

CITY & COUNTY OF SAN FRANCISCO

TREASURE ISLAND DEVELOPMENT AUTHORITY

ONE AVENUE OF THE PALMS
SUITE 241, TREASURE ISLAND
SAN FRANCISCO, CA 94130
(415) 274-0660 FAX (415) 274-0299
WWW.SFTREASUREISLAND.ORG



To: Treasure Island Development Authority Board of Directors
From: Peter Summerville
Date: April 6, 2022
Re: Unplanned Power Outages – March, 2022
Cc: Robert Beck, Treasure Island Director

- On Monday March 7, 2022 at approximately 10:45 AM Treasure Island experienced a power outage. SFPUC dispatched crews, issued an I-Info alert and notified SF DEM and TIDA. Service was restored at approximately 11:50 AM. Cause was identified as a bird strike of aerial high-voltage lines.
- On Wednesday March 30, 2022 at approximately 2:40 PM Yerba Buena Island experienced a power outage. SFPUC dispatched crews, issued an I-Info alert and notified SF DEM and TIDA. Service was restored at approximately 4:40 PM. Cause was identified as a windblown tree limb contacting high voltage aerial lines.

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BLDG. ONE, 2ND FLOOR, TREASURE ISLAND
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ROBERT P. BECK
TREASURE ISLAND DIRECTOR

To: Treasure Island Development Authority Board of Directors
From: Bob Beck, Treasure Island Director
Date: April 8, 2022
Re- : Use Permit and Film Permit Waivers

- TIMA, Event, March 26, 2022

**Treasure Island Development Authority
 Subleases and Permits Executed
 Pursuant To Leasing Policy
 As of April 8, 2022**

1,398	Land at Ave H & I and 3 rd & 4 th St	New	City View Storage	February, 1, 2022	Storage	70,000sf	\$92,400.00
1399	Land at Ave M & 8 th Street	New	SF Little League	March 1, 2022	Baseball Field	60,000sf	Waived
E-387	Various	New	Epic Productions	February 14, 2022	SFPD Recruitment Video	N/A	Waived
E-388	Avenue N	New	Compound Eye, Inc.	March 1 and 31, 2022	Sensor Testing	N/A	Waived
E-389	Avenue N	New	Cruise Automation, Inc.	March 15, 2022	Camera Testing	N/A	Waived
E-390	Gateview at Northpoint	New	Off The Grid Services	April 2, 2022	Food Truck	N/A	Waived

Legacy Ranking Outreach

TIDA and its TI Advisors held the first of two virtual Legacy Ranking Community Meetings on April 6, 2022. To support that event, TI Advisors reached out to the 164 Legacy and Mixed Households to encourage them to join a meeting. 164 Legacy Households received door hangers announcing the event and links to the meeting. TI Advisors also sent 313 invitations via email and the TI Advisor Portal to individual Legacy Residents.

On May 5, 2022 MOHCD will assist TIDA to hold a randomized ranking to determine which Legacy Households will be offered the first Transition Units in the C3.1 development in 2024.


Legacy Households will be prioritized in the Legacy Ranking as follows:

Group 1: Legacy Households living at 901 or 905 Avenue B or 1301 – 1316 Gateview Avenue

Group 2: All other Legacy Households

As developments are constructed, TIDA will offer Transition Units to Legacy Households on a voluntary basis during a Self-Selection Period. If any Transition Units remain unclaimed after the Self-Selection Period, TIDA will match households to available Transition Units and will present Legacy Households with a Transition Unit Offer in order of Legacy Rank status.

The first Transition Units will be ready for occupancy in 2024 in the C3.1 development on Treasure Island.



**Greetings,
Legacy Household Members!**

PLEASE JOIN US

Join us to learn about future housing opportunities and the Legacy Household Ranking.

For your convenience, we are offering you two virtual meeting dates. Each meeting will contain the same information. Please choose the meeting time that works best for you.

- **April 6 @ 7:00 pm:**
Legacy Household Ranking Virtual Meeting #1,

or

- **April 9 @ 10:00 am:**
Legacy Household Ranking Virtual Meeting #2

The Legacy Household Ranking will determine the order in which Legacy Households are offered Transition Units.

Stay tuned for more information about the Legacy Household Ranking that will take place on May 5, 2022, at 12:00 pm.

For more information or if you are unable to attend either of these sessions, please contact your TI Advisor at (415) 650-6078 or TIAdvisor@arws.com.

CLICK HERE TO JOIN OUR VIRTUAL MEETING!

