

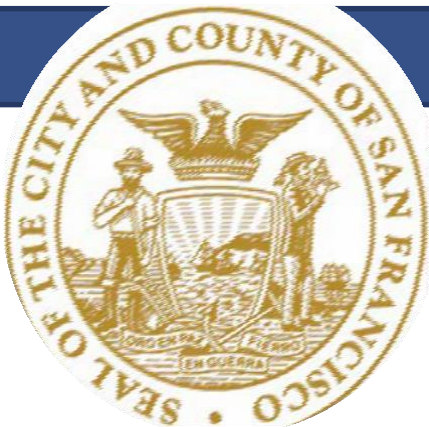
Crisis Intervention Team

2021 Annual Report



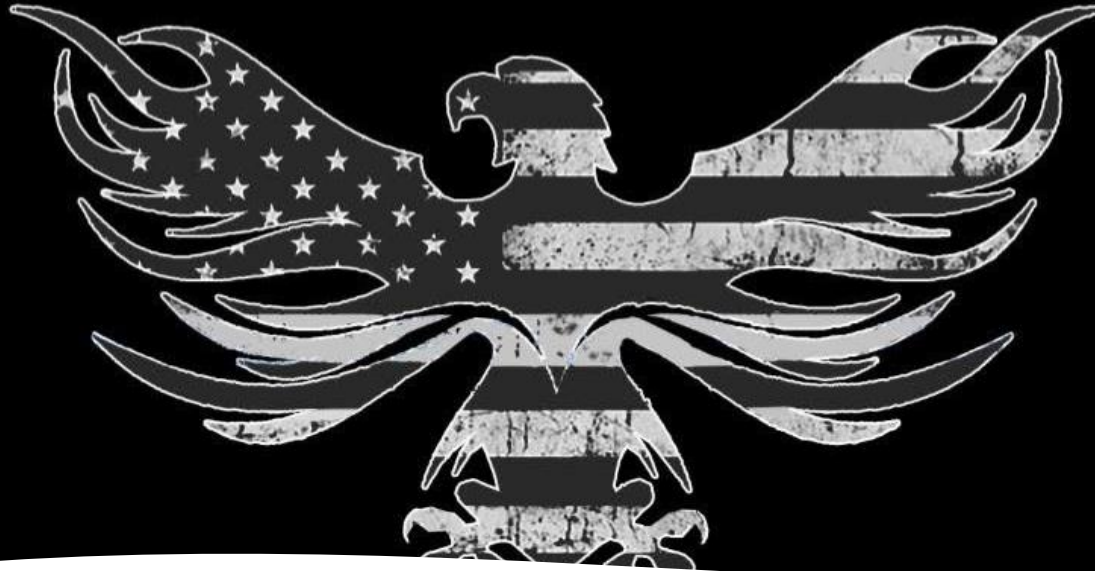
CITY & COUNTY OF SAN FRANCISCO

Police Department



04.20.2022

CRISIS INTERVENTION TEAM



WHAT IS THE PURPOSE OF CIT?

The San Francisco Police Department's highest priority is safeguarding the life, dignity and liberty of all persons. Officers shall demonstrate this commitment in their daily interactions with the community they are sworn to protect and serve. The Department is committed to accomplishing this mission by using rapport-building communication, crisis intervention, and de-escalation principles, whenever feasible, before resorting to force.

The Department is dedicated to providing the highest level of service to all communities, including individuals diagnosed with mental illnesses or other disabilities, as well as those suffering from the adverse consequences of substance abuse and personal behavioral crises.

