

Mayor's Office of Housing and Community Development
City and County of San Francisco



London N. Breed
Mayor

Daniel Adams
Acting Director

October 28, 2019

To: Office of Transgender Initiatives
From: Mayor's Office of Housing and Community Development
Re: Compliance Plan and Report on the Collection of Sexual Orientation and Gender Identity

Beginning July 1, 2017, the Mayor's Office Housing and Community Development (MOHCD) revised its guidelines on the collection of information on sexual orientation and gender identity (SOGI) to comply with Ordinance 159-16 (Ordinance). Passed in July 2016, the Ordinance amended the City's Administrative Code to require covered City departments and contractors that provide health care and social services to collect and analyze SOGI data on the clients they serve. The Ordinance identified the Mayor's Office of Housing and Community Development (MOHCD) as one of the covered departments. This memo fulfills the requirements of section 104.8 of the Administrative Code and serves as MOHCD's Compliance Plan and Report for the Collection of Sexual Orientation and Gender Identity data. This memo (1) defines the scope and standards of MOHCD's SOGI data collection; (2) describes the revisions MOHCD made to data collection forms, databases, and data storage systems; (3) summarizes MOHCD's instruction to staff, contractors, and grantees; and (4) analyzes gender identity and sexual orientation program data for FY2018-2019.

Scope and Standards for Collecting SOGI Data

Prior to the City's adoption of the Ordinance, MOHCD collected applicant and client SOGI data for a sample of its affordable housing and community development programs. Beginning July 1, 2017, MOHCD expanded its SOGI data collection to include all of its applicant and client-based programs and services, including:

- Public Services
- Affordable Multifamily Housing Portfolio
- Affordable Rental Housing Placement
- Affordable Ownership Housing Placement
- Plus Housing
- Certificate of Preference
- Displaced Tenant Housing Preference
- Downpayment Assistance Loan Program
- Mortgage Credit Certificates
- City Second

In addition to expanding the scope of programs for which MOHCD collected SOGI data, MOHCD modified its data collection standards to be consistent with policies and procedures issued by the Department of Public Health (DPH) in accordance with section 104.3(c)(2) of the Administrative Code. Based on staff and community partner feedback, MOHCD made several modifications to the proposed DPH guidelines. These modifications include adding “Decline to Answer” option for the sex-at-birth question for our community development programs and modifying the order of the responses. Additionally, in May of 2018, after receiving feedback from the Office of Transgender Initiatives as well as from grantees, MOHCD requested a partial waiver to the City Administrator for the requirement to collect information on applicants’ and clients’ sex at birth. This change was reflected on forms and applications used beginning July 1, 2018. Table 1 provides the two questions and corresponding response options implemented by MOHCD for collecting SOGI data for the program period between July 1, 2018 and June 30, 2019.

Table 1: Questions for the Collection of SOGI Applicant and Client Data

Sex and Gender Identity Questions	
What is your gender? (Check <u>one</u> that that best describes your current gender identity)	
<input type="checkbox"/> Female	<input type="checkbox"/> Trans Female
<input type="checkbox"/> Male	<input type="checkbox"/> Trans Male
<input type="checkbox"/> Genderqueer/Gender Non-Binary	<input type="checkbox"/> Not Listed. Please Specify _____
Forms included the above six options. Coding also allowed for the below two options: Declined to Answer/Not Stated Question Not Asked	
Sexual Orientation Question	
How do you describe your sexual orientation or sexual identity?	
<input type="checkbox"/> Bisexual	<input type="checkbox"/> Straight/Heterosexual
<input type="checkbox"/> Gay/Lesbian/Same-Gender Loving	<input type="checkbox"/> Not Listed. Please Specify _____
<input type="checkbox"/> Questioning/Unsure	<input type="checkbox"/> Decline to Answer
Forms included the above six options. Coding also allowed for the below two options: Not Stated Question Not Asked	

Revisions to Data Collection Forms and Updates to Database and Data Storage Systems

For FY2018-2019, MOHCD revised all data collection forms and applications for all programs listed above to match the guidelines presented in Table 1. This includes paper as well as web-based applications. In addition to English, MOHCD translated the SOGI-related questions and answers presented in Table 1 into Chinese, Spanish, and Filipino in collaboration with other covered departments and consultation with subject matter experts. In order to collect applicant and client SOGI data, MOHCD updated all database and storage systems for the program areas already noted.

Instruction to Staff, Contractors, and Grantees.

MOHCD managed and implemented changes to the SOGI data collection methodology required by the Ordinance through its intradepartmental data-working group, which functions as MOHCD's standing data-governance meeting. Specific to MOHCD's Public Services, MOHCD conducted a series of grantee orientations, where staff presented to grantees SOGI questions and responses. For 2018-2019, MOHCD also held two grantee orientations. These orientations, held on May 22, 2018 and May 24, 2018, included a presentation by Clair Farley, Director of the Office of Transgender Initiatives that presented updated information on SOGI related question and responses. In addition to these general grantee orientations, MOHCD held two SOGI-specific trainings for grantees on June 6, 2018 and June 15, 2018.

Additionally, to assist with general questions about our collection of SOGI related data from community partners, MOHCD created a [page on our website](#) on that explains MOHCD implementation guidelines.

Analysis of Sex and Gender Identity and Sexual Orientation Program Data

The following section presents and analyzes the SOGI data collected for FY2018-2019. This period represents the second full year of implementation of the updated SOGI guidelines required by the Ordinance. This analysis includes all program applicants or clients served between July 1, 2018 and June 30, 2019 for which MOHCD collected SOGI data.

This analysis presents both summarized data on the number of lesbian, gay, bisexual, transgender, and questioning (LGBTQ) applicants and clients as well as disaggregated data for both gender identity and sexual orientation. For the purpose of this analysis, this report summarizes applicants or clients as LGBTQ if he/she/they identified as either genderqueer/gender non-binary, trans female, trans male, or described his/her/their sexual orientation as bisexual, gay/lesbian/same-gender loving, or questioning/unsure.

This report also summarizes applicants or clients that selected "Not Listed" for either (or both) of the SOGI questions as LGBTQ only if the applicant or client specified a gender identity or sexual orientation in the accompanying entry field. These clients are classified as "Not Listed – Specified". If an applicant or client left the accompanying entry field blank, this report classifies the response as "Not Listed - Unspecified."

Public Services

Through its Public Services, MOHCD funds a wide range of social services that seek to ensure that families and individuals are stably housed, resilient, and economically self-sufficient. MOHCD works toward these objectives by funding grants to community-based service providers through 11 separate program areas. The 11 program areas include: Access to Housing; Eviction Prevention; Financial Education; Foundational Competencies; Homeless Services and Transitional Housing; Housing Place-Based Services; Legal Services; Neighborhood and Business Coordination; Service Connection; Supportive Housing for People Living with HIV/AIDS; and Sustainable Homeownership. In FY2018-2019, MOHCD funded 183 projects that provided services to nearly 34,000 clients, of whom approximately 9% identified as LGBTQ. In looking more closely at gender identity and sexual orientation, the data shows that slightly more than 1% of MOHCD's public service program clients identify as transgender or gender nonconforming, with trans female clients representing the greatest number (185), followed by genderqueer/gender non-binary (178). Slightly more than 8% of clients identify as LGBTQ, with the

greatest share of clients identifying as gay/lesbian/same gender-loving (6.11%). Table 2 presents the total number and percentage of LGBTQ clients served as well as the number and percentage of clients for both gender identity and sexual orientation for all public services.

