

Tenderloin Emergency Initiative Situation Report

Operational Period 27

6/13/22-6/19/22

This situation report is generated every week and represents accomplishments from the crisis operations phase of the Tenderloin Emergency Initiative (TEI). This report includes but is not limited to operations prompted by the Declaration of Emergency for drug overdoses in the Tenderloin, dated December 17, 2021.

EXECUTIVE SUMMARY

The transition from crisis to sustained operations in the Tenderloin continued in Operational Period (OP) 27. City Planning transitioned the TEI Stakeholder group to a new model for TEI sustained operations. The new model incorporates the [Tenderloin Community Action Plan](#) to ensure continuation of short-, mid-, and long-term objectives and actions. A decision was reached that going into sustained operations, Joint Field Operations will continue 7 days a week under the coordination of City Planning.

The Tenderloin Center (TLC) also continued the transition to sustained operations through 12/31. On 6/16, TLC leadership presented the budget for sustained operations to the Board of Supervisors Finance and Appropriations Committee. An opportunity for public comment will be available in OP 28. A new TLC Director for sustained operations was hired in OP 27, and onboarding will continue in OP 28. The TLC expanded hours for the living room for guests exploring sobriety to 9 a.m. to 5 p.m.

On 6/16, DPW, the lead agency for illegal vending enforcement, began engagement and enforcement of unpermitted street vending, including in UN Plaza, pursuant to [recent legislation that restricted vending](#). SFPD and Park Rangers supported DPW in this effort.

Additional Activities/Highlights:

- An updated "[Increase Connections to Care for People in the Tenderloin](#)" page was published as part of the TEI Data and Reports suite of pages on 6/17. The dashboard for "[Service activities, referrals, and linkages made at the TLC](#)" now has HSA benefits data added to the cumulative TLC counts.
- Urban Alchemy activated the north side of McAllister between Jones and Leavenworth and Jones between McAllister and Golden Gate on 6/15 to provide public safety, engagement, and de-escalation. Community stakeholders provided positive feedback on Urban Alchemy's extended deployment hours in the Theater District.
- The Equity and Community Engagement team held a listening session with the Lighthouse for the Blind on 6/13.

OPERATIONAL PROGRESS REPORTS

Weekly progress reports include the accomplishments according to the OP's objectives and new operational information related to the Tenderloin Emergency Initiative response efforts.

A joint group of City and community stakeholders established the following goal areas as the top issues to address in the Tenderloin. These goal areas track the output of City and non-City partners working on the Tenderloin Emergency Initiative but also outcomes of those efforts measured by impact on the neighborhood. To ensure that operations are directly addressing the goal areas, all objectives must link back to at least one of the following goal areas:

1. Reduce drug sales and violent crime
2. Reduce homelessness and street sleeping
3. Eliminate widespread public drug usage
4. Increase safe passage and accessibility
5. Cleaner sidewalks and streets
6. Reduce fatal and non-fatal overdoses
7. Eliminate widespread street vending
8. Increase connections to care

OPERATIONAL PERIOD 27 (June 13 – June 19)

Objective	Goal Area Crosswalk	Tactics and Response Activities
<p>1. Perform daily joint field outreach and operations at the following priority locations on a rotating basis:</p> <ul style="list-style-type: none"> a. UN Plaza b. 400, 600, 700 Eddy c. 300, 400, 600 Ellis d. 300 Hyde e. Mission 7th-9th f. Laskie Alley g. Myrtle Alley h. Shannon Alley 	<p>All</p>	<ul style="list-style-type: none"> • Performed twice-daily Joint Field Operations Monday 6/13 through Sunday 6/19. <ul style="list-style-type: none"> ○ Monday morning operations started at Mission between 7th and 9th, and afternoon operations started at 300 Hyde ○ Tuesday morning operations started at Laskie Alley, and afternoon operations started at Mission between 7th and 9th ○ Wednesday morning operations started at 400 Eddy, and afternoon operations started at Laskie Alley ○ Thursday morning operations started at Shannon Alley, and afternoon operations started at Myrtle Alley ○ Friday morning operations started at 400 Eddy, and afternoon operations started at Shannon Alley ○ Saturday morning operations were reassigned due to alternative priorities, and afternoon operations started at 400 Eddy ○ Sunday morning operations were reassigned due to alternative priorities, and afternoon operations started at 300 Hyde • Operations included SFFD, DEM, DPH, MTA, DPW, CBOs, and SFPD representatives. DPW was unavailable on 6/19. • SFPD maintained increased levels of staffing in the TEI project area, especially focusing on enforcement at UN Plaza. The following enforcement activities occurred in priority areas during this OP: <ul style="list-style-type: none"> ○ 1 instance of arrest for aggravated assault and 4 instances of arrest for warrants at UN Plaza ○ 1 instance of arrest for aggravated assault on the 300 block of Ellis ○ 1 instance of arrest for possession of a stolen vehicle on the 400 block of Ellis