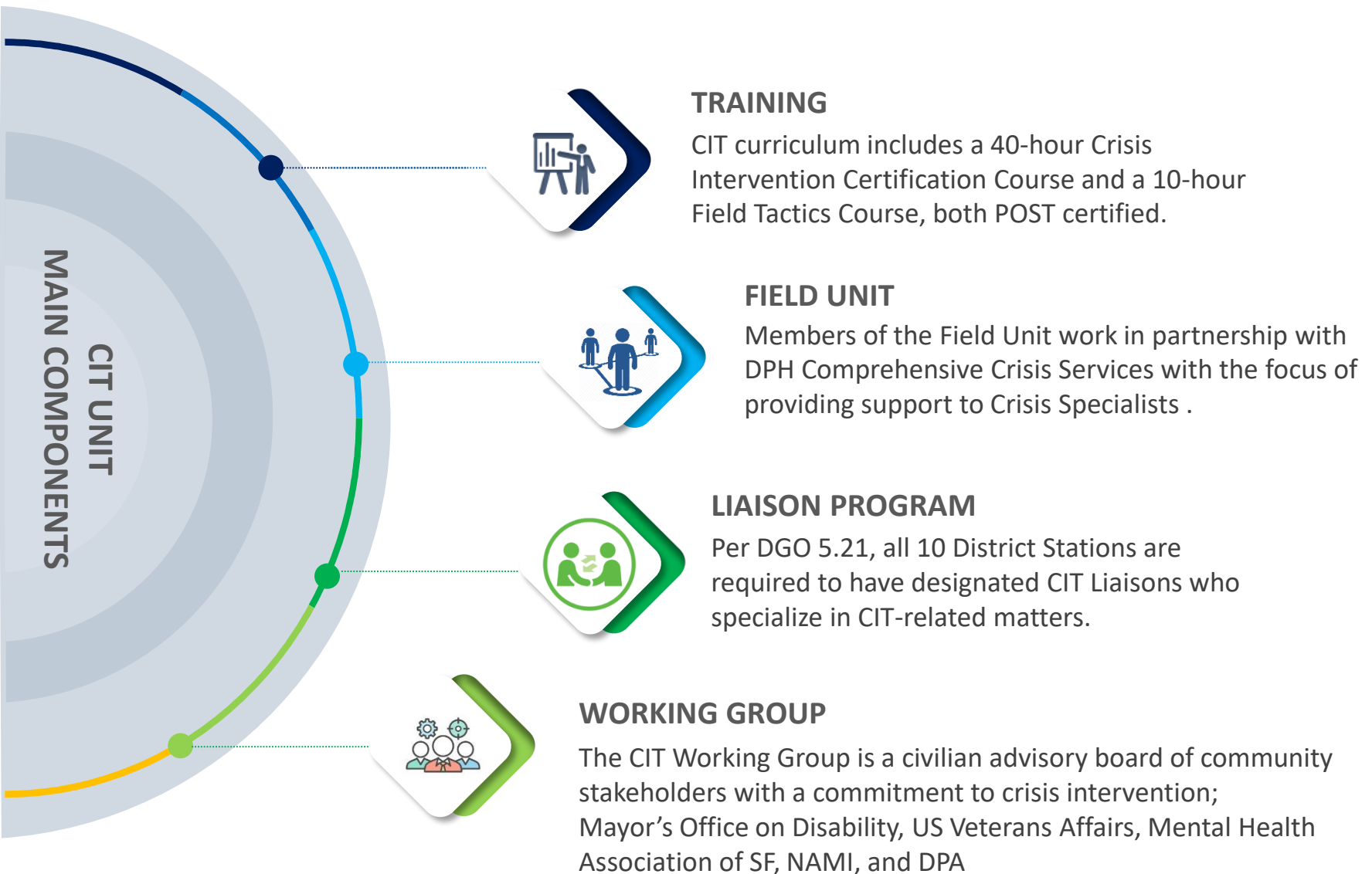
The Department has adopted the Crisis Intervention Team (CIT) program to address persons in crisis incidents. CIT members shall use tactics consistent with CIT training to address persons in crisis incidents, with the safety of all of persons being considered.

#1 GOAL OF CIT:

The goal of the CIT program is to have ALL officers trained to respond to individuals in crisis to:

- De-escalate crisis situations
- Reduce the necessity for the use of force
- Connect individuals in crisis with mental health resources and jail diversion when feasible.

CRISIS INTERVENTION TEAM: A Structural Outline





TRAINING INITIATIVES: 2021 Training Stats

40-HOUR CERTIFICATION PROGRAM:

California Peace Officers Standards and Training (POST) certified course focuses on de-escalation, signs and symptoms of mental illnesses, recognizing persons in crisis, and team response concept.

10-HOUR FIELD TACTICS/DE-ESCALATION

Designed to compliment the certification course with an emphasis on the team concept, de-escalation, and field tactics in crisis incidents.

