

CITY & COUNTY OF SAN FRANCISCO

TREASURE ISLAND DEVELOPMENT AUTHORITY

ONE AVENUE OF THE PALMS  
BLDG. ONE, 2<sup>ND</sup> FLOOR, TREASURE ISLAND  
SAN FRANCISCO, CA 94130  
(415) 274-0660 FAX (415) 274-0299  
WWW.SFTREASUREISLAND.ORG



ROBERT P. BECK  
TREASURE ISLAND DIRECTOR

**To:** Treasure Island Development Authority Board of Directors  
**From:** Bob Beck, Treasure Island Director  
**Date:** July 8, 2022  
**Re- :** Use Permit and Film Permit Waivers

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-One Treasure Island, Event, June 23, 2022

**Treasure Island Development Authority  
Subleases and Permits Executed  
Pursuant To Leasing Policy  
As of July 8, 2022**

1418	Building 448	New	Affordable Self Storage, Inc., a California corporation	July 1, 2022	Storage	600sf	\$3,600.00
1419	Land at 3 <sup>rd</sup> and M	New	Enviro Pac LLC., a California limited liability company	July 1, 2022	Slurry Facility	50,000sf	\$180,000.00
E-397	Various	New	Cruise Automation, Inc.	April 19, 2022	Camera testing	N/A	\$2,500.00

# TI01 - TI Case Summary

Open

CASE ID	OPEN DT	CLOSED DT	TYPE	CATEGORY	TYPE
13799354	5/7/2021 9:38:53 PM		Request for City Services	General Request - PUC	request_for_service
14396104	9/26/2021 9:05:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability
14400068	9/27/2021 9:23:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability

14419180	10/1/2021 9:51:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability
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14591539	11/9/2021 11:33:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability
14692976	12/4/2021 8:06:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability
14958071	2/8/2022 4:12:00 PM		Damaged Property	Damaged Property	Damaged Fire_Police_Callbox
15017322	2/23/2022 9:10:00 AM		Sidewalk Curb Defects	Sidewalk or Curb	Sidewalk_Defect
15198508	4/9/2022 6:18:00 PM		Graffiti on Private Property	Graffiti	Graffiti on Building_other

15264594	4/27/2022 8:00:20 AM		Tree Maintenance Damage	Tree Maintenance	Trees - Damaging_Property
15414331	6/5/2022 1:50:00 PM		Damaged Property	Damaged Property	Damaged other
15429986	6/8/2022 12:55:00 PM		Parking Enforcement	Parking Enforcement	Other_Illegal_Parking
15492945	6/24/2022 9:56:27 AM		Sign Repair or Replace High Priority	Sign Repair	Sign Repair - Missing
15518271	6/30/2022 12:41:00 PM		Streetlights	Streetlights	Streetlight - Light_Burnt_Out

LOCATION	OTHER DESCRIPTION	AGENCY
Intersection of 12TH TI ST and STURGEON ST	Sturgeon St -- Sewage leak old repair gone bad Send To: PUC - Sewer - G	PUC Sewer
Intersection of AVENUE B and GATEVIEW AVE	Patron states: It never showed up the 8:52 bus... I had to get a taxi... the 25 guys will leave like 5 or 6 minutes early... I'll come at 8:49 and it's already 2 blocks away which means it passed 6 minutes ago.... do they turn their GPS on?... because their GPS isn't on there, its hard to catch them doing it... I also called ahead of time to check and they told me it would be here	FIT - Muni Customer Service
Intersection of GATEVIEW AVE and MASON CT	Patron called to file a complaint in regards to the Delay in Service and Missing 25 Lines. The caller made sure she got the bus stop extra early for her job and the bus is still late. The caller stated that she waited for the bus for 45 minutes and this is way too much.	FIT - Muni Customer Service

<p>Intersection of AVENUE H and 4TH T ST</p>	<p>The caller has been waiting at Avenue H and 4th for the 25 since 0835. It is now 0951 and the buses are not making the loop. From 9th and Avenue H, the operators should be turning right from 9th onto Avenue M, with the next stop being Avenue M and 4th, then turning onto Avenue H and 4th. Instead of going along 9th to Avenue M, the busses are turning left onto Avenue H to go up to 13th. The caller has experienced this before, and while speaking w/ 311 and checking with Muni, the bus on the Live Map did turn left onto Avenue H and go to 13th and then left the island, skipping the Ave M and 4th and Ave H and 4th stops. The caller sated the operator last night made me almost 20 minutes late doing the same thing. I had to wait for him to go back to the bus terminal, wait for him to layover to come back, where I should have been at work by 1105-1110PM, when I start work at 1130. Last night I was trying to tell him that he was supposed to go down to M and he started arguing with me and he said 'I'm going the right route -you must have fallen asleep.' I was wide awake. I didn't get to work until 1145PM. Sunday or Monday night that driver did the same thing and I</p>	<p>FIT - Muni Customer Service</p>
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Intersection of AVENUE H and 5TH TI ST	The 25 never goes straight on 9th St. it always makes a left at Ave. H. so 3 stops are missed. Can you make Ave. M and 4th, Ave. H and 4th, Ave. H and 5th, Ave. H and 9th stops an inbound stop as well as outbound stops. Many of us have to chase the bus down either running or riding our bikes. This has been a problem for 2 years.	FIT - Muni Customer Service
Intersection of AVENUE B and GATEVIEW AVE	The bus is always leaving early and never ontime. This happens all the time	FIT - Muni Customer Service
Intersection of 13TH TI ST and AVENUE H	city public emergency pull box hit by car and dislodged from pedestal at Gateview Ave and 13th St on Treasure Island	Emergency Mgmt
Intersection of 11TH TI ST and AVENUE D	Tripping hazard	DPW BSM
255 YERBA BUENA RD, SAN FRANCISCO, CA, 94130	This building on Yerba Buena Island has a huge "Jazman" graffiti you can see all the way from the SF Ferry Bldg	DPW BSES BUF Graffiti

1412 FLOUNDER CT, SAN FRANCISCO, CA, 94130	The tree is damaging personal and public property. As the tree hangs over the house and driveway, sap damaged her car and she got a lower value when she went to sell it. She believes no one has inspected it. Its rotting and its brown. Its lifting the sidewalk. She has tripped and her grandbaby has tripped. The City is building and building up TI, but they are not taking care of this tree. Per caller...Should I go to the news? Show how this city is being ran down and nobody cares about nothing for residents of Treasure Island.	DPW BSES BUF Graffiti
401 13TH TI ST, SAN FRANCISCO, CA, 94130	One of the red rope standing things is broken and not connected on the bottom in the public playground	TIDA
1412 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Request details: The car is covered in a gray tarp. Cannot see the license plate. The customer stated it is parked illegally in a drive way blue zone. --- Location description: IFO	SSD - Enforcement
850 AVENUE D, SAN FRANCISCO, CA, 94130	850 Avenue D, on Treasure Island --- No signage posted on a two way street turned into a one way street, located in front of a child center, a high traffic area. No one way sign posted.	SSD - Field Operations
Intersection of 11TH TI ST and AVENUE E	2 street lights out at the corner of 11th Street and Avenue E on Treasure Island	PUC Power

Closed

CASE ID	OPEN DT	CLOSED DT	TYPE	CATEGORY	TYPE
14021464	7/5/2021 2:12:00 PM	7/7/2021 5:04:08 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability
14026653	7/6/2021 5:08:00 PM	7/16/2021 9:35:41 AM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial_Inattention
14034510	7/8/2021 3:31:00 PM	7/8/2021 3:41:00 PM	Sewer Storm Flood	Sewer Issues	Water_leak
14056944	7/14/2021 2:35:00 PM	7/15/2021 11:11:45 AM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial_Inattention
14065583	7/16/2021 3:47:00 PM	8/5/2021 1:31:00 PM	Request for City Services	General Request - PUBLIC WORKS	request_for_service

14082800	7/21/2021 8:33:00 AM	7/23/2021 9:10:38 PM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial_Inattention
14091584	7/23/2021 9:32:00 AM	7/23/2021 4:47:43 PM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial_Inattention
14092697	7/23/2021 12:26:00 PM	9/13/2021 4:18:00 PM	Report Water Waste		
14102862	7/26/2021 10:47:07 AM	1/10/2022 2:39:57 PM	Streetlights	Streetlights	Streetlight - Light Burnt Out
14104092	7/26/2021 1:37:08 PM	12/18/2021 2:52:08 AM	Sewer Storm Flood	Sewer Issues	other
14112128	7/28/2021 9:13:00 AM	7/28/2021 2:04:00 PM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Human or Animal Waste

14122152	7/30/2021 10:41:00 AM	8/4/2021 8:58:00 AM	Residential Building Request	Residential Building Request	Building - Mold_and_Mildew
14128310	7/31/2021 9:22:42 PM	1/14/2022 12:38:14 PM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out
14129603	8/1/2021 11:07:00 AM	8/2/2021 7:21:00 AM	Parking Enforcement	Parking Enforcement	Other_Illegal_Parking
14142617	8/4/2021 9:43:00 AM	8/4/2021 9:54:00 AM	Sewer Storm Flood	Sewer Issues	other
14151046	8/6/2021 9:17:22 AM	11/16/2021 1:18:12 PM	Street Defects	Street Defects	Pavement_Defect
14185476	8/14/2021 1:27:25 PM	8/15/2021 12:01:00 AM	Encampment	Encampments	Encampment Reports
14199995	8/17/2021 11:25:00 PM	8/18/2021 12:40:44 AM	Parking Enforcement	Parking Enforcement	Other_Illegal_Parking
14201640	8/18/2021 10:19:06 AM	11/4/2021 3:50:26 PM	Streetlights	Streetlights	Streetlight - Liagt_Burnt_Out

14229169	8/19/2021 7:25:52 PM	8/20/2021 2:01:32 AM	Parking Enforcement	Parking Enforcement	Other_Illegal_Parking
14229729	8/20/2021 4:50:00 AM	10/29/2021 7:28:00 AM	Parking Enforcement	Parking Enforcement	Other_Illegal_Parking
14235098	8/21/2021 10:04:00 AM	8/24/2021 10:14:00 AM	Litter Receptacle Maintenance	Litter Receptacles	Toters_left_out_24x7

14241856	8/23/2021 9:38:00 AM	8/25/2021 12:56:10 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability
14269470	8/29/2021 4:53:00 PM	12/18/2021 1:08:55 AM	Sewer Storm Flood	Sewer Issues	Water_leak
14269871	8/29/2021 7:39:46 PM	8/30/2021 7:35:25 AM	Request for City Services	General Request - PUC	request_for_service
14304155	9/4/2021 2:40:45 PM	9/8/2021 12:25:03 AM	Tree Maintenance Damage	Tree Maintenance	Trees - Damaged_Tree
14331452	9/11/2021 8:23:27 AM	9/16/2021 9:04:03 AM	Tree Maintenance Damage	Tree Maintenance	Trees - Overgrown_Tree
14337404	9/12/2021 7:43:07 PM	9/21/2021 7:01:00 AM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Hazardous Materials
14351022	9/15/2021 3:24:44 PM	9/15/2021 4:50:00 PM	Sewer Storm Flood	Sewer Issues	Water_leak
14357712	9/17/2021 9:37:00 AM	9/21/2021 6:24:00 AM	Abandoned Vehicles	Abandoned Vehicle	Abandoned Vehicle - Car4door

14368664	9/20/2021 7:05:00 AM	9/22/2021 1:39:11 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability
14376028	9/21/2021 1:02:25 PM	9/21/2021 2:17:00 PM	Litter Receptacle Maintenance	Litter Receptacles	Add_remove_garbage_can
14383321	9/23/2021 6:07:19 AM	9/30/2021 2:36:00 PM	Litter Receptacle Maintenance	Litter Receptacles	Add_remove_garbage_can
14384159	9/23/2021 9:45:57 AM	12/23/2021 11:56:53 AM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out



14399830	9/27/2021 8:56:00 AM	9/28/2021 12:16:00 PM	Residential Building Request	Residential Building Request	Building - Inadequately_Maintained_Building_Exterior
14407514	9/28/2021 4:16:22 PM	9/29/2021 9:26:00 AM	Request for City Services	General Request - ANIMAL CARE CONTROL	request_for_service
14420225	10/1/2021 12:31:00 PM	6/16/2022 1:34:00 PM	Tree Maintenance Damage	Tree Maintenance	Trees - Damaged_Tree
14421054	10/1/2021 3:02:00 PM	10/15/2021 3:27:33 PM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Unsafe_Operation

14424288	10/2/2021 11:56:00 AM	10/6/2021 1:18:18 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability
14426271	10/2/2021 8:39:00 PM	10/4/2021 7:16:25 AM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial_Inattention
14442921	10/6/2021 2:12:30 PM	12/17/2021 10:59:08 PM	Sewer Storm Flood	Sewer Issues	Sewage_back_up
14446806	10/7/2021 12:21:04 PM	10/14/2021 10:38:00 AM	Sign Repair or Replace High Priority	Sign Repair	Sign Repair - Missing
14461413	10/11/2021 9:16:30 AM	10/12/2021 1:25:02 AM	Damaged Property	Damaged Property	Damaged Parking_Meter
14469663	10/12/2021 8:05:33 PM	11/4/2021 3:48:08 PM	Streetlights	Streetlights	Streetlight - Light Burnt Out
14476230	10/14/2021 11:21:48 AM	12/27/2021 9:15:57 AM	Street Defects	Street Defects	Pavement_Defect

