrawal and reduces cravings. Because it's somewhat like opioids, there are some effects from it that are similar to opioids (mild sedation, respiratory depression, and euphoria) but to a much lesser extent. If someone is taking buprenorphine every day, their risk of overdose is greatly reduced.



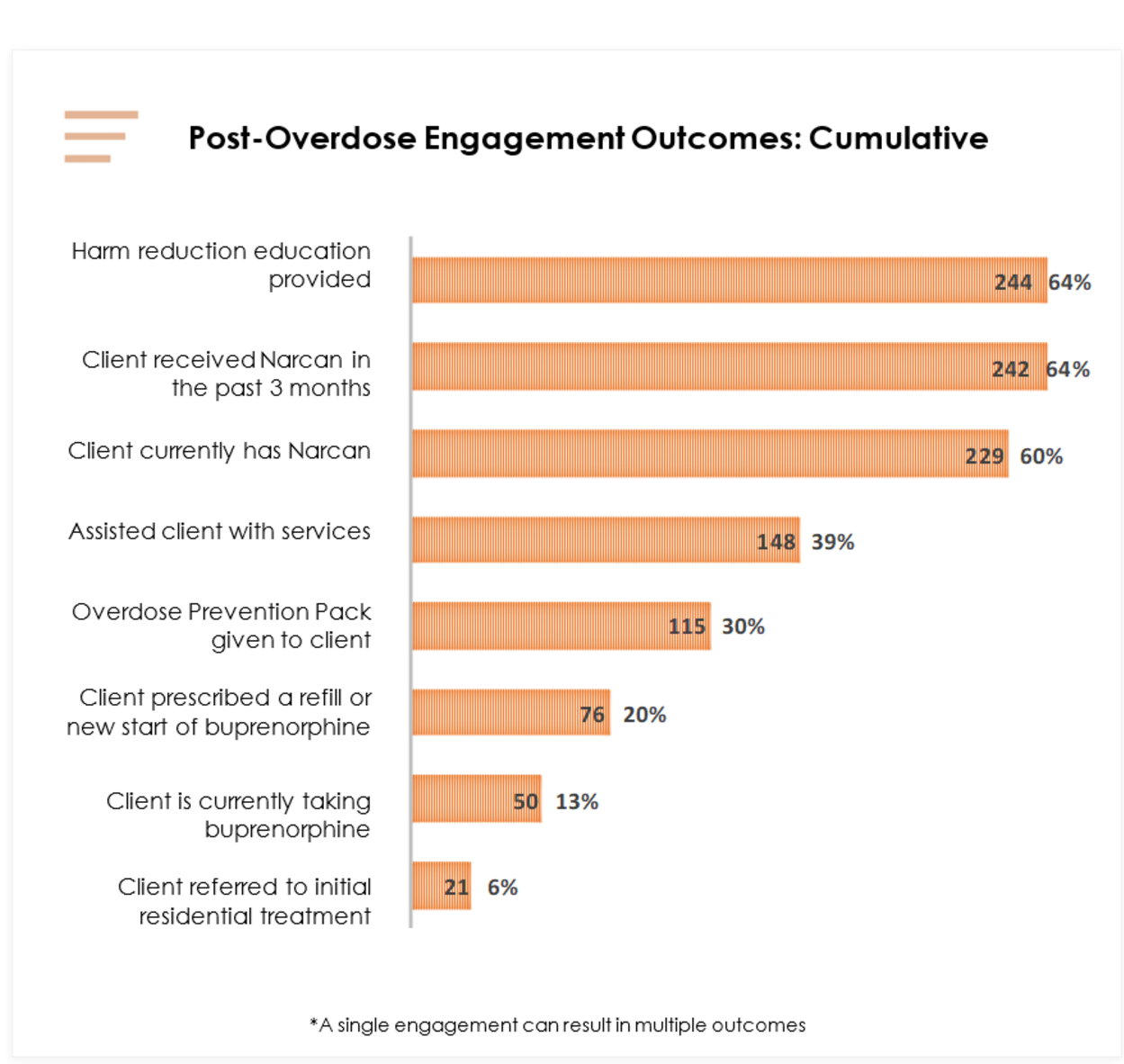
The SORT Post-Overdose Engagement Team (POEt) is beginning their follow up efforts and continues to increase staffing and capacity. The team focuses on persons experiencing homelessness and aims to achieve in-person or telephone follow up within 72 hours after an overdose event. Engagement includes connections to case management, peer support, therapeutic interventions, and ongoing medical treatment.