San Francisco Police Department-Trained CIT

As of 12/12/2021

	40 - Hour CIT Course				10 - Hour CIT Field Tactics		
	Total Sworn	40-Hour Course	Reserves/960s/PSAs/CIV	40-Hour Course	10-Hour Course	Reserves/960s/PSAs/CIV	10-Hour Course
Central Station (Co. A)	143	114		80%	142		99%
Southern Station (Co. B)	132	93		70%	132		100%
Bayview Station (Co. C)	138	93		67%	137		99%
Mission Station (Co. D)	140	101		72%	140	2	100%
Northern Station (Co. E)	140	119		85%	140		100%
Park Station (Co. F)	78	58		74%	78		100%
Richmond Station (Co. G)	86	60		70%	86		100%
Ingleside Station (Co. H)	121	92		76%	121		100%
Taraval Station (Co. I)	99	88		89%	99		100%
Tenderloin Station (Co. J)	125	97		78%	125		100%
District Stations:	1202	915		76%	1200	2	100%
Metro Division:	680	524		77%	679		100%
Golden Gate Division:	522	391		75%	521		100%
Specialized Units:	877	486	12	55%	877	39	100%
AIRP/ADMN/AFOB	143	114	10	80%	143	1	100%
Total (Including: Reserves/960s/PSAs/CIV):		1423	22		2119	42	
Total Sworn ONLY:	2079	1401		67%	2077		100%

40 - HR CIT Certified Personnel	
Deputy Chiefs:	1
Commanders:	4
Captains:	8
Lieutenants:	53
Sergeants:	295
Officers:	1040
Total Sworn ONLY:	1401
PSA (Airport):	10
Other:	12
Total Reserves/960s/PSAs/CIV:	22
Total (Including: Reserves/960s/PSAs/CIV):	1423

TRAINING INITIATIVES: CONT.



2021 CIT COURSES	
February 22-25	August 2-5
March 1-4	August 9-12
March 22-25	August 16-19
March 29-April 1	August 30-September 2
April 12-15	September 13-16
April 26-29	September 20-23
June 7-10	October 18-21
July 12-15	October 25-28
July 19-22	November 1-4
July 26-29	November 15-18
2022 CIT COURSES	
January 24-27	June 13-16
February 7-10	July 11-14
March 21-24	August 22-25
April 11-14	September 19-22
April 25-28	October 24-27
May 23-26	November 14-17



PARTNERSHIP WITH DEPARTMENT OF PUBLIC HEALTH: *Comprehensive Crisis Service*

EXPANDED FABRIC OF PARTNERSHIP:

CIT Field Unit provides supportive assistance to crisis specialists when they need to engage higher risk subjects who may pose a public safety concern.

ENHANCED SERVICE:

DPH and Comprehensive Crisis have an existing infrastructure to provide services and support to subjects who need assistance, their efforts are strengthened by the presence of CIT officers who are knowledgeable in de-escalation, crisis negotiations, and safety protocols.

OUTREACH & FIELD WORK:

DPH Crisis Specialists can respond to police incidents out in the field and both professions forge close working relationships to facilitate the most immediate and effective arc of crisis intervention.