Table 2: Number and Percent of LGBTQ Clients and Number and Percent of Clients by Gender Identity and Sexual Orientation for Public Services

LGBTQ				
	Number of Clients		Percent of Clients	
LGBTQ Client	3,031		8.95%	
Not LGBTQ Client	20,474		60.45%	
Not Listed (Unspecified)/Declined to Answer/Not Stated/Question Not Asked	10,364		30.60%	
Total Clients	33,869		100.00%	

Gender Identity			Sexual Orientation		
	Number of Clients	Percent of Clients		Number of Clients	Percent of Clients
Female	19,811	58.49%	Bisexual	556	1.64%
Male	13,487	39.82%	Gay/Lesbian/Same-Gender Loving	2,071	6.11%
Genderqueer/Gender Non-Binary	178	0.53%	Questioning/Unsure	132	0.39%
Trans Female	185	0.55%	Straight/Heterosexual	20,756	61.28%
Trans Male	36	0.11%	Not Listed - Specified	6	0.02%
Not Listed - Unspecified	170	0.50%	Not Listed - Unspecified	1,185	3.50%
Declined to Answer/Not Stated	2	0.01%	Declined to Answer	7,024	20.74%
Total Clients	33,869	100.00%	Not Stated	22	0.06%
			Question Not Asked	2,117	6.25%
			Total Clients	33,869	100.00%

A more granular analysis of the 11 Community Development Public Services show that the number and percentage of LGBTQ clients varies across programs. MOHCD served the greatest number of LGBTQ clients through its Eviction Prevention program (737), followed by Legal Services (683), and then Access to Housing (545). These three programs represent the three largest public service programs in terms of overall number of clients served. Percent of LGBTQ clients by program area was greatest for Supportive Housing for People Living with HIV/AIDs, of which almost 76% of program clients identified as LGBTQ, followed by Eviction Prevention (11.92%), Legal Services (11.61%), and Sustainable Homeownership (10.35%). Housing Placed-Based Services (1.74%), Foundational Competencies (3.43%), and Service Connection (4.58%) had the smallest percentage of LGBTQ clients. Table 3 shows the total number and percentage of LGBTQ clients by each of the 11 Public Service program areas and the number and percentage of clients for both gender identity and sexual orientation clients by each of the program areas.

Table 3: Number and Percent of LGBTQ Clients and Number and Percent of Clients by Gender Identity and Sexual Orientation by Public Service Program Area

LGBTQ				
Program Area	Number of Clients	Number of LGBTQ Clients	Percent LGBTQ Clients	
Access to Housing	6,206	545	8.78%	
Eviction Prevention	6,185	737	11.92%	
Financial Education	2,152	124	5.76%	
Foundational Competencies	2,889	100	3.46%	
Homeless Services & Transitional Housing	90	6	6.67%	
Housing Place-Based Services	3,157	55	1.74%	
Legal Services	5,883	684	11.63%	
Neighborhood and Business Coordination	31	0	0.00%	
Service Connection	4,060	188	4.63%	
Supportive Housing for PLWHA	396	300	75.76%	
Sustainable Homeownership	2,820	292	10.35%	
Total Clients	33,869	3,031	8.95%	

Gender Identity

Access to Housing		
	Number of Clients	Percent of Clients
Female	3,943	63.54%
Male	2,148	34.61%
Genderqueer/Gender Non-Binary	10	0.16%
Trans Female	32	0.52%
Trans Male	9	0.15%
Not Listed – Unspecified	64	1.03%
Total Clients	6,206	100.00%

Sexual Orientation

Access to Housing		
	Number of Clients	Percent of Clients
Bisexual	119	1.92%
Gay/Lesbian/Same-Gender Loving	377	6.07%
Questioning/Unsure	21	0.34%
Straight/Heterosexual	4,075	65.66%
Not Listed - Unspecified	90	1.45%
Declined to Answer	1,362	21.95%
Question Not Asked	162	2.61%
Total Clients	6,206	100.00%

Eviction Prevention		
	Number of Clients	Percent of Clients
Female	3,049	49.30%
Male	3,052	49.35%
Genderqueer/Gender Non-Binary	29	0.47%
Trans Female	33	0.53%
Trans Male	9	0.15%
Not Listed – Unspecified	13	0.21%
Total Clients	6,185	100.00%

Financial Education		
	Number of Clients	Percent of Clients
Female	1,330	61.80%
Male	806	37.45%
Genderqueer/Gender Non-Binary	5	0.23%
Trans Female	6	0.28%
Trans Male	0	0.00%
Not Listed – Unspecified	5	0.23%
Total Clients	2,152	100.00%

Foundational Competencies		
	Number of Clients	Percent of Clients
Female	1,854	64.17%
Male	1,018	35.24%
Genderqueer/Gender Non-Binary	5	0.17%
Trans Female	2	0.07%
Trans Male	0	0.00%
Not Listed – Unspecified	10	0.35%
Total Clients	2,889	100.00%

Eviction Prevention		
	Number of Clients	Percent of Clients
Bisexual	107	1.73%
Gay/Lesbian/Same-Gender Loving	564	9.12%
Questioning/Unsure	30	0.49%
Straight/Heterosexual	3,829	61.91%
Not Listed - Unspecified	474	7.66%
Declined to Answer	1,104	17.85%
Not Stated	4	0.06%
Question Not Asked	73	1.18%
Total Clients	6,185	100.00%

Financial Education		
	Number of Clients	Percent of Clients
Bisexual	36	1.67%
Gay/Lesbian/Same-Gender Loving	80	3.72%
Questioning/Unsure	3	0.14%
Straight/Heterosexual	947	44.01%
Not Listed - Unspecified	11	0.51%
Declined to Answer	982	45.63%
Not Stated	1	0.05%
Question Not Asked	92	4.28%
Total Clients	2,152	100.00%

Foundational Competencies		
	Number of Clients	Percent of Clients
Bisexual	35	1.21%
Gay/Lesbian/Same-Gender Loving	54	1.87%
Questioning/Unsure	7	0.24%
Straight/Heterosexual	2,180	75.46%
Not Listed - Specified	1	0.03%
Not Listed - Unspecified	45	1.56%
Declined to Answer	454	15.71%
Question Not Asked	113	3.91%
Total Clients	2,889	100.00%

