

# Tenderloin Emergency Initiative Situation Report

## Operational Period 28

6/20/22-6/26/22

*This situation report is generated every week and represents accomplishments from the crisis operations phase of the Tenderloin Emergency Initiative (TEI). This report includes but is not limited to operations prompted by the Declaration of Emergency for drug overdoses in the Tenderloin, dated December 17, 2021.*

### EXECUTIVE SUMMARY

Activities in Operational Period (OP) 28 focused on adjusting operations in the TEI project area and at the Tenderloin Center (TLC) for multiple planned and spontaneous events, including the Golden State Warriors celebration on 6/20, SF Pride events and parade on 6/26, and First Amendment activities following U.S. Supreme Court decisions this week. Staffing resources for DPW cleaning operations and MTA and SFPD enforcement operations were constrained by these events, resulting in the cancellation of morning and afternoon Joint Field Operations on 6/21, 6/25, and 26, and afternoon operations on 6/24. The TLC was closed on 6/20, reduced hours of operations to a half-day on 6/25, and closed on 6/26 for the SF Pride parade. TLC staff worked to connect guests to other services outside of the parade area during TLC closures.

The Board of Supervisors Budget and Appropriations Committee held hearings on finalizing departmental budgets in OP 27 and 28 and decided to not add additional funding to the TLC past the current sustained operations period, which is set to end on 12/31/22. Following this decision, TLC leadership began working to determine how to connect guests who have come to rely on TLC services with other service providers for a warm hand-off. The number of daily guests who visit the TLC currently averages over 400 since OP 21. In addition, the TLC engaged guests and others in the area about increased enforcement of public drug use to provide information on place-based and outpatient treatment options.

Shelter availability was limited citywide, resulting in fewer placements than in previous OPs. Shelter resources continued to be dedicated to the TLC and operations in priority locations. The Community Health Equity and Promotion (CHEP) team held a pop-up health fair in front of the Main Library on 6/21; the TLC and HSH directed clients to the library to receive services.

### OPERATIONAL PROGRESS REPORTS

Weekly progress reports include the accomplishments according to the OP's objectives and new operational information related to the Tenderloin Emergency Initiative response efforts.

A joint group of City and community stakeholders established the following goal areas as the top issues to address in the Tenderloin. These goal areas track the output of City and non-City partners working on the Tenderloin Emergency Initiative but also outcomes of those efforts measured by impact on the neighborhood. To ensure that operations are directly addressing the goal areas, all objectives must link back to at least one of the following goal areas:

1. Reduce drug sales and violent crime
2. Reduce homelessness and street sleeping

3. Eliminate widespread public drug usage
4. Increase safe passage and accessibility
5. Cleaner sidewalks and streets
6. Reduce fatal and non-fatal overdoses
7. Eliminate widespread street vending
8. Increase connections to care

OPERATIONAL PERIOD 28 (June 20 – June 26)

Objective	Goal Area Crosswalk	Tactics and Response Activities
<p>1. Perform daily joint field outreach and operations at the following priority locations on a rotating basis:</p> <ul style="list-style-type: none"> <li>a. UN Plaza</li> <li>b. 300 Hyde</li> <li>c. Mission 7th-9th</li> <li>d. Laskie Alley</li> <li>e. Shannon Alley</li> <li>f. Myrtle Alley</li> <li>g. 400, 600, 700 Eddy</li> <li>h. 300, 400, 600 Ellis</li> </ul>	<p>All</p>	<ul style="list-style-type: none"> <li>• Performed twice-daily Joint Field Operations Tuesday 6/21 through Friday 6/24. <ul style="list-style-type: none"> <li>○ Tuesday morning operations started at 300 Ellis, and afternoon operations started at Mission between 7<sup>th</sup> and 9<sup>th</sup></li> <li>○ Wednesday morning operations started at Mission between 7<sup>th</sup> and 9<sup>th</sup>, and afternoon operations started at 700 Eddy</li> <li>○ Thursday morning operations started at Shannon Alley, and afternoon operations started at 300 Hyde</li> <li>○ Friday morning operations started at 400 Eddy, and afternoon operations were canceled for preparations for SF Pride</li> <li>○ Saturday and Sunday operations were canceled for SF Pride</li> </ul> </li> <li>• Operations included SFFD, DEM, DPH, MTA, DPW, CBOs, and SFPD representatives.</li> <li>• SFPD maintained increased levels of staffing in the TEI project area, especially focusing on enforcement at UN Plaza. The following enforcement activities occurred in the priority locations during OP 28: <ul style="list-style-type: none"> <li>○ One instance of arrest for possession of a stolen vehicle on the 500 block of Ellis</li> <li>○ Two instances of arrest for aggravated assault on the 400 block of Ellis</li> <li>○ One instance of arrest for an outstanding warrant on the 400 block of Eddy</li> <li>○ One instance of arrest for aggravated assault on the 700 block of Eddy</li> <li>○ One instance of arrest for aggravated assault on the 300 block of Eddy</li> <li>○ One instance of arrest for aggravated assault on Turk at Jones</li> </ul> </li> </ul>