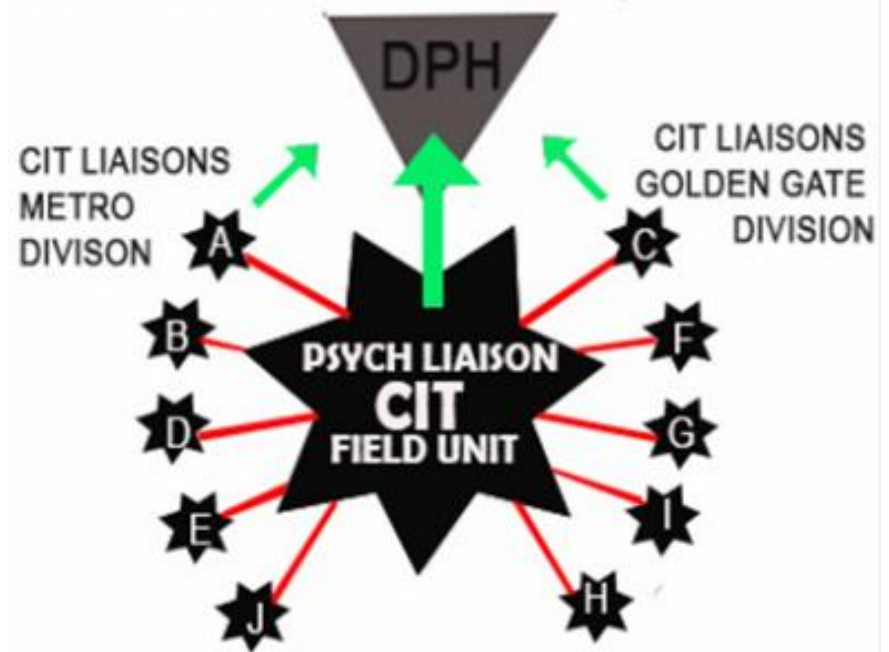




CIT LIAISONS: *Patrol-Based Approach to Crisis Management*

- CIT expanded its structural approach to crisis intervention by implementing the CIT Liaison Program.
- Each of the 10 district stations has 2 assigned patrol members who operate as functional satellites to the larger CIT unit.
- This model harnesses the patrol intelligence and district knowledge of officers to maximize our ability to forge intervention strategies for the most challenged, concerning, and vulnerable persons receive the appropriate attention and consideration.

PYSCH LIAISON CIT FIELD UNIT (Citywide) CIT LIAISON OFFICERS (District)





CIT WORKING GROUP:

Building Resilient Community Partnerships

By listening to the needs and experiences of the communities we serve, we are better able to understand their needs, expectations, and concerns.

The mental health professionals, community stakeholders, and advocacy groups, which comprise the CIT Working Group, work alongside the CIT Team to address current concerns and recognize important issues to improve the practice of crisis intervention.



City & County of San Francisco
Mayor's Office
on Disability



VA



U.S. Department
of Veterans Affairs



DPA

San Francisco Department of Police Accountability

2021 A YEAR IN REVIEW

- In 2020, the pandemic unleashed a worldwide state of emergency – and San Francisco grappled to protect itself and its inhabitants during the crisis.
- In 2021, a police officers' experience, regardless of one's beliefs about law enforcement, yields important realities regarding our city's functionality and dysfunctionality. Simply put, officers do their job within the dangerous unknown when others do not. Officers cannot simply dismiss a call for service as not worthy of response or cherry-pick what they prefer to deal with. As a result, officers absorb the full burden of societies' woes and the simultaneous frustration with systemic failures.
- Our experience, our community knowledge, and our patrol intelligence are incredible resources for those attempting to identify and resolve societal problems that required expanded consideration for resolution. Police may not have the solutions, but we have a lot of pertinent observations based on real experience.



2021 CALLS FOR SERVICE

In 2021 SFPD responded to **19,830 Mental Health Calls for Service** and **27,412 Check on Well Being** calls for a total of **47,242 Mental Health Related incidents**.

We experienced a reduction of **2,336** calls since other alternative programs were implemented.

CIT-Related Call Codes	Call Description	2021
800	Mentally Disturbed Person	15,337
801	Person Attempting Suicide	3,860
806	Juvenile Beyond Parental Control	148
5150	Mental Health Detention	369
800CR	Mentally Disturbed Person/ Weapon or Potential for Violence (Crisis Intervention Team Response)	102
801CR	Person Attempting Suicide/ Weapon or Potential for Violence (Crisis Intervention Team Response)	14
CIT-RELATED CALL TOTALS		19,830
910	Check on Well being	27,412
GRAND TOTAL		47,242

MENTAL HEALTH CALLS FOR SERVICE: *Demographics*

Of the **Mental Health Related incidents**, there were:

- **2,642** Mental Health Detentions.
- **47, 242** Calls for Service
- **44** Incidents of Uses of Force

This equals less than **0.01%** of total calls for service and **0.10%** of Mental Health calls for service.

63% of the officers involved in Mental Health Incidents in which force was used were CIT trained.

Mental Health Detentions are not associated at a person level on an incident report. They are captured at the header level of the incident report. Not all persons involved in incidents categorized as Mental Health Detention were subject to involuntary 72-hour psychiatric hospitalization.

