

STREET OVERDOSE RESPONSE TEAM (SORT)





APRIL 2022 UPDATE

The goals of the San Francisco Street Overdose Response Team are to reduce the risk of opioid-related death of individuals who have recently experienced an overdose, contribute to an overall reduction in overdose deaths through referrals and care coordination with community-based organizations, and to provide support to people who have survived any overdose.

KEY PERFORMANCE INDICATORS

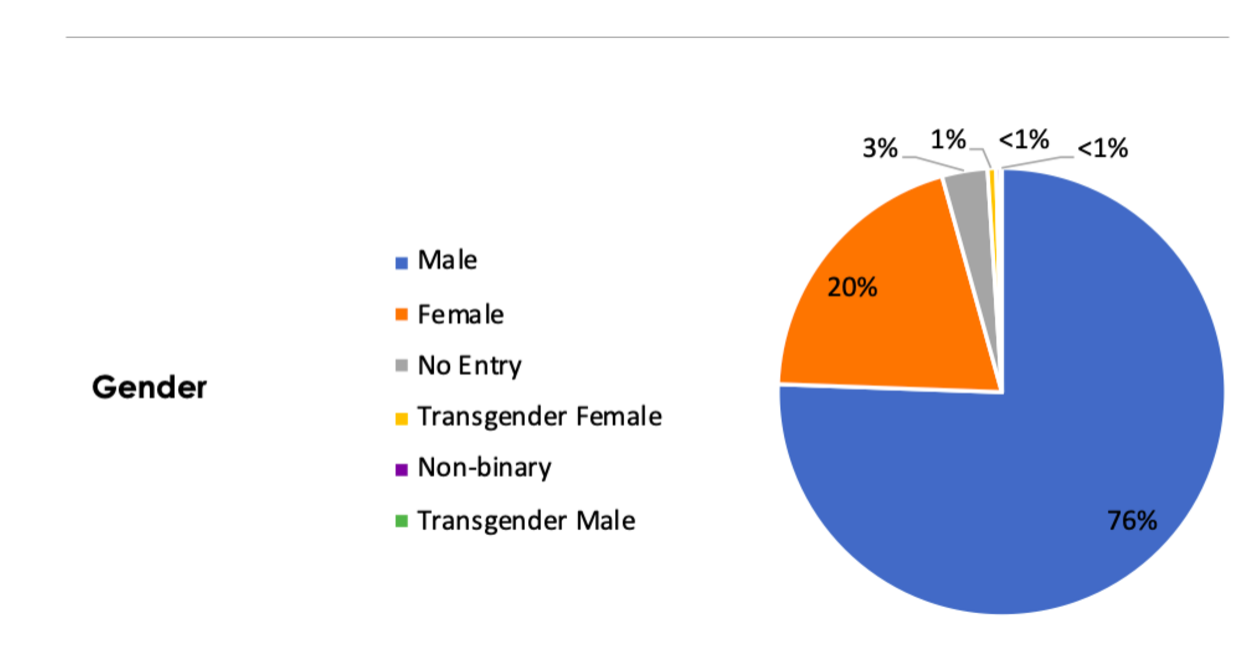
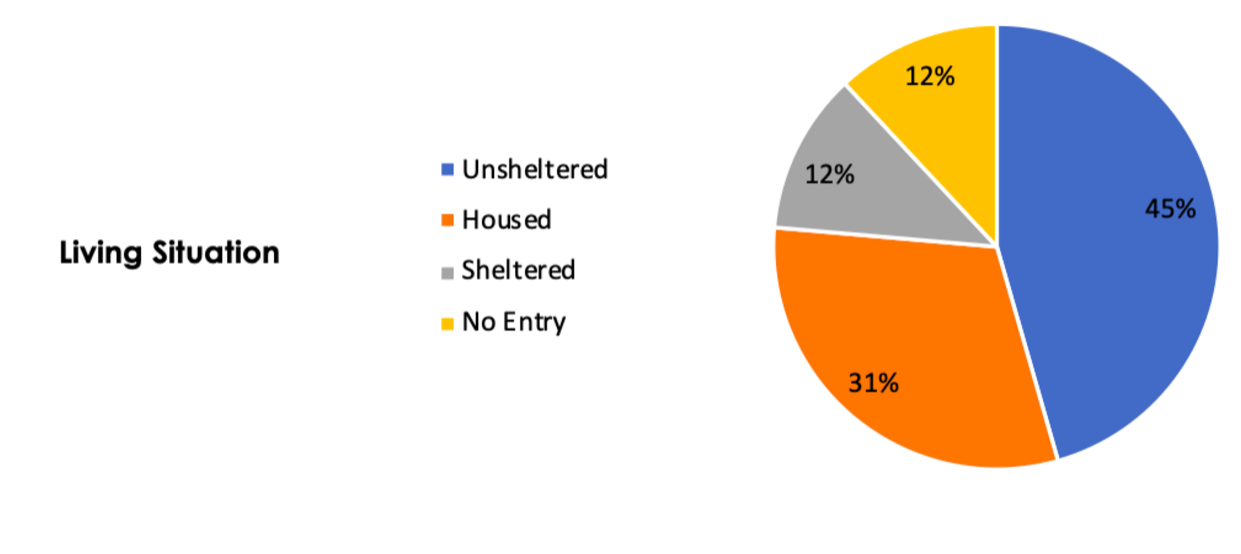
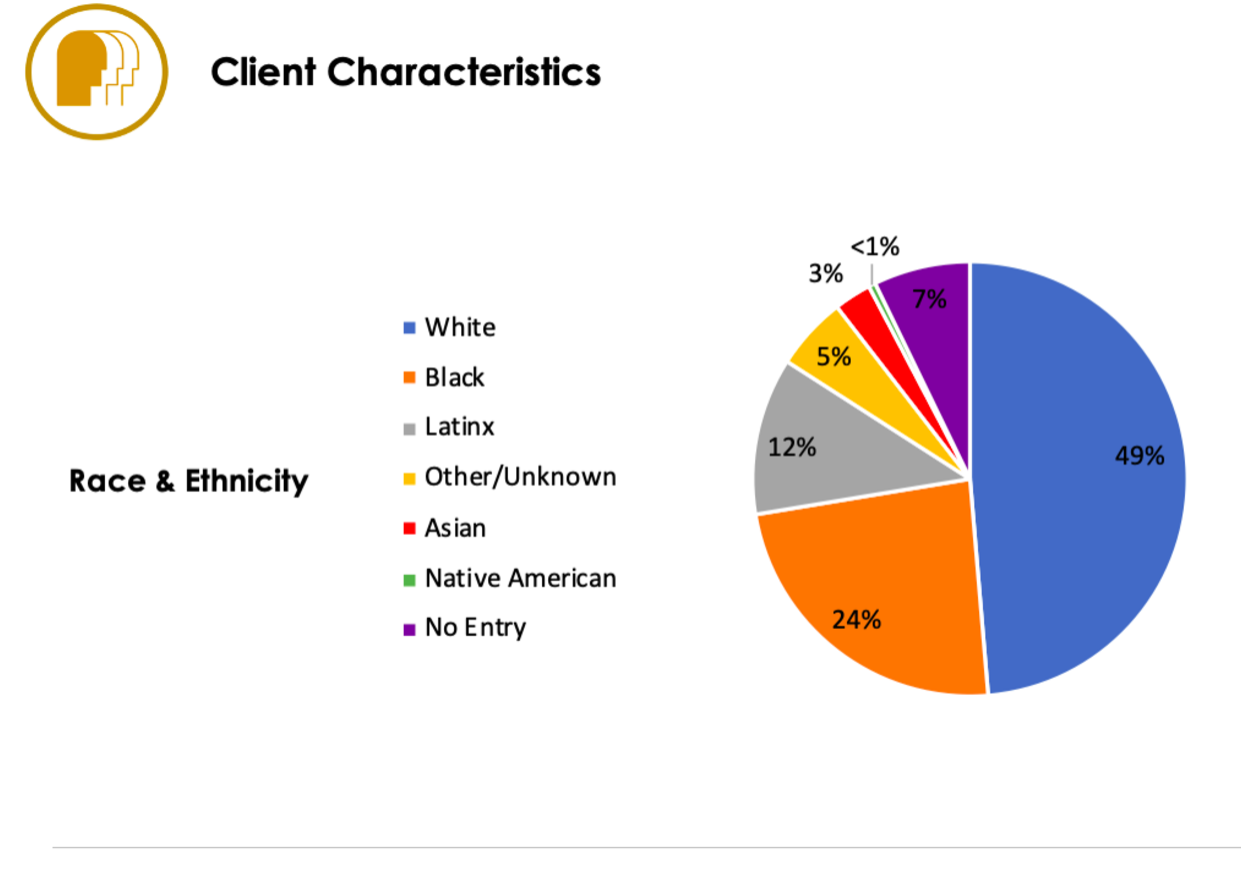
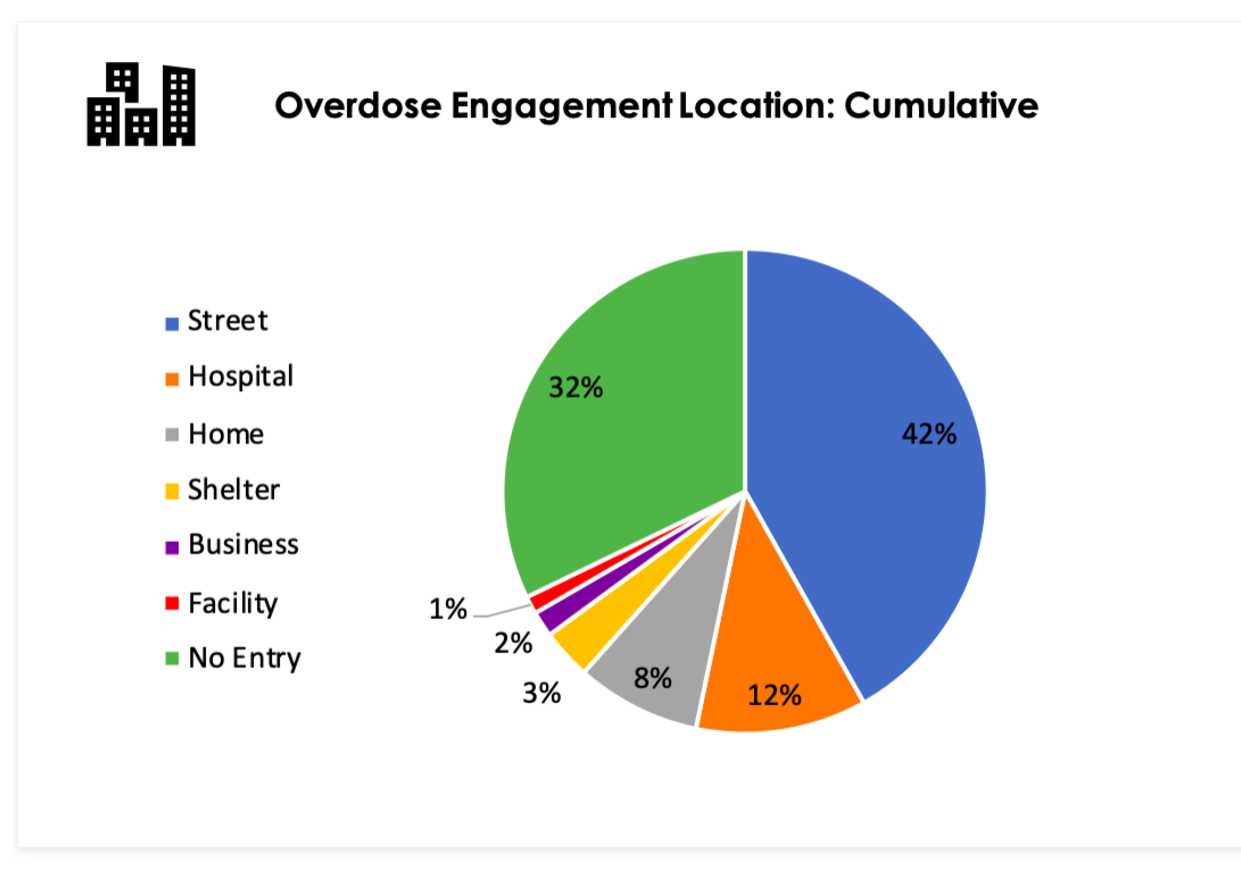
The SORT Response Team has been active since the program launch and continues to monitor and responds to calls that appear to be for an overdose. The team engages clients, provides harm reduction supplies and resources, connects clients to Street Medicine providers, and coordinates care with the Post Overdose Engagement Team.