		<ul style="list-style-type: none">○ 1 instance of arrest for possession of narcotics for sale on the 600 block of Eddy○ 1 instance of arrest for an outstanding warrant on the 700 block of Eddy○ 1 instance of arrest for possession of a stolen vehicle at Eddy and Hyde○ 1 instance of arrest for possession of a stolen vehicle at 7th and Stevenson○ 1 instance of arrest for an outstanding warrant at Turk and Hyde● MTA maintained enforcement activities in all priority locations. 57 citations were issued on 6/14, and 45 citations were issued on 6/16. No citations were issued in UN Plaza in OP 27.● DPW corridor staff maintained a presence in all priority locations Monday through Friday, 8 a.m. through 5 p.m., maintaining cleanliness.● DPW conducted the weekly power washing within the Tenderloin Center (TLC) exterior footprint.● TLC personnel conducted outreach in UN Plaza to connect individuals to resources and social space through the TLC.● HSH HOT Teams conducted outreach in all priority locations Monday through Friday.● HSOC supported TEI efforts immediately outside of the project area on Larch on 6/13 and in the project area on Myrtle Alley on 6/14 and Cedar Alley on 6/16. 5 individuals were placed in shelter or safe sleep from Myrtle Alley. 8 out of 12 individuals encountered on Cedar Alley already had shelter placements.● Urban Alchemy activated the north side of McAllister between Jones and Leavenworth and Jones between McAllister and Golden Gate on 6/15 to provide public safety, engagement, and de-escalation.● Field outreach was performed at each priority location between 6/13 and 6/17 by DPH and DPH-affiliated community providers, including the SF AIDS Foundation fentanyl team, SF Community Health Center Project REACT, Felton Engagement Specialist Team, and Code Tenderloin.
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<p>2. Begin enforcement activities for vending at UN Plaza on 6/16 and document progress throughout the OP.</p>	<p>Eliminate widespread street vending</p>	<ul style="list-style-type: none"> • After several weeks of outreach, DPW deployed inspectors to enforce unpermitted street vending, including in the vendor-free zone of UN Plaza in the TEI project area, on 6/17. • DPW was supported by Park Rangers and SFPD in enforcement activities in UN Plaza. • DPW began enforcement of unpermitted street vending on sidewalks on 6/16.
<p>3. Determine and plan for operational adjustments that will be required during OP 28 for SF Pride by 6/17.</p>	<p>Reduce homelessness and street sleeping</p> <p>Eliminate widespread public drug usage</p> <p>Increase safe passage and accessibility</p> <p>Reduce fatal and non-fatal overdoses</p> <p>Eliminate widespread street vending</p> <p>Increase connections to care</p>	<ul style="list-style-type: none"> • This objective will be carried forward to OP 28 due to operational planning needs for the Warriors victory parade that will take place in the TEI project area on 6/20.
<p>4. Continue enhanced safety presence in the evenings along Market St and surrounding corridors and document</p>	<p>Reduce drug sales and violent crime</p> <p>Reduce homelessness and street sleeping</p>	<ul style="list-style-type: none"> • A weekly coordination call was held on 6/14 with SFPD, SFFD, Urban Alchemy, and TEI Leadership to discuss outcomes and feedback of extended presence and to adjust strategies for continued enhanced safety presence. • TEI leadership received positive feedback about Urban Alchemy's extended deployment hours in the Theater District from community members.