		<ul style="list-style-type: none"> <li>○ Three instances of arrest for an outstanding warrant, drug sales, and violation of a stay away order on the 400 block of Eddy</li> <li>○ One instance of arrest for possession of a stolen vehicle on the 400 block of Hyde</li> <li>○ Two instances of arrest for outstanding warrants on the 300 block of Turk</li> <li>○ Three instances of arrest for outstanding warrants at UN Plaza</li> <li>○ One instance of arrest for possession of a firearm at 8<sup>th</sup> and Market</li> <li>○ One instance of arrest for an outstanding warrant at 8<sup>th</sup> and Mission</li> <li>○ One instance of arrest for an outstanding warrant at 7<sup>th</sup> and Mission</li> <li>● MTA maintained enforcement activities in all priority locations. 46 citations were issued on 6/22. No citations were issued in UN Plaza in OP 28.</li> <li>● DPW corridor staff maintained a presence in all priority locations Monday through Friday, 8 a.m. through 5 p.m., maintaining cleanliness.</li> <li>● DPW conducted the weekly power washing within the Tenderloin Center (TLC) exterior footprint.</li> <li>● TLC personnel conducted outreach in UN Plaza to connect individuals to resources and social space through the TLC.</li> <li>● HSH HOT Teams conducted outreach in all priority locations Tuesday through Friday.</li> <li>● HSOC supported TEI efforts in the project area at 12<sup>th</sup> and Market on 6/21 and 6/24 to address an increase in tents.</li> <li>● Field outreach was performed at each priority location between 6/21 and 6/24 by DPH and DPH-affiliated community providers, including the SF AIDS Foundation fentanyl team, SF Community Health Center Project REACT, Felton Engagement Specialist Team, and Code Tenderloin.</li> <li>● The Community Health Equity and Promotion (CHEP) team held a pop-up health fair in front of the Main Library on 6/21; the TLC and HSH directed clients to the library to receive services.</li> </ul>
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<p>2. Make necessary operational adjustments during OP 28 for The Golden State Warriors celebration on 6/20 and SF Pride on 6/24-26.</p>	<p>Reduce homelessness and street sleeping</p> <p>Eliminate widespread public drug usage</p> <p>Increase safe passage and accessibility</p> <p>Cleaner sidewalks and streets</p> <p>Reduce fatal and non-fatal overdoses</p> <p>Eliminate widespread street vending</p> <p>Increase connections to care</p>	<ul style="list-style-type: none"> <li>• Joint Field Operations were canceled on 6/20 due to the Golden State Warriors celebration parade, which took place partially in the TEI project area.</li> <li>• Joint Field Operations were canceled on 6/25 and 6/26 due to SF Pride.</li> <li>• The TLC was closed on 6/20 for the Golden State Warriors celebration parade.</li> <li>• TLC hours of operations were reduced to 8 a.m. – 2 p.m. on 6/25 to prepare for the SF Pride parade on 6/26, and the TLC remained closed on 6/26.</li> <li>• TLC staff communicated the closures to TLC guests and provided connections to alternative service providers to ensure continuity of services for guests.</li> </ul>
<p>3. Document the progress of enforcement activities for vending at UN Plaza throughout the OP.</p>	<p>Eliminate widespread street vending</p>	<ul style="list-style-type: none"> <li>• DPW conducted vending enforcement deployments at UN Plaza on three days during OP 28. During these deployments, all interactions resulted in the immediate cessation of the vending activities and dispersal of the vendors without incident.</li> <li>• Planning for increased staffing and enforcement capacity is ongoing.</li> <li>• Regulations regarding the street vending ordinance outside the UN Plaza are pending review with City departments.</li> </ul>
<p>4. Meet to initiate work to clean up and migrate historical data from old versions of MS Forms</p>	<p>Reduce homelessness and street sleeping</p>	<ul style="list-style-type: none"> <li>• The TEI Data and Intelligence team and TLC data team met to initiate work to connect the TLC PowerBI space to the TLC public dashboard on the <a href="#">"Increase Connections to Care for People in the Tenderloin"</a> page.</li> </ul>