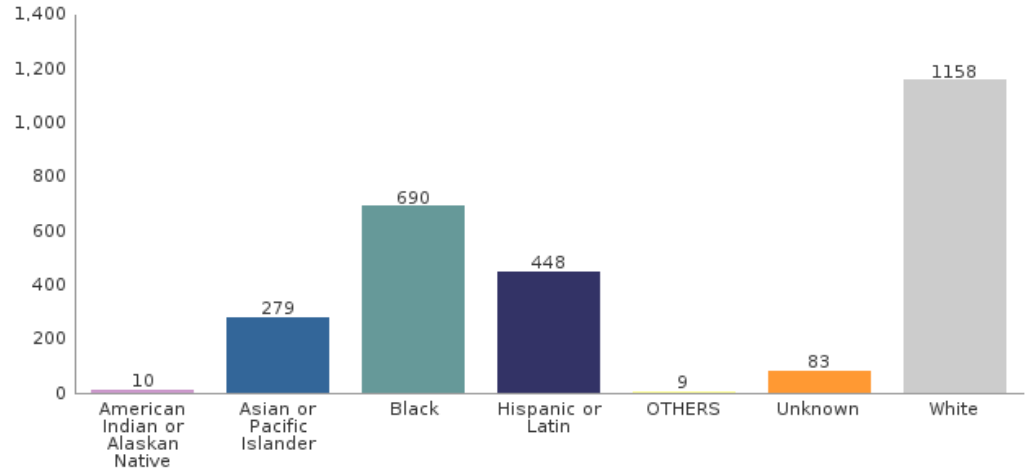
The following graphs are filtered for Mental Health Detentions and are based on Incident Count.

The following graphs are filtered on Mental Health Detentions and are based on Person Count, these totals will not match the Incident Count:

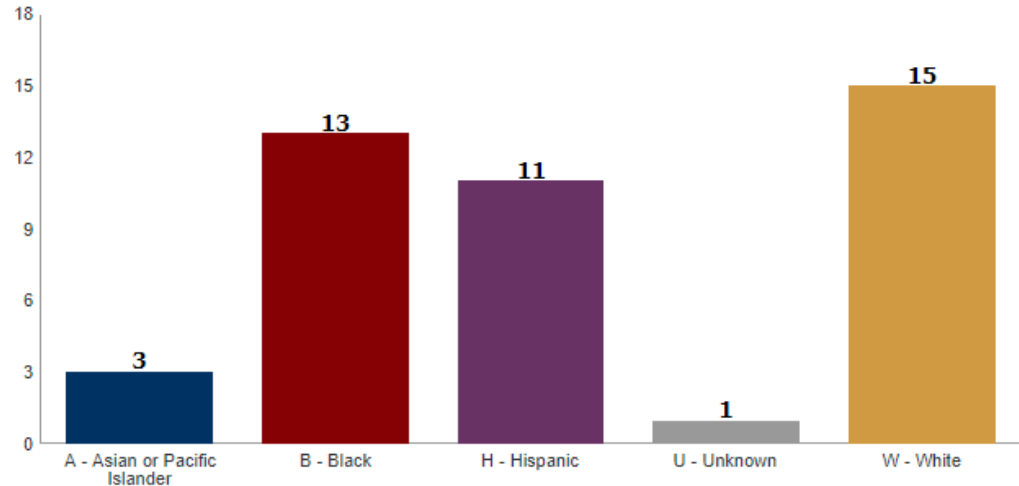
Mental Health by Race

Persons are those that were either Admonished, Booked, Cited, Detained, Diverted, Missing or Suspect.

Mental Health Detentions



Use of Force - Subject's Race



Mental Health Calls for Service Use of Force Data

Call Type	Incident Count	Percent Incidents
Check on Well Being	9	20.5%
Mental Health		38.6%
Detention	17	
Mentally Disturbed Person	16	36.4%
Suicidal Person	2	4.5
Total Incidents	44	100%

Mental Health Calls for Service Type of Force Used

Type of Force	Number of Types of Uses of Force
Physical Control	28
Strike by Object/Fist	2
Pointing of Firearms	7
Impact Weapon (Baton)	1
OC (Pepper Spray)	7
ERIW (Less Lethal/Bean Bag)	7
Other	3
Total number of force used	55

Use of force was used in 44 mental health-related incidents.

During those 44 incidents, officers used a total of 55 types of force.

Mental Health Calls for Service Use of Force Injury Data

INJURY/NON-INJURY BY PARTY	PERSONS	PERCENT
Subject Injured	28	23.7%
Officer Injured	15	12.7
Subject Not Injured	14	11.9%
Officer Not Injured	61	51.7%
Total	118	100%

In the 44 mental health-related incidents, there were 42 unique subjects, 76 officers for a total of 118 persons. One subject was involved in two incidents hence 44 incidents.

One subject was not apprehended. It is unknown whether he was injured or not.