14510806	10/22/2021 3:43:00 PM	10/25/2021 3:53:00 PM	Request for City Services	General Request - DPH	complaint
14510838	10/22/2021 3:49:00 PM	10/25/2021 3:53:00 PM	Request for City Services	General Request - DPH	complaint
14511268	10/22/2021 5:17:07 PM	10/24/2021 12:27:00 PM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Hazardous Materials
14511539	10/22/2021 6:49:00 PM	12/13/2021 11:48:00 AM	All RPD Issues	Rec and Park Requests	Park - Structural_Maintenance
14518235	10/24/2021 3:43:37 PM	11/3/2021 10:00:12 PM	Catch Basin Maintenance	Catch Basin Maintenance	Maintenance
14518429	10/24/2021 4:15:47 PM	12/17/2021 10:58:16 PM	Request for City Services	General Request - PUC	request_for_service
14522789	10/25/2021 12:26:49 PM	12/27/2021 9:16:32 AM	Street Defects	Street Defects	Pavement_Defect

14528881	10/26/2021 12:45:25 PM	10/28/2021 3:49:00 PM	Request for City Services	General Request - DPH	complaint
14533863	10/27/2021 11:21:58 AM	1/7/2022 1:05:58 PM	Request for City Services	General Request - PUC	customer_callback
14536701	10/27/2021 9:24:42 PM	10/28/2021 6:45:00 AM	Sign Repair or Replace	Sign Repair	Sign - Defaced
14549549	10/30/2021 6:36:00 PM	11/2/2021 5:01:00 PM	Residential Building Request	Residential Building Request	Building - Electrical_Non_Hazard
14556415	11/1/2021 12:22:07 PM	12/8/2021 2:54:36 PM	Request for City Services	General Request - PUC	complaint

14592477	11/9/2021 2:28:00 PM	11/15/2021 11:19:00 AM	Residential Building Request	Residential Building Request	Building - Infestation_Rodent_Insect
14593726	11/9/2021 8:06:00 PM	3/7/2022 4:50:52 PM	Streetlights	Streetlights	Streetlight - Light Burnt Out
14594763	11/10/2021 8:14:43 AM	11/12/2021 7:20:00 AM	Abandoned Vehicles	Abandoned Vehicle	
14594919	11/10/2021 8:41:08 AM	11/12/2021 7:20:00 AM	Abandoned Vehicles	Abandoned Vehicle	
14600402	11/11/2021 11:10:54 AM	2/1/2022 12:49:07 PM	Street Defects	Street Defects	Pavement_Defect

14602438	11/11/2021 6:57:42 PM	12/16/2021 3:29:05 PM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out
14602442	11/11/2021 6:59:29 PM	1/14/2022 12:40:30 PM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out
14602448	11/11/2021 7:01:04 PM	12/3/2021 11:42:35 AM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out
14618770	11/15/2021 4:12:26 PM	12/2/2021 12:37:47 PM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out
14638108	11/20/2021 9:06:00 AM	11/22/2021 10:45:06 AM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial _Inattention
14684223	12/2/2021 7:00:00 PM	12/3/2021 8:44:33 AM	Request for City Services	General Request - PUBLIC WORKS	request_for_service
14701544	12/6/2021 12:04:02 PM	12/7/2021 3:42:44 AM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Bulky Items
14703002	12/6/2021 3:23:00 PM	12/6/2021 5:18:31 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Relia bilitv
14710992	12/8/2021 12:33:00 PM	12/10/2021 9:56:01 AM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out
14722074	12/11/2021 7:30:00 AM	12/13/2021 1:17:27 PM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial _Inattention

14726018	12/12/2021 11:56:43 AM	12/14/2021 6:46:47 AM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial_Inattention
14728201	12/13/2021 9:17:00 AM	12/18/2021 5:28:57 AM	Sewer Storm Flood	Sewer Issues	Flooding
75D38XM2-14733131	12/14/2021 10:15:00 AM	12/15/2021 1:32:00 PM	OF TTX Property		
14736403	12/15/2021 6:37:00 AM	12/16/2021 2:47:24 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability
14745508	12/17/2021 9:50:18 AM	12/22/2021 4:13:20 PM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out
14748900	12/18/2021 8:10:00 AM	12/19/2021 12:52:28 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability

HCM7YT95-14750181	12/18/2021 1:16:00 PM	12/21/2021 11:06:00 AM	OF TTX General		
14758312	12/20/2021 3:15:00 PM	12/20/2021 4:09:00 PM	Sewer Storm Flood	Sewer Issues	Water_leak
14765048	12/22/2021 12:14:52 PM	12/27/2021 2:20:01 PM	Sewer Storm Flood	Sewer Issues	Flooding
14766774	12/22/2021 10:00:00 PM	12/23/2021 3:14:37 PM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial_Inattention
14768983	12/23/2021 2:04:27 PM	1/26/2022 1:00:00 PM	Street Defects	Street Defects	Pavement_Defect
14772111	12/24/2021 1:16:00 PM	6/21/2022 7:47:33 AM	Tree Maintenance Damage	Tree Maintenance	Trees - Damaged_Tree
14780134	12/27/2021 2:58:48 PM	12/29/2021 4:07:19 AM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Bulky Items



14785296	12/29/2021 5:21:00 AM	4/12/2022 9:11:00 AM	Request for City Services	General Request - PUC	complaint
14786707	12/29/2021 12:43:44 PM	1/7/2022 2:03:49 PM	Street Defects	Street Defects	Pavement_Defect
14797317	1/1/2022 10:09:30 PM	1/1/2022 10:23:40 PM	Parking Enforcement	Parking Enforcement	Blocking_Driveway_Cite_To w
A9JOBNY3-14800397	1/2/2022 10:47:13 PM	1/3/2022 6:30:52 PM	Shared Spaces	Shared Spaces Violation	other
14800398	1/2/2022 10:47:15 PM	1/3/2022 5:17:00 PM	Child Requests	Child Request	Shared_SpacesOther
14800494	1/3/2022 1:29:00 AM	1/21/2022 12:36:30 PM	Street Defects	Street Defects	Pavement_Defect

14802756	1/3/2022 12:19:00 PM	3/25/2022 2:30:00 PM	Street Defects	Street Defects	Construction_Plate_Shifted
14803803	1/3/2022 2:52:00 PM	3/25/2022 2:29:00 PM	Request for City Services	General Request - PUBLIC WORKS	request_for_service
14830900	1/10/2022 12:27:24 PM	1/26/2022 1:00:00 PM	Street Defects	Street Defects	Pavement_Defect
14841107	1/12/2022 3:34:13 PM	2/14/2022 8:39:42 AM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out
14841603	1/12/2022 4:59:00 PM	1/14/2022 4:09:25 PM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out
14844617	1/13/2022 12:20:41 PM	1/13/2022 3:38:25 PM	Sewer Storm Flood	Sewer Issues	Sewage_back_up
14847436	1/14/2022 7:53:00 AM	1/18/2022 6:41:55 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability

14852132	1/15/2022 7:43:00 AM	1/18/2022 6:39:29 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability
14869239	1/19/2022 9:53:00 AM	1/21/2022 8:29:30 AM	Tree Maintenance Damage	Tree Maintenance	Trees - Overgrown_Tree
14888419	1/23/2022 4:00:00 PM	1/24/2022 7:08:44 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability
14895786	1/25/2022 10:42:43 AM	1/25/2022 10:48:00 AM	Sewer Storm Flood	Sewer Issues	Water_leak
14919086	1/30/2022 8:38:55 PM	2/1/2022 2:47:34 PM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out
14932891	2/2/2022 5:05:00 PM	2/2/2022 6:47:29 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability
14949530	2/7/2022 7:53:54 AM	2/14/2022 8:37:26 AM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out
14951762	2/7/2022 12:43:57 PM	2/7/2022 12:47:00 PM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	General Cleaning

14954760	2/8/2022 7:57:46 AM	3/2/2022 2:34:43 AM	Sign Repair or Replace High Priority	Sign Repair	Sign Repair - Missing
14961124	2/9/2022 11:46:00 AM	3/7/2022 4:37:00 PM	Internal Service Request	311 External Request	Graffiti
14961143	2/9/2022 11:49:00 AM	6/2/2022 3:23:00 PM	Internal Service Request	311 External Request	Damaged_Property
14967934	2/10/2022 8:26:37 PM	2/11/2022 6:25:54 AM	Sewer Storm Flood	Sewer Issues	Sewage_back_up
14999974	2/18/2022 11:52:00 AM	2/23/2022 5:04:48 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability
15000396	2/18/2022 1:01:00 PM	2/23/2022 5:05:49 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability
15004118	2/19/2022 2:05:00 PM	2/23/2022 5:02:42 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability
15009452	2/21/2022 9:42:00 AM	3/2/2022 10:02:00 AM	Street Defects	Street Defects	Pavement_Defect

15019610	2/23/2022 4:02:56 PM	2/24/2022 5:15:33 AM	Parking Enforcement	Parking Enforcement	Other_Illegal_Parking
15024755	2/24/2022 8:23:37 PM	2/25/2022 1:09:41 PM	Sewer Storm Flood	Sewer Issues	Sewage_back_up
15027910	2/25/2022 2:24:33 PM	3/2/2022 11:05:04 AM	Street Defects	Street Defects	Pavement_Defect
15035970	2/28/2022 7:20:00 AM	2/28/2022 9:46:00 AM	Sewer Storm Flood	Sewer Issues	other

15038349	2/28/2022 12:41:06 PM	3/7/2022 3:47:31 PM	Damaged Property	Damaged Property	Damaged other
15053229	3/3/2022 11:48:00 AM	3/3/2022 12:08:22 PM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Medical Waste
15065645	3/6/2022 6:45:00 PM	3/7/2022 1:46:00 PM	Residential Building Request	Residential Building Request	Building - Infestation_Rodent_Insect
15069638	3/7/2022 3:09:51 PM	3/8/2022 3:57:43 PM	Sewer Storm Flood	Sewer Issues	Sewage_back_up
15077325	3/9/2022 11:06:24 AM	3/10/2022 8:59:00 AM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	General Cleaning

15084473	3/11/2022 8:05:50 AM	3/11/2022 11:07:00 AM	Request for City Services	General Request - DPH	request_for_service
15131495	3/23/2022 12:31:00 PM	4/13/2022 12:00:00 AM	Graffiti on Public Property	Graffiti	Graffiti on Other enter additional det
15134829	3/24/2022 9:45:00 AM	3/25/2022 2:32:34 PM	Streetlights	Streetlights	Streetlight - Light Burnt Out
15134896	3/24/2022 9:54:00 AM	3/25/2022 2:31:23 PM	Streetlights	Streetlights	Streetlight - Light Burnt Out
15152220	3/29/2022 9:13:06 AM	3/29/2022 4:24:00 PM	Request for City Services	General Request - DPH	complaint
15155909	3/30/2022 8:06:51 AM	4/5/2022 5:36:00 PM	Request for City Services	General Request - DPH	request_for_service
15160906	3/31/2022 11:03:50 AM	4/1/2022 1:40:00 PM	Street Defects	Street Defects	Pavement_Defect
15164698	4/1/2022 10:39:00 AM	4/3/2022 9:46:00 AM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Hazardous Materials

15165117	4/1/2022 11:50:00 AM	4/6/2022 3:06:00 PM	Residential Building Request	Residential Building Request	Building - Infestation_Rodent_Insect
15165144	4/1/2022 11:53:00 AM	4/4/2022 11:45:00 AM	Residential Building Request	Residential Building Request	Building - General_Maintenance_Not_in_List_Above
15165566	4/1/2022 1:05:59 PM	4/1/2022 1:45:06 PM	Parking Enforcement	Parking Enforcement	Blocking_Driveway_Cite_Only
15182628	4/5/2022 8:28:54 PM	4/6/2022 9:46:00 AM	Noise Issue	Noise Report	construction_public
15185429	4/6/2022 1:26:42 PM	4/7/2022 10:05:00 AM	Street Defects	Street Defects	Pavement_Defect
15195091	4/8/2022 5:19:50 PM	4/12/2022 4:27:00 PM	Request for City Services	General Request - DPH	request_for_service
15210674	4/12/2022 11:40:00 PM	4/13/2022 6:51:53 PM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial_Inattention
15233909	4/19/2022 10:46:00 AM	4/20/2022 4:03:00 PM	Request for City Services	General Request - PUBLIC WORKS	customer_callback
15239367	4/20/2022 1:57:00 PM	4/21/2022 8:46:00 AM	Graffiti on Public Property	Graffiti	Graffiti on Street



15242454	4/21/2022 10:55:00 AM	4/22/2022 8:21:00 AM	Residential Building Request	Residential Building Request	Building - Heat_Lack_of_Heat
15255015	4/24/2022 7:56:00 PM	5/5/2022 8:12:25 AM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial_Inattention
15263860	4/26/2022 8:02:40 PM	5/2/2022 4:32:21 AM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Bulky Items
15284347	5/2/2022 2:15:48 PM	5/3/2022 12:00:00 AM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	General Cleaning
15288524	5/3/2022 2:09:11 PM	5/4/2022 10:34:36 AM	Tree Maintenance Damage	Tree Maintenance	Trees - Overgrown_Tree
15295713	5/5/2022 11:37:24 AM	5/5/2022 12:15:00 PM	Request for City Services	General Request - ASSESSOR RECORDER	customer_callback