<p>into the new TLC PowerBI space by 6/24 to ensure OP 12-23 data about activities, referrals, and linkages can be sustained upon decommissioning of the TEI Data Tracker that feeds current TEI dashboards.</p>	<p>Eliminate widespread public drug usage</p> <p>Reduce fatal and non-fatal overdoses</p> <p>Increase connections to care</p>	<ul style="list-style-type: none"> <li>• The two data teams completed a crosswalk and vetting of data collected via previous MS Forms.</li> <li>• The integration of data from the TLC PowerBI space into the public dashboards will take place in OPs 29 and 30.</li> </ul>
<p>5. Complete the integration of HSA and HSH data for benefits, shelter, and housing-related connections to care into TLC PowerBI space for more comprehensive reporting about activities, referrals, and linkages by 6/24.</p>	<p>Reduce homelessness and street sleeping</p> <p>Increase connections to care</p>	<ul style="list-style-type: none"> <li>• HSA and HSH data for benefits, shelter, and housing-related connections to care was integrated into the TLC PowerBI space.</li> <li>• The TLC data team implemented filters to ensure that activities, referrals, and linkages are not double-counted from the departmental data systems and data collection on-site.</li> <li>• The integration process included ensuring that personal identifying information for HSA and HSH clients is adequately protected.</li> </ul>
<p>6. Hold listening sessions with Vets Alley and Downtown Investments in Arts &amp; Culture on 6/22.</p>	<p>All</p>	<ul style="list-style-type: none"> <li>• The Equity and Community Engagement team held a listening session with the San Francisco Veterans Mural Project (Veterans Alley), which is located in the priority area of Shannon Alley, on 6/22.</li> <li>• The listening session with the Downtown Investments in Arts and Culture group was rescheduled to 6/27.</li> </ul>
<p>7. Present initial findings from public polling survey to Policy Group on 6/21 and determine next steps for analysis and distribution by 6/24.</p>	<p>Reduce drug sales and violent crime</p> <p>Eliminate widespread public drug usage</p>	<ul style="list-style-type: none"> <li>• Data analysis of the public opinion survey is ongoing.</li> <li>• Initial high-level themes, including the consistency of responses across all demographics and the community's assertion that priority problems outlined within the TEI remain priorities after 6 months of crisis operations, were shared with the Policy Group on 6/21.</li> <li>• Next steps for distribution of results and themes are contingent on completing additional analysis of survey responses.</li> </ul>

	<p>Increase safe passage and accessibility</p> <p>Cleaner sidewalks and streets</p>	
<p>8. Finalize and launch the sustained operations meeting cadence and other transition to sustained operations goals by 6/24.</p>	<p>All</p>	<ul style="list-style-type: none"> <li>• TEI leadership for crisis operations met with CPC to present a proposed meeting cadence for sustained operations.</li> <li>• Meeting cadence for sustained operations will be finalized and adjusted during OP 29.</li> <li>• In general, sustained operations will include fewer meetings than crisis operations due to the framework of collaboration across agencies that was built during the crisis operations phase.</li> </ul>

## METRICS TRACKING – OPERATIONAL PERIOD 28

### OP 28 Priority Locations:

Data tracked via point-in-time site assessment between 0730-0930 daily except weekends which may vary in time.

#### **UN Plaza**

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/20	<i>Not assessed on 6/20</i>								
6/21	30	12	2	N	0	Y	N/A	Y	N
6/22	15	10	2	N	0	Y	N/A	Y	N
6/23	8	8	2	N	0	Y	N/A	Y	Y
6/24	6	12	3	N	0	Y	N/A	Y	Y
6/25	8	13	1	N	0	Y	N/A	Y	Y
6/26	<i>Not assessed on 6/26</i>								

#### **300 Block of Hyde**

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/20	<i>Not assessed on 6/20</i>								
6/21	35	9	0	N	0	Y	N/A	Y	N
6/22	35	9	0	N	0	Y	N/A	Y	N
6/23	9	12	0	N	0	Y	N/A	Y	N
6/24	6	9	0	N	0	Y	N/A	Y	N
6/25	4	8	0	N	0	Y	N/A	Y	Y
6/26	<i>Not assessed on 6/26</i>								



### Mission between 7<sup>th</sup> and 8<sup>th</sup>

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/20	<i>Not assessed on 6/20</i>								
6/21	9	4	1	N	0	Y	Y	N	N
6/22	3	4	1	N	0	Y	Y	N	N
6/23	0	0	0	N	0	Y	N	Y	N
6/24	<i>Not assessed on 6/24</i>								
6/25	2	9	0	N	0	Y	N	N	N
6/26	<i>Not assessed on 6/26</i>								