Homeless Services & Transitional Housing

	Number of Clients	Percent of Clients
Female	48	53.33%
Male	40	44.44%
Genderqueer/Gender Non-Binary	2	2.22%
Trans Female	0	0.00%
Trans Male	0	0.00%
Not Listed – Unspecified	0	0.00%
Total Clients	90	100.00%

Homeless Services & Transitional Housing

	Number of Clients	Percent of Clients
Bisexual	3	3.33%
Gay/Lesbian/Same-Gender Loving	3	3.33%
Questioning/Unsure	0	0.00%
Straight/Heterosexual	80	88.89%
Not Listed	0	0.00%
Declined to Answer	0	0.00%
Question Not Asked	4	4.44%
Total Clients	90	100.00%

Housing Place-Based Services

	Number of Clients	Percent of Clients
Female	2,298	72.79%
Male	796	25.21%
Genderqueer/Gender Non-Binary	2	0.06%
Trans Female	4	0.13%
Trans Male	1	0.03%
Not Listed – Unspecified	56	1.77%
Total Clients	3,157	100.00%

Housing Place-Based Services

	Number of Clients	Percent of Clients
Bisexual	16	0.51%
Gay/Lesbian/Same-Gender Loving	25	0.79%
Questioning/Unsure	9	0.29%
Straight/Heterosexual	1,288	40.80%
Not Listed - Unspecified	359	11.37%
Declined to Answer	255	8.08%
Question Not Asked	1,205	38.17%
Total Clients	3,157	100.00%

Legal Services

	Number of Clients	Percent of Clients
Female	2,838	48.24%
Male	2,905	49.38%
Genderqueer/Gender Non-Binary	89	1.51%
Trans Female	33	0.56%
Trans Male	9	0.15%
Not Listed – Unspecified	9	0.15%
Total Clients	5,883	100.00%

Legal Services

	Number of Clients	Percent of Clients
Bisexual	82	1.39%
Gay/Lesbian/Same-Gender Loving	447	7.60%
Questioning/Unsure	40	0.68%
Straight/Heterosexual	3,765	64.00%
Not Listed - Specified	1	0.02%
Not Listed - Unspecified	133	2.26%
Declined to Answer	1,313	22.32%
Question Not Asked	102	1.73%
Total Clients	5,883	100.00%

Neighborhood and Business Coordination

	Number of Clients	Percent of Clients
Female	17	54.84%
Male	14	45.16%
Total Clients	31	100.00%

Neighborhood and Business Coordination

	Number of Clients	Percent of Clients
Straight/Heterosexual	28	90.32%
Declined to Answer	3	9.68%
Total Clients	31	100.00%

Service Connection

	Number of Clients	Percent of Clients
Female	2,818	69.41%
Male	1,163	28.65%
Genderqueer/Gender Non-Binary	15	0.37%
Trans Female	52	1.28%
Trans Male	3	0.07%
Not Listed – Unspecified	9	0.22%
Total Clients	4,060	100.00%

Service Connection

	Number of Clients	Percent of Clients
Bisexual	74	1.82%
Gay/Lesbian/Same-Gender Loving	56	1.38%
Questioning/Unsure	5	0.12%
Straight/Heterosexual	3,006	74.04%
Not Listed - Specified	4	0.10%
Not Listed - Unspecified	43	1.06%
Declined to Answer	640	15.76%
Question Not Asked	232	5.71%
Total Clients	4,060	100.00%

Supportive Housing for PLWHA

	Number of Clients	Percent of Clients
Female	33	8.33%
Male	331	83.59%
Genderqueer/Gender Non-Binary	8	2.02%
Trans Female	22	5.56%
Trans Male	1	0.25%
Not Listed – Unspecified	1	0.25%
Total Clients	396	100.00%

Supportive Housing for PLWHA

	Number of Clients	Percent of Clients
Bisexual	21	5.30%
Gay/Lesbian/Same-Gender Loving	256	64.65%
Questioning/Unsure	5	1.26%
Straight/Heterosexual	76	19.19%
Not Listed - Unspecified	6	1.52%
Declined to Answer	31	7.83%
Question Not Asked	1	0.25%
Total Clients	396	100.00%

Sustainable Homeownership			Sustainable Homeownership		
	Number of Clients	Percent of Clients		Number of Clients	Percent of Clients
Female	1,583	56.13%	Bisexual	63	2.23%
Male	1,214	43.05%	Gay/Lesbian/Same-Gender Loving	209	7.41%
Genderqueer/Gender Non-Binary	13	0.46%	Questioning/Unsure	12	0.43%
Trans Female	1	0.04%	Straight/Heterosexual	1,482	52.55%
Trans Male	4	0.14%	Not Listed - Unspecified	24	0.85%
Not Listed – Unspecified	3	0.11%	Declined to Answer	880	31.21%
Declined to Answer	2	0.07%	Not Stated	17	0.60%
Total Clients	2,820	100.00%	Question Not Asked	133	4.72%
			Total Clients	2,820	100.00%

In FY2018-2019, MOHCD funded three LGBTQ and three transgender and gender nonconforming targeted projects through its Access to Housing, Service Connection, and Sustainable Homeownership programs. An analysis of this data shows significantly greater representation of LGBTQ clients for these six projects when compared to the public services program area overall. Amongst these six projects, LGBTQ participation ranged from 100% for A Woman’s Place Drop-In Center and for TAJA’s Coalition to 29% for the First Time Homebuyer’s Program. Table 4 shows the total number and percentage of LGBTQ clients for each of the six LGBTQ-target projects and the number and percentage of clients for both gender identity and sexual orientation clients for each of the six projects.

Table 4: Number and Percent of LGBTQ Clients and Number and Percent of Clients by Gender Identity and Sexual Orientation for Public Service LGBTQ Projects

LGBTQ			
	Number of Clients	Number of LGBTQ Clients	Percent LGBTQ Clients
LGBT Access to Housing	484	251	51.86%
First -Time Homebuyer's Program	353	104	29.46%
Youth Advocacy for LGBTQ TAY	17	12	70.59%
A Woman's Place Drop-In Center	18	18	100.00%
TAJA's Coalition	27	27	100.00%
Center of Excellence for Transgender Health	2	1	50.00%
Total Clients	901	413	45.84%

Gender Identity			Sexual Orientation		
	Number of Clients	Percent of Clients		Number of Clients	Percent of Clients
Female	347	38.51%	Bisexual	61	6.77%
Male	408	45.28%	Gay/Lesbian/Same-Gender Loving	287	31.85%
Genderqueer/Gender Non-Binary	17	1.89%	Questioning/Unsure	13	1.44%
Trans Female	61	6.77%	Straight/Heterosexual	343	38.07%
Trans Male	7	0.78%	Not Listed - Unspecified	82	9.10%
Not Listed – Unspecified	61	6.77%	Declined to Answer	89	9.88%
Declined to Answer	0	0.00%	Not Stated	0	0.00%
Total Clients	901	100.00%	Question Not Asked	26	2.89%
			Total Clients	901	100.00%