15298823	5/6/2022 8:31:00 AM	6/6/2022 4:01:42 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Information_Systems
15311550	5/9/2022 5:05:00 PM	5/19/2022 10:00:14 PM	Sewer Storm Flood	Sewer Issues	other
15320867	5/11/2022 9:10:00 PM	5/16/2022 3:20:41 PM	Streetlights	Streetlights	Streetlight - Light Burnt Out
15339572	5/16/2022 8:50:00 PM	5/26/2022 2:45:44 PM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out
15342745	5/17/2022 3:23:47 PM	5/18/2022 5:18:00 PM	Street Defects	Street Defects	Pavement_Defect
15366969	5/24/2022 9:20:00 AM	5/26/2022 6:49:00 PM	Sewer Storm Flood	Sewer Issues	Water_leak
15368244	5/24/2022 12:43:00 PM	5/24/2022 1:50:00 PM	Sewer Storm Flood	Sewer Issues	Flooding
15375736	5/26/2022 10:06:39 AM	6/10/2022 10:19:15 AM	Sewer Storm Flood	Sewer Issues	Sewage_back_up

15386063	5/28/2022 9:22:16 PM	6/10/2022 10:26:49 AM	Sewer Storm Flood	Sewer Issues	Sewage_back_up
15391431	5/30/2022 9:10:30 PM	6/3/2022 4:10:00 PM	Request for City Services	General Request - DPH	request_for_service
15392648	5/31/2022 9:26:00 AM	5/31/2022 6:59:46 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability
15406372	6/3/2022 8:34:00 AM	6/3/2022 8:52:00 AM	Request for City Services	General Request - PUC	request_for_service
15429840	6/8/2022 12:28:00 PM	6/9/2022 12:04:00 PM	Abandoned Vehicles	Abandoned Vehicle	Abandoned Vehicle - PickupTruck
15429868	6/8/2022 12:32:55 PM	6/10/2022 3:09:00 PM	Request for City Services	General Request - DPH	request_for_service
15430026	6/8/2022 1:04:00 PM	6/9/2022 12:04:00 PM	Abandoned Vehicles	Abandoned Vehicle	Abandoned Vehicle - Car2door

15430486	6/8/2022 2:18:39 PM	6/8/2022 2:31:01 PM	Parking Enforcement	Parking Enforcement	Other_Illegal_Parking
15434443	6/9/2022 1:10:49 PM	6/9/2022 1:39:00 PM	Abandoned Vehicles	Abandoned Vehicle	
15458112	6/15/2022 12:56:00 PM	6/20/2022 1:02:00 PM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Medical Waste
15465112	6/17/2022 7:42:00 AM	6/17/2022 4:03:00 PM	Residential Building Request	Residential Building Request	Building - Infestation_Rodent_Insect
15472637	6/19/2022 12:27:00 PM	6/22/2022 9:52:00 AM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Human or Animal Waste
15474221	6/20/2022 12:03:28 AM	6/20/2022 5:21:30 AM	Parking Enforcement	Parking Enforcement	Parking_on_Sidewalk
15474231	6/20/2022 12:14:18 AM	6/21/2022 7:47:38 AM	Abandoned Vehicles	Abandoned Vehicle	
15496012	6/24/2022 10:34:52 PM	6/24/2022 11:09:36 PM	Parking Enforcement	Parking Enforcement	Parking_on_Sidewalk
15510693	6/28/2022 4:20:27 PM	6/29/2022 8:28:00 AM	Streetlights	Streetlights	Streetlight - Other

LOCATION	OTHER DESCRIPTION	AGENCY
Intersection of MASON CT and GATEVIEW AVE	The buses are always late, I'm going to be late for work, it's supposed to be running every 20 minutes today, but there haven't been a bus for the last hour.	FIT - Muni Customer Service
Intersection of AVENUE H and 4TH TIST	"This is the 3rd time I am complaining about being passed up. The stop ID is 18021. They do a loop and they don't stop at this part of the loop.	FIT - Muni Customer Service
Intersection of AVENUE D and 5TH TIST	Leaking hydrants.	PUC Water
Intersection of GATEVIEW AVE and NORTHPOINT DR	Patron states the bus passed me up. I was waiting at the bus stop the driver let passengers off and drove away. I don't know he did that.	FIT - Muni Customer Service
Intersection of GARDEN WAY and WHITING WAY	Line is on the road, unknown exactly who it belongs to. No known lighting in area, lines more likely to be struck during nighttime conditions	External Agency

<p>Intersection of 9TH TI ST and AVENUE H</p>	<p>Patron states most drivers do not complete the full route on TI. Therefore I am having to walk 10 minutes to my job. Most people dont go over there to the end of the route. I need to go there and be at work on time. Why is there not a Muni person there to make sure the route is complete. I want a call back from Muni explaining why the drivers can get away with this. Is it to have a longer break is that it. This happens all the time its not right when I'm paying the fare to ride Muni.</p>	<p>FIT - Muni Customer Service</p>
<p>Intersection of AVENUE H and 4TH TI ST</p>	<p>&amp;quot;The bus does not stop at Avenue H and 4th at 4:30 PM. It always skips that stop and I have to walk &amp;quot;</p>	<p>FIT - Muni Customer Service</p>
<p>Intersection of GATEVIEW AVE and AVENUE B</p>	<p>Caller wished to remain anonymous. &amp;quot;Ruby Con&amp;quot; the landscaping company lets the sprinklers placed by the sidewalk are being left on a long time and there is alot of run off out onto the street. There is alot of water waste</p>	<p>TIDA</p>
<p>1147 OZBOURN CT, SAN FRANCISCO, CA. 94130</p>	<p>IFO address --- Pole# 8032</p>	<p>PUC Power</p>
<p>Intersection of 4TH TI ST and AVENUE C</p>	<p>Sewer leak in front of Building 366, Treasure Island.</p>	<p>PUC Sewer</p>
<p>765 CALIFORNIA AVE, SAN FRANCISCO, CA, 94130</p>	<p>Dead bird</p>	<p>DPW BSES BUF Graffiti</p>

1410 FLOUNDER CT, SAN FRANCISCO, CA, 94130	1410 Flounder Ct --- The next door neighbor has a major mold issue with a strong smell. There is mold on the bathroom ceiling and there is s strong smell of mold coming from the next door neighbor who has an extreme case of mold. This is causing headaches for the caller.	DPH EH
Intersection of 12TH TI ST and AVENUE B	Avenue B and 12th St to Gateview --- About 3-4 streetlights are out	PUC Power
1242 NORTH POINT ST, SAN FRANCISCO, CA, 94130	Request details: Parked in a red zone. A second vehicle about 4 car lengths away partially parked in a street. Black Acura BJAB940 --- Location description: Parked in a red zone at this location	SSD - Enforcement
335 5TH TI ST, SAN FRANCISCO, CA, 94130	Severe water leak in field. Water was shut off to investigate the source, but after digging around the area, it was discovered that the leak is coming from deep underground.	PUC Water
Intersection of 5TH TI ST and AVENUE D	Sinkhole formed behind building 367 on Avenue D & 5th street	DPW BSSR
Intersection of I-80 WESTBOUND and I-80 W ON RAMP	People: 4 - 6 People - Structures: 1 - 3 Structures - Criminal Activity: No - Trash/Cleaning Request --- Encampment on back side (16th street) of vacant building.	DPW BSES BUF Graffiti
1 CLIPPER COVE WAY, SAN FRANCISCO, CA, 94130	Large white sprinter van parked for 3 days taking up 2 residential parking spaces. In front of our house. It does.nott have permits.	SSD - Enforcement
251 4TH TI ST, SAN FRANCISCO, CA, 94130	2 lights in parking lot behind building 369 are out	PUC Power

1115 KEPPLER CT, SAN FRANCISCO, CA, 94130	Request details: The customer says this is an ongoing issue. Right now there are 5 vehicles blocking the front parking area. 2 vehicle in the blue handicap spaces and 3 vehicle blocking the fire lanes. He does not have info for the vehicles. The customer wants enforcement. --- Location description: Unit F. In the parking area. Near the fire lanes.	SSD - Enforcement
1115 KEPPLER CT, SAN FRANCISCO, CA, 94130	Request details: second request, caller states issue has not been addressed because cars are obstructing garbage pickup. please address in a way that moves cars along.  Request details: The customer says this is an ongoing issue. Right now there are 5 vehicles blocking the front parking area. 2 vehicle in the blue handicap spaces and 3 vehicle blocking the fire lanes. He does not have info for the vehicles. The customer wants enforcement. --- Location description: Unit F. In the parking area. Near the fire lanes.  --- Location description: Unit F. In the parking area. Near the fire lanes.	SSD - Enforcement
1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Standing Water Creating Mosquitoes	DPH EH



Intersection of GATEVIEW AVE and AVENUE B	The patron called to file a complaint about MUNI being late and that this is unacceptable. The caller stated that she missed her Job Interview scheduled for 9:45 am this morning.	FIT - Muni Customer Service
Intersection of 12TH TI ST and STURGEON ST	Pipe busted water is coming out the street	PUC Sewer
Intersection of 12TH TI ST and STURGEON ST	12th Ti St -- Sewer issue - respond to this location immediately Send To: PUC - Sewer - G	PUC Sewer
Intersection of GATEVIEW AVE and MASON CT	Caller is reporting there is a large branch hanging cant miss it.	DPW BSES BUF Graffiti
1408 STURGEON ST, SAN FRANCISCO, CA, 94130	A Treasure Island resident is reporting that an overgrown tree in the back of her apartment building is allowing raccoons to climb over the branches into the building. Caller is requesting the branches to be pruned.	DPW BSES BUF Graffiti
Intersection of AVENUE OF THE PALMS and 9TH TI ST	near Mersea Restaurant at 699 Avenue of the Palms --- broken glass from car break in	DPW BSES BUF Graffiti
Intersection of 3RD TI ST and AVENUE D	Water leak potentially coming from fire hydrant line	PUC Water
800 AVENUE I, SAN FRANCISCO, CA, 94130	Request details: PARKED FOR 7 DAYS --- Location description: 800 AVENUE I, SAN FRANCISCO, CA, 94130	SSD - Enforcement

Intersection of GATEVIEW AVE and AVENUE B	"My daughter was at Ave B and Gateview going into the City, she was there at 6:55 and I know the bus gets there after, like 6:57 - 7:00. it just never showed. She didn't even see it go by. I saw on the bus tracker that bus was already on the bridge to the City, earlier than scheduled. how did this happen?"	FIT - Muni Customer Service
1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	My daughters are suffering from Constant mosquito bites despite warning City and County of San Francisco and neighbor of standing water. This is my second notice regarding Flounder Court. Please	311 Operations
1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Remove standing water in buckets located on patio of 1411A Flounder Court on Treasure Island to stop mosquito breeding ground that is causing mosquitoes to bite all three of my minor children and myself. Third request for this address.	DPW BSES BUF Graffiti
Intersection of AVENUE C and CALIFORNIA AVE	Post 73 streetlight is out. Does not appear to be a service drop to light.	PUC Power

1443 CHINOOK CT, SAN FRANCISCO, CA, 94130	<p>1443 Chinook Ct., Unit C, Treasure Island --- Resident calling to make a complaint/ requesting service:</p> <p>Neighbors (the above unit, unit C) pet is on the patio urinating/ feces dripping down onto the patio beneath. An attorney was contacted, shortly thereafter the landlord was notified and a drain was installed but it was installed improperly. Animal waste still dripping onto the below unit.</p>	Inspection Services
Intersection of AVENUE B and 9TH T I ST	--- Dead cat in middle of the road on Ave B near 9th St going towards the Rav Bridge	ACC
1397 GATEVIEW AVE, SAN FRANCISCO, CA, 94130	Large heavy tree branches have fallen over on the communication lines and dragging the lines down to the ground	DPW BSES BUF Graffiti
Intersection of GATEVIEW AVE and AVENUE B	<p>Run # 001</p> <p>She picked us up at AVE B and Gateview. We proceeded back to SF there was online 1 lane due to constructions. She was leaning with her driving leg bent in the seat while she was driving. Then when we were at the construction stop, she sat there with the leg bent up in the seat- that leg was supposed to be on the break. She did this 3 times. She also only drove with only 1 hand during several points of the trip. This bus had people with disabilities and pregnant women. This was unsafe.</p>	FIT - Muni Customer Service