### Mission between 8<sup>th</sup> and 9<sup>th</sup>

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/20	<i>Not assessed on 6/20</i>								
6/21	25	10	9	N	0	Y	Y	N	N
6/22	28	10	9	N	0	Y	Y	N	N
6/23	4	11	0	N	0	Y	N	Y	N
6/24	9	11	0	N	0	Y	N	N	N
6/25	4	7	0	N	0	Y	N	N	N
6/26	<i>Not assessed on 6/26</i>								

### Laskie Alley

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/20	<i>Not assessed on 6/20, 6/21, and 6/22</i>								
6/21									
6/22									
6/23	2	0	11	N	0	Y	N/A	N	N
6/24	<i>Not assessed on 6/24, 6/25, and 6/26</i>								

6/25	
6/26	

### Shannon Alley

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/20	<i>Not assessed on 6/20</i>								
6/21	2	1	3	N	0	Y	N/A	N	N
6/22	2	1	3	N	0	Y	N/A	N	N
6/23	2	2	5	N	0	Y	N/A	N	N
6/24	0	0	2	N	0	Y	N/A	N	N
6/25	0	0	2	N	0	Y	N/A	Y	N
6/26	<i>Not assessed on 6/26</i>								

### Myrtle Alley

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/20	<i>Not assessed on 6/20</i>								
6/21	5	3	4	N	0	Y	N/A	N	N
6/22	6	3	4	N	0	Y	N/A	N	N
6/23	0	2	4	N	0	Y	N/A	N	N
6/24	<i>Not assessed on 6/24</i>								
6/25	1	1	4	N	0	Y	N/A	N	N
6/26	<i>Not assessed on 6/26</i>								

### 400 Block of Eddy

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/20	<i>Not assessed on 6/20</i>								
6/21	10	6	0	N	0	Y	N/A	Y	Y

6/22	12	6	0	N	0	Y	N/A	Y	Y
6/23	3	8	0	N	0	Y	N/A	Y	Y
6/24	1	0	4	N	0	Y	N/A	N	N
6/25	3	5	0	N	0	Y	N/A	Y	Y
6/26	<i>Not assessed on 6/26</i>								

### 600 Block of Eddy

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/20	<i>Not assessed on 6/20</i>								
6/21	6	2	0	N	0	Y	N/A	Y	N
6/22	8	2	0	N	0	Y	N/A	Y	N
6/23	1	8	0	N	0	Y	N/A	N	N
6/24	0	3	0	N	0	Y	N/A	Y	N
6/25	2	4	0	N	0	Y	N/A	Y	N
6/26	<i>Not assessed on 6/26</i>								

### 700 Block of Eddy

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/20	<i>Not assessed on 6/20</i>								
6/21	5	1	0	N	0	Y	Y	N	N
6/22	5	1	0	N	0	Y	Y	N	N
6/23	2	4	1	N	0	Y	N	N	N
6/24	<i>Not assessed on 6/24</i>								
6/25	2	4	0	N	0	Y	N	Y	N
6/26	<i>Not assessed on 6/26</i>								

### 300 Block of Ellis

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/20	<i>Not assessed on 6/20</i>								
6/21	15	3	1	N	0	Y	N/A	Y	N
6/22	14	3	1	N	0	Y	N/A	Y	N
6/23	4	2	1	N	0	Y	N/A	Y	N
6/24	3	0	1	N	0	Y	N/A	Y	N
6/25	3	2	1	N	0	Y	N/A	Y	N
6/26	<i>Not assessed on 6/26</i>								

### 400 Block of Ellis

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/20	<i>Not assessed on 6/20</i>								
6/21	9	2	0	N	0	Y	N/A	N	N
6/22	9	1	0	N	0	Y	N/A	N	N
6/23	1	4	0	N	0	Y	N/A	Y	N
6/24	1	0	0	N	0	Y	N/A	N	N
6/25	3	0	0	0	Y	N	N/A	Y	N
6/26	<i>Not assessed on 6/26</i>								

### 600 Block of Ellis

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/20	<i>Not assessed on 6/20</i>								
6/21	15	6	0	N	0	Y	N/A	N	N
6/22	17	6	0	N	0	Y	N/A	N	N
6/23	3	9	0	N	0	Y	N/A	Y	N
6/24	1	3	1	N	0	Y	N/A	N	N

6/25	1	6	1	N	0	Y	N/A	Y	N
6/26	<i>Not assessed on 6/26</i>								

Note: "Problem Behaviors" are defined as a person exhibiting one or more of the following: lying down on a sidewalk or street, reacting to internal stimuli in a way that is causing public consternation, walking through the street without regard to traffic, no attempt at hygiene, inappropriately clothed for the weather, exposed genitalia, public hoarding, lack of awareness of surroundings, public defecation. "Drug activity" is defined as visible drug dealing or open-air drug use. "Problem vehicles" are defined as vehicles that are either abandoned or missing major components such as windshields, doors, or major engine parts.