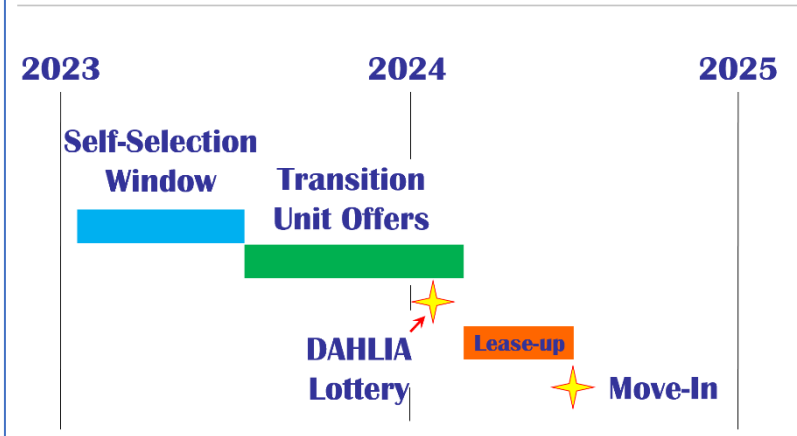
Save the date!

Please refer to this email message and use the link above to join the meeting at either:

April 6th 7:00 pm OR April 9th 10:00 am

TI Advisor Summary of Engagement March 2022

Illustrative Timeline for Transition Units at C3.1



Before Transition Units are offered in the order of the Legacy Household Ranking, Legacy Households will have the opportunity to volunteer for a Transition Unit. After the volunteer opportunity has expired, unassigned Transition Units will be offered to Legacy Households in the order of the Legacy Household Ranking, based on corresponding availability of appropriately sized Transition Units.

BMR Outreach Campaign

Seven households are continuing their efforts to purchase a Below Market Rate (BMR) condominium at The Bristol on YBI. Housing counselors continue to work with each household now to finalize paperwork for the complete application process.



TI Advisors are working with the households to provide program information and Legacy Households to apply for Down Payment Assistance Funds under the THRR.

In-Lieu Cash Payments

TI Advisors continue to work with Legacy Residents who choose to move from the Island and claim In-Lieu Cash Payments. To date, 52 Legacy Residents have received In-Lieu Cash Payments and have moved from the Island. This option continues to be available as to our Legacy Residents.

In-Lieu Cash Payments	
52 Legacy Residents	Signed MOUs for In-Lieu Cash Payments
52 Legacy Residents	Have Moved from the Island
1 Legacy Resident	Preparing to Move from the Island
\$588,098	Total In-Lieu Cash Payments TIDA Has Paid



TI Advisor Summary of Engagement March 2022

Summary Record of Community Engagement for March 2022

The TI Advisor team has worked closely with TIDA staff and MOHCD to clarify procedures for the Treasure Island Resident (TIR) Preference Certificates, the lottery process for BMR housing, and the pending Legacy Ranking.

Date	Engagement
03/30/2022	Spoke with two Legacy Residents who request a record copy of Legacy Ranking meeting.
03/30/2022	Spoke with Legacy Resident about the Door Hangers and Legacy Ranking meeting scheduled for April 6 th and April 9 th and stated TI Advisors are doing a great job.
3/28/2022	Delivered 164 Door Hanger invitations to the Legacy Household Ranking Community Meeting.
03/25/2022	Spoke with Legacy Resident and informed to provide an updated on the status of his In-Lieu Payment check and confirmed his address.
3/24/2022	Sent 313 Legacy Household Ranking invitations to Legacy Residents via email and the TI Advisor Portal.
03/22/2022	Engaged Legacy Resident about the minors who reside in the Household and their name were provided.
03/21/2022	Spoke with a Legacy Resident regarding a request from MOHCD for details on the TIDA down payment assistance.
03/16/2022	Engaged Legacy Resident regarding moving to a new unit and concern when the units will be available.
03/16/2022	Engaged Legacy Resident regarding moving to a new unit and concern when the units will be available.
03/09/2022	Spoke with two Legacy Resident and discuss the future housing on Treasure Island and when would the new units be available.
03/07/2022	Engaged a passed Legacy Resident to confirm his address and share this information with the City of San Francisco Controller.
03/02/2022	Engaged Legacy Resident in regard to the status of signing the In-Lieu Payment documents.
03/02/2022	Engaged a Legacy Resident about the availability of renting future house when the new buildings are built.
03/01/2022	Spoke with 3 Legacy Resident and 3 Vested Residents about the status of submitting their application.
03/01/2022	Engaged a Legacy Resident regarding access to the TI Advisor Portal and sent link to the Resident.