Intersection of 13TH TI ST and AVENUE H	&quot;My daughter has been waiting at the 13th st and Ave H stop at Treasure Island. It seems like there is over a hour delay on that bus. We really don't have any other buses that go here, so it's important there isn't a long delay on these buses.&quot;	FIT - Muni Customer Service
Intersection of 9TH TI ST and AVENUE H	Caller mentioned, &quot;the driver did not make the stop on the route at Avenue H and 9th street and this is not the first driver to do that, multiple drivers on this route do this. As I was getting on the bus I even asked her if she stopped there and she couldn't be bothered and then she passed the turn and I had her stop the bus and got off.&quot;	FIT - Muni Customer Service
Intersection of AVENUE D and 3RD TI ST	Sewer line backed up and has insufficient drainage, causing floor drain in building to overflow. This manhole used to be pumped out regularly in the past.	PUC Sewer
600 AVENUE OF THE PALMS, SAN FRANCISCO, CA, 94130	This sign is attached to this concrete barrier but it's very loose and blowing in the wind and seems like it's going to fall over into the road	311 Operations
751 6TH TI ST, SAN FRANCISCO, CA, 94130	--- Business reports six busted/ shattered parking meter heads, pieces lying on the ground	SSD - Field Operations
1 AVENUE OF THE PALMS, SAN FRANCISCO, CA. 94130	Half the lights on the West side of parking lot ---	PUC Power
Intersection of 11TH TI ST and AVENUE I	Patch pave	DPW BSSR

1410 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Unit A, B and E --- Caller states that the tenants of each unit are smoking within 15 ft of the entrances to the building during evenings from 5 to 11 PM	DPH EH
1409 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Units C, E --- Caller states the tenants of these units are smoking within 15 ft of the entrance to the building during evenings from 5 to 11 PM.	DPH EH
Intersection of 13TH TI ST and GATEVIEW AVE	13th St and Gateview --- Glass from broken car window	DPW BSES BUF Graffiti
Intersection of 11TH TI ST and AVENUE E	This is along the fence line. Midblock on 11th street. The athletic fields. --- It is flooding the field. There is a lot water coming out from the ground from under the goal post.	TIDA
1135 MASON CT, SAN FRANCISCO, CA. 94130	Flooding catch basin. Blocked with overarowth	DPW BSES BUF Graffiti
Intersection of 9TH TI ST and AVENUE OF THE PALMS	09th Ti St -- Major flooding in the area Major flooding in the area Send To: PUC - Sewer - G	PUC Sewer
Intersection of 9TH TI ST and PERIMETER PATH	Potholes 2-3 are getting bigger and deeper 1 foot wide x 1 foot long x 1/2 foot deep	DPW BSSR

1220 BAYSIDE DR, SAN FRANCISCO, CA, 94130	<p>1220B Bayside Drive --- Caller wants to file a complaint against her management that her unit is not being maintained. Said that she has a rat infestation and when she has complained, all they do is put down little traps which doesn't help.</p> <p>Also has Mold issues and believes there's mold inside the walls. Said she recently lost a pet and thinks that the mold contributed to the illness.</p>	DPH EH
351 AVENUE H, SAN FRANCISCO, CA, 94130	351 Avenue H Building 442 --- Requesting for PUC to come to location and unlock gate for access to the transformer Need to contact with date and time for electrician to be on sight	PUC Power
60 FOREST RD, SAN FRANCISCO, CA, 94130	Criminal negligence perpetrated by Caltrans on the public	311 Operations
1232 NORTH POINT ST, SAN FRANCISCO, CA, 94130	--- The caller has power in part of his unit, in the kitchen and living room, but he does have power in the rest of the building. This has been going on and off since yesterday. He contacted his landlord, and they directed him to 311, but there is not a general power outage in TI	Inspection Services
1242 NORTHPOINT DR, SAN FRANCISCO, CA, 94130	1242 Northpoint Drive unit F --- Ever since the storm on 10/24/21, the power being provided to this unit is too high. It has damaged callers appliances and needs to be resolved.	PUC Power

1412 FLOUNDER CT, SAN FRANCISCO, CA, 94130	In my unit and the entire building --- Infestation - roaches. Across the street the neighbor was removed from their unit due to being unclean and having roaches. They move these neighbors over to our building. Now there are roaches in the my unit and the building. I have never had a roach here in 17 years living at this unit. The management is moving slow in resolving the issue. They just want to spray my unit. The entire building needs to be treated to get rid of the roaches. They got into my pot of spaghetti last night, and my children had to eat just cheese and skip regular dinner. The management put the whole building in jeopardy by moving the people over who had a severe roach issue into our building.	DPH EH
Intersection of AVENUE OF THE PALMS and PERIMETER PATH	Street lights out .	PUC Power
Intersection of CROAKER CT and END (1400 BLOCK OF)	Car had been sitting here for months and has been un op. Also has expired tags and tow ticket sticker.	SSD - Enforcement
Intersection of CROAKER CT and END (1400 BLOCK OF)	Vehicle has been inoperable for months and parked with overdue registration.	SSD - Enforcement
Intersection of 6TH TI ST and AVENUE H	From Mersea restaurant to Affordable self storage are potholes due to excessive usage Desilva and Gates contractors trucks. Which number 100s on daily basis. They need to start addressing this.	DPW BSES BUF Graffiti

600 AVENUE OF THE PALMS, SAN FRANCISCO, CA, 94130	Directly IFO address, near intersection with Avenue B and 9th --- Both street lights are burnt out	PUC Power
1 AVENUE OF THE PALMS, SAN FRANCISCO, CA, 94130	Directly IFO address --- 6 street lights at location are burnt out	PUC Power
Intersection of AVENUE B and 9TH TI ST	Directly IFO address --- Streetlight is burnt out	PUC Power
1224 BAYSIDE DR, SAN FRANCISCO, CA, 94130	Unit A ---	PUC Power
Intersection of AVENUE B and 9TH TI ST	I was waiting for the bus and the driver refused to let me on the bus and made me wait for the next one coming. The driver did not know how to lower the ramp. I asked the driver for his id and he shut the door on me.	FIT - Muni Customer Service
Intersection of I-80 W ON RAMP and I-80 WESTBOUND	Please remove large pallets Trip hazardous	DPW BSES
Intersection of 8TH TI ST and AVENUE I	ave i between 8th and 9th street behind the school on the sidewalk closest address 651 8th street --- baby carriers and playset, 2 trash bags	DPW BSES
Intersection of AVENUE B and GATEVIEW AVE	Customer stated the 25 bus is always late and he has work.	FIT - Muni Customer Service
1224 BAYSIDE DR, SAN FRANCISCO, CA, 94130	There are 5 units and 2 lights for this location Light is directly IFO Unit A --- Previous SR was closed but light is stiil out. Service Request Number: 14618770	PUC Power
Intersection of GATEVIEW AVE and AVENUE B	Customer stated &quot;There were 4 of us waiting for the bus 25 at the stop. The driver saw us turned as he approached and to another street. We even waved at him and he just ignored us.&quot;	FIT - Muni Customer Service



Intersection of AVENUE H and 9TH TI ST	Route 25 driver of bus 8887 did not make the loop onto M, 4th, H. Had to walk in the rain. Operator stated "This is MY route" when asked why he didn't follow the route.	FIT - Muni Customer Service
800 AVENUE H, SAN FRANCISCO, CA, 94130	2 catch basin clogged causing flooding.	PUC Sewer
1 CLIPPER COVE WAY, SAN FRANCISCO, CA, 94130	Hello we would like to request for a copy of tax bill #20210235772. We know that bill can be accessed through the tax collector's website but we would like to request for the duplicate copy of the actual bill that shows the address information, date and address were it was sent through. Kindly email us a pdf copy of the actual bill. We have attached a copy of our agent authorization. We hope to hear from you soon and thank you for your assistance.	Treasurer- TaxCollector
Intersection of AVENUE B and GATEVIEW AVE	The 25 bus never showed up at 6:27am. Been here since 6:20, not 6:40 and no bus.	FIT - Muni Customer Service
Intersection of 9TH TI ST and AVENUE OF THE PALMS	9th Street and Avenue of the Palms in Treasure Island --- 2 parking lots at this location. First parking lot: 4 out of 9 lights are out. Second parking lot: 2 out of 3 lights are out.	PUC Power
Intersection of AVENUE B and GATEVIEW AVE	I take the bus at different times of the day and it is always late. The bus is also out of service normally. Wait time is sometimes 40 minutes late.	FIT - Muni Customer Service

1212 MARINER DR, SAN FRANCISCO, CA, 94130	<p>Caller received a Notice of Delinquency from the Treasurer and Tax Collector. He paid his quarterly taxes as well and any penalties associated but still received this notice requesting \$59 payment. He received the notice after the fact he paid so he is unsure if it was sent by error.</p> <p>Caller states there is no explanation for the additional \$59 payment. Caller needs assistance.</p>	Treasurer-TaxCollector
Intersection of CALIFORNIA AVE and AVENUE F	Water leak out of the pipe in the ground, the water is coming out of the ground even though the PUC water came out & tap it off.	PUC Water
Intersection of AVENUE E and 9TH TI ST	Street flooding, storm drains clogged, Treasure Island along 9th Street north side	PUC Sewer
Intersection of AVENUE B and 9TH TI ST	The operator passed the bus stop. I tried to stop the operator (waving my arms), but he didn't stop.	FIT - Muni Customer Service
1209 BAYSIDE DR, SAN FRANCISCO, CA, 94130	We have a pothole next to the parking lot in front of our house (1224 Bayside dr) which is getting worse. Overall the road between 1224 and 1226 is in a bad shape: multiple potholes, uneven pavement, would be great to fix those.	DPW BSSR
Intersection of MARINER DR and GATEVIEW AVE	Tree branch resting on power lines	DPW BUF
850 10TH TI ST, SAN FRANCISCO, CA, 94130	Black refrigerator just outside SFFD training Facility Treasure Island	DPW BSES

1402 STURGEON ST, SAN FRANCISCO. CA. 94130	--- Customer states there is no power in the whole island.	PUC Power
Intersection of 13TH TI ST and GATEVIEW AVE	Gateview Avenue between Mason Ct and 13th Street. The entire stretch of road on the bus stop side is washed out. Every time the bus goes past my house, it shakes hard enough to knock pictures off my wall. There are gas lines just below the sidewalk here. It?ll blow up like San Bruno did if the road doesn?t get paved. Either that, or a few head on collisions from everyone driving on the wrong side of the road to avoid it. I have more photos: THE ROAD IS WASHED OUT!!!	DPW BSSR
1312 GATEVIEW AVE, SAN FRANCISCO. CA. 94130	Request details: --- Location description: Unit C	SSD - Enforcement
1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Business Name: N/A - Location Info: Private Lot - Types of Issues: Other (Provide details above) - ADA Issue: Yes --- 1411 FLOUNDER UNIT A BURNING WOOD OUTSIDE, HAZARD, CAUSING SMOKE INHALATION TO OTHER RESIDENTS WITH MEDICAL ISSUES	Shared Spaces
1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	private_lot -- Business Name: N/A - Location Info: Private Lot - Types of Issues: Other (Provide details above) - ADA Issue: Yes --- 1411 FLOUNDER UNIT A BURNING WOOD OUTSIDE, HAZARD, CAUSING SMOKE INHALATION TO OTHER RESIDENTS WITH MEDICAL ISSUES ADA Issue:	311 Operations
410 AVENUE OF THE PALMS, SAN FRANCISCO. CA. 94130	Big potholes along the road all the way to freeway	DPW BSES BUF Graffiti

Intersection of AVENUE H and 8TH TI ST	Construction_Plate_Shifted	TIDA
Intersection of 8TH TI ST and AVENUE H	29 Avenue H --- Metal cover in the street bend and sticking up ...send LP to make safe and advise what kind of plate or cover this is .. Made safe needs jurisdiction Send To: DPW - Bureau of Street Use and Mapping - G	TIDA
1 AVENUE OF THE PALMS, SAN FRANCISCO, CA, 94130	This pothole coming onto treasure island right before crossing macalla rd destroyed the rim on my car and popped my tire and this is leaving and coming back the same place	DPW BSSR
Intersection of TREASURE ISLAND RD and MACALLA RD	On Treasure Island Rd from offramp -- There are 6 street lights that are burnt out on Treasure Island Road from the freeway onto the island.	PUC Power
Intersection of GATEVIEW AVE and BAYSIDE DR	1300 Gateview/1200 Bayside --- Light is out and it's dark in the morning near the bus stop	PUC Power
1120 REEVES CT, SAN FRANCISCO, CA, 94130	Caller is with Treasure Island Housing Villages reporting sewage back up from the main sewer line. Stated there are 4 buildings 1120, 1128, 1124 & 1122 Reeves Court. Requesting for PUC to come out as soon as possible.	PUC Sewer
Intersection of AVENUE B and GATEVIEW AVE	&quot;I'm at Gateview and Avenue B. What happened to the 7:45 bus? I was at the stop and tracking it and it was coming, but the next time showed that it was on the bridge already, but it never came by this stop. Where did it go?&quot;	FIT - Muni Customer Service

Intersection of AVENUE B and GATEVIEW AVE	I would like to file a complaint. This happens often and when you've been here since 7:29 AM and no bus shows up. And they never know what is going on, and they can never get a hold of the driver. In a regular job you can not do that. That is not right at all, and that is unacceptable. This is the only way to get out of T.I. I also work in Marin and those buses are always on time.	FIT - Muni Customer Service
1412 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Trees is over the garage and is dropping needles and tree sap all over the patrons car, The tree is old and overgrown. The caller has been calling/reporting this tree request since 2010	DPW BSES BUF Graffiti
Intersection of AVENUE B and GATEVIEW AVE	Bus is late, its suppose to be here at 4 and it saying that it's 10 minutes away	FIT - Muni Customer Service
251 4TH TI ST, SAN FRANCISCO, CA, 94130	Leaking fire hydrant	PUC Water
1390 GATEVIEW AVE, SAN FRANCISCO, CA, 94130	streetlight at Gateview and Bayside --- Lights at this intersection completely out	PUC Power
Intersection of AVENUE B and GATEVIEW AVE	&quot;I want to complain that the bus is leaving 3-4 minutes early and this causes me to miss the bus. This happens all the time. I also take it at different times of day and this also more on the weekends.&quot;	FIT - Muni Customer Service
Intersection of MACALLA CT and END	4-5 street lights not working	PUC Power
Intersection of MACALLA RD and AVENUE OF THE PALMS	Dead Raccoon	ACC