Affordable Multifamily Housing Portfolio

MOHCD oversees the compliance of all affordable housing it has financially assisted since the inception of MOHCD. That consists of over 358 properties operating in 2018. These properties submit an annual monitoring report to MOHCD to report on the financial and physical health of the property including demographic data of who is living in the property at the time of the annual monitoring report data collection. Because many of the properties use a calendar year for accounting, auditing and reporting purposes, the data collected for this Sexual Orientation and Gender Identity report is for calendar year 2018. During the reporting period, there were 21,867 heads of households in MOHCD's affordable multifamily housing developments. Nearly 2% identified as LGBTQ. In looking more closely at gender identity and sexual orientation, the data shows that less than 1% of heads of households identify as transgender or gender nonconforming. Nearly 2% of heads of households identify as LGBQ, with the greatest share of clients identifying as gay/lesbian/same gender-loving (1.38%). Pursuant to MOHCD's administration of the ordinance, both the gender identity and sexual orientation questions were only asked of new residents during the reporting period; consequently these questions were not asked for a majority of the current affordable housing residents. A higher rate of gender information was reported due to property management already having gender information for many of the existing households. Table 5 presents the total number and percentage of LGBTQ residents as well as the number and percentage of residents for both gender identity and sexual orientation in MOHCD's affordable multifamily housing.

Table 5: Number and Percent of LGBTQ Residents and Number and Percent of Residents by Gender Identity and Sexual Orientation for the Affordable Multifamily Housing Portfolio

LGBTQ					
	Number of Residents		Percent of Residents		
LGBTQ Residents	386		1.77%		
Not LGBTQ Residents	3,021		13.82%		
Not Listed (Unspecified)/Declined to Answer/Not Stated/Question Not Asked	18,460		84.42%		
Total Residents	21,867		100.00%		

Gender Identity			Sexual Orientation		
	Number of Residents	Percent of Residents		Number of Residents	Percent of Residents
Female	8,300	37.96%	Bisexual	73	0.33%
Male	6,188	28.30%	Gay/Lesbian/Same-Gender Loving	301	1.38%
Genderqueer/Gender Non-Binary	10	0.05%	Questioning/Unsure	12	0.05%
Trans Female	56	0.26%	Straight/Heterosexual	3,021	13.82%
Trans Male	12	0.05%	Not Listed - Unspecified	857	3.92%
Not Listed	578	2.64%	Declined to Answer	546	2.50%
Declined to Answer	460	2.10%	Not Stated	1,457	6.66%
Question Not Asked	6,263	28.64%	Question Not Asked	15,600	71.34%
Total Residents	21,867	100.00%	Total Residents	21,867	100.00%

Affordable Rental and Ownership Housing Placement Programs

MOHCD oversees the marketing and lease up or sale of privately developed affordable inclusionary housing and non-profit developed affordable rental housing. To access these affordable housing opportunities, applicants submit a paper application or can apply online using DAHLIA, MOHCD's web-based housing portal. When applying to a rental or ownership opportunity, MOHCD collects demographic information of the primary applicant of each application, including demographic information on gender identity and sexual orientation. Different from MOHCD's community development programs, MOHCD presents all demographic questions on our affordable housing applications as optional in compliance with Fair Housing laws.

Rental Housing

MOHCD has defined FY2018-2019 rental housing projects as 1) new developments in which the last unit was leased within the July 1, 2018 – June 30, 2019 time period or 2) re-rental units that were leased during the same time period or 3) waitlist-only opportunities for which lotteries were held during the FY2018-2019 time frame. For FY2018-19, MOHCD accepted over 37,000 applications for 198 newly listed units of affordable housing across 9 developments, over 53,000 applications for 68 re-rental units, and over 16,000 applications for 10 waitlist-only opportunities.

Of the 94,058 total applications received for new rental or re-rental units, 14% of the primary applicants identified as LGBTQ. Of the 379 placements for the new and re-rental units, 14% of the primary tenants (the same proportion as applicants) identified as LGBTQ. A more detailed analysis shows that less than 1% of applicants and less than 1% of placed tenants identify as transgender/gender non-conforming, with trans female leading the group. 14% of applicants and 14% of placed tenants identified as LGBQ, with gay/lesbian/same gender-loving first in that group. Table 6 presents the SOGI data for the affordable rental housing placement program.

Table 6: Number and Percent of LGBTQ Applicants and Occupants and Number and Percent of Applicants and Occupants by Gender Identity and Sexual Orientation for the Affordable Rental Housing Placement Program

LGBTQ				
	Number of Applicants	Percent of Applicants	Number of Tenants	Percent of Tenants
LGBTQ Applicant/Tenant	13,138	13.97%	53	13.98%
Not LGBTQ Applicant/Tenant	67,144	71.39%	255	67.28%
Not Listed (Unspecified)/Declined to Answer/Not Stated/Question Not Asked	13,776	14.65%	71	18.73%
Total Applicants/Tenants	94,058	100.00%	379	100.00%

Gender Identity			Sexual Orientation		
Applicants			Applicants		
	Number of Applicants	Percent of Applicants		Number of Applicants	Percent of Applicants
Female	49,484	52.61%	Bisexual	4,592	4.88%
Male	37,669	40.05%	Gay/Lesbian/Same-Gender Loving	7,566	8.04%
Genderqueer/Gender Non-Binary	4	0.00%	Questioning/Unsure	969	1.03%
Trans Female	351	0.37%	Straight/Heterosexual	68,162	72.47%
Trans Male	136	0.14%	Not Listed - Unspecified	3,773	4.01%
Not Listed - Unspecified	6	0.01%	Not Listed - Specified	187	0.20%
Not Listed - Specified	5	0.01%	Declined to Answer	8,809	9.37%
Declined to Answer/Not Stated	6,403	6.81%	Total Applicants	94,058	100.00%
Total Applicants	94,058	100.00%			
Tenants			Tenants		
	Number of Tenants	Percent of Tenants		Number of Tenants	Percent of Tenants
Female	203	53.56%	Bisexual	9	2.37%
Male	145	38.26%	Gay/Lesbian/Same-Gender Loving	39	10.29%
Genderqueer/Gender Non-Binary	0	0.00%	Questioning/Unsure	4	1.06%
Trans Female	1	0.26%	Straight/Heterosexual	257	67.81%
Trans Male	1	0.26%	Not Listed - Unspecified	15	3.96%
Not Listed	0	0.00%	Declined to Answer	55	14.51%
Declined to Answer/Not Stated	29	7.65%	Total Tenants	379	100.00%
Total Tenants	379	100.00%			

Although project lease-up was completed after the close of FY2018-19, the LGBTQ-focused rental housing development 95 Laguna is included in this report for comparison. Of the 1,316 total applications received for 95 Laguna, almost 41% of the primary applicants identified as LGBTQ. A more detailed analysis shows that 1.6% of applicants and 7% of placed tenants identify as transgender/gender non-conforming, with trans female (1.4% applicants, 5.3% placements) leading the group. 40% of applicants and 53% of placed tenants identified as LGBQ, with the greatest share of that group identifying as gay/lesbian/same gender-loving. Table 7 presents the SOGI data for the LGBTQ-focused rental housing development (95 Laguna).