Record of Community Engagement January 1 through March 31, 2022



<i>Date</i>	<i>Outreach</i>
03/30/2022	Spoke with two Legacy Residents who request a record copy of Legacy Ranking meeting.
03/30/2022	Spoke with Legacy Resident about the Door Hangers and Legacy Ranking meeting scheduled for April 6 th and April 9 th and stated TI Advisors are doing a great job.
3/28/2022	Delivered 164 Door Hanger invitations to the Legacy Household Ranking Community Meeting.
03/25/2022	Spoke with Legacy Resident and informed to provide an updated on the status of his In-Lieu Payment check and confirmed his address.
3/24/2022	Sent 313 Legacy Household Ranking invitations to Legacy Residents via email and the TI Advisor Portal.
03/22/2022	Engaged Legacy Resident about the minors who reside in the Household and their name were provided.
03/21/2022	Spoke with a Legacy Resident regarding a request from MOHCD for details on the TIDA down payment assistance.
03/16/2022	Engaged Legacy Resident regarding moving to a new unit and concern when the units will be available.
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03/09/2022	Spoke with two Legacy Resident and discuss the future housing on Treasure Island and when would the new units be available.
03/07/2022	Engaged a passed Legacy Resident to confirm his address and share this information with the City of San Francisco Controller.
03/02/2022	Engaged Legacy Resident in regard to the status of signing the In-Lieu Payment documents.
03/02/2022	Engaged a Legacy Resident about the availability of renting future house when the new buildings are built.
03/01/2022	Spoke with 3 Legacy Resident and 3 Vested Residents about the status of submitting their application.
03/01/2022	Engaged a Legacy Resident regarding access to the TI Advisor Portal and sent link to the Resident.
2/28/2022	Engaged a Legacy Resident about his plans to move and applying for In-Lieu Payment.
2/25/2022	Spoke with Legacy Resident regarding moving to a new unit once the new units are built on Treasure Island.
2/23/2022	Spoke with Legacy Resident who's interested in applying for In-Lieu Payment and provided an answer when the amounts for In-Lieu Payment will change.
2/17/2022	Engaged a Legacy Resident who needed help with purchasing the BMR at the Bristol to determine who was her First Home Homebuyer Counselor.
2/14/2022	Spoke with a Vested Resident to follow up with previous questions regarding the DAHLIA Lottery and asked if the Residents could provide an answer for the questions below? How many people will be moving into the unit (names)? What Condo do you wanting? What is their Bedroom size and Price point? Who is be left in your Household once you move?
2/14/2022	Engaged Legacy Resident and addressed questions about future new unit on TI Island.
2/11/2022	Spoke with two Legacy Residents and provided the status of their In-Lieu Payment check and the tracking number for the priority mail.



**Record of Community Engagement
January 1 through March 31, 2022**



<i>Date</i>	<i>Outreach</i>
2/11/2022	Engaged 5 Legacy and 3 Vested Residents and inquired if the Residents could provide an answer for the questions below? How many people will be moving into the unit (names)? What Condo do you want? What is their Bedroom size and Price point? Who is left in your Household once you move?
2/09/2022	Engaged 5 Legacy and 3 Vested Residents to confirm the number they received from the DAHLIA Lottery for the Bristol BMR Condos.
2/08/2022	Participated in the MOHCD DAHLIA Lottery for BMR Condominiums at The Bristol on YBI! Supported 5 Legacy and 3 Vested Residents prior to and during the Lottery to clarify the Treasure Island Preference number for Legacy and Vested Residents.
2/02/2022	Spoke with Legacy Resident regarding the status final In-Lieu Payment check.
1/28/2022	Engaged a Legacy Resident for an update on the status of her In-Lieu Payment check.
1/26/2022	Spoke with 7 Legacy Households and 2 Vested Households who qualified to purchase a BMR on Yerba Buena Island. Offered congratulations and offered to provide assistance as needed. Inquired on their plans moving forward to the DAHLIA Lottery.
1/24/2022	Engaged a Legacy Resident regarding the BMR on Yerba Island and the need to complete her First Time Homebuyer classes to purchase a BMR.
1/20/2022	Engaged a Legacy Resident and provided an update on when the In-Lieu Payment new numbers will be released.
1/19/2022	Spoke with a Legacy Resident who called about the changes taken place on Treasure Island with all of the construction and complement on the great job the TI Advisors are doing.
1/19/2022	Engaged a Legacy Resident who were inquiring about BMR's to purchase on Treasure Island.
1/18/2022	MOHCD held lottery for Below Market Rate (BMR) Condominiums at The Bristol on YBI.
1/18/2022	Spoke with a Legacy Resident who was concerned about future housing on Treasure Island and informed the Resident he would receive an update once the new unit are available. Spoke with former YBI resident regarding Bristol BMR purchase opportunity and future opportunities to purchase BMR condominiums.
1/17/2022	Sent 808 email notifications to remind occupants of The Bristol BMR application period on 1/18/2022.
1/05/2022	Engaged a Vested Resident regarding the completion of the First Time Homebuyer classes and assisted with contacting the organization he is working to complete the classes.
1/05/2022	Spoke with Legacy Resident and BE Spouse and provided the requirements needed to apply for In-Lieu Payment.
1/03/2022	Engaged a Vested Resident about the status of her back rent and who she should contact to resolve the matter.
1/03/2022	Spoke with a Legacy Resident regarding purchasing a BMR on Yerba Buena Island.
1/03/2022	Engaged Legacy Resident and addressed questions about future housing on Treasure Island.