Intersection of 12TH TI ST and STURGEON ST	At intersection --- Caller requesting stop sign to be put back as there was one in place and now it is missing.	SSD - Field Operations
1412 FLOUNDER CT, SAN FRANCISCO, CA, 94130	On Treasure Island, between 1412-1410 Flouder Ct bldgs --- Graffiti on all 6 walls of the handballs courts in a common area between building.	TIDA
1412 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Between 1410-1412 Flounder Ct bldgs --- Fountain near handball courts in common area has been knocked over.	TIDA
1309 GATEVIEW AVE, SAN FRANCISCO, CA. 94130	Sewage backing up into the house and onto street	PUC Sewer
Intersection of AVENUE B and GATEVIEW AVE	caller states "no bus for 35 minutes."	FIT - Muni Customer Service
Intersection of GATEVIEW AVE and MASON CT	"I understand the staffing issue but in treasure island if there is one delayed we have to wait more than 30 minutes weekdays and more than 40 minutes on weekends. Please prioritize the 25 Treasure Island more because we depend on it to get on and off the island unlike other routes. If there is a delay we also need to know immediately, please notify the TI transit office so they can inform us faster.	FIT - Muni Customer Service
Intersection of AVENUE B and 9TH TI ST	I have been waiting over one hour for a 25, and now the next one won't be here for another 20 minutes	FIT - Muni Customer Service
Intersection of TREASURE ISLAND RD and END	Series of deep and brutal pothole that have been there for a while, quite dangerous for a one lane and ruining our cars.	DPW BSES BUF Graffiti

1242 NORTH POINT ST, SAN FRANCISCO, CA, 94130	Request details: Parked in a handicap space. And blocking ADA access. --- Location description: IFO 1242 B, North Point St.	SSD - Enforcement
401 13TH TI ST, SAN FRANCISCO, CA, 94130	Customer reports sewage backup. Plumber states it's on the City side.	PUC Sewer
Intersection of I-80 EASTBOUND and I-80 E OFF RAMP	<p>Pothole at beginning of off-ramp to Treasure Island from 80 eastbound</p> <p>There used to be potholes on left and right side of road but right side was repaired</p> <p>Leaving left side pothole getting bigger deeper and more dangerous</p>	DPW BSSR
1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	POWER OUTAGE BEGINNING 2/27/22 @ 6:37PM NO PRIOR NOTICE OR CONSIDERATION GIVEN TO FAMILIES PREPARING FOR WORK AND SCHOOL FOR FLOUNDER BUT POWER WAS RESTORED IMMEDIATELY ON NEIGHBORING GROUNDS, FUNNY THAT OUR HUMAN LIFE IS BEING DEVALUED IN THIS WAY WITH NO EXPLANATION OR EFFORTS BEING MADE TO SIT IN CITY TRUCKS AND NOT PERFORM TASKS NEEDED TO REPAIR ELECTRICAL OUTAGE IN FREEZING TEMPERATURES	311 Operations

1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	WHAT IS THE ESTIMATED TIME RESTORATION OF TREASURE ISLAND'S ALLEGED DAMAGED TRANSFORMER'S REPAIR, STAFF IS STANDING STILL, AND HAVE BEEN NON ACTIVE IN RESTORING MY FAMILIES ELECTRICAL INFRASTRUCTURE DURING DAYS THAT HAVE PRODUCED FREEZING TEMPERATURES AND WE HAVE NO HEAT, DO NOT CLOSE REQUEST UNTIL IT HAS BEEN PROPERLY ADDRESSED AND RESOLVED	PUC Power
Intersection of TREASURE ISLAND RD and MACALLA RD	In mulch off of new pathway under construction, 250 ft N of the parking at Treasure Island Rd and Macalla --- 1 needle. Customer has marked location with pink paint.	DPW BSES BUF Graffiti
1116 HUTCHINS CT, SAN FRANCISCO, CA, 94130	1116 Hutchin --- The customer is reporting there is a rodent infestation in her home. They notified the property manager , and have been dealing with this since November but nothing is being done. She has a children in the home including a 6month old infant.	DPH EH
401 13TH TI ST, SAN FRANCISCO, CA, 94130	There is a sewage backup from the sewage pump across from address.	PUC Sewer
Intersection of 11TH TI ST and AVENUE E	By 396 05th Avenue and Geary Blvd	DPW BSES BUF Graffiti



1116 HUTCHINS CT, SAN FRANCISCO, CA, 94130	1116 Hutchins Ct Unit F --- Caller states there is a Rat infestation in the unit. Minor children reside at the address. There has been a request to change the address in October due to this issue, no response from the Management.	DPH EH
66 YERBA BUENA RD, SAN FRANCISCO, CA, 94130	Graffiti on box	DPW BSES BUF Graffiti
Intersection of AVENUE N and 4TH TI ST	Burnt streetlight bulb	PUC Power
Intersection of 8TH TI ST and AVENUE M	Streetlight out on large HV pole	PUC Power
1443 CHINOOK CT, SAN FRANCISCO, CA, 94130	1443 Chinook Unit C --- Tenant in Unit C above from unit A have urine/feces fall onto below tenant's patio. This has been ongoing for years now. Tenants below unable to use patio due to urine/feces splattered all over their properties. Building mgt and police have been involved as well.	DPH EH
1141 OZBOURN CT, SAN FRANCISCO, CA, 94130	1141 Ozbourn Ct #C. --- Customer reporting one of her tenant constantly smoking in the room that he renting from her posing health risk to her & her dog. Tenant has been warn by the property management not to smoke in the room or within the property.	DPH EH
1224 BAYSIDE DR, SAN FRANCISCO, CA, 94130	Pavement_Defect	DPW BSSR
Intersection of AVENUE N and 8TH TI ST	505 Avenue N, near 8th Ave Inside the property --- Paint spill that has been cleaned up, paints are now inside 20 containers (or more)	DPW BSES BUF Graffiti

1139 OZBOURN CT, SAN FRANCISCO, CA, 94130	1139 Ozbourn. --- Resident observed rodents in the kitchen. Resident made management aware but management never responded.	DPH EH
1139 OZBOURN CT, SAN FRANCISCO, CA, 94130	1139 Ozbourn --- There was a leaking under the building laundry room. The wall in resident's bathroom was opened up but the hole has not been sealed.	Inspection Services
1308 GATEVIEW AVE, SAN FRANCISCO, CA, 94130	Request details: --- Location description: 1308 Gateview Ave, Unit B Treasure Island	SSD - Enforcement
Intersection of OZBOURN CT and END (1100 BLOCK OF)	Construction being done after 8pm	311 Operations
1224 BAYSIDE DR, SAN FRANCISCO, CA. 94130	Pavement_Defect	DPW BSSR
1116 HUTCHINS CT, SAN FRANCISCO, CA, 94130	--- earlier report filed on 15084473 in March. Caller indicates she has a dead rat in her kitchen right now and the property manager has taken no action.	DPH EH
Intersection of BAYSIDE DR and GATEVIEW AVE	this is the third time this has happened I pulled the cord and the Operator passes the stop forcing me to walk back 2 blocks in the cold and dark	FIT - Muni Customer Service
1224 BAYSIDE DR, SAN FRANCISCO, CA, 94130	Between 1224 and 1226 Bayside --- client req callback to advise if pavement defect on closed SR 15185429 and 15160906 is being addressed . Sz defect from at least 12/21	DPW BSSR
Intersection of I-80 W OFF RAMP and I-80 WESTBOUND	Graffiti along freeway ramp	311 Operations

1116 HUTCHINS CT, SAN FRANCISCO, CA, 94130	In the unit --- Caller reporting in no heater in the unit. Stated it has been reported two months ago and nothing has been done. She has two kids and it is very cold in a two floor unit. .	Inspection Services
Intersection of AVENUE B and 9TH TI ST	Earlier today the bus driver said I could not ride the bus today because yesterday I spilled water in her bus. I did ride the bus anyway, but just now the same driver passed me up at the stop. I feel like discriminating against me.	FIT - Muni Customer Service
1410 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Near unit D --- queen mattress and bed frame	DPW BSES
Intersection of AVENUE N and 10TH TI ST	Request removal of residential miscellaneous debris on the roadside, thank you.	DPW BSES BUF Graffiti
1120 REEVES CT, SAN FRANCISCO, CA, 94130	The sidewalk tree is overgrown and it's interfering with their security system. It blocks the cameras view and makes the system malfunction and shut off from time to time. The birds in the tree also have interfered with their camera security system The overgrown limbs are also interfering with their internet and occasionally the power is affected.	DPW BSES BUF Graffiti
1 CLIPPER COVE WAY, SAN FRANCISCO, CA, 94130	Parcel: 46-1939-092 1 Clipper Cove Way Unit D08 --- Please contact property owner to discuss notice of assessed value they recently received in the mail	Public Service

Intersection of GATEVIEW AVE and NORTHPOINT DR	&quot;For the past several months, the Nextbus predictions have been off. They are rarely accurate and most of the time do not show up at all. The only place the GPS time shows up is on the big board at the Transit Center. However, at Bay 29, it doesn't display the time. This issue needs to be resolved as soon as possible.&quot;	FIT - Muni Customer Service
600 AVENUE M, SAN FRANCISCO, CA, 94130	The SF Water Dept back-flow device upstream of SF Little League Ketcham Field water meter is leaking. Located at 8th Street between Avenue M and Avenue N, Treasure Island	DPW BSES BUF Graffiti
1209 BAYSIDE DR, SAN FRANCISCO, CA. 94130	All 3 lights around 1224 Bayside Dr are not working	PUC Power
1209 BAYSIDE DR, SAN FRANCISCO, CA, 94130	2 of 3 broken lights were fixed this morning. Light on the left side of 1224 Bayside is still our of order	PUC Power
1209 BAYSIDE DR, SAN FRANCISCO, CA, 94130	Between 1224 and 1226 Bayside , follow up on pavement defect on closed SR 15185429, 15160906, 15233909 . Please provide any information/comments before closing the SR,	DPW BSES BUF Graffiti
1410 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Clean water gushing out from area near light pole and running down the street	External Agency
1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Water leaking from under streetlight pole, its pushing mud and water into the street	311 Operations
1409 FLOUNDER CT, SAN FRANCISCO, CA, 94130	There is a sewer back-up. A Plumber came out and said that it is not on the building side, the back-up is occurring from an obstruction on the City's side.	PUC Sewer

1409 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Plumber came out and said that the property lines are all clear and that they have sewage backing up again. Patron would like the city to put a camera down the city line to see why this keeps happening. This is the fourth time	PUC Sewer
1435 HALIBUT CT, SAN FRANCISCO, CA, 94130	Treasure Island, Apt E2 --- Patron has ants, bed bugs & roaches, The landlord has not resolved the issue. They tried but they still have vermin. The issue is not resolved.	DPH EH
Intersection of GATEVIEW AVE and MASON CT	caller states she been waiting at the bus stop since 8:50am there is no bus for 40 minutes	FIT - Muni Customer Service
1420 GATEVIEW AVE, SAN FRANCISCO, CA, 94130	1420 Gateview 1430 Gateview 1440 Gateview --- Caller is a property manager for the three multi unit buildings in Treasure Island. Each building has 6 units. HE is reporting that the water pressure drops in each unit when water is being used for landscaping outside. Caller will like to speak to PUC about this issue.	PUC Water
1410 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Request details: parked for weeks has not moved. --- Location description: ifo 1410 Flounder Ct	SSD - Enforcement
1412 FLOUNDER CT, SAN FRANCISCO, CA, 94130	driveway of 1412 Flounder Ct. --- abandoned disabled vehicle in driveway. White Chevy LP 7YBG096	DPH EH
1409 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Request details: The customer stated the vehicle moves to the other side of the street and parks there for days at a time. --- Location description: ifo	SSD - Enforcement

1409 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Request details: Parked more than 18 inches from the curb. --- Location description: on street	SSD - Enforcement
1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Vehicle abandoned in driveway park	SSD - Enforcement
51 CALIFORNIA AVE, SAN FRANCISCO, CA, 94130	Discarded needles	DPH EH
1435 HALIBUT CT, SAN FRANCISCO, CA, 94130	1435 Halibut Apt E2 under the rugs and structure in entire apartment --- Insect Infestation	DPH EH
320 AVENUE M, SAN FRANCISCO, CA, 94130	Foul smelling garbage left here for weeks now, really making little league games/practice unbearable. This has become a serious public health hazard.  [submitted via <a href="https://seeclickfix.com/issues/125967">https://seeclickfix.com/issues/125967</a> ]	DPW BSES BUF Graffiti
1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	White sedan parked on sidewalk	SSD - Enforcement
1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Red car cover with car cover is abandoned I cannot see the license plate and white sedan is also abandoned	SSD - Enforcement
1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	1411 flounder CT White sedan 4 doors Make Chevy License plate 7YBGO96 Car parked on sidewalk	SSD - Enforcement
550 4TH TI ST, SAN FRANCISCO, CA, 94130	The street light and the Job Corps Welcome booth are not separated. For example, turning on the AC in the welcome booth turns on the street light	PUC Streetlights

CITY & COUNTY OF SAN FRANCISCO

TREASURE ISLAND DEVELOPMENT AUTHORITY

ONE AVENUE OF THE PALMS  
SUITE 241, TREASURE ISLAND  
SAN FRANCISCO, CA 94130  
(415) 274-0660 FAX (415) 274-0299  
WWW.SFTREASUREISLAND.ORG



**To:** Treasure Island Development Authority Board of Directors  
**From:** Peter Summerville  
**Date:** July 8, 2022  
**Re:** Unplanned Power Outages – June, 2022  
**Cc:** Robert Beck, Treasure Island Director

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- On Thursday June 30th, 2022 at approximately 6:00 AM Yerba Buena Island experienced a power outage. SFPUC dispatched crews, issued an I-Info alert and notified SF DEM and TIDA. Service was restored at approximately 8:13 AM. Cause was identified as vehicle collision with a utility pole causing a secondary service line to contact overhead high-voltage lines in the area of the accident.