POST-OVERDOSE ENGAGEMENT TEAM OPERATIONS UPDATE

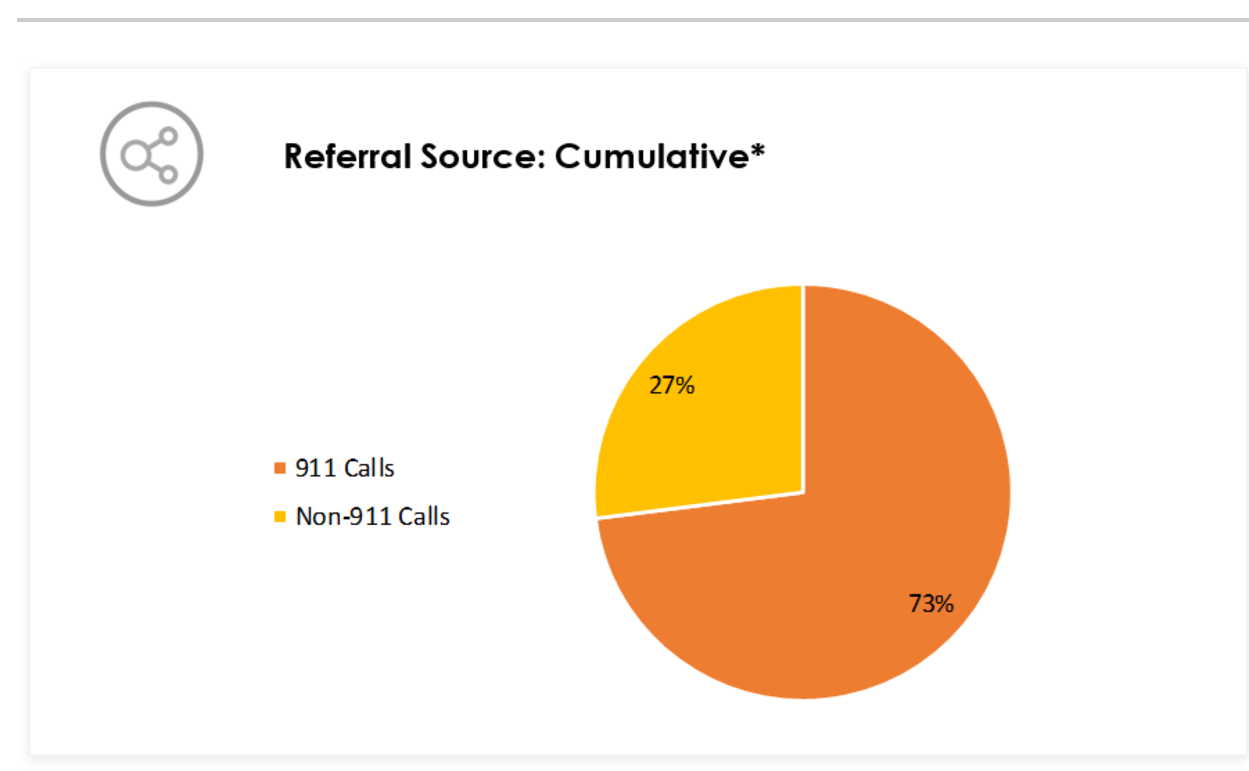
Post-Overdose Engagement Team*

	Attempted	Successful	Follow Up Rate
May Follow Up	219	81	37%
Cumulative Follow Up	902	381	42%
May 911 Follow Up	177	61	34%
Cumulative 911 Follow Up	627	236	38%

*Please note metrics for this month include follow up for all referral sources (911, CBOs, hospitals, etc.) in the first two rows and follow up specific to 911 referrals received from the SORT Response Team in the last two rows. The follow up rate for these new metrics is the number of successful follow ups divided by the number of attempted follow ups.






*Cumulative counts are on data since Post-Overdose Engagement team launch (October 18, 2021 – May 31, 2022). The POEt client pool includes both unhoused and housed clients. The team defines a successful follow up engagement as in person or phone contact with the client within 72 hours of an overdose. Please note engagement metrics have been updated this month to show the percentage of the above engagement outcomes out of the total number of successful engagements (n=381).



*As of December, the Post Overdose Engagement Team has started following up with an additional pool of clients who have recently survived an overdose. In addition to SORT Response Team (911 Calls) clients, follow up is also being conducted with clients who are referred by clinics, hospitals, and community organizations (Non-911 Calls).

For more information about the Street Overdose Response Team please visit: <https://sf.gov/street-overdose-response-team>

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