TIDA BOD Meeting

One Treasure Island Program Report

Nella Goncalves, Deputy Director

April 2022

- **COVID 19 Island-wide Services Coordination**

COVID testing and vaccines continue. One Treasure Island still has At-Home COVID tests to distribute to the Treasure Island community for residents who have been exposed to COVID.

- **Food Pantry**

We continue to operate the weekly Food Pantry on Tuesdays with an average of 130 households accessing the pantry. There has been a slight rise in use in the last month.

- **Treasure Island Resource Line**

The Resource line continues to operate and will remain operational indefinitely.

- **One Treasure Island Programming:**

- CTP 11 graduated 12 candidates on April 1, 2022. 60% have been placed or are in the process of placement. Thank you to TIDA Director Bob Beck and TIDA Board member Linda Richardson for attending and speaking at the graduation.

The One TI VITA Tax site continues to prepare tax returns through April 15, 2022.

- **Community Engagement**

- **Outreach & Social Media**

Community engagement continues through social media posts post, on the Treasure Island Next Door community board and via socially distanced events.

- **One TI Newsletter**

Volume 7 of The Connector was released April 1, 2022. One Treasure Island welcomed two new staff and highlighted the Supplemental Transportation Study Workgroup. Please find attached.

- **Supplemental Transportation Study Workgroup**

One Treasure Island is contracting with SFCTA to form a Supplemental Transportation Study workgroup to help us understand the transportation patterns of island residents so that we can recommend supplemental transportation options to the TIMMA board. The workgroup will begin in April and work through July 2022. The workgroup will also participate in developing a survey for island residents and workers and participate in focus groups.

- **Community Events**

Elections are still taking place that day at the Ship Shape, with the next election date on April 19th.

The Spring Fling; Health & Wellness Fair will be held on Saturday, April 30, 2022, from 12:00 – 3:00 PM. Please see flier attached.

One TI is supporting the Treasure Island Parent Council with an Easter Egg Hunt on Saturday April 16th from 11:00 AM to 1:00 PM. See flier attached.

- **Community Workshops**

We have begun outreach for an in-person Emergency Prep workshops series in May 2022. We hope to have some information on NERT soon.

In partnership with Operation Hope, One TI hosted an 8-week entrepreneur workshop for island residents interested in starting their own business. 7 individuals completed the training and are looking forward to the next steps in the process.

- **Nourish Treasure Island**

The One TI Nourish TI project sunset in March 2022. Overall, the project was a huge success. We were able to provide access to over 25,000 meals in the 10 months of operation. HSA has stepped in to fill in the food resource gap and is contracting with Off The Grid to provide meals via food trucks twice per week, one Wednesdays and Saturdays beginning April 1 through June 30, 2022.



Indigenous Permaculture Treasure Island Community Garden Report Jan - April, 2022

We hope you and your families are doing really well during these challenging times. We appreciate the strong support from the Treasure Island residents that we work with and with whom we share education and practices about urban farming and fresh food. Our work would not be possible if not for your great support as well. We can proudly say we have shared many pounds of fresh tomatoes, zucchini and more with all the residents at our Saturday garden stand and through the Island's food table.

- Holding a fresh free produce sharing stand on Saturdays from 10:30am to the last during
- Continue planting and maintenance of crops based on the seasons
- Implementation of workshops by Zoom and empower the community
- Continue outreach involvement with the residents and celebrate the new seasons
- composting and maintenance.
- Maintenance of the crops planted and the all area around the greenhouse
- Sharing fresh food with the residents.

Our goals for the spring season

- Newsletter from the garden to Treasure Island residents 2022,
- Movie night at the garden in base weather conditions/ one a month,
- Cooking and nutrition class,
- Open the garden follow the covid-19 garden guidelines,
- Field trip to community gardens - SF and East Bay.

Thank you!

Guillermo Vasquez

Indigenous Permaculture

Director

510-5295961

liis.indigenous.permaculture@gmail.com, indigenouspermaculture.org

Treasure Island Community Garden



TI01 - TI Case Summary

Open

CASE ID	OPEN DT	CLOSED DT	TYPE	CATEGORY	TYPE	LOCATION	OTHER DESCRIPTION	AGENCY
13472067	2/9/2021 1:03:29 PM		Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	General Cleaning	Intersection of AVENUE B and CHINOOK CT	This is a Test from Justin Wong. This is only a test	PUC Sewer
13799354	5/7/2021 9:38:53 PM		Request for City Services	General Request - PUC	request_for_service	Intersection of 12TH TI ST and STURGEON ST	Sturgeon St -- Sewage leak old repair gone bad Send To: PUC - Sewer - G	PUC Sewer
14396104	9/26/2021 9:05:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	Patron states: It never showed up the 8:52 bus... I had to get a taxi... the 25 guys will leave like 5 or 6 minutes early... I'll come at 8:49 and it's already 2 blocks away which means it passed 6 minutes ago.... do they turn their GPS on?... because their GPS isn't on there, its hard to catch them doing it... I also called ahead of time to check and they told me it would be here	FIT - Muni Customer Service
14400068	9/27/2021 9:23:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of GATEVIEW AVE and MASON CT	Patron called to file a complaint in regards to the Delay in Service and Missing 25 Lines. The caller made sure she got the bus stop extra early for her job and the bus is still late. The caller stated that she waited for the bus for 45 minutes and this is way too much	FIT - Muni Customer Service