TREASURE ISLAND DEVELOPMENT AUTHORITY  
ONE AVENUE OF THE PALMS,  
2<sup>ND</sup> FLOOR, TREASURE ISLAND  
SAN FRANCISCO, CA 94130  
(415) 274-0660 FAX (415) 274-0299  
WWW.SFTREASUREISLAND.ORG

**Treasure Island /Yerba Buena Island  
Citizens Advisory Board**

**Tuesday, July 5, 2022  
6:00-8:00 PM**

**This meeting is being held by Videoconference Pursuant to the Governor's Executive Order N-29-20 and the First, Fifth, and Eighth Supplements to Mayoral Proclamations Declaring the Existence of a Local Emergency**

PUBLIC COMMENT CALL-IN: 415-655-0001  
Access Code: 2486 905 6987

Use link to view meeting from web browser:

<https://ccsf.webex.com/ccsf/onstage/g.php?MTID=e9c6711987647d8b6a562b877ec44485e>

MEETING AGENDA

- I. Roll Call
- II. Public Comment – *5 min*
- III. Resolution Making Findings to Allow Teleconferenced Meetings Under California Government Code Section 54953 (*Action Item*) – *5 min*
- IV. TIDA Staff Updates (*Informational Item*) – *15 min*
- V. Marina Update (*Informational Item*) – *20 min*
- VI. Clipper Cove Recreational Water Use (*Informational Item*) – *20 min*
- VII. Future Agenda Items Discussion (*Informational Item*) – *10 min*
- VIII. Comments from Board Members (*Discussion Item*) - *5 min*
- IX. Adjourn



## **MEETING AGENDAS AVAILABLE ON E-MAIL**

If you would like to receive TICAB meeting agendas by e-mail, please send your name and e-mail address to [kate.austin@sfgov.org](mailto:kate.austin@sfgov.org).

### **Disability Access**

The Treasure/Yerba Buena Island Citizen Advisory Board meets in San Francisco City Hall, 1 Dr. Carlton Goodlett Place. City Hall is accessible to persons using wheelchairs, and others with disabilities. For American Sign Language interpreters or use of a reader during a meeting, a sound enhancement system, and/or alternative formats of the agenda and minutes, please telephone 274-0664 at least 48 hours before a meeting.

In order to assist the City's efforts to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical based products. Please help the City accommodate these individuals.

The ringing of and use of cell phones, pagers, and similar sound-producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager, or other similar sound-producing devices.

The closest accessible BART is Civic Center, three blocks from the City Hall at the intersection of Market, Grove and Hyde Streets. Accessible MUNI lines serving this location are: #42 Downtown Loop, 9 San Bruno and the #71 Haight/Noriega. Accessible Muni Metro lines are J, K, L, M and N stopping at the Muni Metro Civic Center Station at Market and Van Ness. For more information about MUNI accessible services, call 923-6142. Accessible curbside parking is available on Grove Street.

### **Treasure Island Website**

Check out the Treasure Island website at [www.sftreasureisland.org](http://www.sftreasureisland.org) to find out about activities and facilities on Treasure Island, special events venues for rent, or to review the Treasure Island Development Authority's agendas and minutes.

### **Lobbyist Ordinance**

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign and Governmental Code 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102, telephone (415) 252-3100, fax (415) 252-3112; web site <http://www.sfgov.org/ethics/>.

### **Know Your Rights Under the Sunshine Ordinance**

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. The Sunshine Ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review.

For more information on your rights under the Sunshine Ordinance [Chapter 67 of the San Francisco Administrative Code] or to report a violation of the ordinance, contact by mail Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Rm. 244, San Francisco CA 94102; phone at (415) 554-7724; fax at (415) 554-7854; or by email at [sotf@sfgov.org](mailto:sotf@sfgov.org)

Citizens may obtain a free copy of the Sunshine Ordinance by printing Chapter 67 of the San Francisco Administrative Code on the Internet, at <http://www.sfbos.org/sunshine>.

## **LANGUAGE ACCESS**

Per the Language Access Ordinance (Chapter 91 of the San Francisco Administrative Code), Chinese, Spanish and or Filipino (Tagalog) interpreters will be available upon requests. Meeting Minutes may be translated, if requested, after they have been adopted by the Commission. Assistance in additional languages may be honored whenever possible. To request assistance with these services please contact the Commission Clerk Kate Austin at 415-274-0646 or [kate.austin@sfgov.org](mailto:kate.austin@sfgov.org) at least 48 hours in advance of the hearing. Late requests will be honored if possible.

### **語言服務**

根據語言服務條例(三藩市行政法典第91章), 中文、西班牙語和/或菲律賓語(泰加洛語)傳譯人員在收到要求後將會提供傳譯服務。翻譯版本的會議記錄可在委員會通過後透過要求而提供。其他語言協助在可能的情況下也將可提供。上述的要求, 請於會議前最少48小時致電Kate Austin或電郵至415-274-0646向委員會秘書kate.austin@sfgov.org提出。逾期提出的請求, 若可能的話, 亦會被考慮接納。

### **ACCESO A IDIOMAS**

De acuerdo con la Ordenanza de Acceso a Idiomas “*Language Access Ordinance*” (Capítulo 91 del Código Administrativo de San Francisco “*Chapter 91 of the San Francisco Administrative Code*”) intérpretes de chino, español y/o filipino (tagalo) estarán disponibles de ser requeridos. Las minutas podrán ser traducidas, de ser requeridas, luego de ser aprobadas por la Comisión. La asistencia en idiomas adicionales se tomará en cuenta siempre que sea posible. Para solicitar asistencia con estos servicios favor comunicarse con el Secretario de la Comisión Kate Austin al 415-274-0646, o [kate.austin@sfgov.org](mailto:kate.austin@sfgov.org) por lo menos 48 horas antes de la reunión. Las solicitudes tardías serán consideradas de ser posible.

### **PAG-ACCESS SA WIKA**

Ayon sa Language Access Ordinance (Chapter 91 ng San Francisco Administrative Code), maaaring mag-request ng mga tagapagsalin sa wikang Tsino, Espanyol, at/o Filipino (Tagalog). Kapag hiling, ang mga kaganapan ng miting ay maaring isalin sa ibang wika matapos ito ay aprobahan ng komisyon. Maari din magkaroon ng tulong sa ibang wika. Sa mga ganitong uri ng kahilingan, mangyaring tumawag sa Clerk ng Commission Kate Austin sa 415-274-0646, o [kate.austin@sfgov.org](mailto:kate.austin@sfgov.org) sa hindi bababa sa 48 oras bago mag miting. Kung maari, ang mga late na hiling ay posibleng pagbibigyan.

TI Advisors continue to work with TIDA staff, the John Stewart Company, and the Legacy and Vested Treasure Island Residents to provide information, education, and payments provided for under TIDA's Transition Housing Rules and Regulations (THRR). Current residents of The Villages at Treasure Island who are in good standing may be eligible for certain assistance based on the date they became leaseholders. Residents are generally identified as Legacy Households, Vested Residents, or Post Vested Residents.

<b>Legacy Households/Residents</b>	Initial occupancy prior to June 29, 2011
<b>Vested Households/Residents</b>	Initial occupancy between June 29, 2011 and December 19, 2019
<b>Post Vested Households/Residents</b>	Initial occupancy after December 20, 2019

An additional 34 apartments at The Villages are corporately leased by Housing Providers. Residents of corporate leases can seek housing support from their housing providers.

### Households at The Villages at Treasure Island

	<i>Households</i>	<i>Residents</i>	
<b>Legacy (Pre-DDA)</b>	96	217	<b>Total Legacy/Mixed Households</b> 164
<b>Mixed (Legacy and Vested)</b>	68		<b>Total Legacy Residents</b> 338
Legacy Residents		121	
Vested Residents		98	
Post Vested		20	
<b>Vested (Post DDA)</b>	145		<b>Total Vested Households</b> 145
Vested		330	
Post-Vested		47	
<b>Post Vested (Post 2019)</b>	15	22	<b>Total Vested Residents</b> 428
<b>Corporate Leases</b>	34	76	
<b>Total</b>	<b>358</b>	<b>931</b>	

#### Treasure Island Resident (TIR) Preferences (Remaining Residents)

<b>TIR Preference 1</b>	338 Residents
<b>TIR Preference 2</b>	428 Residents

**Bristol BMR Lottery**  
766 Residents Eligible for  
TIR Preference  
**February 8, 2022**

#### Legacy Household Ranking for Future Transition Units

<b>Group 1:</b>	Legacy Households Living at	<b>42</b>
	<ul style="list-style-type: none"> <li>901 or 905 Avenue B or</li> <li>1301 to 1316 Gateview</li> </ul>	
<b>Group 2:</b>	All other Legacy Households	<b>126</b>

**Legacy Household Ranking**  
168 Households Ranked  
for Future Transition Units  
**May 5, 2022**

## Below Market Rate Condominiums at The Bristol!

Celebrating Treasure Island Resident's becoming first time homebuyers! Three of our Treasure Island Resident households are currently completing their purchase of **Below Market Rate condominiums at The Bristol on YBI!** These households are taking advantage of TIDA's Down Payment Assistance under the THRR Program. We celebrate with them as some of the first new residents on Yerba Buena Island! TI Advisors have assisted these households through First Time Homebuyer Programs. The residents are purchasing the following BMR condominiums.

- Two-Bedroom Condominium at 134% AMI
- Three-Bedroom Condominium at 112% AMI
- Two-Bedroom Condominium at 89% AMI

TI Advisors continue to work with additional Treasure Island Residents to help prepare them for the next homebuying opportunities on Treasure Island.



The screenshot shows the SF.GOV website page titled "Treasure Island transition housing resources and information". The page provides information and resources for current Treasure Island residents about housing transition and relocation. It is organized into sections: Documents, Resources for One Treasure Island permanent supportive housing residents, Resources for Villages at Treasure Island market-rate housing residents, and Resources. Under Documents, there are links to the Transition Housing Plan for One Treasure Island Permanent Supportive Housing (April 14, 2021), Transition Housing Rules and Regulations for the Villages at Treasure Island - Second Modification (December 2, 2019), TIDA Board of Directors resolution 19-28-1973 (December 11, 2019), Legacy household ranking for residents of the Villages at Treasure Island FAQ sheet (April 6, 2022), Slide deck for April 6 & 9 Villages at Treasure Island legacy residents meeting (April 6, 2022), and Treasure Island Legacy Household Lottery results (May 5, 2022). Under Resources, there is a link for Legacy household ranking virtual community meeting for Treasure Island legacy residents, which includes a video of the April 6 & 9, 2022 community meeting presentations for Villages at Treasure Island legacy residents.

**Improved Resources!** TIDA staff has worked to create an amazing resource for our Treasure Island Residents through the **SF.GOV website**. The website provides easy links to Transition Housing Rules and Regulations (THRRs), Board Amendments to the THRRs, Frequently Asked Questions (FAQs), upcoming developments, and recordings of important community meetings. We hope our Treasure Island community will use this website and their Treasure Island Advisors to learn more about their future housing opportunities.

[Treasure Island transition housing resources and information | San Francisco \(sf.gov\)](https://www.sf.gov/treasure-island-transition-housing-resources-and-information)

**In Lieu Cash Payments.** TI Advisors continue to work with Legacy Residents who choose to move from Treasure Island. These Legacy Residents are eligible to receive In-Lieu Cash Payments rather than wait for future housing opportunities on Treasure Island.

