

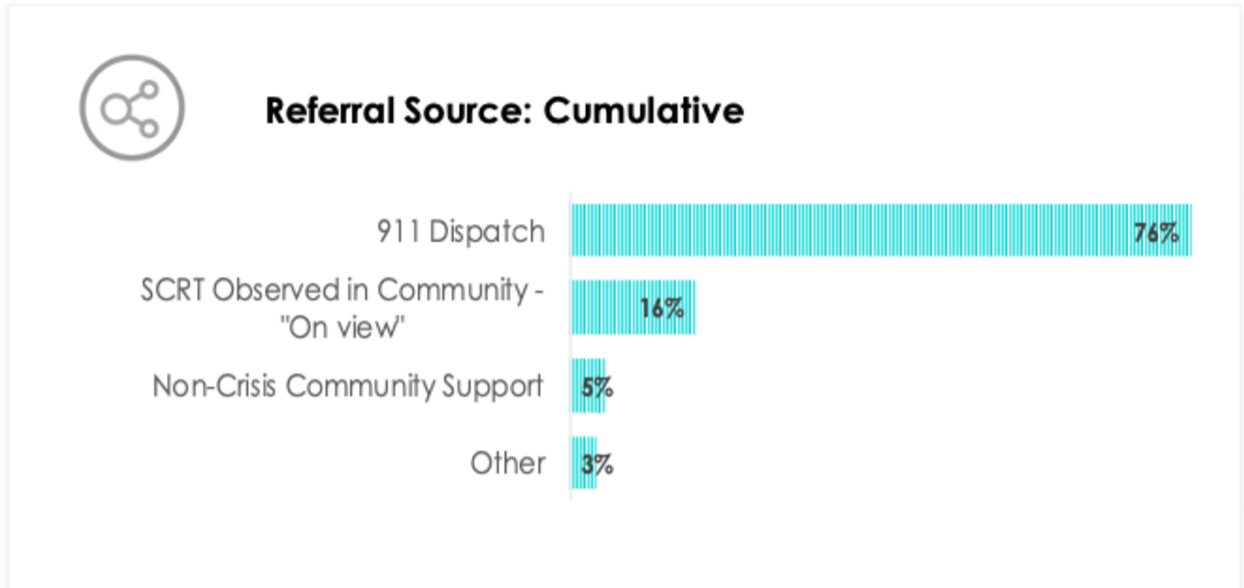
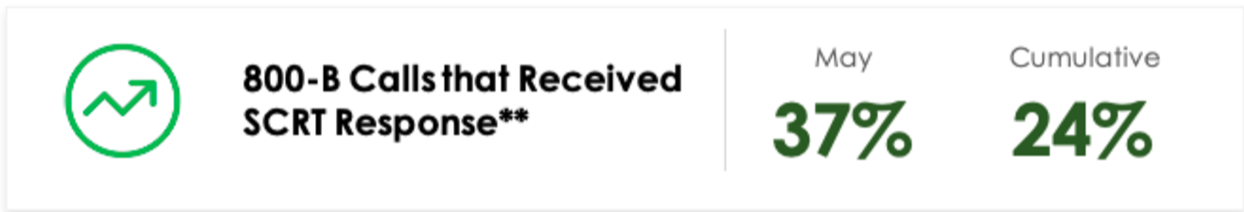
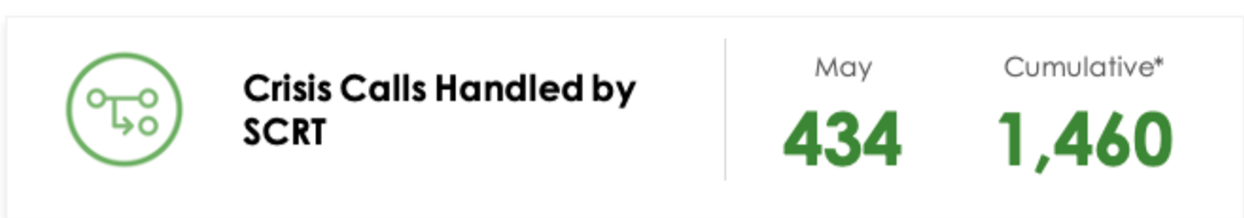
STREET CRISIS RESPONSE TEAM (SCRT) PILOT
MAY 2021
UPDATE

The goal of the San Francisco Street Crisis Response Team is to provide rapid, trauma-informed response to calls for service about people experiencing crisis in public spaces in order to reduce law enforcement encounters and unnecessary emergency room use.