14419180	10/1/2021 9:51:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE H and 4TH TIST	The caller has been waiting at Avenue H and 4th for the 25 since 0835. It is now 0951 and the buses are not making the loop. From 9th and Avenue H, the operators should be turning right from 9th onto Avenue M, with the next stop being Avenue M and 4th, then turning onto Avenue H and 4th. Instead of going along 9th to Avenue M, the busses are turning left onto Avenue H to go up to 13th. The caller has experienced this before, and while speaking w/ 311 and checking with Muni, the bus on the Live Map did turn left onto Avenue H and go to 13th and then left the island, skipping the Ave M and 4th and Ave H and 4th stops. The caller sated the operator last night made me almost 20 minutes late doing the same thing. I had to wait for him to go back to the bus terminal, wait for him to layover to come back, where I should have been at work by 1105-1110PM, when I start work at 1130. Last night I was trying to tell him that he was supposed to go down to M and he started arguing with me and he said 'I'm going the right route -you must have fallen asleep.' I was wide awake. I didn't get to work until 1145PM. Sunday or Monday night that driver did the same thing, and I was already running a few minutes late and ended up not getting to work	FIT - Muni Customer Service
14591539	11/9/2021 11:33:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE H and 5TH TIST	The 25 never goes straight on 9th St. it always makes a left at Ave. H. so 3 stops are missed. Can you make Ave. M and 4th, Ave. H and 4th, Ave. H and 5th, Ave. H and 9th stops an inbound stop as well as outbound stops. Many of us have to chase the bus down either running or riding our bikes. This has been a problem for 2 years.	FIT - Muni Customer Service
14692976	12/4/2021 8:06:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	The bus is always leaving early and never ontime. This happens all the time.	FIT - Muni Customer Service
14785296	12/29/2021 5:21:00 AM		Request for City Services	General Request - PUC	complaint	1402 STURGEON ST, SAN FRANCISCO, CA, 94130	--- Customer states there is no power in the whole island.	PUC Power

14958071	2/8/2022 4:12:00 PM		Damaged Property	Damaged Property	Damaged Fire_Police_Callbox	Intersection of 13TH TI ST and AVENUE H	city public emergency pull box hit by car and dislodged from pedestal at Gateview Ave and 13th St on Treasure Island	Emergency Mgmt
14961143	2/9/2022 11:49:00 AM		Internal Service Request	311 External Request	Damaged_Property	1412 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Between 1410-1412 Flounder Ct bldgs --- Fountain near handball courts in common area has been knocked over.	TIDA
15017322	2/23/2022 9:10:00 AM		Sidewalk Curb Defects	Sidewalk or Curb	Sidewalk_Defect	Intersection of 11TH TI ST and AVENUE D	Tripping hazard	DPW BSM
15131495	3/23/2022 12:31:00 PM		Graffiti on Public Property	Graffiti	Graffiti on Other_enter_additional_det request_for_service	66 YERBA BUENA RD, SAN FRANCISCO, CA, 94130	Graffiti on box	DPW BSES BUF Graffiti
15155909	3/30/2022 8:06:51 AM		Request for City Services	General Request - DPH		1141 OZBOURN CT, SAN FRANCISCO, CA, 94130	1141 Ozbourn Ct #C. --- Customer reporting one of her tenant constantly smoking in the room that he renting from her posing health risk to her & her dog. Tenant has been warn by the property management not to smoke in the room or within the property	DPH EH
15165117	4/1/2022 11:50:00 AM		Residential Building Request	Residential Building Request	Building - Infestation_Rodent_Insect	1139 OZBOURN CT, SAN FRANCISCO, CA, 94130	1139 Ozbourn. --- Resident observed rodents in the kitchen. Resident made management aware but management never responded.	DPH EH
15165144	4/1/2022 11:53:00 AM		Residential Building Request	Residential Building Request	Building - General_Maintenance_Not_in_List_Above	1139 OZBOURN CT, SAN FRANCISCO, CA, 94130	1139 Ozbourn --- There was a leaking under the building laundry room. The wall in resident's bathroom was opened up but the hole has not been sealed.	Inspection Services