Table 7: Number and Percent of LGBTQ Applicants and Occupants and Number and Percent of Applicants and Occupants by Gender Identity and Sexual Orientation for LGBTQ-Focused Affordable Rental Housing Placement

LGBTQ				
	Number of Applicants	Percent of Applicants	Number of Tenants	Percent of Tenants
LGBTQ Applicant/Tenant	536	40.73%	33	57.89%
Not LGBTQ Applicant/Tenant	519	39.44%	16	28.07%
Not Listed (Unspecified)/Declined to Answer/Not Stated/Question Not Asked	261	19.83%	8	14.04%
Total Applicants/Tenants	1,316	100.00%	57	100.00%

Gender Identity			Sexual Orientation		
Applicants			Applicants		
	Number of Applicants	Percent of Applicants		Number of Applicants	Percent of Applicants
Female	471	35.79%	Bisexual	95	7.22%
Male	669	50.84%	Gay/Lesbian/Same-Gender Loving	409	31.08%
Genderqueer/Gender Non-Binary	1	0.08%	Questioning/Unsure	19	1.44%
Trans Female	19	1.44%	Straight/Heterosexual	543	41.26%
Trans Male	1	0.08%	Not Listed - Unspecified	70	5.32%
Not Listed	0	0.00%	Not Listed - Specified	3	0.23%
Declined to Answer/Not Stated	155	11.78%	Declined to Answer	177	13.45%
Total Applicants	1,316	100.00%	Total Applicants	1,316	100.00%

Tenants			Tenants		
	Number of Tenants	Percent of Tenants		Number of Tenants	Percent of Tenants
Female	15	26.32%	Bisexual	5	8.77%
Male	33	57.89%	Gay/Lesbian/Same-Gender Loving	25	43.86%
Genderqueer/Gender Non-Binary	0	0.00%	Questioning/Unsure	0	0.00%
Trans Female	3	5.26%	Straight/Heterosexual	19	33.33%
Trans Male	1	1.75%	Not Listed - Unspecified	1	1.75%
Not Listed	0	0.00%	Declined to Answer	7	12.28%
Declined to Answer/Not Stated	5	8.77%			
Total Tenants	57	100.00%	Total Tenants	57	100.00%

For the 10 waitlist-only opportunities, of the 16,326 applications that were received, almost 18% of the primary applicants identified as LGBTQ. A more detailed analysis shows that less than 1% of applicants identify as transgender/gender non-conforming, with trans female leading the group. Almost 18% of applicants identified as LGBQ, with gay/lesbian/same gender-loving first in that group. Table 8 presents the SOGI data for the affordable rental housing waitlists.

Table 8: Number and Percent of LGBTQ Applicants and Number and Percent of Applicants by Gender Identity and Sexual Orientation for Affordable Rental Housing Waitlists

LGBTQ					
	Number of Applicants		Percent of Applicants		
LGBTQ Applicant/Tenant	2,898		17.75%		
Not LGBTQ Applicant/Tenant	10,224		62.62%		
Not Listed (Unspecified)/Declined to Answer/Not Stated/Question Not Asked	3,204		19.63%		
Total Applicants/Tenants	16,326		100.00%		

Gender Identity			Sexual Orientation		
Applicants	Number of Applicants	Percent of Applicants	Applicants	Number of Applicants	Percent of Applicants
Female	8,065	49.40%	Bisexual	929	5.69%
Male	6,881	42.15%	Gay/Lesbian/Same-Gender Loving	1,717	10.52%
Genderqueer/Gender Non-Binary	0	0.00%	Questioning/Unsure	163	1.00%
Trans Female	103	0.63%	Straight/Heterosexual	11,340	69.46%
Trans Male	40	0.25%	Not Listed - Unspecified	604	3.70%
Not Listed - Unspecified	1	0.01%	Not Listed - Specified	74	0.45%
Not Listed - Specified	1	0.01%	Declined to Answer	1,499	9.18%
Declined to Answer/Not Stated	1,235	7.56%	Total Applicants	16,326	100.00%
Total Applicants	16,326	100.00%			

Ownership Housing

Similar to the rental housing placement program, MOHCD has defined FY2018-2019 ownership housing projects as new developments in which the last unit closed within the July 1, 2018 – June 30, 2019 time period or resales that closed during the same time period. For FY2018-2019, MOHCD received 1,716 applications for 98 newly listed or re-sale units of affordable ownership housing. 778 applications were received for 49 new units in six developments. 938 applications were received for 49 re-sale units. Of the 1,716 applications submitted, just under 9% of the primary applicants identified as LGBTQ. Of the 98 buyers, 17% of the primary buyer identified as LGBTQ. A significant proportion of applicants (almost 45%) chose not to respond to the gender and/or sexual orientation questions. A more detailed analysis show that less than 1% of applicants identify as gender non-conforming and no applicants identified as trans female or trans male. Almost 9% of applicants identified as LGBQ, with the greatest share of applicants identifying as gay/lesbian/same gender-loving (6.82%) followed by bisexual (1.86%). More than 17% of buyers identified as LGBQ, with the greatest portion identifying as gay/lesbian/same gender-loving (14.29) followed by bisexual (3.06%). Table 9 presents the SOGI data for the affordable ownership housing placement program.

Table 9: Number and Percent of LGBTQ Applicants and Buyers and Number and Percent of Applicants and Buyers by Gender Identity and Sexual Orientation for the Affordable Ownership Housing Placement Program

LGBTQ				
	Number of Applicants	Percent of Applicants	Number of Buyers	Percent of Buyers
LGBTQ Applicant/Buyer	151	8.80%	17	17.35%
Not LGBTQ Applicant/Buyer	796	46.39%	65	66.33%
Not Listed (Unspecified)/Declined to Answer/Not Stated/Question Not Asked	769	44.81%	16	16.33%
Total Applicants/Buyers	1,716	100.00%	98	100.00%

Gender Identity			Sexual Orientation		
Applicants	Number of Applicants	Percent of Applicants	Applicants	Number of Applicants	Percent of Applicants
Female	565	32.93%	Bisexual	32	1.86%
Male	474	27.62%	Gay/Lesbian/Same-Gender Loving	117	6.82%
Genderqueer/Gender Non-Binary	6	0.35%	Questioning/Unsure	2	0.12%
Trans Female	0	0.00%	Straight/Heterosexual	801	46.68%
Trans Male	0	0.00%	Not Listed - Unspecified	1	0.06%
Not Listed - Unspecified	2	0.12%	Declined to Answer	97	5.65%
Declined to State/Not Stated	669	38.99%	Not Stated	666	38.81%
Total Applicants	1,716	100.00%	Total Applicants	1,716	100.00%