**57 Legacy Residents Signed MOUs**

**\$605,414 Total In-Lieu Cash Payments to Date**

**Summary Record of Community Engagement  
 June 2022**

Date	Engagement
06/30/2022	Engaged The Village office regarding a Legacy Resident signed Roommate Lease Form.
06/30/2022	Spoke with a Legacy Resident and sent her the detail for In-Lieu Payment.
06/28/2022	Engaged The Villages office and the Social Vocational Services regarding future housing for their Resident.
06/27/2022	Engaged a Legacy Resident regarding the In-Lieu Payment and received their Identification document to start processing their initial In-Lieu Payment documents.
06/21/2022	Engaged a Legacy Resident regarding their Household status for the Legacy Ranking and provided a link to their Portal to setup the account.
06/21/2022	Spoke with a Legacy Resident and sent the Resident Acknowledgement of Receipt of Initial In-Lieu Payment.
06/17/2022	Engaged the City Controller and sent the Legacy Resident the final In-Lieu Payment to process.
06/17/2022	Engaged a Legacy Resident and processed her final In-Lieu Payment and sent the document for signature via e-signature.
06/14/2022	Engaged a Legacy Household and sent the Residents the status of their In-Lieu Payment for the Household and a copy of the Treasure Island Rules and Regulations document.
06/13/2022	Met with a Legacy Household on Treasure Island to discuss and review the options available for future housing.
06/13/2022	Engaged a Legacy Resident and confirmed the City Controller would process his request to send him the 2021-1099 Miscellaneous Form.
06/10/2022	Engaged a Legacy Resident to confirm when they are moving from Treasure Island and the Resident confirmed they're moving this weekend.
06/10/2022	Spoke to the Arabic Translator and the Legacy Household the Arabic Household to discuss the opportunities and their options as Legacy Residents.
06/09/2022	Spoke with the Translator for an Arabic speaking Household and scheduled a meeting to discuss future housing.
06/09/2022	Engaged the City Controller and sent the Legacy Resident's fully executed initial In-Lieu Payment to process.
06/08/2022	Engaged a Legacy Resident and sent the initial In-Lieu Payment to sign via e-signature.
06/08/2022	Spoke with The Villages office to get clarification of the relocation of a Vested Resident to a Legacy Household.
06/07/2022	Engaged The Villages staff to confirm if the Legacy Household was in good standing with their rent.
06/07/2022	Spoke with Legacy Resident to start process of applying for their initial In-Lieu Payment.
06/07/2022	Engaged the City Controller and requested a copy a previous Legacy Resident 2021-1099 Miscellaneous Form.
06/06/2022	Spoke with a Legacy Resident who had moved from Treasure Island and requested a copy of his 2021 1099 Miscellaneous Form. Sent the Legacy Resident a W-9 to fill-in and sign via e-signature.
06/06/2022	Engaged Legacy Resident to confirm if his Vested Wife's is eligible for benefits by providing a copy of their marriage certificate.
06/06/2022	Engaged Legacy Resident and received a copy of their Memorandum of Understanding of Legacy Household Change.
06/03/2022	Engaged a Legacy regard the status of his Wife relocating from their existing unit to a new Household with the Resident.
06/02/2022	Engaged a Legacy Resident and met with the Resident via Zoom meeting to review the details of relocating to a new unit the effects this will have on the new Household.
06/01/2022	Engaged a Legacy Resident and scheduled a Zoom meeting to review the details of relocating to a new unit and how this could affect the new Household benefits.



**Record of Community Engagement  
January 1 through June 30, 2022**



<i><b>Date</b></i>	<i><b>Outreach</b></i>
06/30/2022	Engaged The Village office regarding a Legacy Resident signed copy of the Roommate Lease Form.
06/30/2022	Spoke with a Legacy Resident and sent her the detail for In-Lieu Payment.
06/28/2022	Engaged The Villages office and the Social Vocational Services regarding future housing for their Resident.
06/27/2022	Engaged a Legacy Resident regarding the In-Lieu Payment and received their Identification document to start processing their initial In-Lieu Payment documents.
06/21/2022	Engaged a Legacy Resident regarding their Household status for the Legacy Ranking and provided a link to their Portal to setup the account.
06/21/2022	Spoke with a Legacy Resident and sent the Resident Acknowledgement of Receipt of Initial In-Lieu Payment.
06/17/2022	Engaged the City Controller and sent the Legacy Resident the final In-Lieu Payment to process.
06/17/2022	Engaged a Legacy Resident and processed her final In-Lieu Payment and sent the document for e-signature.
06/14/2022	Engaged a Legacy Household and sent the Residents the status of their In-Lieu Payment for the Household and a copy of the Treasure Island Rules and Regulations document.
06/13/2022	Met with a Legacy Household on Treasure Island to discuss and review the options available for future housing.
06/13/2022	Engaged a Legacy Resident and confirmed the City Controller would process his request to send him the 2021-1099 Miscellaneous Form.
06/10/2022	Engaged a Legacy Resident to confirm when they are moving from Treasure Island and the Resident confirmed they're moving this weekend.
06/10/2022	Spoke to the Arabic Translator and the Legacy Household the Arabic Household to discuss the opportunities and their options as Legacy Residents.
06/09/2022	Spoke with the Translator for an Arabic speaking Household and scheduled a meeting to discuss future housing.
06/09/2022	Engaged the City Controller and sent the Legacy Resident's fully executed initial In-Lieu Payment to process.
06/08/2022	Engaged a Legacy Resident and sent the initial In-Lieu Payment to sign via e-signature.
06/08/2022	Spoke with The Villages office to get clarification of the relocation of a Vested Resident to a Legacy Household.
06/07/2022	Engaged The Villages staff to confirm if the Legacy Household was in good standing with their rent.
06/07/2022	Spoke with Legacy Resident to start process of applying for their initial In-Lieu Payment.
06/07/2022	Engaged the City Controller and requested a copy a previous Legacy Resident 2021-1099 Miscellaneous Form.
06/06/2022	Spoke with a Legacy Resident who had moved from Treasure Island and requested a copy of his 2021 1099 Miscellaneous Form. Sent the Legacy Resident a W-9 to fill-in and sign via e-signature.
06/06/2022	Engaged Legacy Resident to confirm if his Vested Wife's is eligible for benefits by providing a copy of their marriage certificate.
06/06/2022	Engaged Legacy Resident and received a copy of their Memorandum of Understanding of Legacy Household Change.





**Record of Community Engagement  
January 1 through June 30, 2022**



<i><b>Date</b></i>	<i><b>Outreach</b></i>
06/03/2022	Engaged a Legacy regard the status of his Wife relocating from their existing unit to a new Household with the Resident.
06/02/2022	Engaged a Legacy Resident and met with the Resident via Zoom meeting to review the details of relocating to a new unit the effects this will have on the new Household.
06/01/2022	Engaged a Legacy Resident and scheduled a Zoom meeting to review the details of relocating to a new unit and how this could affect the new Household benefits.
05/31/2022	Spoke with Legacy Resident who requested to move to another unit and maintain their status as a Legacy Resident.
05/25/2022	Engaged a previous Legacy Resident who request a copy of his 1099 Miscellaneous 2020 tax documents that he misplaced. Contacted the City Controller and requested a copy of the Legacy Resident 1099 Miscellaneous 2020 tax document.
05/23/2022	Spoke with Legacy Household to confirm receipt of their In-Lieu Payment documents to sign.
05/19/2022	Spoke with a Vested Household who asked if the Area Median Income will be set higher than 130.
05/18/2022	Spoke with 2 Legacy Household regarding future Transition Housing and provided Legacy Treasure Island Preference numbers to check their Legacy Ranking numbers.
05/18/2022	Engaged the Villages Office to determine if two Legacy Household is in good standing and eligible for In-Lieu Payment.
05/18/2022	Spoke with a Legacy Resident regarding the details of applying for In-Lieu Payment and submitting documents need.
05/17/2022	Spoke to a Legacy Resident regarding the status of the Initial In-Lieu Payment documents which were sent today.
05/17/2022	Spoke with a Legacy Household regarding future housing and identifying the number of Transition unit each building and which building will be built next.
05/16/2022	Spoke with Legacy Household and sent his name and address to the Team to provide translation in Spanish.
05/13/2022	Spoke with a Legacy Household to address concerns and added their son's name to the Treasure Island Resident Certificate letter.
05/13/2022	Spoke to a Legacy Household and help with setting up their Portal to gain access to their Portal and Legacy Ranking Household number.
05/12/2022	Spoke 3 Legacy Households and provided the TIR Certificate numbers and sent each Household the link to log into their Portal.
05/11/2022	Engaged 2 Legacy Households and provided the TIR Certificate numbers and sent each Household the link to log into their Portal.
05/10/2022	Legacy Resident Household and helped with accessing their Portal to find Treasure Island Resident (TIR) Certificate letter and number which matches the Legacy Ranking number.
05/09/2022	Spoke with 4 Legacy Resident Household and assisted with finding of their Treasure Island Resident (TIR) Certificate letter which is linked their Legacy Ranking number.
05/06/2022	Spoke with 11 Legacy Households Residents regarding their Legacy Ranking number and assisted with accessing their Portal to link their Treasure Island Resident Household number to their Legacy Ranking number.
05/06/2022	Engaged 3 Legacy Residents who disagreed with the Legacy Ranking that scheduled on May 5 <sup>th</sup> by TIDA through MOHCD.



**Record of Community Engagement  
January 1 through June 30, 2022**



<b>Date</b>	<b>Outreach</b>
05/05/2022	Conducted Virtual Legacy Household Ranking for Legacy Residents.
05/05/2022	Engaged 2 Legacy Resident Households and provided help with access their Portal for the Treasure Island Resident (TIR) Certificate letter and number which is linked to their Legacy Ranking number.
05/05/2022	Engaged 2 Legacy Residents who disagreed with the Legacy Ranking that scheduled on May 5 <sup>th</sup> by TIDA through MOHCD.
05/04/2022	Engaged 10 Legacy Residents who disagreed with the Legacy Ranking that scheduled on May 5 <sup>th</sup> by TIDA through MOHCD.
05/04/2022	Spoke with a Legacy Household who didn't receive a copy of the Eblast email and resent the Flyer to the Resident.
05/02/2022	Engaged a Legacy Household who requested their Treasure Island Resident (TIR) Certificate and provide access with to their Portal.
05/02/2022	Spoke with a Legacy Resident with details for applying for In-Lieu Payment and received a copy of their identification.
04/29/2022	Sent 280 emails to Legacy Residents to provide direct links to Legacy Household for Legacy Ranking meeting to be held on Thursday, May 5 <sup>th</sup> .
04/29/2022	Engaged a Legacy Household and inform the Residents that their initial In-Lieu Payment check was mailed today, provided the tracking number for the package, and requested signature for the Acknowledgement documents that were sent via electron signature.
04/29/2022	Spoke with a Legacy Household and provided clarification regarding the Legacy Ranking meeting scheduled for Thursday, May 5 <sup>th</sup> .
04/29/2022	Engaged 8 Legacy Households to confirm their email address in presentation for the Eblast to notify the Residents of the Legacy Ranking on Thursday, May 5 <sup>th</sup> .
04/28/2022	Engaged the City Controller to confirm the release Legacy Resident Household Final In-Lieu Payment check.
04/28/2022	Spoke with a Legacy Household regard her family members living in another unit for detail of applying for In-Lieu Payment.
04/28/2022	Spoke with a Legacy Households regarding future housing on Treasure Island and In-Lieu Payment.
04/28/2022	Spoke with The Villages Office for confirmation to change the status of a Vested Tenant from to Legacy and requested a copy of the Resident lease agreement.
04/27/2022	Engaged a Legacy Household to inform her that the City Controller released their initial In-Lieu Payment check and should arrive the first of next week.
04/27/2022	Spoke with a Legacy Household to change the status of his roommate for a Vested Resident to a Legacy Resident.
04/27/2022	Spoke with Legacy Household who's interested in applying for In-Lieu Payment and provided the available funds for each member of the Household.
04/27/2022	Spoke with the Legacy Household as a follow-up meeting to discuss future option and attending the Legacy Ranking meeting.
04/26/2022	Engaged a Legacy Household regarding the option he has as the only Legacy Resident in the Household and scheduled a one-on-one meeting.
04/26/2022	Spoke with a Legacy Household via Zoom to provided assistance with accessing her Portal and review the Legacy Ranking FQA(s).