Closed

CASE ID	OPEN DT	CLOSED DT	TYPE	CATEGORY	TYPE	LOCATION	OTHER DESCRIPTION	AGENCY
14797317	1/1/2022 10:09:30 PM	1/1/2022 10:23:40 PM	Parking Enforcement	Parking Enforcement	Blocking_Driveway_Cite_To w	1312 GATEVIEW AVE, SAN FRANCISCO, CA, 94130	Request details: --- Location description: Unit C	SSD - Enforcement
A9JOBNY3-14800397	1/2/2022 10:47:13 PM	1/3/2022 6:30:52 PM	Shared Spaces	Shared Spaces Violation	other	1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Business Name: N/A - Location Info: Private Lot - Types of Issues: Other (Provide details above) - ADA Issue: Yes --- 1411 FLOUNDER UNIT A BURNING WOOD OUTSIDE, HAZARD, CAUSING SMOKE INHALATION TO OTHER RESIDENTS WITH MEDICAL ISSUES	Shared Spaces
14800398	1/2/2022 10:47:15 PM	1/3/2022 5:17:00 PM	Child Requests	Child Request	Shared_SpacesOther	1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	private_lot -- Business Name: N/A - Location Info: Private Lot - Types of Issues: Other (Provide details above) - ADA Issue: Yes --- 1411 FLOUNDER UNIT A BURNING WOOD OUTSIDE, HAZARD, CAUSING SMOKE INHALATION TO OTHER RESIDENTS WITH MEDICAL ISSUES ADA Issue:	311 Operations
14800494	1/3/2022 1:29:00 AM	1/21/2022 12:36:30 PM	Street Defects	Street Defects	Pavement_Defect	410 AVENUE OF THE PALMS, SAN FRANCISCO, CA, 94130	Big potholes along the road all the way to freeway	DPW BSES BUF Graffiti
14802756	1/3/2022 12:19:00 PM	3/25/2022 2:30:00 PM	Street Defects	Street Defects	Construction_Plate_Shifted	Intersection of AVENUE H and 8TH TI ST	Construction_Plate_Shifted	TIDA
14803803	1/3/2022 2:52:00 PM	3/25/2022 2:29:00 PM	Request for City Services	General Request - PUBLIC WORKS	request_for_service	Intersection of 8TH TI ST and AVENUE H	29 Avenue H --- Metal cover in the street bend and sticking up ...send LP to make safe and advise what kind of plate or cover this is .. Made safe needs jurisdiction Send To: DPW - Bureau of Street Use and Mapping - G	TIDA
14830900	1/10/2022 12:27:24 PM	1/26/2022 1:00:00 PM	Street Defects	Street Defects	Pavement_Defect	1 AVENUE OF THE PALMS, SAN FRANCISCO, CA, 94130	This pothole coming onto treasure island right before crossing macalla rd destroyed the rim on my car and popped my tire and this is leaving and coming back the same place	DPW BSSR
14841107	1/12/2022 3:34:13 PM	2/14/2022 8:39:42 AM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out	Intersection of TREASURE ISLAND RD and MACALLA RD	On Treasure Island Rd from offramp -- There are 6 street lights that are burnt out on Treasure Island Road from the freeway onto the island.	PUC Power
14841603	1/12/2022 4:59:00 PM	1/14/2022 4:09:25 PM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out	Intersection of GATEVIEW AVE and BAYSIDE DR	1300 Gateview/1200 Bayside --- Light is out and it's dark in the morning near the bus stop.	PUC Power

14844617	1/13/2022 12:20:41 PM	1/13/2022 3:38:25 PM	Sewer Storm Flood	Sewer Issues	Sewage_back_up	1120 REEVES CT, SAN FRANCISCO, CA, 94130	Caller is with Treasure Island Housing Villages reporting sewage back up from the main sewer line. Stated there are 4 buildings 1120, 1128, 1124 & 1122 Reeves Court. Requesting for PUC to come out as soon as possible.	PUC Sewer
14847436	1/14/2022 7:53:00 AM	1/18/2022 6:41:55 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	"I'm at Gateview and Avenue B. What happened to the 7:45 bus? I was at the stop and tracking it and it was coming, but the next time showed that it was on the bridge already, but it never came by this stop. Where did it go?"	FIT - Muni Customer Service
14852132	1/15/2022 7:43:00 AM	1/18/2022 6:39:29 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	I would like to file a complaint. This happens often and when you've been here since 7:29 AM and no bus shows up. And they never know what is going on, and they can never get a hold of the driver. In a regular job you can not do that. That is not right at all, and that is unacceptable. This is the only way to get out of T.I. I also work in Marin and those buses are always on time.	FIT - Muni Customer Service
14869239	1/19/2022 9:53:00 AM	1/21/2022 8:29:30 AM	Tree Maintenance Damage	Tree Maintenance	Trees - Overgrown_Tree	1412 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Trees is over the garage and is dropping needles and tree sap all over the patrons car, The tree is old and overgrown. The caller has been calling/reporting this tree request since 2019.	DPW BSES BUF Graffiti
14888419	1/23/2022 4:00:00 PM	1/24/2022 7:08:44 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	Bus is late, its suppose to be here at 4 and it saying that it's 10 minutes away	FIT - Muni Customer Service
14895786	1/25/2022 10:42:43 AM	1/25/2022 10:48:00 AM	Sewer Storm Flood	Sewer Issues	Water_leak	251 4TH TI ST, SAN FRANCISCO, CA, 94130	Leaking fire hydrant	PUC Water
14919086	1/30/2022 8:38:55 PM	2/1/2022 2:47:34 PM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out	1390 GATEVIEW AVE, SAN FRANCISCO, CA, 94130	streetlight at Gateview and Bayside --- Lights at this intersection completely out	PUC Power
14932891	2/2/2022 5:05:00 PM	2/2/2022 6:47:29 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	"I want to complain that the bus is leaving 3-4 minutes early and this causes me to miss the bus. This happens all the time. I also take it at different times of day and this also more on the weekends."	FIT - Muni Customer Service
14949530	2/7/2022 7:53:54 AM	2/14/2022 8:37:26 AM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out	Intersection of MACALLA CT and END	4-5 street lights not working	PUC Power
14951762	2/7/2022 12:43:57 PM	2/7/2022 12:47:00 PM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	General Cleaning	Intersection of MACALLA RD and AVENUE OF THE PALMS	Dead Raccoon	ACC