Buyers	Number of Buyers	Percent of Buyers
Female	46	46.94%
Male	49	50.00%
Genderqueer/Gender Non-Binary	0	0.00%
Trans Female	0	0.00%
Trans Male	0	0.00%
Not Listed - Unspecified	0	0.00%
Declined to State/Not Stated	3	3.06%
Total Buyers	98	100.00%

Buyers	Number of Buyers	Percent of Buyers
Bisexual	3	3.06%
Gay/Lesbian/Same-Gender Loving	14	14.29%
Questioning/Unsure	0	0.00%
Straight/Heterosexual	65	66.33%
Not Listed - Unspecified	0	0.00%
Declined to Answer	4	4.08%
Not Stated	12	12.24%
Total Buyers	98	100.00%

Plus Housing

Plus Housing is a housing prioritization program that replaces the closed HIV Housing Referral List. The program helps low-income people living with HIV access permanent housing or subsidies. In FY2018-2019, 303 individuals submitted an application to the program. Of the 303 total applicants, more than 75% identified as LGBTQ, the greatest percentages of LGBTQ participants for any MOHCD program. Of the eight placements, seven applicants were referred for partial rental subsidies and only one applicant was able to be placed into permanent housing. Of the eight placements, 75% identified as LGBTQ. Analysis of disaggregated gender identity and sexual orientation data show that nearly 10% of applicants identify as trans/gender non-conforming and over 73% as LGBQ. Table 10 details the number and percent of LGBTQ applicants and occupants as well as by gender identity and sexual orientation for the Plus Housing program.

Table 10: Number and Percentage of LGBTQ Applicants and Occupants and Number of Applicants and Occupants by Gender Identity and Sexual Orientation for the Plus Housing Program

LGBTQ				
	Number of Applicants	Percent of Applicants	Number of Placements	Percent of Placements
LGBTQ Client	229	75.58%	6	75.00%
Not LGBTQ Client	66	21.78%	1	12.50%
Not Listed (Unspecified)/Declined to Answer/Not Stated/Question Not Asked	8	2.64%	1	12.50%
Total Applicants/Placements	303	100.00%	8	100.00%

Gender Identity			Sexual Orientation		
Applicants			Applicants		
	Number of Applicants	Percent of Applicants		Number of Applicants	Percent of Applicants
Female	53	17.49%	Bisexual	29	9.57%
Male	219	72.28%	Gay/Lesbian/Same-Gender Loving	180	59.41%
Genderqueer/Gender Non-Binary	13	4.29%	Questioning/Unsure	4	1.32%
Trans Female	17	5.61%	Straight/Heterosexual	75	24.75%
Trans Male	0	0.00%	Not Listed - Specified	7	2.31%
Not Listed	0	0.00%	Not Listed - Unspecified	5	1.65%
Declined to State/Not Stated	1	0.33%	Declined to Answer	3	0.99%
Total Applicants	303	100.00%	Total Applicants	303	100.00%

Placements	Number of Placements	Percent of Placements
Female	0	0.00%
Male	6	75.00%
Genderqueer/Gender Non-Binary	1	12.50%
Trans Female	0	0.00%
Trans Male	0	0.00%
Not Listed	0	0.00%
Declined to State/Not Stated	1	12.50%
Total Placements	8	100.00%

Placements	Number of Placements	Percent of Placements
Bisexual	1	12.50%
Gay/Lesbian/Same-Gender Loving	5	62.50%
Questioning/Unsure	0	0.00%
Straight/Heterosexual	1	12.50%
Not Listed - Specified	0	0.00%
Declined to Answer	1	12.50%
Total Placements	8	100.00%

Certificate of Preference and Displaced Tenant Housing Preference Programs

MOHCD selects applicants to the affordable rental and ownership housing opportunities through lotteries. For these lotteries, MOHCD administers a number of preference programs that improve an applicant's chances in the lottery. For most preference programs, MOHCD determines program eligibility at the time of application. However, for the Certificate of Preference (COP) and Displaced Tenant Housing Preference (DTHP) programs, MOHCD requires an eligible person to apply to the program before submitting an application to an affordable housing listing. The Certificate of Preference is a special document that gives highest priority to applicants in City-sponsored housing lotteries. The former San Francisco Redevelopment Agency issued them to displaced households in the 1960s and 1970s. The Displaced Tenant Housing Preference helps renters that have been displaced by a no-fault eviction or fire.

For FY2018-19, 18 and 415 certificates were issued by the COP and DTHP lottery preference programs, respectively. Of the 18 COP certificates issued, none were issued to LGTBQ persons. Of the 415 DTHP certificates issued, 13% were issued to persons identifying as LGTBQ. In FY2018-2019, 23 COP certificate holders and 98 DTHP certificate holders were placed in affordable rental or ownership housing. None of the 23 COP certificate holders identified as LGBTQ. 10% of the 98 DTHP certificate holders who were placed in housing identified as LGBTQ. Analysis of disaggregated gender identity and sexual orientation data for the DTHP program show that almost 1% of new certificate holders identify as trans/gender non-conforming and 13% as LGBQ. Of the 98 DTHP certificate holders that were placed in affordable housing, none identified as trans or gender non-conforming and 10% identified as LGBQ. Tables 11 and 12 show the number and percentage of new certificate holders for each lottery preference and the number and percentage of certificate holders that were housed that identified as LGTBQ as well as their gender identity and sexual orientation.

Table 11: Number and Percentage of LGBTQ New Certificate Holders and Certificate Holders Housed and Number and Percent by Gender Identity and Sexual Orientation for the Certificate of Preference Program

LGBTQ				
	Number of New Certificate Holders	Percent of New Certificate Holders	Number of Certificate Holders Housed	Percent of Certificate Holders Housed
LGBTQ	0	0.00%	0	0.00%
Not LGBTQ Applicant/Applicant	11	61.11%	5	21.74%
Not Listed (Unspecified)/Declined to Answer/Not Stated/Question Not Asked	7	38.89%	18	78.26%
Total	18	100.00%	23	100.00%

Gender Identity			Sexual Orientation		
New Certificate Holders			New Certificate Holders		
	Number	Percent		Number	Percent
Female	13	72.22%	Bisexual	0	0.00%
Male	3	16.67%	Gay/Lesbian/Same-Gender Loving	0	0.00%
Genderqueer/Gender Non-Binary	0	0.00%	Questioning/Unsure	0	0.00%
Trans Female	0	0.00%	Straight/Heterosexual	11	61.11%
Trans Male	0	0.00%	Not Listed	0	0.00%
Not Listed	0	0.00%	Declined to Answer	3	16.67%
Declined to State/Not Stated	1	5.56%	Not Stated	1	5.56%
Question Not Asked	1	5.56%	Question Not Asked	3	16.67%
Total New Certificate Holders	18	100.00%	Total New Certificate Holders	18	100.00%
Certificate Holders Housed			Certificate Holders Housed		
	Number	Percent		Number	Percent
Female	15	65.22%	Bisexual	0	0.00%
Male	6	26.09%	Gay/Lesbian/Same-Gender Loving	0	0.00%
Genderqueer/Gender Non-Binary	0	0.00%	Questioning/Unsure	0	0.00%
Trans Female	0	0.00%	Straight/Heterosexual	5	21.74%
Trans Male	0	0.00%	Not Listed - Unspecified	0	0.00%
Not Listed - Unspecified	0	0.00%	Declined to Answer	0	0.00%
Question Not Asked	2	8.70%	Question Not Asked	18	78.26%
Total Certificate Holders Housed	23	100.00%	Total Certificate Holders Housed	23	100.00%