effectiveness throughout the OP.	Eliminate widespread public drug usage Increase safe passage and accessibility	
5. Transition leadership of TLC and complete the onboarding of the new TLC Director by 6/17.	All	<ul style="list-style-type: none"> A new TLC Director was hired for sustained operations in OP 27. The hiring and onboarding process will continue in OP 28.
6. Present TLC budget to the Budget and Finance Committee by 6/17.	Reduce homelessness and street sleeping Eliminate widespread public drug usage Reduce fatal and non-fatal overdoses Increase connections to care	<ul style="list-style-type: none"> TLC leadership presented the TLC budget through 12/31/22 to the Board of Supervisors Budget and Appropriations Committee on 6/16. An opportunity for public comment on the TLC budget will be available in OP 28.
7. Publish the "Increase Connections to Care" page with the addition of activities reflected in the TLC dashboard by 6/13.	Increase connections to care	<ul style="list-style-type: none"> An updated "Increase Connections to Care for People in the Tenderloin" page was published as part of the TEI Data and Reports suite of pages on 6/17. The dashboard for "Service activities, referrals, and linkages made at the TLC" now has HSA benefits data added to the cumulative TLC counts.
8. Scope the inclusion of HSA and HSH data that is currently reported in other TEI page	Reduce homelessness and street sleeping	<ul style="list-style-type: none"> The TEI Data and Intelligence team met with the TLC, HSA, and HSH to scope the inclusion of HSA and HSH data showing acceptance into benefits, placements into housing, placements into shelter, and housing assessments as connections to care originating at the TLC.

<p>dashboards into the TLC dashboard to more accurately show connections to care completed at the TLC by 6/17.</p>	<p>Eliminate widespread public drug usage</p> <p>Reduce fatal and non-fatal overdoses</p> <p>Increase connections to care</p>	<ul style="list-style-type: none"> • The TLC will work internally with HSA and HSH to determine how to display these categories on the TLC dashboard in OP 28. • In future OPs, the dashboards showing HSA and HSH metrics will transition to pulling data from departmental data systems, and the MS Forms currently used to collect data on connections to care at the TLC will be demobilized to avoid duplication.
<p>9. Present the sustained operations transition plan to the Policy Group and Mayor’s Office for approval on 6/14.</p>	<p>All</p>	<ul style="list-style-type: none"> • Details of the planned transition from crisis operations to sustained operations in the Tenderloin were co-presented by the Directors of Planning and Emergency Management on 6/14. • Discussion included the future state operational assumptions, community engagement continuation, and overall governance structure. • Some details are still in development, including finalizing future state goals and how these will be incorporated into public dashboards. • In general, the Policy Group was in agreement with the transition plan and supportive of SF Planning taking over the coordination of the long-term investment in the Tenderloin.

METRICS TRACKING – OPERATIONAL PERIOD 27

OP 27 Priority Locations:

Data tracked via point-in-time site assessment between 0730-0930 daily except weekends which may vary in time.

UN Plaza

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/13	0	2	0	N	0	Y	N/A	Y	N
6/14	0	2	0	N	0	Y	N/A	Y	N
6/15	0	12	0	N	0	N	N/A	N	Y
6/16	69	4	0	N	0	Y	N/A	Y	N
6/17	90	11	1	N	0	Y	N/A	Y	Y
6/18	30	12	2	N	0	Y	N/A	Y	N
6/19	30	12	2	N	0	Y	N/A	Y	N

400 Block of Eddy

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/13	4	6	0	N	0	Y	N/A	N	Y
6/14	6	6	0	N	0	Y	N/A	N	Y
6/15	2	1	0	N	0	Y	N/A	Y	Y
6/16	14	0	0	N	0	Y	N/A	N	N
6/17	6	5	0	N	0	N	N/A	Y	N
6/18	10	6	0	N	0	Y	N/A	Y	Y
6/19	10	6	0	N	0	Y	N/A	Y	Y

600 Block of Eddy

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/13	6	7	0	N	0	Y	N/A	N	N
6/14	4	7	0	N	0	Y	N/A	N	N
6/15	<i>Not assessed on 6/15</i>								
6/16	27	0	0	N	0	Y	N/A	N	N
6/17	17	6	0	N	0	N	N/A	Y	N
6/18	6	2	0	N	0	Y	N/A	Y	N
6/19	8	3	0	N	0	Y	N/A	Y	N

700 Block of Eddy

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/13	<i>Not assessed on 6/13 and 6/14</i>								
6/14	<i>Not assessed on 6/13 and 6/14</i>								
6/15	0	12	0	N	0	N	N	Y	N
6/16	13	0	2	N	0	Y	N	N	N
6/17	10	8	3	N	0	N	N	N	N
6/18	5	1	0	N	0	Y	Y	N	N
6/19	4	3	0	N	0	Y	Y	N	N

