



ITEM	DISCUSSION
<p><b>FACILITY REPORTED INCIDENTS (FRI)</b></p>	<p>During August 2021, LHH submitted a total of 18 FRIs to CDPH; there were 2 anonymous complaints from CDPH. The FRIs include allegations of abuse, adverse events, and other reportable issues. CDPH has initiated investigation into some of the cases but final determination of potential deficiencies has not been determined for all cases.</p> <p><b>August: 20 cases (18 FRI; 2 anonymous complaints)</b> (6 pending outcome; 14 investigation not started by CDPH)</p> <ul style="list-style-type: none"> <li>• 15 allegations of abuse               <ul style="list-style-type: none"> <li>○ Resident to resident: 7 (4 investigation not started by CDPH; 3 pending outcome)</li> <li>○ Other to resident: 0</li> <li>○ Staff to resident: 4 (2 investigation not started by CDPH; 2 pending outcome)</li> <li>○ Injury of Unknown Source: 4 (3 investigation not started by CDPH; 1 pending outcome)</li> </ul> </li> <li>• 3 theft/fiduciary abuse               <ul style="list-style-type: none"> <li>○ Resident to resident: 1 (1 pending outcome)</li> <li>○ Other to resident: 2 (2 investigation not started by CDPH)</li> <li>○ Staff to resident: 0</li> </ul> </li> <li>• 0 adverse events               <ul style="list-style-type: none"> <li>○ Drug event: 0</li> <li>○ Major injury: 0</li> <li>○ Other: 0</li> </ul> </li> <li>• 2 anonymous complaints (2 pending outcome)</li> </ul>
<p><b>SURVEY UPDATES</b></p>	<ol style="list-style-type: none"> <li>1. <b>Unannounced Site Visit on 08/05/21</b> <ul style="list-style-type: none"> <li>• Two surveyors onsite to review two facility reported incidents. Official outcome still pending.</li> </ul> </li> <li>2. <b>Unannounced Site Visit on 08/12/21</b> <ul style="list-style-type: none"> <li>• Two surveyors onsite to review three facility reported incidents. Official outcomes still pending.</li> </ul> </li> <li>3. <b>Unannounced Site Visit on 08/25/21</b> <ul style="list-style-type: none"> <li>• Five surveyors onsite to review 35 facility reported incidents. Official outcomes still pending.</li> </ul> </li> </ol>
<p><b>PLAN OF CORRECTION UPDATES/REPORTING</b></p>	<p>Received 2567 Statement of Deficiency on 8/23/21 for F-607 (SS=D) Development/Implement Abuse/Neglect Policy – submitted POC on 9/1/21</p>
<p><b>EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS</b></p>	<p>Total of 7 FRIs were investigated through document requests</p> <ol style="list-style-type: none"> <li>1. <b>Telephone/email request (8/17/2021):</b> 3 FRIs related to allegations of abuse</li> <li>2. <b>Telephone/email request (8/24/2021):</b> 2 FRIs related to allegations of abuse</li> <li>3. <b>Telephone/email request (8/31/2021):</b> 2 FRIs related to anonymous complaints (August FRIs)</li> </ol>



<b>ONGOING SITE VISITS</b>	None.
<b>PENDING SITE VISITS</b>	43 FRI pending without document request or call/visit.
<b>UPCOMING SURVEYS</b>	None.
<b>CONTINUOUS SURVEY READINESS AND EDUCATIONAL UPDATES</b>	Quality Management continues to partner with Facility Services and Environment Services to conduct regular Environment of Care (EOC) rounds throughout the facility.