Table 12: Number and Percentage of LGBTQ New Certificate Holders and Certificate Holders Housed and Number and Percent by Gender Identity and Sexual Orientation for the Displaced Tenant Housing Preference Program

LGBTQ				
	Number of New Certificate Holders	Percent of New Certificate Holders	Number of Certificate Holders Housed	Percent of Certificate Holders Housed
LGBTQ	56	13.49%	10	10.20%
Not LGTBQ Applicant/Applicant	168	40.48%	45	45.92%
Not Listed (Unspecified)/Declined to Answer/Not Stated/Question Not Asked	191	46.02%	43	43.88%
Total	415	100.00%	98	100.00%

Gender Identity

New Certificate Holders		
	Number	Percent
Female	211	50.84%
Male	197	47.47%
Genderqueer/Gender Non-Binary	3	0.72%
Trans Female	1	0.24%
Trans Male	0	0.00%
Not Listed - Unspecified	2	0.48%
Declined to State/Not Stated	1	0.24%
Total New Certificate Holders	415	100.00%

Certificate Holders Housed

	Number	Percent
Female	55	56.12%
Male	43	43.88%
Genderqueer/Gender Non-Binary	0	0.00%
Trans Female	0	0.00%
Trans Male	0	0.00%
Not Listed - Unspecified	0	0.00%
Total Certificate Holders Housed	98	100.00%

Sexual Orientation

New Certificate Holders		
	Number	Percent
Bisexual	15	3.61%
Gay/Lesbian/Same-Gender Loving	35	8.43%
Questioning/Unsure	4	0.96%
Straight/Heterosexual	170	40.96%
Not Listed - Unspecified	8	1.93%
Declined to Answer	4	0.96%
Not Stated	177	42.65%
Question Not Asked	2	0.48%
Total New Certificate Holders	415	100.00%

Certificate Holders Housed

	Number	Percent
Bisexual	4	4.08%
Gay/Lesbian/Same-Gender Loving	5	5.10%
Questioning/Unsure	1	1.02%
Straight/Heterosexual	45	45.92%
Not Listed - Unspecified	2	2.04%
Declined to Answer	41	41.84%
Total Certificate Holders Housed	98	100.00%

Downpayment Assistance Loan Program

MOHCD's Downpayment Assistance Loan Program (DALP) helps first time home buyers with down payment assistance. DALP is a downpayment loan up to \$375,000, to bid on a property on San Francisco's open market. The loan must be used on the downpayment of a single unit that will become a primary residence. The owner can re-sell the unit at market prices. The DALP is a silent second loan that requires no monthly payments for 30 years, or until the property is sold. The owner pays MOHCD back the principal amount, plus an equitable share of appreciation. The program is composed of the General DALP, First Responders DALP and SFUSD Educators DALP programs.

Each year, MOHCD conducts a lottery for the DALP program. For FY2018-19 lottery, 268 households applied to the DALP program. Of the total applicants, 9% identified as LGTBQ. As of June 30, 2019, 38 loans were funded and closed. MOHCD is still processing loans from the 2018-2019 DALP lottery. Of the 38 loans that were funded and closed within FY2018-2019, 13% were for applicants that identified as LGBTQ. Analysis of disaggregated gender identity and sexual orientation data for the DALP program show that all of the LGBTQ applicants and loan recipients identified as LGBQ and none identified as trans or gender non-conforming. Table 13 shows the number and percentage of applicants and recipients for the DALP program that identified as LGTBQ as well as their gender identity and sexual orientation.

Table 13: Number and Percentage of LGBTQ Applicants and Recipients and Number and Percent by Gender Identity and Sexual Orientation for the DALP Program

LGBTQ	Number of Applicants	Percent of Applicants	Number of Applicants with Loans Funded and Closed	Percent of Applicants with Loans Funded and Closed
LGBTQ	24	8.96%	5	13.16%
Not LGTBQ Applicant/Applicant	171	63.81%	23	60.53%
Not Listed (Unspecified)/Declined to Answer/Not Stated/Question Not Asked	73	27.24%	10	26.32%
Total	268	100.00%	38	100.00%

Gender Identity

Applicants		
	Number	Percent
Female	111	41.42%
Male	103	38.43%
Genderqueer/Gender Non-Binary	0	0.00%
Trans Female	0	0.00%
Trans Male	0	0.00%
Not Listed	0	0.00%
Declined to State/Not Stated	54	20.15%
Total Applicants	268	100.00%

Applicants with Loans Funded and Closed

	Number	Percent
Female	18	47.37%
Male	13	34.21%
Genderqueer/Gender Non-Binary	0	0.00%
Trans Female	0	0.00%
Trans Male	0	0.00%
Not Listed	0	0.00%
Declined to State/Not Stated	7	18.42%
Total Applicants with Loans Funded and Closed	38	100.00%

Sexual Orientation

Applicants		
	Number	Percent
Bisexual	7	2.61%
Gay/Lesbian/Same-Gender Loving	15	5.60%
Questioning/Unsure	2	0.75%
Straight/Heterosexual	172	64.18%
Not Listed - Unspecified	2	0.75%
Declined to Answer	0	0.00%
Not Stated	70	26.12%
Total Applicants	268	100.00%

Applicants with Loans Funded and Closed

	Number	Percent
Bisexual	1	2.63%
Gay/Lesbian/Same-Gender Loving	3	7.89%
Questioning/Unsure	1	2.63%
Straight/Heterosexual	23	60.53%
Not Listed - Unspecified	0	0.00%
Declined to Answer	0	0.00%
Not Stated	10	26.32%
Total Applicants with Loans Funded and Closed	38	100.00%

Mortgage Credit Certificates

The Mortgage Credit Certificate (MCC) Program, authorized by Congress in the Tax Reform Act of 1984, is an alternative to mortgage revenue bond-backed financing as a means of providing financial assistance for the purchase of single-family housing by first time homebuyers. In 1985, California adopted legislation authorizing local agencies to make Mortgage Credit Certificate available in the state. This program is designed to benefit first time homebuyers.

MCC is a certificate awarded by the City authorizing the holder to take certain federal income tax credits. A recipient who is awarded MCC may take an annual credit against federal income taxes of up to 15% of the annual interest paid on the recipient's mortgage. The value of the MCC must be taken into consideration by the mortgage lender in underwriting the loan and may be used to adjust the applicant's federal income tax withholding. This adjustment will result in an effective reduction in monthly housing costs, and therefore, an increased ability of the applicant to afford a mortgage payment.