300 Block of Ellis

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/13	4	4	1	Y	0	Y	N/A	Y	N
6/14	4	4	1	Y	0	Y	N/A	Y	N
6/15	0	0	0	N	0	N	N/A	Y	N
6/16	24	0	0	N	0	Y	N/A	Y	N
6/17	24	8	0	N	0	Y	N/A	Y	N

6/18	15	3	1	N	0	Y	N/A	Y	N
6/19	18	4	1	N	0	Y	N/A	Y	N

400 Block of Ellis

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/13	3	4	0	N	0	Y	N/A	Y	N
6/14	3	4	0	N	0	Y	N/A	Y	N
6/15	0	0	0	N	0	N	N/A	Y	N
6/16	7	0	0	N	0	N	N/A	N	N
6/17	13	5	0	N	0	Y	N/A	N	N
6/18	9	2	0	N	0	Y	N/A	N	N
6/19	8	4	0	N	0	Y	N/A	N	N

600 Block of Ellis

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/13	7	5	0	N	0	Y	N/A	N	N
6/14	8	5	0	N	0	Y	N/A	N	N
6/15	12	12	0	N	0	N	N/A	N	N
6/16	5	0	1	N	0	Y	N/A	N	N
6/17	9	8	0	N	0	N	N/A	N	N
6/18	15	6	0	N	0	Y	N/A	N	N
6/19	15	6	0	N	0	Y	N/A	N	N

300 Block of Hyde

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/13	24	35	1	N	0	Y	N/A	Y	N
6/14	30	35	1	N	0	Y	N/A	Y	N

6/15	2	6	0	N	0	Y	N/A	Y	N
6/16	24	0	0	N	0	Y	N/A	N	N
6/17	42	25	0	N	0	Y	N/A	Y	N
6/18	25	9	0	N	0	Y	N/A	Y	N
6/19	35	9	0	N	0	Y	N/A	Y	N

Laskie Alley

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/13			12				N/A		
6/14	<i>Not assessed on 6/14, 6/15, 6/16, 6/17, 6/18, and 6/19</i>								
6/15									
6/16									
6/17									
6/18									
6/19									

Mission between 7th and 8th

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/13	7	5	1	N	0	Y	Y	N	N
6/14	7	5	1	N	0	Y	Y	N	N
6/15	4	15	2	N	0	Y	Y	N	N
6/16	17	0	0	N	0	Y	N	N	N
6/17	0	16	0	N	0	N	N	N	N
6/18	9	4	1	N	0	Y	Y	N	N
6/19	8	3	1	N	0	Y	Y	N	N

Mission between 8th and 9th

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/13	25	15	1	N	0	Y	Y	N	N
6/14	6	6	0	N	0	Y	Y	N	N
6/15	<i>Not assessed on 6/15</i>								
6/16	52	0	2	N	0	Y	N	N	N
6/17	34	20	0	N	0	Y	Y	Y	Y
6/18	25	10	9	N	0	Y	Y	N	N
6/19	28	8	9	N	0	Y	Y	N	N

Shannon Alley

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/13	1	0	8	N	0	Y	N/A	N	N
6/14	1	0	8	N	0	Y	N/A	N	N
6/15	<i>Not assessed on 6/15</i>								
6/16	0	0	2	N	0	Y	N/A	Y	N
6/17	19	8	5	N	0	Y	N/A	Y	N
6/18	2	1	3	N	0	Y	N/A	N	N
6/19	2	1	3	N	0	Y	N/A	N	N

Myrtle Alley

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/13	5	4	8	N	0	Y	N/A	N	N
6/14	5	4	8	N	0	Y	N/A	N	N
6/15	3	6	12	N	0	Y	N/A	N	N
6/16	10	0	9	N	0	Y	N/A	N	N
6/17	10	2	4	N	0	N	N/A	N	N

6/18	5	3	4	N	0	Y	N/A	N	N
6/19	2	3	4	N	0	Y	N/A	N	N

Note: "Problem Behaviors" are defined as a person exhibiting one or more of the following: lying down on a sidewalk or street, reacting to internal stimuli in a way that is causing public consternation, walking through the street without regard to traffic, no attempt at hygiene, inappropriately clothed for the weather, exposed genitalia, public hoarding, lack of awareness of surroundings, public defecation. "Drug activity" is defined as visible drug dealing or open-air drug use. "Problem vehicles" are defined as vehicles that are either abandoned or missing major components such as windshields, doors, or major engine parts.