14954760	2/8/2022 7:57:46 AM	3/2/2022 2:34:43 AM	Sign Repair or Replace High Priority	Sign Repair	Sign Repair - Missing	Intersection of 12TH TI ST and STURGEON ST	At intersection --- Caller requesting stop sign to be put back as there was one in place and now it is missing.	SSD - Field Operations
14961124	2/9/2022 11:46:00 AM	3/7/2022 4:37:00 PM	Internal Service Request	311 External Request	Graffiti	1412 FLOUNDER CT, SAN FRANCISCO, CA, 94130	On Treasure Island, between 1412-1410 Flouder Ct bldgs --- Graffiti on all 6 walls of the handballs courts in a common area between building.	TIDA
14967934	2/10/2022 8:26:37 PM	2/11/2022 6:25:54 AM	Sewer Storm Flood	Sewer Issues	Sewage_back_up	1309 GATEVIEW AVE, SAN FRANCISCO, CA, 94130	Sewage backing up into the house and onto street	PUC Sewer
14999974	2/18/2022 11:52:00 AM	2/23/2022 5:04:48 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	caller states "no bus for 35 minutes."	FIT - Muni Customer Service
15000396	2/18/2022 1:01:00 PM	2/23/2022 5:05:49 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of GATEVIEW AVE and MASON CT	"I understand the staffing issue but in treasure island if there is one delayed we have to wait more than 30 minutes weekdays and more than 40 minutes on weekends. Please prioritize the 25 Treasure Island more because we depend on it to get on and off the island unlike other routes. If there is a delay we also need to know immediately, please notify the TI transit office so they can inform us faster.	FIT - Muni Customer Service
15004118	2/19/2022 2:05:00 PM	2/23/2022 5:02:42 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and 9TH TI ST	I have been waiting over one hour for a 25, and now the next one won't be here for another 20 minutes	FIT - Muni Customer Service
15009452	2/21/2022 9:42:00 AM	3/2/2022 10:02:00 AM	Street Defects	Street Defects	Pavement_Defect	Intersection of TREASURE ISLAND RD and END	Series of deep and brutal pothole that have been there for a while, quite dangerous for a one lane and ruining our cars	DPW BSES BUF Graffiti
15019610	2/23/2022 4:02:56 PM	2/24/2022 5:15:33 AM	Parking Enforcement	Parking Enforcement	Other_Illegal_Parking	1242 NORTH POINT ST, SAN FRANCISCO, CA, 94130	Request details: Parked in a handicap space. And blocking ADA access. --- Location description: IFO 1242 B, North Point St.	SSD - Enforcement
15024755	2/24/2022 8:23:37 PM	2/25/2022 1:09:41 PM	Sewer Storm Flood	Sewer Issues	Sewage_back_up	401 13TH TI ST, SAN FRANCISCO, CA, 94130	Customer reports sewage backup. Plumber states it's on the City side.	PUC Sewer
15027910	2/25/2022 2:24:33 PM	3/2/2022 11:05:04 AM	Street Defects	Street Defects	Pavement_Defect	Intersection of I-80 EASTBOUND and I-80 E OFF RAMP	Pothole at beginning of off-ramp to Treasure Island from 80 eastbound There used to be potholes on left and right side of road but right side was repaired Leaving left side pothole getting bigger deeper and more dangerous.	DPW BSSR