Each year, MCCs are issued on a first come first served basis. In FY2018-2019, 30 first time homebuyers applied for and received a certificate under the MCC program. Of the 30 homebuyers that received a certificate, 13% identified as LGBTQ. In looking more closely at gender identity and sexual orientation, the four homebuyers that identified as LGBTQ identified as either gay/lesbian/same gender loving or bisexual. None identified as trans or gender non-conforming. Table 14 presents the total number and percentage of LGBTQ applicants/recipients as well as the number and percentage of applicants/recipients for both gender identity and sexual orientation for the MCC program.

Table 14: Number and Percent of LGBTQ Applicants/Recipients and Number and Percent by Gender Identity and Sexual Orientation for the Mortgage Credit Certificate Program

LGBTQ					
	Number of Applicants/Recipients		Percent of Applicants/Recipients		
LGBTQ	4		13.33%		
Not LGBTQ Applicant/Applicant	21		70.00%		
Not Listed (Unspecified)/Declined to Answer/Not Stated/Question Not Asked	5		16.67%		
Total Applicants/Recipients	30		100.00%		

Gender Identity			Sexual Orientation		
Applicants/Recipients	Number		Applicants/Recipients	Number	
	Number	Percent		Number	Percent
Female	15	50.00%	Bisexual	2	6.67%
Male	15	50.00%	Gay/Lesbian/Same-Gender Loving	2	6.67%
Genderqueer/Gender Non-Binary	0	0.00%	Questioning/Unsure	0	0.00%
Trans Female	0	0.00%	Straight/Heterosexual	21	70.00%
Trans Male	0	0.00%	Not Listed	0	0.00%
Not Listed	0	0.00%	Declined to Answer	5	16.67%
Total Applicants/Recipients	30	100.00%	Total Applicants/Recipients	30	100.00%

City Second Loan Program

The City Second Loan Program provides a downpayment loan, which can be up to \$375,000, but depends on fund availability. The loan is used to bid on a collection of properties also advertised on the open market. Interested buyers apply to listings, and are pre-approved by MOHCD for income. After winning the bid, the buyer then works with their lender to apply for loan funds. There is no interest or deferred payment. The repayment amount will be the principal balance plus a share of appreciation in the value of the property at the time of resale. The MOHCD loan is in second position on title after the first mortgage and can be repaid at any time without penalty. Properties under this program can be sold at the market price, with no price restrictions. These properties are privately owned homes. MOHCD's role is to monitor the sale, and assist the prospective eligible buyer purchase a unit. When selling a City Second unit, MOHCD has a Right of First Refusal. Owners or listing agents must notify MOHCD before putting the properties on the market. The available unit must then be listed on the MOHCD website.

In FY2018-2019, there were five applicants/recipients for the City Second Loan program. Of the five applicants/recipients, one identified as LGBTQ and more specifically as gay/lesbian/same-gender loving. Table 15 presents the total number and percentage of LGBTQ applicants/recipients as well as the number and percentage of applicants/recipients for both gender identity and sexual orientation for the City Second Loan program.

Table 15: Number and Percent of LGBTQ Applicants/Recipients and Number and Percent by Gender Identity and Sexual Orientation for the City Second Loan Program

LGBTQ		
	Number of Applicants/Recipients	Percent of Applicants/Recipients
LGBTQ	1	20.00%
Not LGBTQ Applicant/Applicant	4	80.00%
Not Listed (Unspecified)/Declined to Answer/Not Stated/Question Not Asked	0	0.00%
Total Applicants/Recipients	5	100.00%

Gender Identity			Sexual Orientation		
Applicants/Recipients			Applicants/Recipients		
	Number	Percent		Number	Percent
Female	2	40.00%	Bisexual	0	0.00%
Male	3	60.00%	Gay/Lesbian/Same-Gender Loving	1	20.00%
Genderqueer/Gender Non-Binary	0	0.00%	Questioning/Unsure	0	0.00%
Trans Female	0	0.00%	Straight/Heterosexual	4	80.00%
Trans Male	0	0.00%	Not Listed	0	0.00%
Not Listed	0	0.00%	Declined to Answer	0	0.00%
Total Applicants/Recipients	5	100.00%	Total Applicants/Recipients	5	100.00%

Discussion of Analysis

In FY2018-2019, MOHCD served a significant number of persons who identify as LGTBQ. Of the 169,519 (duplicated) total applicants and clients served across all the programs and services detailed in this report, 11.80% identified as LGBTQ. Plus Housing had the greatest representation, with 75.58% identifying as LGBTQ. Given the disproportionate impact of the HIV epidemic on the LGBTQ population historically, this high representation might be expected. Applicants to MOHCD's affordable rental opportunities represented the second highest percentage of individuals identifying as LGBTQ (17.75% of applicants to rental housing waitlist lotteries and 13.97% of housing applicants for new rentals or re-rentals). LGBTQ applicants to MOHCD affordable rental opportunities also represents the program with the greatest number of LGBTQ program participants (13,138). As stated above, LGBTQ representation was significant across four Public Services program areas (Supportive Service for PLWHA, Eviction Prevention, Legal Services and Sustainable Homeownership) and for the six projects that specifically target LGBTQ populations.

As stated above, a significant percentage (nearly 12%) of MOHCD's overall applicants and clients identified as LGBTQ. MOHCD will continue to make its programs and services accessible to LGBTQ individuals. While the proportion of LGBTQ applicants and clients served is significant, the proportion of applicants and clients that identify as trans or gender non-conforming could be improved, especially for programs that didn't serve any trans or gender non-conforming clients in FY2018-2019. MOHCD can take additional steps to ensure that its programs and services are more accessible to trans/gender non-conforming individuals. A first step would be the establishment of an intradepartmental working group on LGBTQ equity, which would augment existing department efforts that MOHCD has established to address racial equity. Equity is a value an organizational value at the Mayor's Office of Housing and Community Development. In 2018, MOHCD's leadership established an equity committee that deals explicitly with race. The Racial Equity Working Group is a diverse, cross-departmental body that has been empowered to convene monthly for equity-based discussions, planning and other considerations – including intersectionality.

Another principle step that MOHCD will take toward assessing LGBTQ access would be to improve the quality of SOGI data. A review of SOGI data across MOHCD's programs and services show that some individuals, grantees, or partner organizations are incorrectly interpreting the responses to the gender identity and sexual orientation. The use of the "Not Listed" responses is specifically problematic, particularly for the sexual orientation question, as some it is sometimes interpreted as a decline to answer option. MOHCD can improve the accuracy of SOGI data collection with additional grantee and partner organization. Additionally, MOHCD will explore options how to better present the "Not Listed" response on both its paper and electronic applications in order to reduce the number of invalid responses. MOHCD will also explore whether there are specific cultural or language-related barriers within communities and the organizations based in those communities that may reduce the voluntary reporting of the individual's LGBTQ identify, and examine possible ways to overcome those barriers.