#### Dashboard links and metrics by goal area:

### **Reduce drug sales and violent crime**

Data on arrests for narcotic sales and assault/battery, the quantity of narcotics seized, and emergency calls to 911 made in the Tenderloin to report a violent crime can be found on the public dashboard: [Reducing violent crime and drug sales in the Tenderloin](#)

- Calls for service: 1,212
  - Priority A (in-progress crimes that pose imminent dangers to safety or major property damage): 229
  - Priority B (crimes that just occurred where suspects may still be nearby): 285
  - Priority C (non-emergency crimes where there is no present threat to life or property and no suspects are nearby): 698

### **Reduce homelessness and street sleeping**

Data on encounters with people experiencing homelessness, placements into shelter, housing assessments and placement into housing, tent counts, and calls for service regarding encampments can be found on the public dashboard: [Reducing homelessness and street sleeping in the Tenderloin](#)

### **Cleaner sidewalks and streets**

Data on requests for street cleaning and amounts of waste removed by DPW can be found on the public dashboard: [Cleaner sidewalks and streets in the Tenderloin](#)

- Public Works:
  - Number of power washings completed: 82
- Urban Alchemy:
  - Trash bags filled: 551

### **Increase safe passage and accessibility**

Data on streetlight repairs, curb and sidewalk repairs, and responses to blocked streets and sidewalks can be found on the public dashboard: [Increasing safe passage and accessibility in the Tenderloin](#)

- Urban Alchemy

- Positive engagements: 15,766
- Social norm interventions: 3,203
- De-escalation interventions: 611
- 911 requests: 2
- 311 requests: 20
- Needles collected: 1,120

### **Reduce widespread public drug use**

- Tenderloin Center
  - Total number of visits: 1,638

### **Reduce fatal and non-fatal overdoses**

Data on overdose reversals by EMS, Tenderloin Center staff, and community members, as well as the number of naloxone doses distributed to the community and accidental overdose deaths can be found on the public dashboard: [Reducing fatal and non-fatal overdoses in the Tenderloin](#)

- Number of overdose reversals:
  - Urban Alchemy: 2

### **Eliminate widespread street vending**

- Metrics TBD

### **Increased access to care**

Data on requests, on-site activities, referrals, and linkages to care services through the Tenderloin Center can be found on the public dashboard: [Increasing connections to care for people in the Tenderloin](#)

The data shown for dignity services, on-site activities, referrals, and linkages in the dashboard is cumulative. Data for the Operational Period only is shown below.

- Street Crisis Response Team (SCRT)
  - Number of encounters: 12
- Felton Institute's Street Team (FEST)
  - Number of engagements/encounters: 345
  - Number of referrals to medical treatment, mental health treatment, substance use disorder treatment: 294
- Community Health Equity & Promotion & Persons Experiencing Homelessness Outreach Team data was not available as of publication

### Tenderloin Center:

- Dignity Services Provided:
  - Showers: 121
  - Laundry: 50
  - Hot meals: 1,725
- On-site Activities:
  - Social services: 172

- Physical health: 22
- Behavioral health: 193
- Referrals:
  - Social services: 30
  - Physical health: 10
  - Behavioral health: 24
- Completed linkage:
  - Social services: 4
  - Physical health: 4
  - Behavioral health: 3

Tenderloin Center Notes:

The TLC is an opportunity for guests to connect to shelter and housing among other services. However, data on completed connections to shelter, housing assessments, or housing is included in the goal area of “reducing homelessness and street sleeping” and is not duplicated in this goal area.

“Dignity Services” include showers, laundry, and food provided to guests at the TLC. “On-site Activities” include a guest receiving a service at the TLC, including completing a housing assessment or benefits application, being navigated to an on-site service, attending a support group or a one-on-one therapy session, getting an HIV test, or receiving an essential item such as clothing, wound supplies, or a hygiene kit. On-site activities related to dignity services (meals, showers, and food) are reported in the section above. “Referrals” occur when staff initiates a process for a guest to access a service off-site. This may include a service navigator helping a guest set up a primary care appointment, enroll in an employment training course, or providing information and supporting a guest to access a specific health or social service. “Linkages” occur when a guest is confirmed as having connected to a service. Connections include confirmed enrollments in a public benefit such as Medi-Cal, confirmed move-in to a housing or shelter program, or confirmed engagement in a health service following a TLC referral.