Mental Health Calls for Service Use of Force Presence of Weapon

WEAPON TYPE	INCIDENT COUNT	PERCENT
Blunt Object	2	4.5%
Knife or Edged Weapon	2	4.5%
Other, Hammer, Chain, Metal Pipe, Rock, Stick, Fists	6	13.8%
Firearm	2	4.5%
No Weapon	32	72.7%
Total Incidents	44	100%

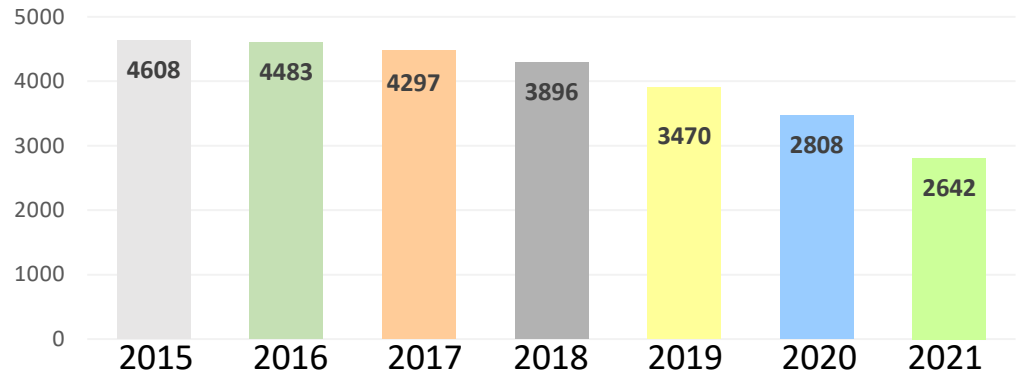
In the 44 mental health-related incidents, the involved subject had a weapon in 27.3% of the calls for service.

Current Trends: Detentions and Use of Force

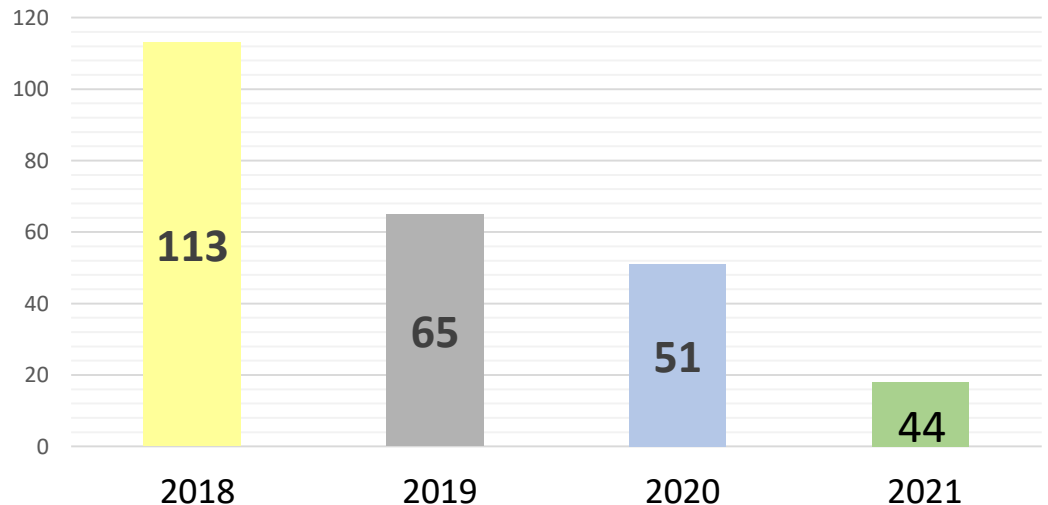
We have seen a reduction of mental health detentions as a result of more intensive training, awareness, and connection to appropriate services. Our officers are trauma informed and are engaged with the individual needs of each subject they encounter.

Officers have reduced the Use of Force by more than 60% since 2018. In fact, of incidents involving mental health related mental health calls for services, **99.9%** were resolved with no Use of Force.

MENTAL HEALTH DETENTIONS
TREND OF REDUCTION: YEARLY TOTALS



USE OF FORCE Mental Health Related Incidents
TREND OF REDUCTION: YEARLY TOTALS



Thank you

Questions?



SAN FRANCISCO
POLICE DEPARTMENT

CIT ALL