Dashboard links and metrics by goal area:

Reduce drug sales and violent crime

Data on arrests for narcotic sales and assault/battery, the quantity of narcotics seized, and emergency calls to 911 made in the Tenderloin to report a violent crime can be found on the public dashboard: [Reducing violent crime and drug sales in the Tenderloin](#)

- Calls for service: 1,171
 - Priority A (in-progress crimes that pose imminent dangers to safety or major property damage): 159
 - Priority B (crimes that just occurred where suspects may still be nearby): 293
 - Priority C (non-emergency crimes where there is no present threat to life or property and no suspects are nearby): 719

Reduce homelessness and street sleeping

Data on encounters with people experiencing homelessness, placements into shelter, housing assessments and placement into housing, tent counts, and calls for service regarding encampments can be found on the public dashboard: [Reducing homelessness and street sleeping in the Tenderloin](#)

Cleaner sidewalks and streets

Data on requests for street cleaning and amounts of waste removed by DPW can be found on the public dashboard: [Cleaner sidewalks and streets in the Tenderloin](#)

- Public Works:
 - Number of power washings completed: 69
- Urban Alchemy:
 - Trash bags filled: 580

Increase safe passage and accessibility

Data on streetlight repairs, curb and sidewalk repairs, and responses to blocked streets and sidewalks can be found on the public dashboard: [Increasing safe passage and accessibility in the Tenderloin](#)

- Urban Alchemy

- Positive engagements: 22,773
- Inviting space interventions: 4,888
- De-escalation interventions: 932
- 911 requests: 4
- 311 requests: 8
- Needles collected: 935

Reduce widespread public drug use

- Tenderloin Center
 - Total number of visits: 2,971

Reduce fatal and non-fatal overdoses

Data on overdose reversals by EMS, Tenderloin Center staff, and community members, as well as the number of naloxone doses distributed to the community and accidental overdose deaths can be found on the public dashboard: [Reducing fatal and non-fatal overdoses in the Tenderloin](#)

- Number of overdose reversals:
 - Urban Alchemy: 2

Eliminate widespread street vending

- Metrics TBD

Increased access to care

Data on requests, on-site activities, referrals, and linkages to care services through the Tenderloin Center can be found on the public dashboard: [Increasing connections to care for people in the Tenderloin](#)

The data shown for dignity services, on-site activities, referrals, and linkages in the dashboard is cumulative. Data for the Operational Period only is shown below.

- Street Crisis Response Team (SCRT)
 - Number of encounters: 10
- Felton Institute's Street Team (FEST)
 - Number of engagements/encounters: 565
 - Number of referrals to medical treatment, mental health treatment, substance use disorder treatment: 353
- Community Health Equity & Promotion & Persons Experiencing Homelessness Outreach Team data was not available as of publication

Tenderloin Center:

- Dignity Services Provided:
 - Showers: 174
 - Laundry: 74
 - Hot meals: 2,250
- On-site Activities:
 - Social services: 343

- Physical health: 38
- Behavioral health: 185
- Referrals:
 - Social services: 48
 - Physical health: 9
 - Behavioral health: 33
- Completed linkage:
 - Social services: 8
 - Physical health: 0
 - Behavioral health: 7

Tenderloin Center Notes:

The TLC is an opportunity for guests to connect to shelter and housing among other services. However, data on completed connections to shelter, housing assessments, or housing is included in the goal area of “reducing homelessness and street sleeping” and is not duplicated in this goal area.

“Dignity Services” include showers, laundry, and food provided to guests at the TLC. “On-site Activities” include a guest receiving a service at the TLC, including completing a housing assessment or benefits application, being navigated to an on-site service, attending a support group or a one-on-one therapy session, getting an HIV test, or receiving an essential item such as clothing, wound supplies, or a hygiene kit. On-site activities related to dignity services (meals, showers, and food) are reported in the section above. “Referrals” occur when staff initiates a process for a guest to access a service off-site. This may include a service navigator helping a guest set up a primary care appointment, enroll in an employment training course, or providing information and supporting a guest to access a specific health or social service. “Linkages” occur when a guest is confirmed as having connected to a service. Connections include confirmed enrollments in a public benefit such as Medi-Cal, confirmed move-in to a housing or shelter program, or confirmed engagement in a health service following a TLC referral.