RESPONSE TEAM OPERATIONS UPDATE

 Calls Handled by SORT*	April 126	Cumulative* 1,405
 Calls Including an Overdose	April 52	Cumulative 768
 Calls That Include Buprenorphine** Starts	April 3	Cumulative 47
 Clients who accepted harm reductions supplies	April 47	Cumulative 594

*Cumulative counts are on data since the pilot launch (August 2, 2021 – April 30, 2022). The SORT Response Team monitors and responds to calls that clearly state or appear to be for an overdose as there is not an overdose-specific dispatch call code. As a result, some calls the team responds to might not include an overdose.

**Buprenorphine is a medication that is used for treatment of opioid use disorder. It is prescribed by SORT's Street Medicine providers. Buprenorphine prevents withdrawal and reduces cravings. Because it's somewhat like opioids, there are some effects from it that are similar to opioids (mild sedation, respiratory depression, and euphoria) but to a much lesser extent. If someone is taking buprenorphine every day, their risk of overdose is greatly reduced.



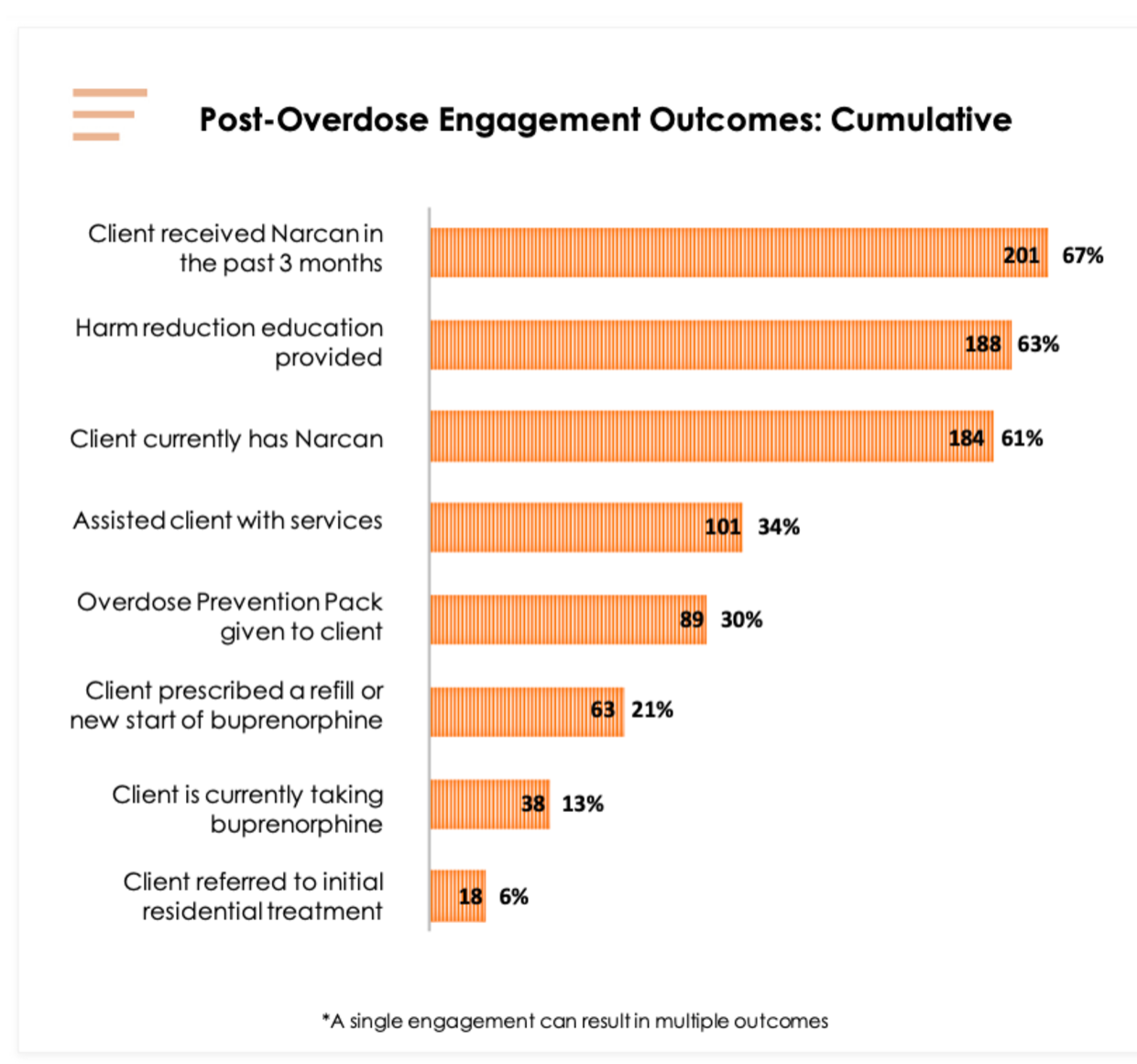
The SORT Post-Overdose Engagement Team (POET) is beginning their follow up efforts and continues to increase staffing and capacity. The team focuses on persons experiencing homelessness and aims to achieve in-person or telephone follow up within 72 hours after an overdose event. Engagement includes connections to case management, peer support, therapeutic interventions, and ongoing medical treatment.