## Record of Community Engagement January 1 through June 30, 2022



<i>Date</i>	<i>Outreach</i>
04/26/2022	Engaged a Legacy Household and sent a Congratulatory email with his Down Payment Assistance letter.
04/26/2022	Engaged two Legacy Household for an update on the status of their In-Lieu Payment checks.
04/25/2022	Spoke with a Vested Household and addressed questions about the Vested Resident and future housing on Treasure Island.
04/25/2022	Spoke with a Legacy Household regarding the Legacy Ranking and review the step(s) to access her Portal.
04/25/2022	Spoke with a Legacy Household and scheduled a meeting to review the Legacy Ranking.
04/25/2022	Engaged a Legacy Household regarding the details of receiving In-Lieu Payment and addressed the confusion of who the check be payable too.
04/22/2022	Engaged a Legacy Household confirmed the date of the Legacy Ranking and informed the Legacy Household that the TI Advisor will provide a link to attend the Legacy Ranking.
04/21/2022	Spoke with a 3 Legacy Household and notified each Household that their Down Payment Approval letter was sent to their email.
04/21/2022	Engaged a Legacy Household about the status of his Final In-Lieu Payment check per the update for the City Controller.
04/21/2022	Engaged a Legacy Household to confirm the status one of the Resident for their approval to sign the Down Payment Assistance MOU.
04/20/2022	Spoke with two Legacy Household and explained in options for a Legacy Household and future house available for members of the Household.
04/20/2022	Engaged Mixed Legacy Household and work with The Villages Office to review their Lease Agreement to determine if one Resident could change his status from Vested to Legacy.
04/19/2022	Spoke a Legacy Household Resident to change his unit due to unsettling situations within the unit.
04/19/2022	Engaged a Legacy Household Resident for the link to the Legacy Ranking meeting on Thursday, May 5 <sup>th</sup> , and provided an update that the link will be provided before the meeting.
04/19/2022	Engaged a Legacy Household and scheduled a Zoom meeting to review the Legacy Ranking meeting.
04/19/2022	Engaged a Legacy Household regarding their new Roommate and the living conditions since the new roommate (Vested-Post Resident) moved into the unit.
04/19/2022	Engaged a Legacy Household who request information regarding the Legacy Ranking meetings, which was provided.
04/19/2022	Engaged a Legacy Household Resident with questions about BMR housing as well as our options for transitioning housing and scheduled a Zoom meeting.
04/19/2022	Spoke with a Vested Household Resident and provided assistance with contacting MOHCD to inform the HBMR Program Specialist that the one of the Vested Resident (Husband) had passed and the Wife would like to move forward with purchasing the BMR as the sole Buyer of the BMR Condo on Yerba Buena Island.
4/19/2022	Engaged a Legacy Household and provided the requirements to apply for In-Lieu Payment.
<b>4/18/2022</b>	<b>Sent 313 emails to Legacy Residents to provide direct links to FAQ and Legacy Household Ranking slide deck.</b>



**Record of Community Engagement  
January 1 through June 30, 2022**



<i>Date</i>	<i>Outreach</i>
4/18/2022	Engaged Legacy Household and rescheduled a meeting with the Resident to further discuss the Legacy Household Ranking process.
4/18/2022	Engaged a Vested Resident regarding questions about the status of purchase the BMR on Yerba Buena Island and MOHCD approval.
4/16/2022	Spoke with Legacy Household and requested documents to the approval of their Down Payment Assistance to purchase a BMR.
4/13/2022	Engaged Legacy Household that needed assistance with resetting his password with access to Portal.
4/13/2022	Engaged Vested Resident about the Legacy Household Ranking and their status as a Vested Resident.
4/12/2022	Engaged Vested Resident who has concern what future housing will be available for him as a Vested Resident in 2024.
4/12/2022	Spoke with a Legacy Household and sent the Resident a copy of the Slide Deck from the Legacy Household Ranking meeting.
4/11/2022	Engaged Legacy Household who was concern about the available bedrooms for Transition Units.
4/11/2022	Engaged Legacy Household who called to discuss the Legacy Household Ranking date of May 5 <sup>th</sup> and is this a drop-dead date for the Legacy Household Ranking. I helped the Resident to understand that May 5 <sup>th</sup> is for the Legacy Household Ranking only. No one will be asked to move at that time. The first voluntarily moves to C3.1 will be in 2023 and if the units aren't filled by volunteers, TIDA will offer Transition Units according to the Legacy Household Ranking Order.
4/11/2022	Engaged Legacy Household requesting a map of the location of each building where the 164 plus legacy households will be placed once all 683 units are built by end of 2024. Explained that we don't have details about all 683 units at this time. I will follow up with Resident with the information we do have on the first development.
4/11/2022	Engaged Legacy Household to set up an appointment via Zoom to discuss a Legacy Household Ranking.
4/9/2022	Spoke with a Legacy Household to schedule a meeting to discuss Legacy Household Ranking and transitional.
4/9/2022	Spoke a Legacy Household to review the Transitional Housing options and the In-Lieu Payment option.
4/9/2022	Spoke with a Legacy Household and a Post-Vested Resident and addressed their concerns about moving together once the Transitional Housing is offered to their Household.
4/9/2022	Engaged a Legacy Household with questions regarding the Legacy Household Ranking presentation.
4/9/2022	Spoke with three Legacy Residents regarding his status as a Legacy Household and what's the next move for the Legacy Household Ranking.
4/9/2022	<b>Held Virtual Legacy Household Ranking Meeting for Legacy Residents.</b>
4/7/2022	Engaged a Legacy Household that would like to apply for In-Lieu Payment for her household.
4/6/2022	Spoke with a Legacy Household who requested a Zoom meeting to discuss the Legacy Household Ranking.
4/6/2022	Engaged a Vested Resident regarding questions about future housing on Treasure Island for Vested Residents.
4/6/2022	Engaged a Legacy Household regarding what's needed to confirm their son is on the lease.
4/6/2022	Engaged a Legacy Household and provide help with accessing the Portal.



**Record of Community Engagement  
January 1 through June 30, 2022**



<b>Date</b>	<b>Outreach</b>
4/6/2022	<b>Held Virtual Legacy Household Ranking Meeting for Legacy Residents.</b>
4/5/2022	Engaged a Legacy Household regarding Down Payment Assistance approval and request a copy their identification (Driver License).
4/5/2022	Spoke with the wife of Vasil Azarov. Mr. Azarov passed away. She believes she will continue with her effort to purchase a BMR Condo at The Bristol on Yerba Island.
4/5/2022	Spoke with John Stewart Company Assistance Manager and I was informed of the passing of Vasil Azarov.
4/5/2022	Engaged a Vested Resident regarding the status of purchasing a BMR Condo at the Bristol on Yerba Island.
4/4/2022	Engaged Legacy BMR Purchaser and reviewed their Identification for the approval of their Down Payment Assistance.
4/1/2022	Engaged two Legacy and one Vested Household regarding their status of the purchasing a BMR Condo at the Bristol on Yerba Island.
3/30/2022	Spoke with two Legacy Residents who requested a record copy of Legacy Household Ranking meeting.
3/30/2022	Spoke with Legacy Household about the Door Hangers and Legacy Household Ranking meeting scheduled for April 6 <sup>th</sup> and April 9 <sup>th</sup> and stated TI Advisors are doing a great job.
3/28/2022	<b>Delivered 164 Door Hanger invitations to the Legacy Household Ranking Community Meeting.</b>
3/25/2022	Spoke with Legacy Household and updated them on the status of his In-Lieu Payment check and confirmed his address.
3/24/2022	<b>Sent 313 Legacy Household Ranking invitations to Legacy Residents via email and the TI Advisor Portal.</b>
3/22/2022	Engaged Legacy Household about the minors who reside in the household and their name were provided.
3/21/2022	Spoke with a Legacy Household regarding a request from MOHCD for details on the TIDA down payment assistance.
3/16/2022	Engaged Legacy Household regarding moving to a new unit and concern when the units will be available.
3/16/2022	Engaged Legacy Household regarding moving to a new unit and concern when the units will be available.
3/9/2022	Spoke with two Legacy Household and discuss the future housing on Treasure Island and when would the new units be available.
3/7/2022	Engaged a passed Legacy Household to confirm his address and share this information with the City of San Francisco Controller.
3/2/2022	Engaged Legacy Household regarding to the status of signing the In-Lieu Payment documents.
3/2/2022	Engaged a Legacy Household about the availability of renting future house when the new buildings are built.
3/1/2022	Spoke with 3 Legacy Household and 3 Vested Residents about the status of submitting their application.
3/1/2022	Engaged a Legacy Household regarding access to the TI Advisor Portal and sent link to the Resident.
2/28/2022	Engaged a Legacy Household about his plans to move and applying for In-Lieu Payment.
2/25/2022	Spoke with Legacy Household regarding moving to a new unit once the new units are built on Treasure Island.
2/23/2022	Spoke with Legacy Household who's interested in applying for In-Lieu Payment and provided an answer when the amounts for In-Lieu Payment will change.



**Record of Community Engagement  
January 1 through June 30, 2022**



<i>Date</i>	<i>Outreach</i>
2/17/2022	Engaged a Legacy Household who needed help with purchasing the BMR at the Bristol to determine who was her First Home Homebuyer Counselor.
2/14/2022	Spoke with a Vested Resident to follow up with previous questions regarding the DAHLIA Lottery and asked if the Residents could provide an answer for the questions below? How many people will be moving into the unit (names)? What Condo do you wanting? What is their Bedroom size and Price point? Who is be left in your Household once you move?
2/14/2022	Engaged Legacy Household and addressed questions about future new unit on TI Island.
2/11/2022	Spoke with two Legacy Residents and provided the status of their In-Lieu Payment check and the tracking number for the priority mail.
2/11/2022	Engaged 5 Legacy and 3 Vested Residents and inquired if the Residents could provide an answer for the questions below? How many people will be moving into the unit (names)? What Condo do you wanting? What is their Bedroom size and Price point? Who is be left in your Household once you move?
2/9/2022	Engaged 5 Legacy and 3 Vested Residents to confirm the number they received from the DAHLIA Lottery for the Bristol BMR Condos.
2/8/2022	Participated in the MOHCD DAHLIA Lottery for BMR Condominiums at The Bristol on YBI!  Supported 5 Legacy and 3 Vested Residents prior to and during the Lottery to clarify the Treasure Island Preference number for Legacy and Vested Residents.
2/2/2022	Spoke with Legacy Household regarding the status final In-Lieu Payment check.
1/28/2022	Engaged a Legacy Household for an update on the status of her In-Lieu Payment check.
1/26/2022	Spoke with 7 Legacy Households and 2 Vested Households who qualified to purchase a BMR on Yerba Buena Island. Offered congratulations and offered to provide assistance as needed. Inquired on their plans moving forward to the DAHLIA Lottery.
1/24/2022	Engaged a Legacy Household regarding the BMR on Yerba Island and the need to complete her First Time Homebuyer classes to purchase a BMR.
1/20/2022	Engaged a Legacy Household and provided an update on when the In-Lieu Payment new numbers will be released.
1/9/2022	Spoke with a Legacy Household who called about the changes taken place on Treasure Island with all of the construction and complement on the great job the TI Advisors are doing.
1/19/2022	Engaged a Legacy Household who were inquiring about BMR's to purchase on Treasure Island.
1/18/2022	MOHCD held lottery for Below Market Rate (BMR) Condominiums at The Bristol on YBI.
1/18/2022	Spoke with a Legacy Household who was concerned about future housing on Treasure Island and informed the Resident he would receive an update once the new unit are available. Spoke with former YBI resident regarding Bristol BMR purchase opportunity and future opportunities to purchase BMR condominiums.
1/17/2022	<b>Sent 88 email notifications to remind occupants of The Bristol BMR application period on 1/18/2022.</b>
1/5/2022	Engaged a Vested Resident regarding the completion of the First Time Homebuyer classes and assisted with contacting the organization he is working to complete the classes.



**Record of Community Engagement  
January 1 through June 30, 2022**



<b><i>Date</i></b>	<b><i>Outreach</i></b>
1/5/2022	Spoke with Legacy Household and BE Spouse and provided the requirements needed to apply for In-Lieu Payment.
1/3/2022	Engaged a Vested Resident about the status of her back rent and who she should contact to resolve the matter.
1/3/2022	Spoke with a Legacy Household regarding purchasing a BMR on Yerba Buena Island.
1/3/2022	Engaged Legacy Household and addressed questions about future housing on Treasure Island.

## TIDA BOD Meeting

### One Treasure Island Program Report

Nella Goncalves, Deputy Director

July 2022

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- **COVID 19 Island-wide Services Coordination**

COVID testing and vaccines continue. One Treasure Island still has At-Home COVID tests to distribute to the Treasure Island community for residents who have been exposed to COVID.

- **Food Pantry**

We continue to operate the weekly Food Pantry on Tuesdays with an average of 120 households accessing the pantry.

- **One Treasure Island Programming:**

CTP 12 began on June 6<sup>th</sup> and will run through July 29<sup>th</sup>. There are currently 15 participants in the program and some have begun to interview for employment.

- **Ship Shape Community Center**

The Ship Shape Community Center mask policy remains in place until further notice. We will continue to monitor COVID safety recommendations and act accordingly moving forward.

- **Outreach & Social Media**

Community engagement continues through social media posts, posts on Next Door Treasure Island, fliers on the community boards, in weekly pantry bags and through partnership with the TI housing providers.

**Supplemental Transportation Study Workgroup**

The Supplemental Transportation Study workgroup will meet this evening to review the survey results. 196 surveys were completed. One TI will present the survey results at the next TIDA BOD meeting if permitted. Focus groups dates are in late August to ensure that we have an opportunity to analyze the data from the workgroup and STS survey. The plan is to provide the TIMMA BOD, the TIDA BOD and the CAB with recommendations for supplemental transportation options at their September meetings.

**Community Events**

The Oral History Project grand opening was a big success and banners of the OHP participants are currently located in Building 1. The exhibit will be open through August 31, 2022.

An Emergency Prep Workshop was held on June 4<sup>th</sup>. Attendance was low as only 7 residents attended the workshop, although over 15 registered for the class.

One TI hosted a beginner's self-defense workshop on June 14<sup>th</sup> and it was a successful class although attendance was not high.

Treasure Island marched in the SF Pride Parade on June 26<sup>th</sup> and it was a big success. Several residents from TI marched with One TI and we all had a great time celebrating SF Pride!

In partnership with TIDA, One TI hosted the 3<sup>rd</sup> Island Wide Community meeting on June 15<sup>th</sup> from 6:00 – 7:30 PM. Nineteen individuals participated in the

meeting. Topics discussed included community updates, a presentation by the SF Public Library and SFPD. The next community meeting will be held on August 17, 2022.