

STREET CRISIS RESPONSE TEAM (SCRT) PILOT

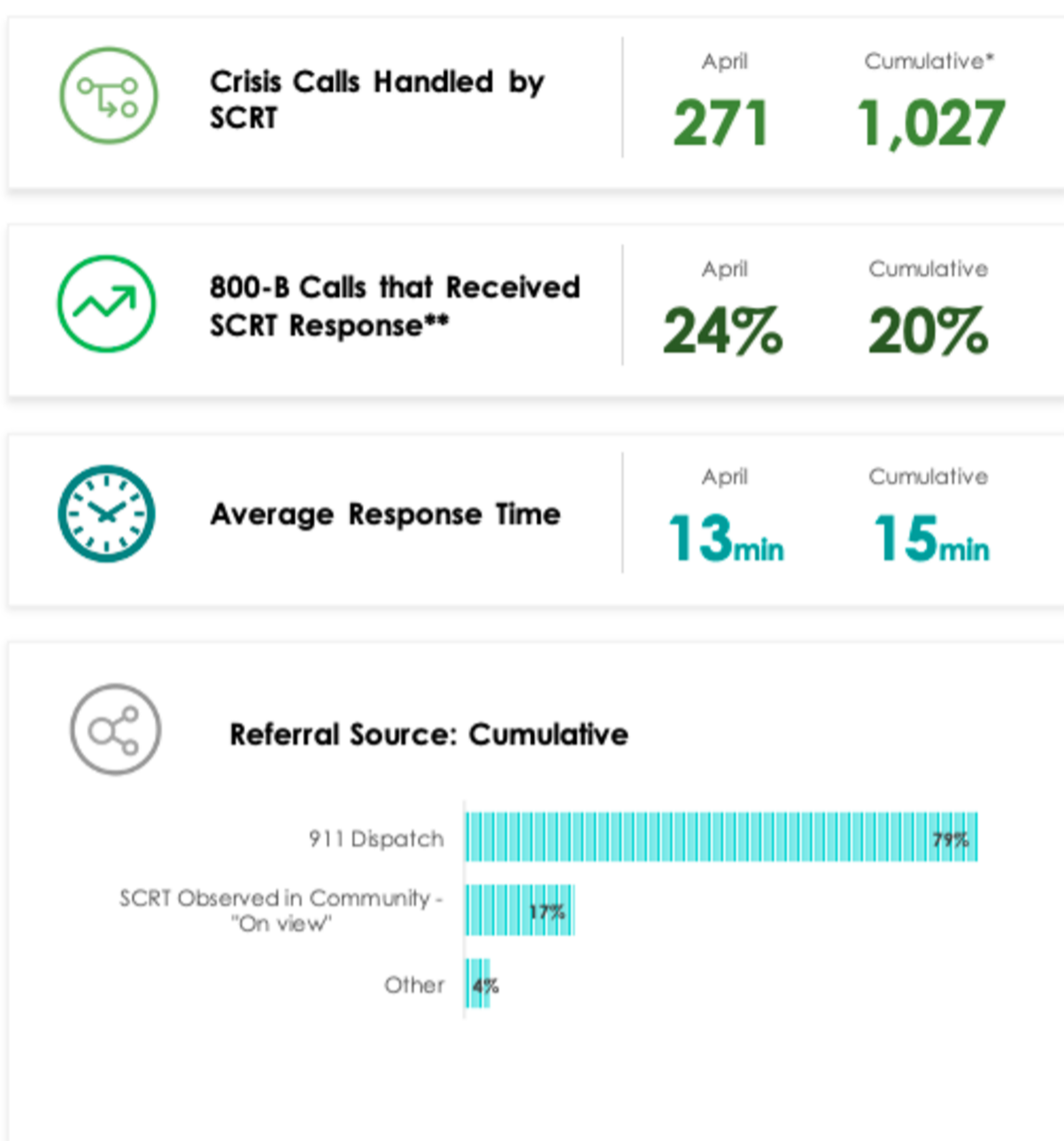
APRIL 2021 UPDATE

The goal of the San Francisco Street Crisis Response Team is to provide rapid, trauma-informed response to calls for service about people experiencing crisis in public spaces in order to reduce law enforcement encounters and unnecessary emergency room use.