POST-OVERDOSE ENGAGEMENT TEAM OPERATIONS UPDATE

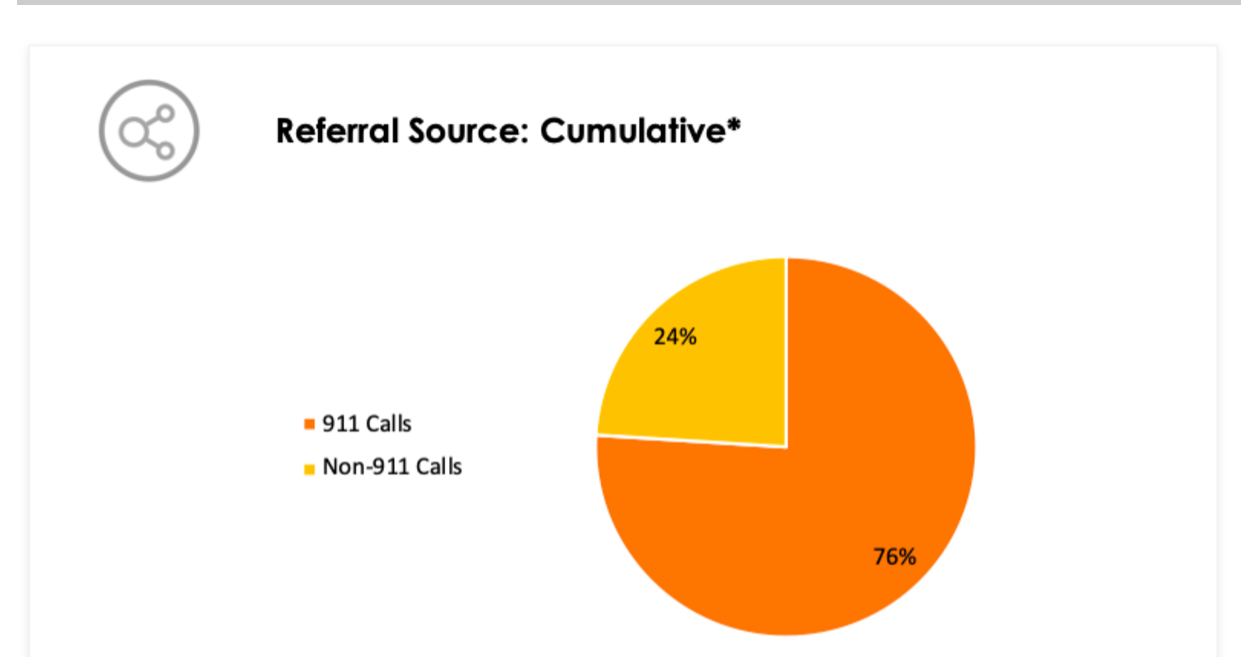
Post-Overdose Engagement Team*

	Attempted	Successful	Follow Up Rate
April Follow Up	165	58	35%
Cumulative Follow Up	683	300	44%
April 911 Follow Up	124	39	31%
Cumulative 911 Follow Up	450	175	39%

*Please note metrics for this month include follow up for all referral sources (911, CBOs, hospitals, etc.) in the first two rows and follow up specific to 911 referrals received from the SORT Response Team in the last two rows. The follow up rate for these new metrics is the number of successful follow ups divided by the number of attempted follow ups.



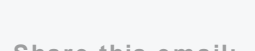
*Cumulative counts are on data since Post-Overdose Engagement team launch (October 18, 2021 – April 30, 2022). The POET client pool includes both unsheltered and housed clients. The team defines a successful follow up engagement as in person or phone contact with the client within 72 hours of an overdose. Please note engagement metrics have been updated this month to show the percentage of the above engagement outcomes out of the total number of successful engagements (n=300).



*As of December, the Post Overdose Engagement Team has started following up with an additional pool of clients who have recently survived an overdose. In addition to SORT Response Team (911 Calls) clients, follow up is also being conducted with clients who are referred by clinics, hospitals, and community organizations (Non-911 Calls).

For more information about the Street Overdose Response Team please visit: <https://sf.gov/street-overdose-response-team>

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