

Laguna Honda Hospital Executive Team Report

Michael T. Phillips, MHA, FACHE September 14, 2021





San Francisco Department of Public Health



San Francisco Health Network Laguna Honda Hospital and Rehabilitation Center

Resident Centered Care

VISION

Building healthier lives as the leader in post-acute care

MISSION

To provide a welcoming, therapeutic, and healing environment that promotes the individual's health and wellbeing

ALIGN

We create value for our communities

IMPROVE

We challenge ourselves to continuously improve

ENABLE

We respect our staff and lead with humility

QUALITY

SAFETY

CARE EXPERIENCE

WORKFORCE

FINANCIAL STEWARDSHIP

EQUITY

Protecting and promoting health and well-being for all in San Francisco

SEPTEMBER 2021 Updates

SAFETY

Pages 4 to 8

- COVID-19 Case Check-In
- COVID-19 Surge Response
- COVID-19 Vaccine Updates

CARE EXPERIENCE

Page 9

State of the Hospital

WORKFORCE

Pages 10 to 11

- Employee of Month of Recognition Cecilia
 Aguirre, Admissions & Eligibility Acting Supervisor
- Nursing Leadership Announcements Igor Mocorro, Nursing Director

EQUITY

Pages 12 to 13

- Department of Equity and Culture Updates
- LHH Equity Council Workgroups Launched



COVID-19 Case Check-In

- COVID-19 response remains one of our highest priorities.
- Laguna Honda is still seeing a surge in staff COVID-19 cases; however,
 we have not had a resident COVID-19 case since January 2021.

Staff and Resident Cases						
	Total Confirmed Positive Cases	Recovered Cases	Active Cases	Deaths		
Staff	214	209	5	0		
Residents	63	57	0	6		
Total	277	266	5	6		

Data as of 9/7/2021





COVID-19 Cases at Laguna Honda

Date of Test	Resident	Staff	Grand Total
Total 2020 Cases	46	129	175
Jan 2021	17	36	53
Feb 2021	0	5	5
March 2021	0	1	1
April 2021	0	2	2
May 2021	0	1	1
June 2021	0	2	2
July 2021	0	21	21
August 2021	0	17	17
September 2021	0	0	0
Total	63	214	277

Data as of 9/7/2021





Continuing to Respond to the Surge in COVID-19 Cases

- Laguna Honda is responding to the surge in cases driven by the highly contagious Delta variant. This includes:
 - Increased testing: All LHH staff are being tested twice a week.
 - Increased focus on limiting movement on quarantined neighborhoods.
 - Increased PPE for staff who work on multiple neighborhoods.
- Visits and resident activities continue for all neighborhoods not on quarantine.
- Our protocols and policies seek to limit exposures at the hospital and ensure cases are largely isolated and that residents are protected.

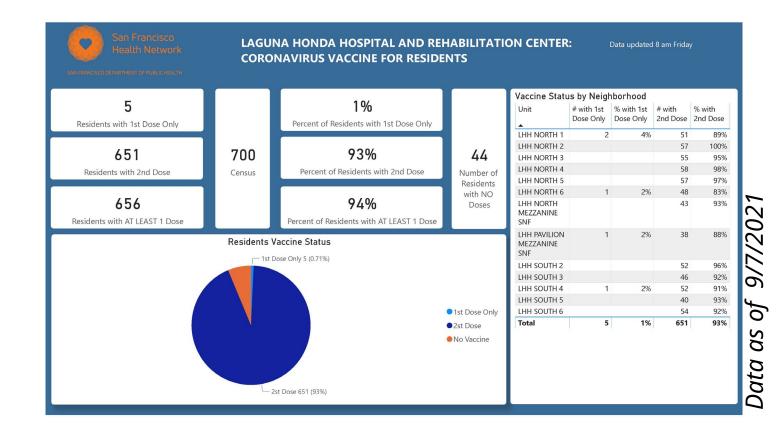


Third COVID-19 Vaccine Dose Available For LHH Staff and Residents who are Immune Compromised