The SCRT now has three teams fully operational in the Tenderloin, Mission-Castro, and Bayview districts. These teams operate 7 days per week, 12 hours per day. A fourth team launched in the Waterfront/Chinatown/North Beach area on May 10th. As of April, all of the teams are supported by the Office of Coordinated Care staff who provide follow-up and linkage support to clients within 24 hours of the initial encounter.

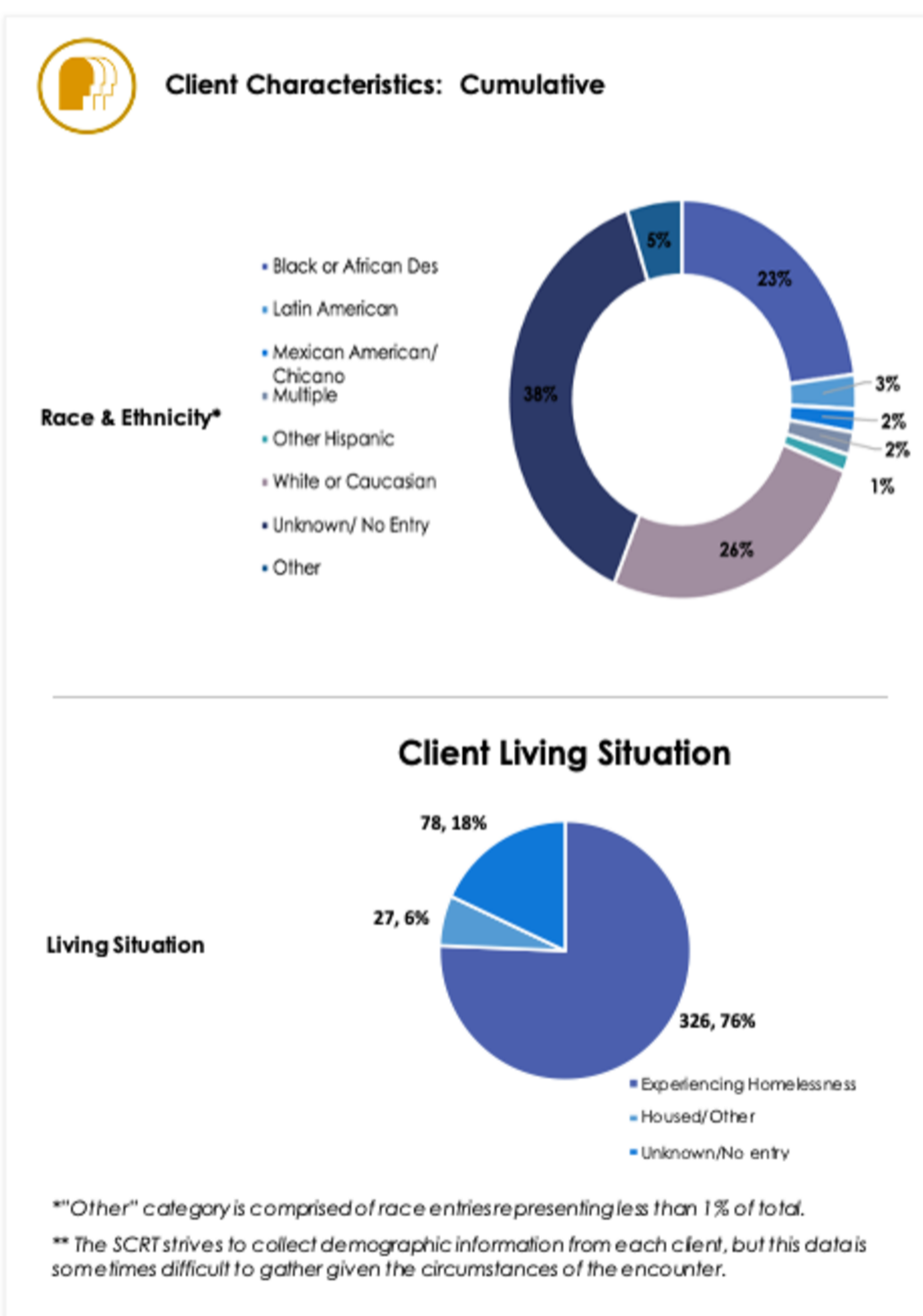
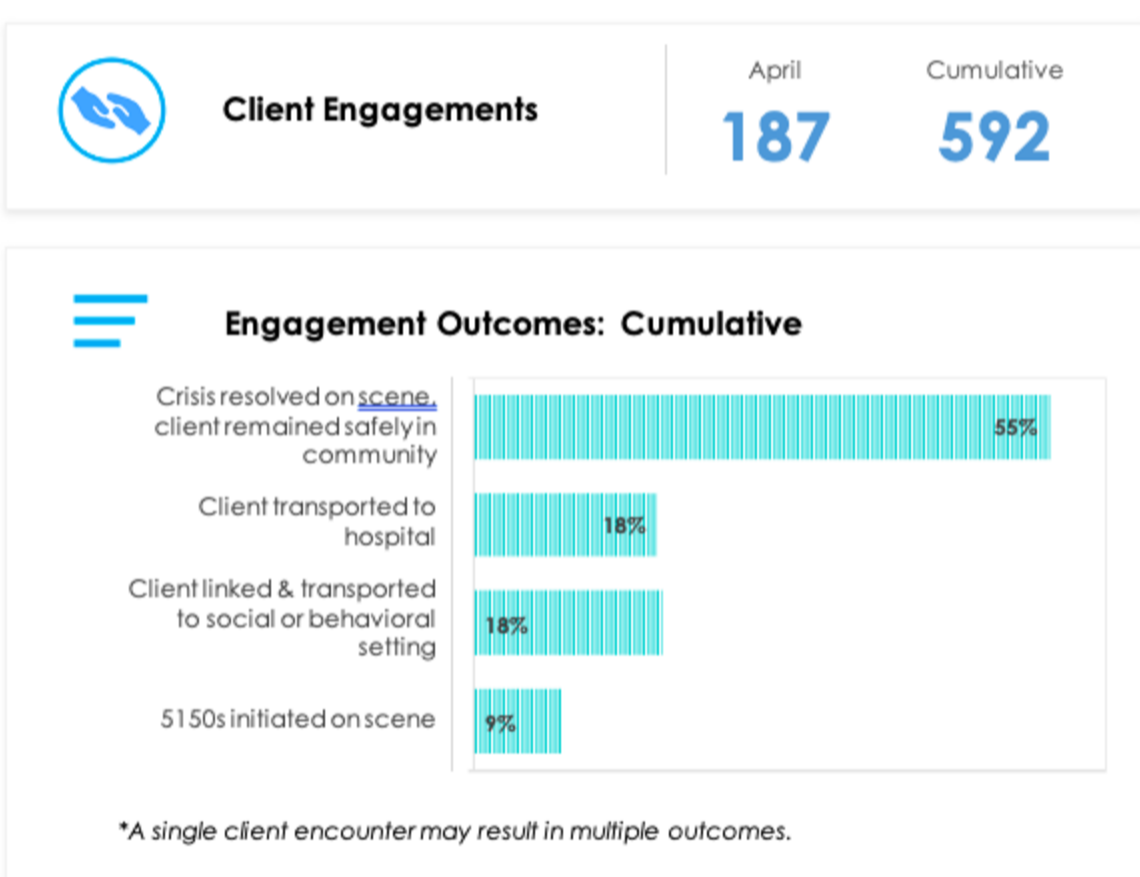
OPERATIONS UPDATE

KEY PERFORMANCE INDICATORS



*Cumulative counts are on data since pilot launch (Nov 30, 2020 - April 30, 2021)

** 800-Bs are a type of call code from 911 emergency communications center which indicate an individual in behavioral health distress with no weapon involved. In 2019, SF 911 received over 10,000 of these calls. Percentage shown excludes "800-B On Views" and a small number of 800-Bs not dispatched to SCRT for other reasons. SCRT aims to respond to 100% of dispatched 800-Bs once fully launched.



For more information on the SCRT please visit: [Street Crisis Response Team Background](#)

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