15035970	2/28/2022 7:20:00 AM	2/28/2022 9:46:00 AM	Sewer Storm Flood	Sewer Issues	other	1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	POWER OUTAGE BEGINNING 2/27/22 @ 6:37PM NO PRIOR NOTICE OR CONSIDERATION GIVEN TO FAMILIES PREPARING FOR WORK AND SCHOOL FOR FLOUNDER BUT POWER WAS RESTORED IMMEDIATELY ON NEIGHBORING GROUNDS, FUNNY THAT OUR HUMAN LIFE IS BEING DEVALUED IN THIS WAY WITH NO EXPLANATION OR EFFORTS BEING MADE TO SIT IN CITY TRUCKS AND NOT PERFORM TASKS NEEDED TO REPAIR ELECTRICAL OUTAGE IN FREEZING TEMPERATURES	311 Operations
15038349	2/28/2022 12:41:06 PM	3/7/2022 3:47:31 PM	Damaged Property	Damaged Property	Damaged other	1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	WHAT IS THE ESTIMATED TIME RESTORATION OF TREASURE ISLAND'S ALLEGED DAMAGED TRANSFORMER'S REPAIR, STAFF IS STANDING STILL, AND HAVE BEEN NON ACTIVE IN RESTORING MY FAMILIES ELECTRICAL INFRASTRUCTURE DURING DAYS THAT HAVE PRODUCED FREEZING TEMPERATURES AND WE HAVE NO HEAT, DO NOT CLOSE REQUEST UNTIL IT HAS BEEN PROPERLY ADDRESSED AND RESOLVED.	PUC Power
15053229	3/3/2022 11:48:00 AM	3/3/2022 12:08:22 PM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Medical Waste	Intersection of TREASURE ISLAND RD and MACALLA RD	In mulch off of new pathway under construction, 250 ft N of the parking at Treasure Island Rd and Macalla --- 1 needle. Customer has marked location with pink paint.	DPW BSES BUF Graffiti
15065645	3/6/2022 6:45:00 PM	3/7/2022 1:46:00 PM	Residential Building Request	Residential Building Request	Building - Infestation_Rodent_Insect	1116 HUTCHINS CT, SAN FRANCISCO, CA, 94130	1116 Hutchin --- The customer is reporting there is a rodent infestation in her home. They notified the property manager , and have been dealing with this since November but nothing is being done. She has a children in the home including a 6month old infant	DPH EH
15069638	3/7/2022 3:09:51 PM	3/8/2022 3:57:43 PM	Sewer Storm Flood	Sewer Issues	Sewage_back_up	401 13TH TI ST, SAN FRANCISCO, CA, 94130	There is a sewage backup from the sewage pump across from address.	PUC Sewer
15077325	3/9/2022 11:06:24 AM	3/10/2022 8:59:00 AM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	General Cleaning	Intersection of 11TH TI ST and AVENUE E	By 396 05th Avenue and Geary Blvd	DPW BSES BUF Graffiti
15084473	3/11/2022 8:05:50 AM	3/11/2022 11:07:00 AM	Request for City Services	General Request - DPH	request_for_service	1116 HUTCHINS CT, SAN FRANCISCO, CA, 94130	1116 Hutchins Ct Unit F --- Caller states there is a Rat infestation in the unit. Minor children reside at the address. There has been a request to change the address in October due to this issue, no response from the Management.	DPH EH

15134829	3/24/2022 9:45:00 AM	3/25/2022 2:32:34 PM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out	Intersection of AVENUE N and 4TH TI ST	Burnt streetlight bulb	PUC Power
15134896	3/24/2022 9:54:00 AM	3/25/2022 2:31:23 PM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out	Intersection of 8TH TI ST and AVENUE M	Streetlight out on large HV pole	PUC Power
15152220	3/29/2022 9:13:06 AM	3/29/2022 4:24:00 PM	Request for City Services	General Request - DPH	complaint	1443 CHINOOK CT, SAN FRANCISCO, CA, 94130	1443 Chinook Unit C --- Tenant in Unit C above from unit A have urine/feces fall onto below tenant's patio. This has been ongoing for years now. Tenants below unable to use patio due to urine/feces splattered all over their properties. Building mgt and police have been involved as well	DPH EH
15160906	3/31/2022 11:03:50 AM	4/1/2022 1:40:00 PM	Street Defects	Street Defects	Pavement_Defect	1224 BAYSIDE DR, SAN FRANCISCO, CA, 94130	Pavement_Defect	DPW BSSR
15164698	4/1/2022 10:39:00 AM	4/3/2022 9:46:00 AM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Hazardous Materials	Intersection of AVENUE N and 8TH TI ST	505 Avenue N, near 8th Ave Inside the property --- Paint spill that has been cleaned up, paints are now inside 20 containers (or more)	DPW BSES BUF Graffiti
15165566	4/1/2022 1:05:59 PM	4/1/2022 1:45:06 PM	Parking Enforcement	Parking Enforcement	Blocking_Driveway_Cite_Onl y	1308 GATEVIEW AVE, SAN FRANCISCO, CA, 94130	Request details: --- Location description: 1308 Gateview Ave, Unit B Treasure Island	SSD - Enforcement