- In accordance with local and state guidance, Laguna Honda began providing a third dose of the Pfizer and Moderna vaccine to staff and residents who are immune compromised.
- The Medicine Department identified residents who meet the clinical definition of immune compromised, as provided by the FDA, and offered a third dose.
- Staff who are immune compromised were asked to first consult with their primary care provider before self-attesting at the Laguna Honda Clinic.
- LHH is working with our partners across the San Francisco Health
 Network to plan for hospital-wide third doses for staff and residents

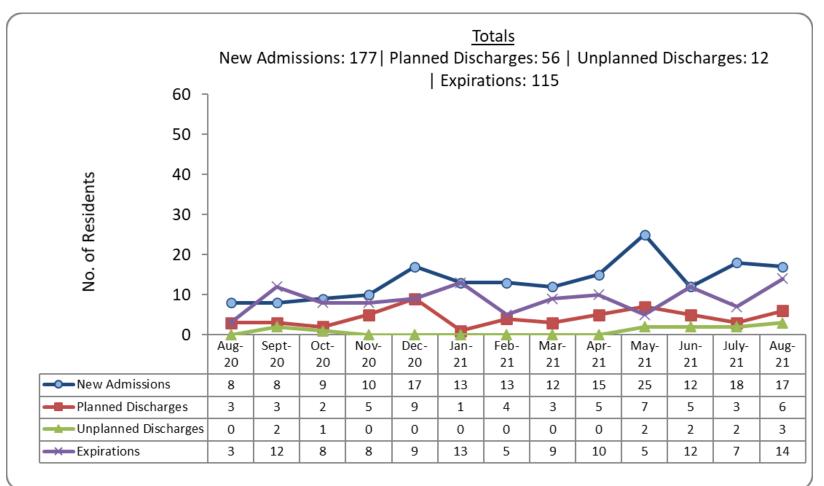


COVID-19 Vaccine Update for Residents



CARE EXPERIENCE

State of the Hospital – Admissions, Discharges, and Expirations





WORKFORCE

Employee of the Month Recognition: Cecilia Aguirre, Admissions & Eligibility Acting Supervisor

 Cecilia began her career with DPH in 2000 and has worked at LHH for seven years. Her A&E team nominated her as the employee of the month.

George Villavicencio, A&E Manager shared
"I couldn't have been any luckier coming
into a new department and inheriting Cecilia
as my Acting Supervisor. She is always
supportive and follows her responsibility to
act fairly and only with the department's
best interest in mind. Cecilia never shies
away from challenges that come with her
role and is always willing to go above and
beyond the call of duty in any task."





WORKFORCE



Nursing Leadership Update: Igor Mocorro, Nursing Director

- Igor brings over 15 years of experience to the role. Igor served as both a
 Day Shift and Night Shift Nurse Manager, providing him with hospitalwide experience.
- He has published research and clinical practice improvements in the fields of HIV/AIDS and reproductive and sexual health.
- Igor holds a Doctorate in Nursing Practice from the University of San Francisco and a Master of Public Health from San Francisco State University.
- Igor will initially oversee the South 2 and South 3 neighborhoods, LHH's Positive Care and Palliative Care units.



EQUITY



Department of Equity and Culture Updates

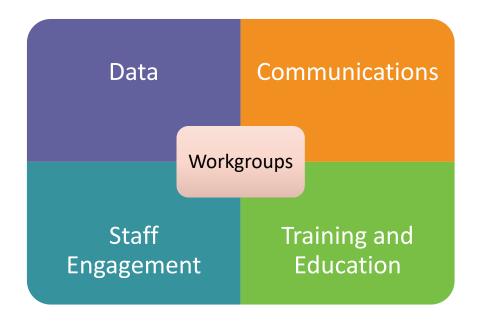
- LHH is participating in the DPH Racial Equity Champions program
 - Application deadline is mid-September
 - Goal: 80 staff across DPH, 10 from LHH
 - The Department of Equity is working to recruit LHH champions.
- Continued participation in Anti-Racism Fellowship
 - 10 LHH fellows participating in the fellowship through October
 - Current focus: Anti-Racist Organizational Change

EQUITY



LHH Equity Council Workgroups Launched

- Equity Action Council Workgroups convened in August for kickoff meetings.
- Leads and priority work for each group were identified.





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