The SCRT now has four teams fully operational in the Tenderloin, Mission-Castro, Bayview, and Chinatown-Waterfront districts. These teams operate 7 days per week, 12 hours per day. As of April, all of the teams are supported by the Office of Coordinated Care staff who continue to provide follow-up and linkage support to clients within 24 hours of the initial encounter.

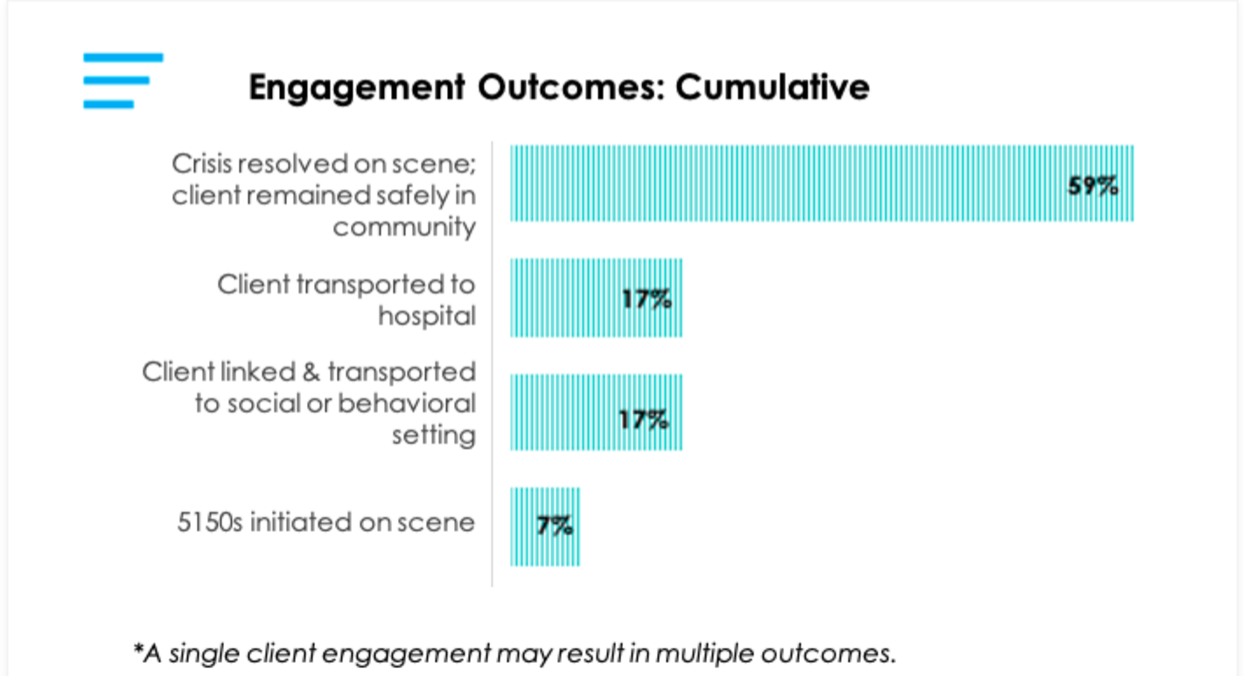
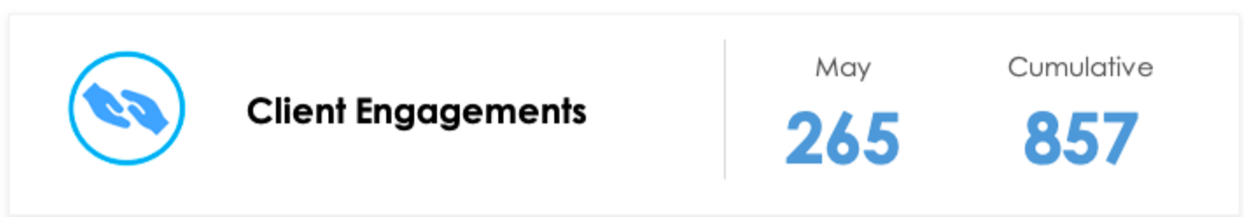
OPERATIONS UPDATE

KEY PERFORMANCE INDICATORS

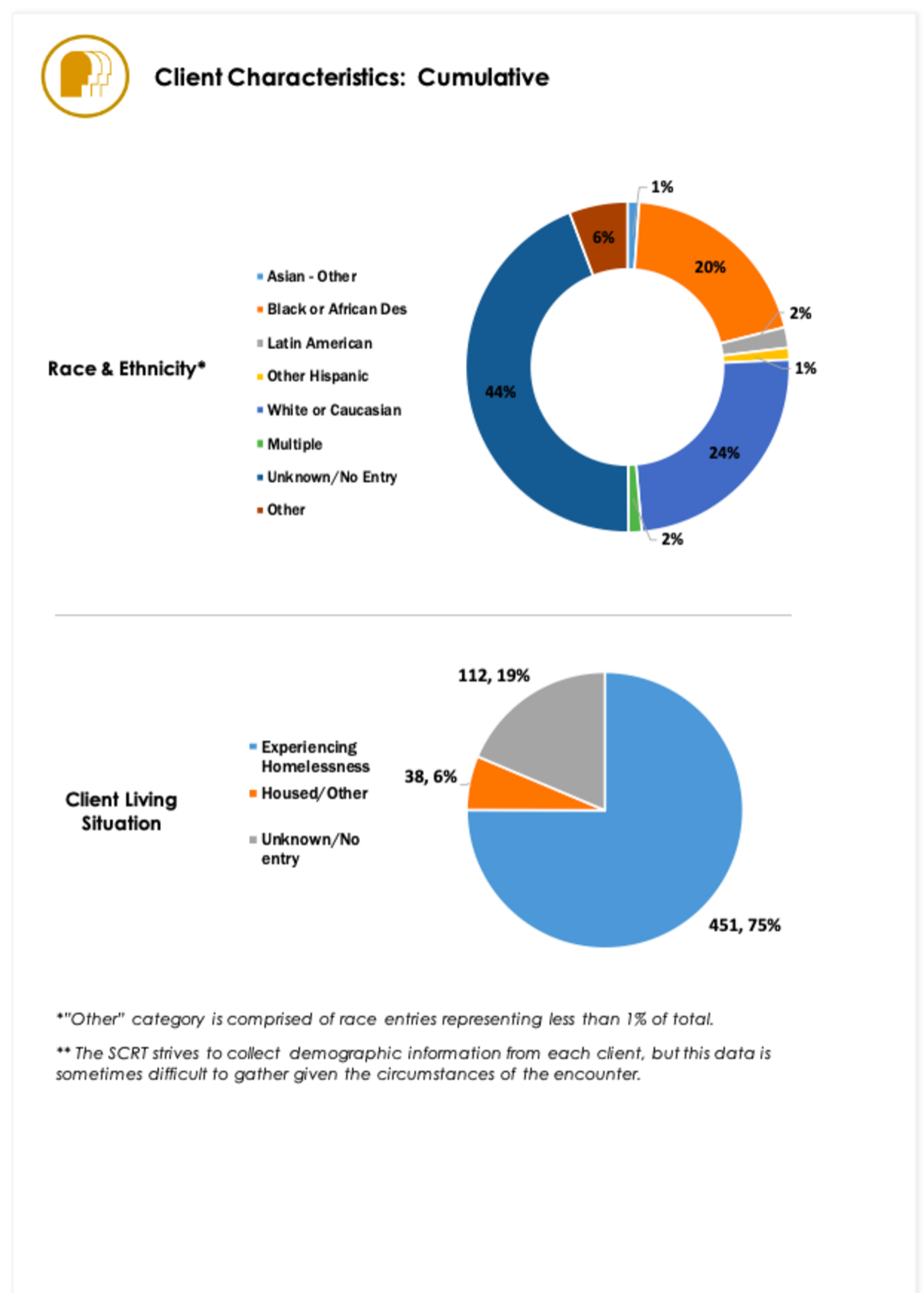


*Cumulative counts are on data since pilot launch (Nov 30, 2020 – May 31, 2021)

** 800-Bs are a type of call code from 911 emergency communications center which indicate an individual in behavioral health distress with no weapon involved. In 2019, SF 911 received over 10,000 of these calls. Percentage shown excludes "800-B On Views" and a small number of 800-Bs not dispatched to SCRT for other reasons. SCRT aims to respond to 100% of dispatched 800-Bs once fully launched.



*A single client engagement may result in multiple outcomes.



**"Other" category is comprised of race entries representing less than 1% of total.
 ** The SCRT strives to collect demographic information from each client, but this data is sometimes difficult to gather given the circumstances of the encounter.

For more information on the SCRT please visit: [Street Crisis Response Team Background](#)

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